Behavioral Health HIT Learning Collaborative – September 1st
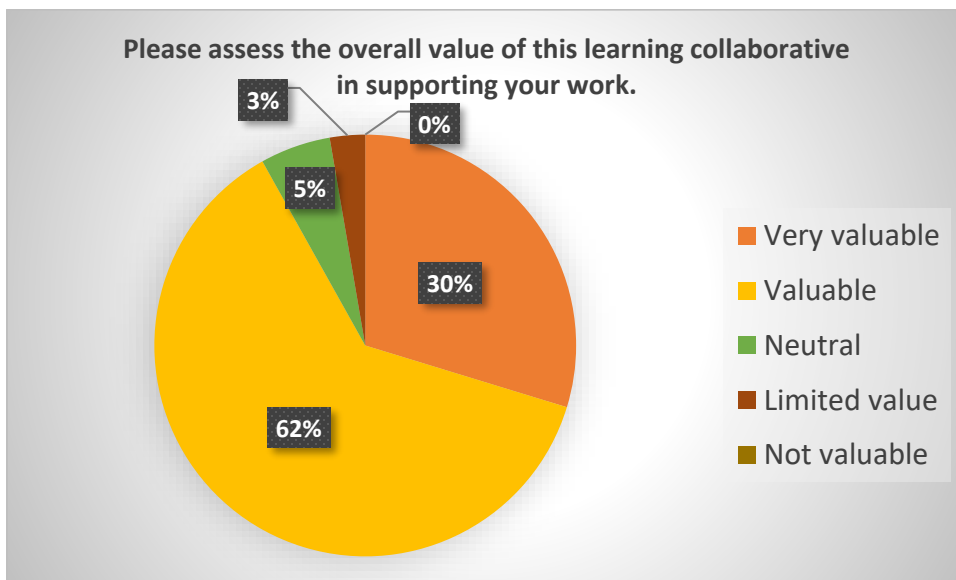
Overview

This event provided an opportunity for behavioral health organizations, providers, and other interested partners to come together for peer-to-peer learning. There were 13 different speakers and discussion leaders included on the agenda, most of whom were from behavioral health service-providing agencies, large and small, from rural, frontier, and urban areas across the state. Almost 200 individuals, representing more than 100 different organizations, attended the event. Attendees were able to participate in presentations and conversations covering:

- Current state of behavioral health organization EHR/HIE utilization in Oregon
- Considerations when adopting or upgrading an EHR
- Real stories and lessons learned from EHR adoption/upgrade
- Collecting and using REALD (Race, Ethnicity, Language, and Disability)
- Breakout discussions for specific EHRs (Epic, Credible, Qualifacts), Telehealth, and decision-making for EHR adoption/upgrade

The event was recorded and is now available here for those interested in watching at their convenience.

Survey Feedback Highlights

After the event, OHA sent an optional survey to attendees. Anecdotal feedback was very positive with many attendees requesting additional opportunities to participate in similar events in the future. A total of 37 survey responses were received.92% of the 37 respondents indicated that they found the event to be either valuable or very valuable (see chart below with results).

Please assess the overall value of this learning collaborative in supporting your work.

3% | 0% | 5% | 30% | 62%

- Very valuable
- Valuable
- Neutral
- Limited value
- Not valuable

The survey respondents also provided OHA with comments on what they found to be the most helpful about the event. The most frequent comment themes have been captured below:

- **What was the most helpful aspect of this learning collaborative?**
  o Listening to others' experience with choosing/implementing an EHR
  o Learning about the behavioral health EHR landscape
  o Connecting with other providers/networking
  o The REALD session
  o Knowledgeable speakers

Additionally, we asked participants to let us know how the content of the learning collaborative could be improved. The most common themes of responses are highlighted below:

- **How could the content or format of this learning collaborative be improved?**
  - Improve logistics: Provide opportunity to submit questions beforehand and mute participants upon entry.
  - Provide resources: Provide a list of practical next steps for BH providers who are considering implementing an EHR, and consultants to provide free consultation about EHR implementation
  - Provide more networking opportunities/less scripted presentations: Extend breakout sessions and pair up agencies based on software they use
  - More information on 42 CFR Part 2 and privacy & confidentiality of health information.

Other questions and comments are captured in the full survey results. To view the full results of the survey, please see the attachment 9-1-20 BH HIT LC – Survey Results.