Behavioral Health HIT Learning Collaborative

Date September 1, 2020
Time 9:00 am – noon
Location Virtual, over Zoom

Objectives
- Understand current issues around EHR adoption and HIE
- Understand the impact of EHR products on delivery of telehealth
- Identify and share promising practices and lessons learned

Expected Outcomes
- Increased awareness of EHR options for behavioral health settings
- Connection with peers to assist in EHR/HIE activities going forward
- Understanding of connection between EHR and telehealth

Learning Collaborative Facilitator David Simnitt, DS Consulting

9:00 – 9:05 Welcome/Meeting Logistics
Jessi Wilson, OHA

9:05 – 9:15 Opening Remarks
Steve Allen, OHA Behavioral Health Director

9:15 – 11:05 Full Group Presentations

- Current State of Behavioral Health Organization EHR/HIE Utilization in Oregon (≈20 min)
Scott Jeffries, OHA

- EHR Adoption, Upgrade, and Implementation Considerations (≈35 min)
Amy Fellows, Pivot Point Consulting

- Panel – Real Stories and Lessons Learned with EHR Adoption/Upgrade (≈35 min)
  - Amber Clegg, Deschutes County
  - Craig Rusch, Albertina Kerr
  - Rob Devens, Lutheran Community Services Northwest
  - Andrew Yoder, South Lane Mental Health

- Collecting and Using REALD (Race, Ethnicity, Language, and Disability) (≈20 min)
Marjorie McGee, OHA

11:05 – 11:15 Short Break and Get into Small Group Discussion Rooms

11:15 – 11:45   Small Group Discussion Breakouts
Each breakout group will have an opportunity to introduce themselves, share something they are hoping to get from the Learning Collaborative and/or a success that they are willing to share details with interested participants. Groups will also have an assigned discussion leader(s) who will facilitate the group discussion and briefly share the high points and takeaways with the full LC group.

- EHR-Specific Rooms

  Epic
  Leads: **Johna Alford**, Wallowa Valley Center for Wellness; **Bridget Brown**, Wallowa Valley Center for Wellness; **Craig Rusch**, Albertina Kerr

  Credible
  Lead: **Rob Devens**, Lutheran Community Services NW

  Qualifacts
  Lead: **Gary James McConahay**, ColumbiaCare

- Telehealth and EHR Integration
  Leads: **Amber Clegg**, Deschutes County; **Amy Fellows**, Pivot Point Consulting

- Process and Decision-Making for Adoption/Upgrade
  Leads: **Kacy Burgess**, Deschutes County**; Jeremiah Elliott**, Marion County

11:45 – Noon   Bringing It Together – Sharing of Personal Takeaways and EHR Goals

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Don't forget to register for our next Behavioral Health Learning Collaborative event!

Our agenda will focus on guidance for using the finalized OHA Provider Confidentiality Toolkit, legal information and updates to 42 CFR Part 2, as well as breakout sessions covering various HIT/HIE applications for BH information sharing and opportunities for peer to peer learning.

Event Details
When: September 21, 2020 9:00 a.m. - 3:30 p.m.
Where: Virtually, via Zoom
Cost: No charge for participants
Register: https://www.surveymonkey.com/r/2YVZWTQ
Contact: Shelley Buettner shelley@orhealthleadershipcouncil.org

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Speakers

Amber Clegg

Amber has a Master's Degree in Counseling Psychology from Pacific University and a Bachelor's degree in psychology from Lewis & Clark College. She has been a behavioral health clinician for over 20 years and a clinical supervisor for over 12 of those years. Her areas of focus have primarily been on forensic diversion programs, such as, mental health and drug court programs and intake/assessment processes. Amber also worked extensively on two major EHR implementations and has been a project manager for agency wide initiatives, such as, becoming a CCBHC clinic. In addition, she has her Civil Commitment Investigator and CANS certifications and is a qualified DLA 20 trainer. She is currently the Access Team Supervisor and a project lead for piloting the Rapid Engagement Model at Deschutes County Health Services.

Rob Devens

Rob Devens was hired by Lutheran Community Services Northwest to help transition one clinical Behavioral Health office from paper charts to electronic. Three EHR searches, four EHR implementations and eight years later Rob works, as the clinical business analyst for LCSNW, to make sure the present EHR meets clinical needs, the clinical offices are engaged and using the EHR well, and the data coming from the EHR is useful and meaningful. Rob's previous work experience included counseling, leading church educational programs, writing, and consulting.

Amy Fellows

Amy Fellows, MPH is an experienced healthcare and healthcare information technology (HIT) professional with over 20 years experience. Amy worked at OCHIN, Inc for 10 years in the capacity of Project Manager for both Practice Management and Electronic Health Record installations at safety net clinics, Federally Qualified Health Centers, School Based Health Centers and Public Health Departments in multiple states. Amy has done Health IT projects in a consulting role with In June 2010, Amy started her own consulting business, Fellows Health Connect, LLC. In this capacity she has worked on the State of Oregon's Health Information Exchange project, Medicaid Health Incentive project, and assisted the Coalition of Community Clinics, Project Access NOW, the Oregon Health Care Quality Corporation (Q-Corp) and was hired by Kaiser Permanente's community fund to provide Technical Assistance for Behavioral Health/Primary Care Integration projects (worked with Oregon Primary Care clinics on incorporating the SBIRT questions into their EHR workflows). Amy was the co-chair of the Northwest OpenNotes Consortium that brought the OpenNotes concept to Oregon and was the Vulnerable Populations expert with the national OpenNotes team at Beth Israel Deaconess Medical Center in Boston, MA. Today Amy continues to do HIT consulting primarily with safety net clinics independently and with Pivot Point Consulting.

Scott Jeffries

Scott Jeffries is the research analyst for the Office of Health IT at Oregon Health Authority. He has a Master of Public Health in epidemiology and biostatistics from OHSU and has been a research analyst with OHA for over 12 years, spending a decade in the Oregon Immunization Program working with the ALERT Immunization Information System prior to joining the Office of Health IT.

Marjorie McGee

Marjorie McGee, Ph.D., is an Equity and Inclusion Policy Data analyst in the Equity & Inclusion Division of the Oregon Health Authority. She plays a key role in implementing the Race, Ethnicity, Language and Disability (REALD) data collection standards. As OHA's subject matter expert on REALD, Dr. McGee is currently focused on the implementation of REALD in 80+ OHA datasets, such as the Oregon Health Plan eligibility dataset (ONE system). She also conducts research and data quality analyses with other datasets using REALD data. Please visit [OHA's REALD website](#) for more information and resources. Dr. McGee is also a disability studies scholar and has published articles on health inequities experienced by people with disabilities; she has a keen interest in taking an intersectional lens to reveal avoidable social and health inequities. Dr. McGee holds BA in Psychology from Whitman College, a MS in Counseling from Western Oregon State University, and a PhD from Portland State University.

Craig Rusch

Craig has dedicated his career to improving for profit and nonprofit agencies alike through the use of technology.

For over 17 years as Albertina Kerr Centers' Chief Information Officer, Craig has dramatically altered the agency's use of technology in an ongoing effort to provide the best and most consistent care for its clients. From the early days when only 25% of Kerr's staff had an email address, computers were sporadically available, and support requests were written down on paper to today's mobile friendly, application rich and dynamic environment, Craig has overseen it all.

Perhaps most importantly, in a series of firsts, Craig has managed the implementation of Epic as Kerr's electronic health care platform. Kerr was the first agency in the United States to complete a full implementation of Epic's Social Care platform designed for community-based organizations. And, as a Legacy Connect Partner (Legacy hosts Epic), Kerr was the first connect partner in the world to complete its own program Go-Live event and did so during the pandemic in a remote virtual setting.

Craig began his career with Andersen Consulting in Washington D.C. where he was a programmer and manager for a variety of telecom customers before joining a company called Tele-TV, a predecessor to Netflix that released a tv on-demand service to a small number of customers way back in 1994.

After moving to Portland in 1997, Craig was a founding member of a couple of small startups and then worked as an IT Director in Nike's business-to-business internet department prior to joining Kerr.

Craig attended Harvard University where he received his Bachelor of Arts degree in 1988.

Andrew Yoder

Andrew L. Yoder, LCSW has worked for South Lane Mental Health for the past 7 years. He is currently the Assistant Director of Quality Management and Clinical Services for the agency. In his years with the agency he has worked with adults through the Assertive Community Treatment Team and in the Outpatient Counseling program. He has provided clinical supervision for interns, and continues to supervise program clinicians, and staff pursuing licensure. He is in charge of quality assurance and improvement for South Lane Mental Health, and is instrumental in developing clear processes and procedures for clinical and administrative tasks, as well as measuring and reporting overall agency productivity. He is a tireless advocate for equity, inclusion, and for trauma-informed care, both in service provision and in the workplace. Andrew approaches everyone and every task from a place of compassion, understanding, and respect for both the people involved and the work to be accomplished.