

Health Information Technology Oversight Council (HITOC)

Background and scope

HB 2294 (2015) realigned the Health Information Technology Oversight Council under OHPB. HITOC is charged with the following roles:

- Identify and make specific recommendations to the Board related to health information technology to achieve the goals of health system transformation.
- Regularly review and report to the Board on:
 - OHA's health information technology efforts, including the Oregon Health Information Technology Program, toward achieving the goals of health system transformation;
 - Efforts of local, regional, and statewide organizations to participate in health information technology systems;
 - This state's progress in adopting and using health information technology by providers, health systems, patients and other users.
- Advise the Board or the Congressional Delegation on changes to federal laws affecting health information technology that will promote this state's efforts in utilizing health information technology.

Membership

- Bill Bard, Retired, Consumer Advocate
- Maili Boynay, Vice President of Information Services Applications, Legacy Health
- Kacy Burgess, Clinical Systems Analyst, Deschutes County Health Services
- Jennifer Clemens, DMD, Dental Director, Capitol Dental Care
- Erick Doolen, Chief Operations Officer, PacificSource
- Amy Fellows, Executive Director, We Can Do Better
- Valerie Fong, RN, Executive Director and Chief Nursing Informatics Officer, Providence Health & Services
- Charles (Bud) Garrison, Clinical Informatics Director, Oregon Health & Science University
- Janet Hamilton, Deputy Director, Project Access Now
- Amy Henninger, MD, Deputy Medical Director, Multnomah County Health Department
- Mark Hetz, Chief Information Officer, Asante Health System
- Anna Jimenez, MD, Primary Care Physician, CareHere
- Bonnie Thompson, Dir. of Health System Improvements, Greater Oregon Behavioral Health Inc
- Greg Van Pelt, President, Oregon Health Leadership Council
- Steven Vance, Director of Information and Technology Services, Lake Health District Hospital

Summary of 2018 activities

- Continued in-depth scan work of the the behavioral health information technology environment to better understand electronic health record (EHR) adoption rates, the unique challenges that behavioral health providers face around EHR adoption and maintenance, adoption and use of

tools for electronic health information sharing between organizations (including physical health and oral health), and other health information technology-related successes and challenges

- Convened a Behavioral Health Information Technology Workgroup, composed of respondents to the behavioral health information technology scan surveys, to flesh out scan learnings and translate them into a roadmap for improving health information technology opportunities for behavioral health providers
- Provided forums for public input about health information technology requirements for the Coordinated Care Organization (CCO) 2.0 effort, reaching over 100 Oregonians, including CCOs, behavioral health providers, social determinants of health providers, primary care providers, health systems, independent provider associations, telehealth providers, peer support workers, corrections health advocates, and consumer advocates
- Studied Oregon's health information exchange environment to identify critical gaps; began work towards a more connected Oregon with statewide electronic health information sharing, including convening a group to help define foundational technical elements and chartering an "network of networks" advisory group to launch in 2019
- Collaborated to support the launch of the Health Information Technology (HIT) Commons, which is a public-private partnership, co-sponsored by OHA and the Oregon Health Leadership Council. HIT Commons aims to accelerate and advance health information technology adoption and use across the state. The HIT Commons is a core component of HITOC's strategic plan and includes all Oregon hospitals, commercial plans and CCOs as participants. HIT Commons is supporting operations for two initiatives:
 - Emergency Department Information Exchange (EDIE) Utility: EDIE ensures that emergency department (ED) providers have critical information about patients who frequently utilize ED services or have complex care needs. It is available at all Oregon acute care hospitals.
 - Prescription Drug Monitoring Program (PDMP) Integration: The PDMP Integration initiative allows authorized health care providers to access controlled substance prescription data without leaving their electronic health system. This promotes use of PDMP data at the point of care while reducing access barriers for providers.
- Provided oversight for Oregon's Health Information Technology Program, including
 - The Oregon Provider Directory, which will provide a trusted, single, and complete source of data about Oregon health care providers (launch in 2019 for use by approved health care entities—not consumer facing)
 - The Clinical Quality Metrics Registry, which will collect, aggregate, and provide clinical quality metrics data to support quality reporting programs in Oregon (launch in 2019), and
 - The Health Information Exchange Onboarding Program, which will provide one-time onboarding support to providers who choose to connect to a community-based health information exchange to electronically share health information (launch in 2019)

Planned Activities for 2019

HITOC is still finalizing its 2019 work plan and will provide a full work plan to OHPB during its scheduled February report. Activities are expected to include:

- Expanded exploratory work around health information technology opportunities to support the social determinants of health and patients' engagement in their own health care
- Wrapping up work with the Behavioral Health Information Technology Workgroup on the roadmap for improving health information technology opportunities for behavioral health providers; action steps based on the roadmap
- Continued work towards a more connected Oregon with statewide electronic health information sharing, including work with the planned "network of networks" advisory group and coordinating a potential transition of this work to the HIT Commons in late 2019 or early 2020
- Health information technology dashboards providing information on the adoption and use of EHRs and health information exchange across Oregon's providers, data-driven milestones, and possible additional scan work in behavioral health or new areas
- Monitor technology and regulatory impacts to the health information technology landscape, with particular focus on opportunities or challenges that impact Oregon's Health Systems Transformation efforts.
- Oversee Oregon's Health Information Technology Program, including the implementation of the Provider Directory, the Health Information Exchange Onboarding Program, and the Clinical Quality Metrics Registry.

For OHPB consideration

- HITOC will make a full report including 2019 workplan to OHPB in OHPB's February meeting
- HITOC would like to have an OHPB liaison assigned

HITOC and SDOH

- New SDOH representative as of 2019: Janet Hamilton, Deputy Director of Project Access NOW
- Will kick off 2019 with an exploratory panel on health information technology and SDOH, featuring three different perspectives on sharing social determinants of health information
- Will decide how to further explore health information technology opportunities in SDOH to aid in developing recommendations. This could include chartering a workgroup, additional panels, or other activities.

HITOC and Health Equity

- Exploring health equity issues in HIT for patient engagement
- Provider Directory will include data about languages spoken, cultural competency, and accessibility when reported by provider (launch in 2019; not consumer-facing in 2019)
- Working toward electronic collection of patient-level clinical quality metrics data (helps track disparities in care)
- Working toward a more connected Oregon where patients and providers across Oregon can access health information
- Considering how HIT needs differ in frontier, rural, and urban areas and for safety net and equity-focused clinics
- Health equity is a cross-cutting objective; considering health equity implications of all work

HITOC and Behavioral Health

- Conducting supplemental scanning of the behavioral health (BH) health information technology environment, building on 2017-2018 work
- Convened a BH Health Information Technology Workgroup, which presented an initial report in December
- The BH Health Information Technology Workgroup is developing a roadmap for improving health information technology opportunities for BH providers
- HITOC will take action based on the roadmap