

Health Information Technology Oversight Council (HITOC) Membership

July 2021

HITOC members represent a broad range of organizations that are impacted by the Oregon Health Information Technology Program, including consumer/patient advocates, providers, hospitals, health plans, coordinated care organizations (CCOs), Tribes, oral health providers, behavioral health providers, and community-based organizations. HITOC members represent organizations that use a wide array of health IT tools and systems and HITOC strives to represent the diversity of Oregonians. Technology vendors are not eligible to serve on HITOC. HITOC’s bylaws require 11-15 members, this slate represents 14 members. Terms are intended to be staggered so a third of members expire each year. Term lengths were randomly assigned, starting with new members and longer terms. To align terms, all end dates are set for September 30 the year they expire.

HITOC membership is granted to the individuals that appear below and not to the organizations that employ them.

New Proposed Members

| Name | Title | Organizational Affiliation | Location by County | Term (Yrs.) |
|---|---|---|--------------------|-------------|
| 1. Manu Chaudhry, MS DDS | President and Dental Director | Capitol Dental Care | Marion | 4 |
| <p>Dr. Manu Chaudhry joined InterDent as Regional Clinical Director of San Francisco Bay Area and Nevada in 2018 and elevated to Leadership as President and Dental Director of Capitol Dental Care, a wholly owned subsidiary of InterDent in 2020. He has dedicated his life in the pursuit of improving clinical quality and transforming delivery and systems of care to improve overall health outcomes. Manu is a visionary, dynamic and mission-driven leader with extensive, proven leadership experiences in for-profit, not-for-profit and public health settings and he served as a Process Engineering for a Biotechnology company. He has also completed numerous courses in executive leadership, lean six sigma performance improvement, healthcare risk management, dental quality, regulatory and compliance matters. Manu is a board member for multiple organizations and holds a Master of Science in Biomedical Engineering from the University of California, San Diego and earned his Doctor of Dental Surgery from University of the Pacific, Arthur A. Dugoni School of Dentistry.</p> | | | | |
| 2. David Dorr, MD | Chief Research Information Officer | Oregon Health & Science University | Multnomah | 3 |
| <p>Dr. David A. Dorr, an internal medicine doctor, is OHSU’s Chief Research Information Officer. He focuses on improving capabilities and use of innovations to manage data, information, and knowledge in research and in translating it to health care. David has significant strategic and policy experience, particularly in the design, evaluation, and implementation of health IT intended to improve the health and well-being of populations impacted by systemic inequities. His interests lie in collaborative care, chronic disease management, quality and what clinical information systems need to support these areas. He also is interested in patient safety. David wants to provide the best care for older adults and people with chronic diseases. He has worked on longitudinal care management systems, which are holistic, patient-centered plans. They help keep better track of patients’ needs and goals, help them manage their conditions better, and make them feel like a valued member of the team.</p> | | | | |
| 3. Carly Hood-Ronick, MPA, MPH | Executive Director | Project Access NOW | Multnomah | 4 |

Carly Hood-Ronick is the Executive Director at Project Access NOW. Project Access NOW works to improve communities' health and well-being by creating access to care, services, and resources. They partner with care providers, hospitals, clinics, and other community-based organizations to address healthcare and social determinants of health needs to support under and uninsured people. Over the past decade, Carly has worked at the intersection of policy and public health in multiple states and countries to develop innovative upstream programs, establish measurable, community-driven priorities, and publish best practices in financing social care efforts. Through participation and leadership on a variety of state-level and national Boards and committees, Carly is called upon as a leader in systems-level equity efforts, including past Co-Chair and current member of the Oregon Health Policy Board's Health Equity Committee, supporting Medicaid metric and measurement development with regard to upstream investments, and advising on community and social health data sharing efforts. Prior to joining PANOW, Carly led strategy and implementation of social determinants of health and Medicaid engagement efforts alongside community health centers across Oregon, as a Director at the Oregon Primary Care Association.

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| 4. Abdisalan Muse, MS | Informatics Project Manager | Multnomah County Health Department | Multnomah | 3 |
| <p>Abdisalan Muse is an Informatics Project Manager at the Multnomah County Health Department, where he has been for 20 years. Abdisalan's experience spans various programs and different state and federal jurisdictions. He has coordinated the implementation, use, modifications, and complex integrations of information systems for Multnomah County public health programs. Abdisalan sees opportunities where platforms can integrate in our siloed healthcare system. He also served on the Immigrant and Refugee Community Organization (IRCO) and Neighborhood House boards, co-founded an African House that serves African immigrant and refugee communities, and co-chaired a diversity and quality team for the county's public health division.</p> | | | | |
| 5. Diane Tschauner | Chief Information Officer | Yakima Valley Farmworkers | Other | 3 |
| <p>Diane Tschauner, Yakima Valley Farm Workers Clinic's (YVFWC) Chief Information Officer, has served the staff and patients of Yakima Valley Farm Workers Clinic for more than 20 years. Additionally, Diane has 30 years of experience in IT management and received her Master of Science in Medical Informatics from Northwestern University. Yakima Valley Farm Workers Clinic was formed in 1978 to address the needs of the vital but overlooked farm worker population. The duty of bringing health care to underserved communities has grown our network well beyond the Yakima Valley. Today Yakima Valley Farm Workers Clinic, one of the largest community health centers in the Pacific Northwest, has over 60 unique locations delivering medical, dental, behavioral health, and social services to people in need. YVFWC is a federally qualified health center (FQHC) that provides services to the Oregon communities in Astoria, Clatskanie, Hermiston, Salem, Silverton, Woodburn, and Portland. Diane has led the implementation of two electronic health records (EHRs) systems and developed a business intelligence department. She sees how transitions in care from a data perspective are integral to quality of care and overall life. YVFWC and Diane's health IT goals sit at the nexus of Oregon's health system transformation priorities.</p> | | | | |
| Open Position | | | | |

Renewing

| Name | Title | Organizational Affiliation | Location by County | Term (Yrs.) |
|---|---|---|---------------------------|--------------------|
| 6. Bill Bard | Retired | Consumer | Multnomah | 3 |
| <p>Bill Bard retired after a long career in IT in the airline industry when he developed a disability and became a 24/7 caregiver for his mother. Following her death, he volunteered at Providence Hospice and as a Certified Long-Term Care Ombudsman, advocating for the residents of long-term care facilities, for over a decade. He served two terms on the Residential Ombudsman and Public Guardian Advisory Board, as both chair and vice-chair, and completed a term on the National Consumer Voice for Quality Long-term Care Leadership Council. He continues to advocate for quality and equity for residents of Oregon's long-term care system. He has received the Governor's Senior Volunteer of the Year award and the National Consumer Voice for Quality Long-Term Care Leadership award. He has served on HITOC since 2018.</p> | | | | |
| 7. Maili Boynay | Vice President of IS Applications | Legacy Health | Multnomah | 3 |
| <p>Maili Boynay has over 17 years of experience with health IT and has worked in the healthcare field for over two decades. She has project managed dozens of electronic health record implementations and led health IT strategic planning for ambulatory care delivery, including electronic health information sharing, interoperability, population/risk management, network collaboration, claims and clinical integration, and data warehouse strategies. She is a member of implementation committee of the Unity Center for Behavioral Health and was instrumental in extending Legacy's electronic health record to Albertina Kerr. She regularly presents to health IT groups about connecting communities, governance, and program growth. She also chaired Legacy's patient portal steering committee, which explored how to ensure patients can communicate with their providers and access their own medical records. She has served on HITOC since 2015.</p> | | | | |
| 8. Amy Fellows | Executive Director | We Can Do Better | Lane | 1.5 |
| <p>Amy Fellows has cumulative experience of more than 15 years in healthcare and healthcare IT efforts. She is the Executive Director of We Can Do Better, which has been convening the Northwest OpenNotes Consortium since 2014 and has brought together most of the health systems in Oregon to open their provider notes to patients so that they can better engage in their own healthcare. We Can Do Better's mission is to create opportunities for nonpartisan civic education and engagement, bringing people together who share the values of better health care and health for all. Previously, she worked for over 10 years installing Epic in safety net clinics for OCHIN. She continues consulting with other non-profit health organizations. She has been a member of HITOC since 2017.</p> | | | | |
| 9. Valerie Fong, MSN RN | Executive Director of Regional Informatics and Chief Nursing Informatics Officer | Providence Health & Services | Multnomah | 2 |
| <p>Valerie Fong, MSN RN provides executive and strategic informatics oversight in her role as Executive Director of Regional Informatics and Chief Nursing Informatics Officer for the Oregon Region of Providence St. Joseph Health. She serves as an expert clinical transformation catalyst and translator to ensure clinical standards are incorporated into relevant systems technologies, data, workflow, and processes. Her clinical knowledge paired with business and technological experience in electronic health record design and implementation, information systems governance, and transitions of care enables her to lead diverse teams in partnership with clinical and business operations to manage and align nursing and information services strategies that improve and transform healthcare. She has presented at regional, national, and international conferences and contributed to numerous educational webinars and publications on clinical informatics topics. She has served on HITOC since 2015.</p> | | | | |

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| 10. Amy Henninger, MD | Deputy Medical Director | Multnomah County Health Department | Multnomah | 2 |
| <p>Dr. Amy Henninger has worked in Multnomah County’s primary care clinic for the last 15 years, serving as the site medical director for 6 years and the deputy medical director for the last 4 years. She still sees patients and understands the day-to-day experiences of health care providers as they navigate health IT and health information sharing. She also has experience in clinic operations and works closely with the population and community services side of the health department. She was involved in the startup of the county’s electronic health record and has continued to play a leadership role in system maintenance and upgrades. She was also a leader in rolling out My Chart, which allows patients to access their own health records. She is involved in the Care Oregon Metro Clinical Work Group, including work around population health and the use of data for quality improvement. She has served on HITOC since 2015 and is currently the vice-chair (since 2017).</p> | | | | |

Current Members

| Name | Title | Organizational Affiliation | Location by County | Term end date |
|---|---|---|---------------------------|----------------------|
| 11. Kacy Burgess | Clinical Systems Administrator | Deschutes County Health Services | Deschutes | 12/31/21 |
| <p>Kacy Burgess managed a major electronic health information sharing project in which five organizations (Primary Care, Public Health and Behavioral Health) in Central Oregon connected to a regional health information exchange organization. She managed the Oregon Tobacco Quit Line bidirectional interface with OCHIN Epic for these same five organizations, who were the first to pilot the functionality in Oregon. Kacy is also a board member of the Central Oregon Health Information Exchange and has been instrumental in monitoring and overseeing the tools that Central Oregon providers are using to electronically share patient information for care coordination. She has been with Deschutes County Health Services for 20 years and is currently a member of HITOC’s Behavioral Health IT Workgroup, which developed recommendations on how to better support the needs of Oregon behavioral health providers and consumers. She has served on HITOC since 2019.</p> | | | | |
| 12. Erick Doolen | Chief Operating Officer & Executive Vice President | PacificSource | Lane | 10/31/22 |
| <p>Erick Doolen leads PacificSource’s operational areas across lines of business including customer service, claims, enrollment and billing, information technology, analytics, human resources, and facilities. PacificSource serves commercial and Medicare Advantage members in Oregon, Idaho, and Montana as well as Oregon Health Plan members. Erick joined PacificSource in 2005 as the Chief Information Officer and served in the role until taking on broader operational responsibilities in 2010. During that time, PacificSource had several acquisitions and expansions that took the company into Medicare Advantage and Medicaid as well as new states. Erick was responsible for the successful integration of systems and operations. Prior to PacificSource, Erick spent 11 years working at Hewlett-Packard in several manufacturing and technology leadership roles. Erick is the co-chair of the Oregon Health Leadership Council’s Administrative Simplification Executive Committee, leading efforts across health plans and providers to simplify the administrative aspects of healthcare in Oregon. He has been a member of HITOC since 2012 and its chair since 2015.</p> | | | | |
| 13. Mark Hetz | Executive Director | HIT Commons | Jackson | 10/31/22 |

Mark Hetz has thirty years of healthcare IT experience and is currently the executive director for the HIT Commons. He is the former chief information officer at Asante and has served on numerous statewide committees, including HIT Commons Governance Board, Emergency Department Information Exchange/Pre-Manage Governing Board, Reliance eHealth Collaborative (formerly Jefferson Health Information Exchange) Governing Board, Health Future CIO Council, Oregon Association of Hospitals and Health Systems Health IT Technical Advisory Committee, Apprise/Information Network For Oregon Hospitals Data Governance Committee, Oregon Health Information Management Systems Society Advisory Council, Oregon Health IT Extension Center Advisory Council, and the Oregon Health Leadership Council Administrative Simplification Task Force. He has served on HITOC since 2015.

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| 14. Kellen Joseph | Information System Manager/Clinical App Coordinator | Yellowhawk Tribal Health Center | Umatilla | 2/28/23 |
|--------------------------|--|--|-----------------|----------------|

Kellen Joseph has been with the Yellowhawk Tribal Health Center, which provides wraparound services including primary care, behavioral health, oral health, optometry, and community wellness, for ten years. He currently serves as the Information Systems Manager, Clinical App Coordinator, and a member of the Yellowhawk Executive Management Team. He joined Yellowhawk at the beginning of its EHR implementation efforts and has seen the impacts of health IT on providers and community members. Kellen is also an enrolled member of the Confederated Tribes of the Umatilla Indian Reservation, and he and many of his family members are also patients at Yellowhawk. He has served on HITOC since 2020.

Demographic Information (New Members, Renewing Members, Current Members)

| | New HITOC (n=14) |
|-------------------------------------|-------------------------|
| RACE/ETHNICITY | |
| Asian | 14% |
| Black | 7% |
| Hispanic and Latino/a/x | 0% |
| American Indian and Alaska Native | 14% |
| Native Hawaiian or Pacific Islander | 0% |
| White | 71% |
| Two or more races | 7% |
| Some other race alone | 0% |
| Do not have just one primary | 7% |
| Decline to state | 0% |
| GEOGRAPHY | |
| Portland Metro | 50% |
| Willamette Valley | 14% |
| Southern OR | 7% |
| Eastern OR | 7% |
| Central OR | 15% |
| Coast | 0% |
| Other | 7% |

| | New HITOC (n=14) |
|---------------------------|-------------------------|
| GENDER IDENTITY | |
| Woman (Female) | 50% |
| Man (Male) | 50% |
| Other identity | 0% |
| Decline to state | 0% |
| LGBTQ+ | |
| LGBTQ Yes | 21% |
| No | 29% |
| Decline to state | 43% |
| No response/Not collected | 14% |
| DISABILITY | |
| Yes | 7% |
| No | 29% |
| Decline to state | 7% |
| No response/Not collected | 57% |

*People who indicate more than one response are counted more than once in percentages

Health Information Technology Oversight Council (HITOC):
Oregon and Committee Demographic Summary July 2021

| | Oregon* | Current HITOC (n=9) | New HITOC (n=14) |
|-------------------------------------|---------|------------------------|---------------------|
| GENDER IDENTITY | | | |
| Woman (Female) | 51% | 56% | 50% |
| Man (Male) | 50% | 44% | 50% |
| LGBTQ+ | | | |
| LGBTQ Yes | 6% | 11% | 21% |
| No | | | 29% |
| Decline to state | | 67% | 43% |
| No response/Not collected | | 22% | 14% |
| RACE/ETHNICITY | | | |
| Asian | 5% | 11% | 14% |
| Black and African American | 2% | 0% | 7% |
| Hispanic and Latino/a/x | 13% | 0% | 0% |
| American Indian and Alaska Native | 1% | 22% | 14% |
| Native Hawaiian or Pacific Islander | 0% | 0% | 0% |
| White | 84% | 78% | 71% |
| Two or more races | 5% | 10% | 7% |
| Some other race alone | 4% | 0% | 0% |
| Do not have just one primary | | | 7% |
| Decline to state | | 0% | 0% |
| DISABILITY | | | |
| Yes | 15% | 11% | 7% |
| No | | | 29% |
| Decline to state | | | 7% |
| No response/Not collected | | 89% | 57% |
| GEOGRAPHY | | | |
| Portland Metro | 43% | 44% | 50% |
| Willamette Valley | 27% | 11% | 14% |
| Southern OR | 12% | 11% | 7% |
| Eastern OR | 5% | 11% | 7% |
| Central OR | 7% | 22% | 14% |
| Coast | 6% | 0% | 0% |
| Other | | | 7% |

*Sources:

- Gender Identity—Census.gov American Community Survey (ACS) 2019 table:
<https://data.census.gov/cedsci/table?g=0400000US41&tid=ACSDP1Y2019.DP05&hidePreview=true>
- LGBTQ+—Gallup/Williams 2019: https://www.lgbtmap.org/equality_maps/profile_state/OR
- Race/Ethnicity—Census.gov ACS 2019 table:
<https://data.census.gov/cedsci/table?g=0400000US41&tid=ACSDP1Y2019.DP05&hidePreview=true>
 - Current percentages represented are from "one race" in ACS table, does not break out "not Hispanic/Latino", as when someone indicates more than one in Oregon's REALD survey they are counted in each category
- Disability—Oregon Profile from ACS 2019:
<https://data.census.gov/cedsci/profile?g=0400000US41>
- Geography—July 1, 2019 population estimates of each county and Oregon found on census.gov, calculated regional populations: <https://www.census.gov/quickfacts/fact/table/>