

## Proposed Health IT Oversight Council (HITOC) Membership

February 2020

HITOC members represent a broad range of organizations that are impacted by the Oregon Health Information Technology Program, including consumer/patient advocates, providers, hospitals, health plans, coordinated care organizations (CCOs), Tribes, oral health providers, behavioral health providers, and community-based organizations. HITOC members represent organizations that use a wide array of health IT tools and systems and strives to represent the diversity of Oregonians. Technology vendors are not eligible to serve on HITOC.

HITOC membership is granted to the individuals that appear below and not to the organizations that employ them.

### REAPPOINTMENTS (SECOND TERM)

Name	Title	Organizational Affiliation	Location by County	Term (Yrs.)
<b>1. Erick Doolen</b>	<b>Executive Vice President &amp; Chief Operations Officer</b>	<b>PacificSource</b>	<b>Lane</b>	<b>3</b>
<p>Erick leads PacificSource’s operational areas across lines of business including customer service, claims, enrollment and billing, information technology, analytics, human resources, and facilities. PacificSource serves commercial and Medicare Advantage members in Oregon, Idaho, and Montana as well as Oregon Health Plan members. Erick joined PacificSource in 2005 as the Chief Information Officer and served in the role until taking on broader operational responsibilities in 2010. During that time, PacificSource had several acquisitions and expansions that took the company into Medicare Advantage and Medicaid as well as new states. Erick was responsible for the successful integration of systems and operations. Prior to PacificSource, Erick spent 11 years working at Hewlett-Packard in several manufacturing and technology leadership roles. Erick is the co-chair of the Oregon Health Leadership Council's Administrative Simplification Executive Committee, leading efforts across health plans and providers to simplify the administrative aspects of healthcare in Oregon. He has been a member of HITOC since 2012 and its chair since 2015.</p>				
<b>2. Charles (Bud) Garrison</b>	<b>Consultant</b>	<b>Consultant</b>	<b>Multnomah</b>	<b>1</b>
<p>Bud recently retired as OHSU’s Director of Clinical Informatics and Health Information Services and instructor in the Department of Medical Informatics and Clinical Epidemiology at OHSU. He is familiar with the intricacies of academic medicine and is involved with inpatient, perioperative, and ambulatory clinical and operational workflows in OHSU’s multi-site environment. His experience includes electronic health records, governance, privacy, release of information, document management, record completion, chart correction, and information exchange issues in electronic and paper based medical records. Prior to his work at OHSU, he led large health IT implementation and process improvement projects across the country and worked for several health IT software vendors in client services, implementation, training, and analytics development. He has served on HITOC since 2015.</p>				
<b>3. Mark Hetz</b>	<b>Executive Director</b>	<b>HIT Commons</b>	<b>Jackson</b>	<b>3</b>
<p>Mark has thirty years of healthcare IT experience and is currently the executive director for the HIT Commons. He is the former chief information officer at Asante and has served on numerous statewide committees, including HIT Commons Governance Board, Emergency Department Information Exchange/Pre-Managed Governing Board, Reliance eHealth Collaborative (formerly Jefferson Health Information Exchange) Governing Board, Health Future CIO Council, Oregon Association of Hospitals and Health Systems Health IT Technical Advisory Committee, Apprise/Information Network For Oregon Hospitals Data Governance Committee, Oregon Health Information Management Systems Society Advisory Council, Oregon Health IT Extension Center Advisory Council, and the Oregon Health Leadership Council Administrative Simplification Task Force. He has served on HITOC since 2015.</p>				

### New Members

Name	Title	Organizational Affiliation	Location	Term (Yrs.)
<b>4. Kellen Joseph</b>	<b>Information Systems Manager, Clinical App Coordinator</b>	<b>Yellowhawk Tribal Health Center</b>	<b>Umatilla</b>	<b>3</b>
<p>Kellen has been with the Yellowhawk Tribal Health Center, which provides wraparound services including primary care, behavioral health, oral health, optometry, and community wellness, for ten years. He currently serves as the Information Systems Manager, Clinical App Coordinator, and a member of the Yellowhawk Executive Management Team. He joined Yellowhawk at the beginning of its EHR implementation efforts and has seen the impacts of health IT on providers and community members. Kellen is also an enrolled member of the Confederated Tribes of the Umatilla Indian Reservation, and he and many of his family members are also patients at Yellowhawk.</p>				

### Current Members

Name	Title	Organizational Affiliation	Location
<b>5. Bill Bard</b>	<b>Retired</b>	<b>Consumer</b>	<b>Multnomah</b>
<p>Bill retired after a long career in IT in the airline industry when he developed a disability and became a 24/7 caregiver for his mother. Following her death, he volunteered at Providence Hospice and as a Certified Long-Term Care Ombudsman, advocating for the residents of long term care facilities, for over a decade. He served two terms on the Residential Ombudsman and Public Guardian Advisory Board, as both chair and vice-chair, and recently completed a term on the National Consumer Voice for Quality Long-term Care Leadership Council. He has received the Governor's Senior Volunteer of the Year award and the National Consumer Voice for Quality Long-Term Care Leadership award.</p>			
<b>6. Maili Boynay</b>	<b>Vice President of IS Applications</b>	<b>Legacy Health</b>	<b>Multnomah</b>
<p>Maili has over 17 years of experience with health IT and has worked in the healthcare field for over two decades. She has project managed dozens of electronic health record implementations and led health IT strategic planning for ambulatory care delivery, including electronic health information sharing, interoperability, population/risk management, network collaboration, claims and clinical integration, and data warehouse strategies. She is a member of implementation committee of the Unity Center for Behavioral Health and was instrumental in extending Legacy's electronic health record to Albertina Kerr. She regularly presents to health IT groups about connecting communities, governance, and program growth. She also chaired Legacy's patient portal steering committee, which explored how to ensure patients can communicate with their providers and access their own medical records. She has served on HITOC since 2015.</p>			
<b>7. Kacy Burgess</b>	<b>Clinical Information Systems Administrator</b>	<b>Deschutes County Health Services</b>	<b>Deschutes</b>

Kacy recently managed a major electronic health information sharing project in which five organizations in Central Oregon (Mosaic Medical, LaPine Community Health Center, Jefferson County Health Department, Crook County Health Department, and Deschutes County Public and Behavioral Health Services) connected to a regional health information exchange organization. She is also a member of the Central Oregon Health Information Exchange board and has been instrumental in collating information about the tools that Central Oregon providers are using to electronically share patient information for care coordination. She has been with Deschutes County Health Services for 18 years and is currently a member of HITOC's Behavioral Health IT Workgroup, which is developing recommendations on how to better support the needs of Oregon behavioral health providers and consumers.

<b>8. Jennifer Clemens, DMD, MPH</b>	<b>Dental Director</b>	<b>Capitol Dental Care</b>	<b>Marion</b>
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Dr. Clemens has been a practicing dentist since 2004 and has been serving Oregon Health Plan members since 2006. She has completed her Master's in Public Health degree and a residency in Public Health Dentistry, allowing her to become a Public Health Dentistry Specialist. She is knowledgeable about current dental IT capabilities, systemic barriers to integration of care, and dental operations in the context of working with CCOs to provide oral health care to underserved and vulnerable Oregonians. She also serves on OHA's Metrics and Scoring Committee and Healthcare Workforce Committee. She is currently the Dental Director of Capitol Dental Care, one of Oregon's contracted Dental Care Organization serving Oregon Health Plan members.

<b>9. Amy Fellows</b>	<b>Executive Director</b>	<b>We Can Do Better</b>	<b>Lane</b>
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Amy has cumulative experience of more than 15 years in healthcare and healthcare IT efforts. She is the Executive Director of We Can Do Better, which has been convening the Northwest OpenNotes Consortium since 2014 and has brought together most of the health systems in Oregon to open their provider notes to patients so that they can better engage in their own healthcare. We Can Do Better's mission is to create opportunities for nonpartisan civic education and engagement, bringing people together who share the values of better health care and health for all. Previously, she worked for over 10 years installing Epic in safety net clinics for OCHIN. She continues consulting with other non-profit health organizations. She has been a member of HITOC since 2017.

<b>10. Valerie Fong, RN</b>	<b>Executive Director and Chief Nursing Informatics Officer</b>	<b>Providence St. Joseph Health</b>	<b>Multnomah</b>
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Valerie is the Executive Director and Chief Nursing Informatics Officer for the Oregon Region of Providence St. Joseph Health, representing 8 acute hospitals and 90+ ambulatory clinics. She has operations, leadership, and project management experience in both inpatient and ambulatory environments. Her clinical knowledge, paired with business and technological experience with electronic health record design and implementation, information systems governance, and transitions of care, allows her to lead diverse teams to improve and transform healthcare. She is a frequent presenter at regional, national, and international conferences and has taught informatics to nursing graduate students. Prior to her role at Providence, she served in several leadership roles at Kaiser Permanente encompassing nursing informatics governance, strategic alignment, clinical technology usability and implementation, and transitions of care. She has over 14 years of experience in health IT and has been a member of HITOC since 2015.

<b>11. Janet Hamilton</b>	<b>Deputy Director</b>	<b>Project Access NOW</b>	<b>Multnomah</b>
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Janet is the Deputy Director of Project Access NOW. Project Access NOW helps to fill gaps in Oregon’s health care system by connecting low-income, uninsured clients to the donated care they need, paying health insurance premiums for people who qualify for coverage but can’t afford the expenses necessary to access their care, and connecting low-income people being discharged from the hospital to resources such as transportation, infant car seats, medications, and temporary housing to help them get home safely and more easily access follow-up care. This program also supports Health Share in their administration of health-related services for their members. In addition, Project Access NOW has a team of Enrollment Assistants that help people sign up for Oregon Health Plan (OHP), OHP re-enrollments, and Qualified Health Plans in the Tricounty metro area and Yamhill County. Prior to joining Project Access NOW, Janet logged 19 years of health IT experience with health plans and health IT vendors. She has served on the Home for Everyone Health and Housing workgroup for the last four years and is a participant in the current Developing Equity Leadership through Training and Action (DELTA) cohort.

<b>12. Amy Henninger, MD</b>	<b>Deputy Medical Director</b>	<b>Multnomah County Health Department</b>	<b>Multnomah</b>
<p>Dr. Henninger has worked in Multnomah County’s primary care clinic for the last 15 years, serving as the site medical director for 6 years and the deputy medical director for the last 4 years. She still sees patients and understands the day-to-day experiences of health care providers as they navigate health IT and health information sharing. She also has experience in clinic operations and works closely with the population and community services side of the health department. She was involved in the startup of the county’s electronic health record and has continued to play a leadership role in system maintenance and upgrades. She was also a leader in rolling out My Chart, which allows patients to access their own health records. She is involved in the Care Oregon Metro Clinical Work Group, including work around population health and the use of data for quality improvement. She has served on HITOC since 2015 and is currently the vice-chair.</p>			
<b>13. Steven Vance</b>	<b>Director of Information and Technology Services</b>	<b>Lake Health District</b>	<b>Lake</b>

Steven has worked in IT for over 20 years. He was a senior health IT manager at Providence Health System for a decade. Since 2015, he has served as the IT Director/Informatics Manager and Information Security Officer for Lake Health District Hospital, a rural frontier health district serving a critical access hospital, skilled nursing facility, public health and community mental health program. He is familiar with the unique challenges of health IT in frontier areas and is committed to giving rural Oregon a broader voice. He has been a member of HITOC since 2017.

**Demographic Information (Draft Slate, Renewing Members, Members)**

**Current members: 13**

**Open seats: 2**

**Gender:** 6 Male, 7 Female (54% female, 46% male)

**Race:** 10 White\*, 1 Asian/Pacific Islander, 1 Hispanic/Latino/a\*, 2 Native American\*, 1 Decline to State (62% White Only, 8% Asian/Pacific Islander, 8% Hispanic/Latino/a, 15% Native American, 8% Decline to State) (\*One member identifies as White and Hispanic/Latino/a and one as White and Native American, so numbers total to 15.)

**Ethnicity:** 11 Non-Hispanic/Latino/a; 1 Hispanic/Latino/a, 1 Decline to State (84% Non- Hispanic/Latino/a; 8% Hispanic/Latino/a; 8% Decline to State)

**Disability:** 1 declared (7%)

**LGBT:** 1 declared (7%)

**Geography:** (6) Portland, (2) Mid-Valley, (2) Southern Oregon, (2) Central Oregon, (1) Eastern Oregon.