

## What is Oregon's strategic plan for health IT?

OHA is transforming the health care system, and the core of those efforts is the coordinated care model. The coordinated care model relies on health IT to succeed. Coordinating health IT efforts at the state level is important because there are so many moving parts. Therefore, the Oregon legislature charged HITOC with creating a statewide strategic plan for health IT for everyone in Oregon.

### Health IT helps...

**Consumers/patients, their families, and their caregivers:** Access their own health information and participate in their care

**Providers:** Securely gather, store, and share patients' clinical data so the care team can work together to provide care; track and report on quality measures, which supports efforts to hold the health care system accountable for delivering high-quality care

**CCOs, health plans, and providers:** Analyze data to identify disparities and find patients who need more care to allow targeted efforts to improve health

## Oregon and Health IT: Quick Orientation

**Providers are using EHRs/EMRs at high rates overall.** Electronic health records or electronic medical records (EHR/EMR) support patient care and patient access to their own information (via patient portals); the data they gather supports care coordination, value-based payment, and population management.

**Status:** Overall EHR adoption rate is higher than the national average, number of providers using more advanced EHRs is growing, "digital divides" remain

**Health information exchange options have grown significantly.** HIE securely moves health information between organizations, supporting care coordination, value-based payment, and population management.

**Status:** EDie/PreManage (Collective platform) have been a standout success, national networks provide access to care summaries, regional HIEs and other efforts support CCOs and communities, no single tool can meet all needs, "digital divides" remain

**Health IT supports value-based payment.** CCOs and providers need health IT tools and processes to manage value-based payment arrangements.

**Status:** CCOs have developed Health IT Roadmaps that include plans for health IT and value-based payment which will support major growth in value-based payment arrangements under CCO 2.0; most CCOs, health plans, and providers will need to develop new health IT capacity to manage value-based payment

**Health IT can help address social determinants of health.** Health IT tools can support social needs assessments, risk scoring, and connect health care with social services.

**Status:** Providers are exploring using health IT to assess social needs; work is underway to explore options for community information exchange, connecting health care providers with social services; this area raises new challenges with technology, privacy, and care coordination

## Gathering your input: health IT goals and question prompts

HITOC wants to hear your input on what strategies are going well and where Oregon needs to change course. **Please look at the health IT goals below and reflect on how things are going.** The optional question prompts below can help you organize your input, but you are not required to use them.

**Goal 1: Share patient information across the care team.** Oregonians have their core health information available where needed, so their care team can deliver person-centered, coordinated care.

**Goal 2: Use data for system improvement.** Clinical and administrative data are efficiently collected and used to support quality improvement and population health management, incentivize improved health outcomes. Aggregated data and metrics are also used by policymakers and others to monitor performance and inform policy development.

**Goal 3: Patients can access their own information and engage in their care.** Individuals and their families access, use, and contribute their clinical information to understand and improve their health and collaborate with their providers.

**Emerging area:** Health IT supports social determinants of health and health equity.

### Optional question prompts (all questions can be applied to all goals)

1. How is this going for you today?
2. What would achieving this goal look like?
3. Where are you experiencing impacts?
4. What has been most helpful?
5. Where are the biggest challenges/barriers?
6. What are the right roles for state, providers, CCOs/health plans, and others?
7. What changes would have the biggest positive impact? Biggest negative impact?

## Submitting your input

- Register for a listening session (in person/webinar): [go.usa.gov/xdDus](https://go.usa.gov/xdDus)
- Submit written comment (Feb. 1 – Apr. 30). We encourage written comments! [go.usa.gov/xdDuH](https://go.usa.gov/xdDuH)
- Make a public comment at a HITOC meeting: [go.usa.gov/xdDuF](https://go.usa.gov/xdDuF)

**Listening session** content will be geared toward the audience listed. All listening sessions are open to the public, and everyone is welcome. We want to hear from people across Oregon and encourage you to participate in whatever way that works best for you: in person, phone, or webinar.

Session Name	Date/Time/Location
<a href="#">Technology Partner Listening Session</a>	2/11/2020, 1-4 PM Portland
<a href="#">Oral Health Listening Session</a>	2/25/2020, 2-5 PM Portland
<a href="#">CCO Listening Session</a>	3/4/2020, 1-4 PM Salem
<a href="#">Consumer Listening Session</a>	3/10/2020, 1-4 PM Portland
<a href="#">Behavioral Health Listening Session</a>	4/16/2020, 1-4 PM Portland
<a href="#">General Listening Session</a>	4/21/2020, 1-4 PM Portland

## Oregon's health IT goals advance health system transformation goals

Health System Transformation Policy Priority	Health IT Goal/Area
Increase access to health care	Goal 1: Share patient information across the care team
Enhance care coordination	Goal 1: Share patient information across the care team
Pay for outcomes and value	Goal 2: Use data for system improvement.
Measure progress	Goal 2: Use data for system improvement.
Improve health equity	Emerging area: Health IT supports social determinants of health and health equity
Shift focus upstream	Emerging area: Health IT supports social determinants of health and health equity

## Strategies for Oregon's health IT goals

**Goal 1: Share patient information across the care team.** Oregonians have their core health information available where needed, so their care team can deliver person-centered, coordinated care.

- Electronic health records (EHR/EMR)
  - Medicaid EHR Incentive Program [go.usa.gov/xpzPn](http://go.usa.gov/xpzPn)
  - *Complete: Oregon Medicaid Meaningful Use Technical Assistance Program* [go.usa.gov/xpzPd](http://go.usa.gov/xpzPd)
- Electronic health information exchange (HIE)
  - EDie/PreManage (Collective platform), including Medicaid Subscription [bit.ly/2Quu6NJ](http://bit.ly/2Quu6NJ)
  - Prescription Drug Monitoring Program Integration initiative [bit.ly/2FodEbn](http://bit.ly/2FodEbn)
  - Oregon Provider Directory and Flat File Directory [go.usa.gov/xpzPz](http://go.usa.gov/xpzPz)
  - HIE Onboarding Program [go.usa.gov/xpzPJ](http://go.usa.gov/xpzPJ)
  - Network of networks for statewide HIE [go.usa.gov/xpzPS](http://go.usa.gov/xpzPS)
  - *Planned: Behavioral Health Information Sharing Toolkit (42 CFR Part 2)*
  - *Complete: Expanding Interoperability - ONC Cooperative Agreement*
- Behavioral Health and Health IT Workplan: [go.usa.gov/xpzPE](http://go.usa.gov/xpzPE)
- Shared Governance: HIT Commons public/private partnership [bit.ly/37CNJsD](http://bit.ly/37CNJsD)
- CCO 2.0 EHR and HIE support requirements [go.usa.gov/xpJDR](http://go.usa.gov/xpJDR)

**Goal 2: Use data for system improvement.** Clinical and administrative data are efficiently collected and used to support quality improvement and population health management, incentivize improved health outcomes. Aggregated data and metrics are also used by policymakers and others to monitor performance and inform policy development.

- Goal 1 work on EHRs and HIE is foundational
- Clinical Quality Metrics Registry [go.usa.gov/xpumR](http://go.usa.gov/xpumR)

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- Health IT Roadmaps for CCOs (ensuring health IT in place for value-based payment arrangements and population health efforts) [go.usa.gov/xpJDR](https://go.usa.gov/xpJDR)

**Goal 3: Patients can access their own information and engage in their care.** Individuals and their families access, use, and contribute their clinical information to understand and improve their health and collaborate with their providers.

- Goal 1 work on EHRs and HIE is foundational
- CCO 2.0 Year 2 requirement for health equity plans: patient engagement with health IT [go.usa.gov/xpJWc](https://go.usa.gov/xpJWc) (p. 71)
- HITOC exploration of barriers and opportunities from consumer perspectives [go.usa.gov/xpJWp](https://go.usa.gov/xpJWp) (June 2019 HITOC)
- *Complete: State Innovation Model (SIM) grant for OpenNotes*

**Emerging area:** Health IT supports social determinants of health and health equity.

- HIT Commons: Exploration of Oregon Community Information Exchange (CIE) [bit.ly/2QOiaW1](https://bit.ly/2QOiaW1)
- Potential for EHRs to track demographic data to help identify disparities (ONE system tracks this data for OHP members) [go.usa.gov/xpJWp](https://go.usa.gov/xpJWp) (see October 2019 HITOC)
- Clinical Quality Metrics Registry future capacity to track patient-level data [go.usa.gov/xpumR](https://go.usa.gov/xpumR)
- Oregon Provider Directory captures demographic information [go.usa.gov/xpJWp](https://go.usa.gov/xpJWp) (see October 2019 HITOC)
- Exploration of connection between health IT and health equity [go.usa.gov/xpJWp](https://go.usa.gov/xpJWp) (see October 2019 HITOC)

## Key Resources

- 2017-2020 Strategic Plan for Health IT [go.usa.gov/xpzEt](https://go.usa.gov/xpzEt)
- Health IT Oversight Council (HITOC) Overview [go.usa.gov/xpzEK](https://go.usa.gov/xpzEK)
- Oregon Health IT Programs and Partnerships [go.usa.gov/xpzEz](https://go.usa.gov/xpzEz)
- Health IT Roles (HITOC, HIT Commons, and more) [go.usa.gov/xpzEJ](https://go.usa.gov/xpzEJ)
- 2019 Data Report to HITOC [go.usa.gov/xpzEh](https://go.usa.gov/xpzEh)

## Stay Connected

You can find more information about the strategic plan update at our website: [go.usa.gov/xdDek](https://go.usa.gov/xdDek)

## Program Contact

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## Get involved with Oregon Health IT

Office of Health Information Technology: [HealthIT.Oregon.gov](https://HealthIT.Oregon.gov)

Join the listserv: [bit.ly/2VYgoDB](https://bit.ly/2VYgoDB)