### Oregon Health Information Technology Program and HITOC Updates – February 2018

Oregon's <u>Health Information Technology Oversight Council (HITOC)</u> is legislatively established and reports to the Oregon Health Policy Board. This document provides HITOC updates on OHA's health IT efforts. OHA's <u>Office of HIT staffs HITOC</u> and the Oregon HIT Program.

#### HITOC is charged with the following roles:

- Identify and make specific recommendations to the Board related to health information technology (HIT) to achieve the goals of health system transformation.
- Regularly review and report to the Board on:
  - OHA's HIT efforts, including the Oregon HIT Program, toward achieving the goals of health system transformation;
  - o Efforts of local, regional, and statewide organizations to participate in HIT systems;
  - o Oregon's progress in adopting and using HIT by providers, health systems, patients and others.
- Advise the Board or the Congressional Delegation on changes to federal laws affecting HIT that will
  promote this state's efforts in utilizing HIT.

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HITOC Update: Policy, enviro	nmental scan, and strategic planning
Federal Updates/ Changes	The Office of the National Coordinator for HIT (ONC) released the draft Trusted
	Exchange Framework and Common Agreement (TEFCA) on January 5 <sup>th</sup> . TEFCA lays
For more information:	out the foundation for a national "network of networks" approach to health
Sean.M.Carey@state.or.us	information exchange. Additional information will be provided at the February
	HITOC meeting. ONC is accepting comments until February 20 <sup>th</sup> , 2018.
Landscape/ Scan Activities	OHA's Office of HIT (OHIT) engages in ongoing HIT environmental scan activities to
	inform HIT efforts and ensure strategies and programs address evolving needs.
For more information: Marta.M.Makarushka@state.or.us	OHIT is in the process of compiling program participation data across the agency in
	order to serve various purposes, including setting targets for and reporting on
	OHIT's work.
	OHIT released a draft for discussion of its Behavioral health HIT/HIE scan report at
	the December 2017 HITOC meeting, and will finalize the report in early 2018. The
	report presents data from stakeholder interviews and an online survey from about
	50% of licensed behavioral health agencies across the state regarding HIT and
	health information exchange (HIE) use, needs, challenges, and priorities.
HIT Strategic Plan Update	The HITOC HIT 2017-2020 Strategic Plan was finalized and approved by the Oregon
	Health Policy Board in October 2017 and provides a roadmap for Oregon's HIT
For more information:	work ahead, including strategies for a "network of networks" approach to
Sean.M.Carey@state.or.us	statewide health information exchange and the HIT Commons model of
	governance. OHPB also approved HITOC's 2018-2020 workplan (which can be
	found in the Strategic Plan document), which includes work to develop policy
	recommendations and strategies to support behavioral health information sharing,
	HIT to support alternative payment models, data sharing needs to address social
	determinants of health, and patient access to their health information.
Oregon HIT Program: Program	
HIT Commons	The HIT Commons is a public/ private partnership to coordinate investments in
	HIT, leverage funding opportunities, and advance health information exchange
For more information:	across the state. It will focus initially on continuing the spread and adoption of
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	EDIE/ PreManage and on launching a statewide subscription to the PDMP Gateway.
	OHA and Oregon Health Leadership Council (OHLC), with the assistance of an interim governance advisory group, have completed work on a <u>business plan</u> and appointed an initial Governance Board. The HIT Commons Governance Board begins meeting in January 2018.
HIE Onboarding Program	CMS released new guidance to states in 2016 allowing for the use of 90% federal
For more information: Kristin.M.Bork@state.or.us	match funding to support HIE onboarding for a broad array of Medicaid providers.  Oregon's <u>HIE Onboarding Program</u> will increase Medicaid providers' capability to exchange health information by supporting the costs of an HIE entity to onboard providers, with or without an electronic health record (EHR).
	OHA completed significant stakeholder input into the development of the HIE Onboarding Program, including meetings with a short-term advisory group, meetings with stakeholder organizations, and a Request for Information from prospective HIE organizations that may apply to participate in the program. CMS approved the funding request and the Request for Proposals (RFP). On October 20, OHA released the RFP for HIE entities to apply. The RFP closed on December 6, 2018. Reliance eHealth Collaborative was selected to provide onboarding services under the HIE Onboarding Program. OHA anticipates launching the onboarding program sometime Spring 2018, dependent upon timing of CMS approval of the contract.
Oregon Common	OHA is continuing to work with stakeholders to implement the Oregon Common
Credentialing Program (OCCP)  For more information: MELISSA.ISAVORAN@state.or.us	Credentialing Program that will include a web-based system that will centralize the collection and verification of practitioner credentialing information for use by credentialing organizations. The program will create efficiencies in the credentialing process for an estimated 55,000 practitioners across Oregon and more than 300 credentialing organizations, including all Oregon health plans, CCOs, hospitals, health systems, dental care organizations, ambulatory surgical
	centers, and independent physician associations. The Common Credentialing  Advisory Group provides stakeholder input and oversight to OHA's development of this program.
	Current activities underway as part of implementation include working with vendors on system configuration, developing program policies, and executing marketing and outreach design and strategy. OHA is now engaging a technical advisory group to address credentialing organization consumption of OCCP data and obtain advice on system testing activities. The anticipated operational date is late 2018.
Clinical Quality Metrics	The Clinical Quality Metrics Registry (CQMR) will collect, aggregate, and provide
Registry	clinical quality metrics data to meet program requirements and achieve
For more information: KATRINA.M.LONBORG@state.or.us	efficiencies for provider reporting. Initially, the CQMR will support the Medicaid EHR Incentive Program (see below) and the Coordinated Care Organization (CCO) incentive measures that are EHR-based. Over time, other quality reporting programs could use the CQMR as well, which will support OHA's goal of streamlining and aligning quality metric reporting requirements and reducing provider burden.
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OHA began implementation of the CQMR with a December 2017 kick-off meeting with its prime vendor, Peraton (formerly known as Harris Corporation), and subcontractor, MiHIN. The project plan is being finalized and baselined, and more details about timing will be posted and communicated to stakeholders when that process is complete. The CQMR is expected to go live in 2018.

To gather stakeholder input during the implementation process, OHA has also established a CQMR Subject Matter Expert Workgroup. The workgroup will begin meeting in February. OHA also will continue to work with the CCO Metrics Technical Advisory Group (TAG) and the CCO Health IT Advisory Group (HITAG), as well as other stakeholders, to ensure clear communications and planning.

### **Provider Directory**

For more information: Karen.Hale@state.or.us The <u>Provider Directory</u> will serve as Oregon's directory of accurate, trusted provider data. It will support care coordination, health information exchange, administrative efficiencies, and serve as a resource for heath analytics. Authoritative data sources that feed the provider directory will be matched and aggregated and data stewards will oversee management of the data to ensure the Provider Directory maintains initial and long-term quality information. <u>The Provider Directory Advisory Committee</u> provides stakeholder input and oversight to OHA's development of this program.

OHA held a kick-off meeting with its vendors for the Provider Directory in December 2017. Implementation activities are now underway including reviewing and refining requirements. The Provider Directory is expected to go live in 2018. Other programmatic work in process includes adoption and communications planning, use case refinement, and data use policy development.

### **Oregon HIT Program: Operational HIT Programs**

# Medicaid EHR Incentive Program

For more information: JESSICA.L.WILSON@state.or.us

The Medicaid EHR Incentive Program offers qualifying Oregon Medicaid providers federally-funded financial incentives for the adoption or meaningful use of certified electronic health records technology. Eligible professional types include physicians, naturopathic physicians, pediatric optometrists, nurse practitioners, certified nurse-midwives, dentists, and physician assistants in certain settings. Since its inception in 2011, the program has paid over \$98 million to over 3,400 unique eligible professionals, and over \$73 million to 59 eligible hospitals.

Program Year 2016 was the last year that new applicants could join the program, and was the most prolific year the program has seen to date. There were 2,157 eligible professionals participating in 2016 with 698 of those being first time participants. Program Year 2017 is open for returning program participants. The program ends 2021.

## Oregon Medicaid Meaningful Use Technical Assistance Program (OMMUTAP)

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OMMUTAP helps certain Medicaid providers maximize their investments in EHRs, meet federal Meaningful Use requirements, improve efficiency and coordination of care, and improve the quality of EHR data. Through a contract with OCHIN, technical assistance is provided for the following services:

- 1) Certified EHR Adoption, Implementation, and Upgrade Assistance
- 2) Interoperability Consulting and Technical Assistance
- 3) Risk and Security Training and Assessment
- 4) Meaningful Use Education and Attestation Assistance

	To date, nearly 1,400 providers across 313 clinics are participating in the program.
	The program runs through May 2019.
Emergency Department	The Emergency Department Information Exchange (EDIE) is a web-based
Information Exchange	application that allows Emergency Departments (EDs) to identify patients with
(EDIE)/ PreManage	complex care needs who frequently use the emergency room for their care.
	PreManage expands the services in EDIE to other users such as health plans,
For more information:	Coordinated Care Organizations (CCOs), and physical, behavioral or dental clinics
BRITTENY.J.MATERO@state.or.us	to improve coordination of patient care.
	Recent highlights:
	The EDIE Utility is moving to under the new HIT Commons in 2018
	PreManage adoption has continued to increase across Oregon. 15 out of
	16 CCOs are now receiving hospital notifications either through
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	PreManage or through their HIE. Most major Oregon health plans are
	using PreManage, as well as 6 out of 9 of Oregon's Dental Care
	Organizations Behavioral health continues to be a major category of
	PreManage users.
	<u>A major evaluation of EDIE</u> was completed in 2017. It demonstrated
	significant value for users, and reduction of ED utilization for certain high-
	utilizers of ED services.
	For hospitals who have integrated EDIE into their EHR, EDIE alerts may
	now include Prescription Drug Monitoring Program data (see below)
	The Physician Orders for Lifesaving Treatment (POLST) Registry program
	are projected to be available for viewing in EDIE in early 2018 (see below)
	Grants for rural hospitals to integrate EDIE into their EHRs are being made
	available through the Oregon Association of Hospitals Research and
	Education Foundation (OREF). Grants may be used for EDIE and/or PDMP
	Gateway. Grants became available in late 2017.
Direct secure messaging Flat	The Flat File Directory assists organizations with identifying Direct secure
File Directory and	messaging addresses across Oregon to support use of Direct, including to meet
CareAccord	
CareAccord	federal Meaningful Use requirements for sharing Transitions of Care summaries.
For more information:	As December 2017, the Flat File Directory includes more than 15,000 Direct
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	630 unique health care organizations (primary care, hospital, behavioral health,
	dentistry, FQHC, etc.).
	CareAccord provides accredited Health Information Service Provider (HISP) Direct
	secure messaging services at no cost for organizations facing barriers to health
	information exchange. The Oregon Health Authority (OHA) will be sunsetting the
	CareAccord® program on March 31, 2018 and is working with current participants
IIIT Initiatives and IIIT access	on wrapping up the service.
HIT Initiatives and HIT suppo	
Prescription Drug	The PDMP Gateway connects EDIE, HIEs, EHRs and other health IT systems to
Monitoring Program (PDMP)	Oregon's PDMP, which includes prescription fill information on controlled
HIT Integration via Gateway	

For more information:	substances, and is administered in OHA's Public Health Division.
BRITTENY.J.MATERO@state.or.us	The PDMP Gateway went live in summer of 2017 and is in an early adoption phase. Oregon's PDMP program is accepting applications from health care organizations who want to connect their health IT systems to the Gateway. Hospitals who have integrated EDIE into their EHRs are eligible to work with CMT (EDIE vendor) to have PDMP data added to their EDIE notification. Reliance eHealth Collaborative and Inter-Community Health Network (IHN) CCO's Regional Health Information Collaborative (RHIC) are in process of rolling out implementation to their members.
	Recent highlights:
	<ul> <li>Asante Rogue Regional in Medford, Grande Ronde Hospital and 8         Providence hospitals are live with PDMP data in their EDIE notifications. ED physicians at Asante Rogue Regional share that having the PDMP data in their EDIE notifications has been one of the most valuable tools provided to them since EDIE itself.     </li> <li>Plans for a statewide PDMP Gateway subscription are underway under the</li> </ul>
	HIT Commons, anticipated for early 2018.
	<ul> <li>Grants for rural hospitals to integrate PDMP Gateway into their EHRs are available through the Oregon Association of Hospitals Research and Education Foundation (OREF). Grants may be used for EDIE and/or PDMP Gateway.</li> </ul>
POLST Registry: HIT	OHA awarded a grant to the Oregon POLST Registry in December 2016 to support
Integration  For more information: BRITTENY.J.MATERO@state.or.us	EHR and HIT system integration with the registry. The goal of the grant is to provide electronically completed POLST forms to health systems, hospitals, and others to support patient care.
	The upgrade has been completed to the electronic POLST (ePOLST) system and bidirectional data flow is now possible. POLST forms will become available for EDIE users to view in early 2018.
ONC Advance Interoperable HIT Cooperative Agreement on Behavioral Health Information Sharing For more information: Marta.M.Makarushka@state.or.us	In 2015, OHA and sub-recipient Reliance eHealth Collaborative (formerly Jefferson Health Information Exchange) were awarded a two-year, \$2.2 million cooperative agreement from the federal Office of the National Coordinator for HIT (ONC) aimed at advancing the adoption and expansion of HIT infrastructure and interoperability. The agreement ended in July 2017. Through the project, Reliance addressed barriers to information sharing and care coordination across settings, particularly for behavioral health data.
	See August HITOC meeting materials/Program updates for more information about Reliance's accomplishments with this grant, including the implementation of a Common Consent Model for exchanging 42 CFR Part 2 protected substance use treatment data with the proper permissions; connections to Prescription Drug Monitoring Program (PDMP), EDIE, and Veteran's Administration; other clinical interfaces and alerts/notifications.
OpenNotes	One of Oregon's HIT goals is to ensure that Oregonians have access to their own health information electronically. OpenNotes supports healthcare organizations

For more information: Kristin.M.Bork@state.or.us	working with their EHR vendors to make full clinician notes available through their EHR's patient portal. We Can Do Better's Northwest OpenNotes Consortium has advocated to nineteen different organizations, including vendors and clinics, for
	the implementation and dissemination of OpenNotes. OHA leveraged federal State Innovation Model funding to support the spread of Open Notes in Oregon, and continues to explore ways to enhance this effort.