What is Oregon's strategic plan for health IT?

OHA is transforming the health care system, and the core of those efforts is the coordinated care model. The coordinated care model relies on health IT to succeed. Coordinating health IT efforts at the state level is important because there are so many moving parts. Therefore, the Oregon legislature charged HITOC with creating a statewide strategic plan for health IT for everyone in Oregon.

> ### Health IT helps…
>
> **Consumers/patients, their families, and their caregivers:** Access their own health information and participate in their care
>
> **Providers:** Securely gather, store, and share patients' clinical data so the care team can work together to provide care; track and report on quality measures, which supports efforts to hold the health care system accountable for delivering high-quality care
>
> **CCOs, health plans, and providers:** Analyze data to identify disparities and find patients who need more care to allow targeted efforts to improve health

Key Definitions:

Electronic health record	This is a digital version of a patient's paper chart, used by clinics and providers. Electronic health records support patient care and patient access to their own information (via patient portals).
Patient portal	Your provider's electronic health record may have a **patient portal** that gives patients 24-hour access to their personal health information, such as recent visits, test results, medical history, and clinician notes. Some portals help patients send messages to their providers or may include other tools like scheduling appointments and requesting prescription refills
Health information exchange	Technology software or other tools for sharing patient information between different providers treating the same person

Oregon and Health IT: Quick Orientation

The use of health IT tools has grown significantly in recent years. Below are four highlights of the current state of health IT in Oregon:

1. **Providers are using EHRs/EMRs at high rates overall.**
   - Overall EHR adoption rate is higher than the national average
   - The number of providers using more advanced EHRs is growing
   - Behavioral health & smaller clinics face barriers to adopting high quality EHRs
2. **Health information exchange options have grown significantly.**
   - Oregon's EDie/PreManage (Collective platform) have been a standout success – connecting providers, CCOs to real time hospital data
   - National networks help link provider's EHRs together to share access to care summaries, however, behavioral health and smaller clinics face barriers to some of these networks
   - Regional HIEs and other efforts support CCOs and communities
3. **Health IT supports value-based payment.**
   - Most CCOs, health plans, and providers will need to develop new health IT capacity to manage value-based payment and analyze health data
4. **Health IT can help address social determinants of health.**
   - Providers are exploring using health IT to assess social needs;
   - Work is underway to explore options for community information exchange to connect health care providers with social services; this area raises new challenges with technology, privacy, and care coordination

Gathering your input: health IT goals and question prompts

HITOC wants to hear your input on what strategies are going well and where Oregon needs to change course. **Please look at the health IT goals below and reflect on how things are going.** The optional question prompts below can help you organize your input, but you are not required to use them.

Goal 1: Share patient information across the care team. Oregonians have their core health information available where needed, so their care team can deliver person-centered, coordinated care.

Goal 2: Use data for system improvement. Clinical and administrative data are efficiently collected and used to support quality improvement and population health management, incentivize improved health outcomes. Aggregated data and metrics are also used by policymakers and others to monitor performance and inform policy development.

Goal 3: Patients can access their own information and engage in their care. Individuals and their families access, use, and contribute their clinical information to understand and improve their health and collaborate with their providers.

Emerging area: Health IT supports social determinants of health and health equity.

Optional question prompts (all questions can be applied to all goals)

1. What would achieving this goal look like?
2. What's your experience? What's worked and what were barriers?
3. What changes would have the biggest impact, positive or negative?
4. What are the right roles for the state, providers, CCOs/health plans, and others?

Submitting your input

- Register for a listening session (in person/webinar): go.usa.gov/xdDus
- Submit written comment (Feb. 1 – Apr. 30). We encourage written comments! go.usa.gov/xdDuH
- Make a public comment at a HITOC meeting: go.usa.gov/xdDuF

Listening session content will be geared toward the audience listed. All listening sessions are open to the public, and everyone is welcome. We want to hear from people across Oregon and encourage you to participate in whatever way that works best for you: in person, phone, or webinar.

Oregon's health IT goals advance health system transformation priorities

Health System Transformation Policy Priority	Health IT Goal/Area
Increase access to health care	Goal 1: Share patient information across the care team
Enhance care coordination	Goal 1: Share patient information across the care team
Pay for outcomes and value	Goal 2: Use data for system improvement.
Measure progress	Goal 2: Use data for system improvement.
Improve health equity	Emerging area: Health IT supports social determinants of health and health equity
Shift focus upstream	Emerging area: Health IT supports social determinants of health and health equity

Oregon's Health IT Goals & Supporting Work

Goal 1: Share patient information across the care team.

What would it look like to achieve this goal? Oregonians have their core health information available where needed, so their care team can deliver person-centered, coordinated care.

Work being done (see our website for more details: healthit.oregon.gov)

Name	What it does	Status
Medicaid Electronic Health Record (EHR) Incentive Program	This program pays eligible Medicaid providers for implementing and "meaningfully" using certified electronic health record (EHR) technology. "Meaningful use" means using the EHR in way that improves patient outcomes and care coordination, such as providing patients with electronic copies of their health information and sending referrals and care summaries electronically.	Ongoing through September 2021

Name	What it does	Status
Oregon Medicaid Meaningful Use Technical Assistance Program	This program helped eligible Medicaid providers meet meaningful use requirements by providing assistance with things like adopting electronic health records, improving security and collecting clinical data for metric reporting to CCOs.	Completed
Collective Platform (also called the Emergency Department Information Exchange (EDie) and PreManage)	This tool that helps emergency departments, primary care providers, behavioral health clinics, CCOs and others in the health care system share hospital and emergency department admission and discharge information in real time.	Ongoing
Prescription Drug Monitoring Program Integration initiative	This program gives prescribers and pharmacists easier access to Prescription Drug Monitoring Program information about controlled substance prescriptions for their patients. Providers can access the PDMP data through a link in their EHR. This information is intended to help health care providers and pharmacists work with patients to decide which medications are best for them.	Ongoing
Oregon Provider Directory and Flat File Directory	This tool offers a source of up-to-date provider information that's in one place. It can help clinics find and contact other providers to coordinate care for patients. Information about providers includes names, practice affiliations, specialties and contact information. Contact information can also include a provider's Direct secure messaging address. Direct secure messaging is used to send patient information securely to another health provider for transitions of care.	Ongoing
Health Information Exchange Onboarding Program	This program helps cover the cost of onboarding qualifying Medicaid providers to health information exchange tool in a particular region in Oregon. Onboarding includes connecting a clinic	Ongoing

Name	What it does	Status
	EHR to the HIE tool so the clinic can share and receive information about their patients. This allows providers in different practices share information on the same patient, reducing the need for providers to share via fax or for patients to hand carry information between providers.	
Network of networks for statewide HIE	This work will develop a set of strategies to connect and coordinate the various health information exchange efforts in Oregon.	Planned
Behavioral Health Information Sharing Toolkit	This toolkit will help behavioral health providers understand how federal regulations affect how they can and should share patient information across the care team, including substance use disorder treatment information that requires special consent from patients before sharing.	Underway
Behavioral Health and Health IT Workgroup and Workplan	The workgroup helps identify electronic health record and health information exchange needs and barriers specific to behavioral health providers, and informs the workplan, which outlines plans for addressing these needs and barriers.	Ongoing
Shared Governance: HIT Commons public/private partnership	This group helps advance health IT adoption and meaningful use across the state, including managing the EDie/Collective platform work, the PDMP Integration initiative, and planning Community Information Exchange efforts. HIT Commons is a public/private partnership designed to accelerate and advance health IT adoption and use across the state. It is co-sponsored by the Oregon Health Authority and Oregon Health Leadership Council.	Ongoing
CCO 2.0 Health IT Roadmaps: EHR and HIE support requirements	Contract requirements for CCOs to demonstrate progress in supporting their contracted physical, behavioral, and oral health providers with electronic health record adoption and health information exchange access and use.	Ongoing

Goal 2: Use data for system improvement.

What would it look like to achieve this goal? Clinical and administrative data are efficiently collected and used to support quality improvement and population health management, incentivize improved health outcomes. Aggregated data and metrics are also used by policymakers and others to monitor performance and inform policy development.

Work being done:

Name	What it does	Status
Clinical Quality Metrics Registry	This tool collects, aggregates, and provides clinical quality metrics required for CCOs to report to OHA, and for providers to report for various programs. By improving data collection processes, it also decreases administrative burden, helps Oregon Medicaid providers meet federal requirements, and improves data transparency and availability.	Ongoing

Goal 3: Patients can access their own information and engage in their care.

What would it look like to achieve this goal? Individuals and their families access, use, and contribute their clinical information to understand and improve their health and collaborate with their providers.

Work being done:

Name	What it does	Status
CCO 2.0 Year 2 requirement for health equity plans: patient engagement with health IT	As part of their contract with the State, CCOs must develop and carry out a Health Equity Plan, which addresses the cultural, socioeconomic, racial, and regional disparities in health care that exist within their service areas. In Year 2 (2021), CCOs will need to include plans for patient engagement through health IT.	Ongoing
State Innovation Model (SIM) grant for OpenNotes	This grant helped the OpenNotes movement in Oregon encourage clinics to include full clinician notes in their patient portals. Reviewing full notes can help patients and caregivers better understand their health conditions and better follow their course of treatment or advocate for their needs.	Complete

Emerging area: Health IT supports social determinants of health and health equity.

Work being done:

Name	What it does	Status
HIT Commons: Exploration of Oregon Community Information Exchange (CIE)	This work focuses on connecting social resources like housing, food, and transportation to health care services, so care providers can help their patients find support when they need it. A Community Information Exchange includes a social service resource directory and an ability to send electronic referrals from health care providers to social services agencies. The HIT Commons is engaging stakeholders from across the state to develop a CIE roadmap for Oregon.	Ongoing

Key Resources

- 2017-2020 Strategic Plan for Health IT go.usa.gov/xpzEt
- Health IT Oversight Council (HITOC) Overview go.usa.gov/xpzEK
- Oregon Health IT Programs and Partnerships go.usa.gov/xpzEz
- Health IT Roles (HITOC, HIT Commons, and more) go.usa.gov/xpzEJ
- 2019 Data Report to HITOC go.usa.gov/xpzEh

Stay Connected

You can find more information about the strategic plan update at our website:

go.usa.gov/xdDek

Get involved with Oregon Health IT

Office of Health Information Technology: HealthIT.Oregon.gov

Join the listserv: bit.ly/2VYgoDB