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# Clinical Quality Metrics Registry (CQMR) Subject Matter Expert Workgroup

March 13, 2019

The logo for the Oregon Health Authority. It features the word "Oregon" in a smaller, orange, serif font positioned above the word "Health". "Health" is written in a large, dark blue, serif font. Below "Health", the word "Authority" is written in a smaller, orange, serif font. A thin blue horizontal line is positioned just above the "Authority" text, extending from the left side of the "H" in "Health" to the right side of the "y" in "Authority".

Oregon  
Health  
Authority

# Agenda

- Welcome and agenda review
- Status update
- Medicaid EHR Incentive Program – CQMR communications
- Clinic identifiers
- Roles and affiliations refresher
- Workgroup/ user group planning
- Wrap-up and next steps

# Status Update

- Number of organizations that have returned signed legal agreements as of March 11, 2019: 47 (with 4 more in process)
- Usage stats as of March 11, 2019:
  - Number of unique users who have logged into CQMR: 51
  - Number of files submitted: 90

# Upcoming Release Notes for March 2019

Release	Date of Release	Description of Release item
R1.2	3/28/2019	MEHRIP Annual report addition of NPI filter
R1.2	3/28/2019	MEHRIP Organizational report addition of indicator of file submission method used (QRDA III or Excel)
R1.2	3/28/2019	Tableau performance updates

# Feedback on Communications on CQMR for Medicaid EHR Incentive Program

- Looking for feedback on any additional communication needs and strategies
- Methods being used:
  - Email blasts
  - Website updates (Medicaid EHR Incentive Program and CQMR webpages)
  - Webinars (additional webinar coming 4/9/19 for Medicaid EHR Incentive Program, MIPS, CPC+ user training)

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# Clinic Identifier for CCO Reporting



# Break-down of topics

- Refresher on need for additional identifier and discussions so far
- Program side to implement
  - What identifier to use and how to manage
  - Communication and training
- Technical side to implement
  - System changes
- Pilot work

# Refresher

- Need an additional identifier for clinics that share an organizational Tax ID Number (TIN)
- Summary from earlier workgroup discussions:
  - Challenges with clinic IDs are widespread issue
  - Adding an identifier may be possible mechanically, with caveats
    - Concerns about how to attach an identifier to QRDA files
  - Clear guidelines need to be established and communicated for consistent implementation
  - Need plenty of lead time to implement

# Clinic Identifiers – Use of PCPCH ID

- Considerations raised at last meeting:
  - If we can't get PCPCH IDs for all clinics participating in CCO incentive measure reporting, that ID may not save time/ effort
  - If EHR-sourced specialty or oral health measures were added to CCO incentive measure set, PCPCH ID would fall short
- What we have learned since:
  - PCPCH Program is willing to assign IDs for non-PCPCHs participating in CCO incentive measure reporting
  - To implement, CQMR team would work with CCOs to identify clinics needing IDs and with the PCPCH team to assign IDs

# Clinic ID – Potential Rostering Process

- CQMR team develops roster
  - Match clinics from 2018 data proposals and submissions to PCPCH list
  - Confirm roster with each CCO, identifying clinics with PCPCH ID or needing PCPCH ID
  - Provide PCPCH team with the list of clinics that need PCPCH IDs
- PCPCH team starts application process for non-PCPCHs, assigns ID, and then suspends application
  - If the clinic later decides to apply for PCPCH recognition, they would maintain the same PCPCH ID
- CQMR team periodically contacts CCOs to review roster
  - Clinics would need to contact PCPCH Program if, e.g., clinic has a name or address change
  - CCOs cannot update PCPCH info on behalf of clinic, but can help identify clinics that need to do updates / remind clinics to update

*Thoughts on feasibility? Improvements?*



## Shared TIN Solutions



## Current Situation

If two clinics reporting for a CCO share the same TIN, one clinic's data will overwrite the other's in the CCO data submission because data is applied based on TIN matching and the system takes the last file submitted for a TIN.

**Scenario:** On February 1<sup>st</sup>, Clinic ABC creates a Data Submission using TIN 123456789. On February 14<sup>th</sup>, Clinic XYZ also creates a Data Submission using the same shared TIN of 123456789. The CQMR solution will treat Clinic XYZ's submission as an updated record and not a new unique record, and the data from Clinic XYZ will overwrite the already supplied ABC Data Submission.

## Option 1: Adding Additional Unique ID and Rename CATIII File

Add prefix “CCOName\_PCPCHIDcco” to the rest of the file name

Pros	Cons
Simple and quick implementation Works for DSM, SFTP, API	User error - User may have difficulty renaming file, typos, etc.
Allows system to ignore contents of TIN/NPI and attribute the file directly to the correct row	

## Option 1 Scenario: Adding Additional Unique ID and **User** Rename CATIII File

1. Clinics ABC and XYZ from Blue CCO share the same TIN of 123456789
2. When Data Proposal entries are created for these clinics, an additional identifier will be required to be filled out using a search/dropdown option. Clinic ABC will include its Unique ID (12345) in the Data Proposal and Clinic XYZ will include its Unique ID (54321) in the Data Proposal.
3. A user from Clinic ABC logs in to submit the clinic's eCQM measures from a QRDA CATIII file. The user renames the CATIII file, adding the CCO and clinic's Unique ID as a prefix.
  - Example: BlueCCO\_12345cco\_ClinicABC
4. A user from Clinic XYZ logs in to submit the clinic's eCQM measures from a QRDA CATIII file. The user renames the CATIII file, adding the CCO and Clinic's Unique ID as a prefix.
  - Example: BlueCCO\_54321cco\_ClinicXYZ
5. The CQMR solution will parse the prefix name as metadata to be used as the clinic identifier (instead of the TIN) to attribute data. The solution will recognize BlueCCO\_12345cco\_ClinicABC and BlueCCO\_54321cco\_ClinicXYZ as two separate data submissions, and apply them to the appropriate clinic, regardless of clinic TIN.

# Add Unique Identifier and Rename CATIII File

## Mock-up

Jasper.Gorczyk, 3/1/2019 10:32 AM

Please remember to save

Submit for CCO Approval

Upload Data File

Save

Add Entries

Enter number of new entries to add:

Submit

Organization Name	Organization TIN	Practice Name	Unique Identifier	Practice TIN	Provider Name
<input type="text"/>					

↑

Addition of Unique Identifier field in Data Proposal

Unique ID added  
in the Data  
Proposal stage

## Option 2: Add Unique Identifier and **System** Rename CATIII File

User selects CCO and Unique ID from pre-populated picklist

Pros	Cons
Allows system to ignore contents of TIN/NPI and attribute the file directly to the correct row	More complex, longer implementation and development work to create user interface
System renames file for end user to prevent user error	Does not work with SFTP or DSM won't be applicable; API we would need changes to scripting to incorporate re-naming string in API command
Picklist will be pre-populated to only valid CCO ID and new unique ID	

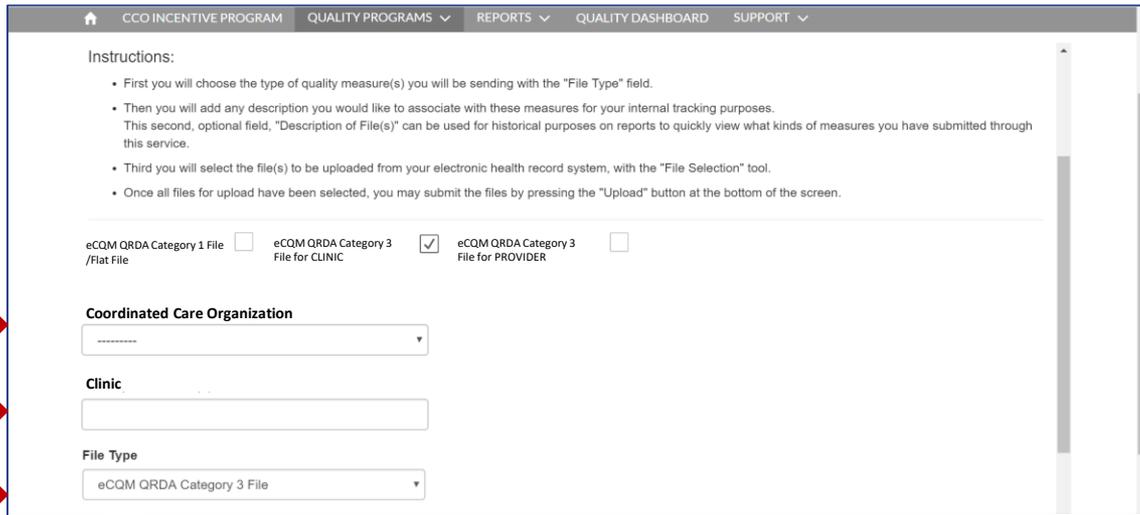
## Option 2: Add Unique Identifier and **System** Rename CATIII File

1. Clinics ABC and XYZ from the Blue CCO share the same TIN of 123456789
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3. A user from Clinic ABC goes to the CCO web upload page, and is given the option to check whether they are submitting a flat file, QRDA CATIII file for a clinic, or CATIII file for a provider. The user chooses CATIII file for a clinic.
4. The CQMR solution presents the user with three additional drop-down menus to select the CCO and Unique ID of the clinic they are submitting quality data for. The file type will default to CATIII.
5. Once the user selects the CCO and Unique ID, the CQMR solution will rename the file on behalf of the user based on the information provided, with the prefix naming convention “CCOName\_PCPCHID\_Clinic.”
  - Example: BlueCCO\_12345cco\_Clinic ABC
  - Example: BlueCCO\_54321cco\_Clinic XYZ
6. The CQMR solution will parse the prefix name as metadata to be used as the clinic identifier (instead of the TIN) to attribute data. The solution will recognize BlueCCO\_12345cco\_Clinic ABC and BlueCCO\_54321cco\_ClinicXYZ as two separate data submissions, and apply them to the appropriate clinic, regardless of clinic TIN.

# Option 2: System Rename Files

## Mock up – Submitting CAT 3 for Clinic

Pick-list   
Editable drop down   
Default to CAT 3 



Instructions:

- First you will choose the type of quality measure(s) you will be sending with the "File Type" field.
- Then you will add any description you would like to associate with these measures for your internal tracking purposes. This second, optional field, "Description of File(s)" can be used for historical purposes on reports to quickly view what kinds of measures you have submitted through this service.
- Third you will select the file(s) to be uploaded from your electronic health record system, with the "File Selection" tool.
- Once all files for upload have been selected, you may submit the files by pressing the "Upload" button at the bottom of the screen.

eCQM QRDA Category 1 File  eCQM QRDA Category 3 File for CLINIC  eCQM QRDA Category 3 File for PROVIDER

**Coordinated Care Organization**  
----- ▾

**Clinic**  
\_\_\_\_\_

**File Type**  
eCQM QRDA Category 3 File ▾

If a user selects CATIII file for a Clinic, they will be presented with the drop-down selections shown here

# Option 2: System Rename Files

## Mock up – Submitting CAT 1 or Excel File

Remove CAT 3 option



Instructions:

- First you will choose the type of quality measure(s) you will be sending with the "File Type" field.
- Then you will add any description you would like to associate with these measures for your internal tracking purposes. This second, optional field, "Description of File(s)" can be used for historical purposes on reports to quickly view what kinds of measures you have submitted through this service.
- Third you will select the file(s) to be uploaded from your electronic health record system, with the "File Selection" tool.
- Once all files for upload have been selected, you may submit the files by pressing the "Upload" button at the bottom of the screen.

eCQM QRDA Category 1 File /Flat File  eCQM QRDA Category 3 File for CLINIC  eCQM QRDA Category 3 File for PROVIDER

**File Type**

.....

eCQM QRDA Category 1 File  
Data Submission  
Data Submission CSV

**File Selection**

Drag Files Here

If a user selects CAT1 or Flat File, they will be presented the File Type dropdown shown here

# Option 2: System Rename Files

## Mock up – Submitting CAT 3 for Provider

Home CCO INCENTIVE PROGRAM QUALITY PROGRAMS ▾ REPORTS ▾ QUALITY DASHBOARD SUPPORT ▾

Instructions:

- First you will choose the type of quality measure(s) you will be sending with the "File Type" field.
- Then you will add any description you would like to associate with these measures for your internal tracking purposes. This second, optional field, "Description of File(s)" can be used for historical purposes on reports to quickly view what kinds of measures you have submitted through this service.
- Third you will select the file(s) to be uploaded from your electronic health record system, with the "File Selection" tool.
- Once all files for upload have been selected, you may submit the files by pressing the "Upload" button at the bottom of the screen.

eCQM QRDA Category 1 File /Flat File  eCQM QRDA Category 3 File for CLINIC  eCQM QRDA Category 3 File for PROVIDER

**File Type**  
eCQM QRDA Category 3 File ▾

**Description of File(s)**

**File Selection**

Default to CAT 3



If a user selects CATIII file for a provider, they will be presented the File Type dropdown shown here (defaulted to CATIII)

# Pilots

- Currently assessing impact to move ahead with Option 1 (user renames QRDA III files)
  - Work from Option 1 would support Option 2 as well, so we would not lose ground if we later decided to move to Option 2
- Once Option 1 is in place, would like to have some CCOs and clinics participate in pilot work

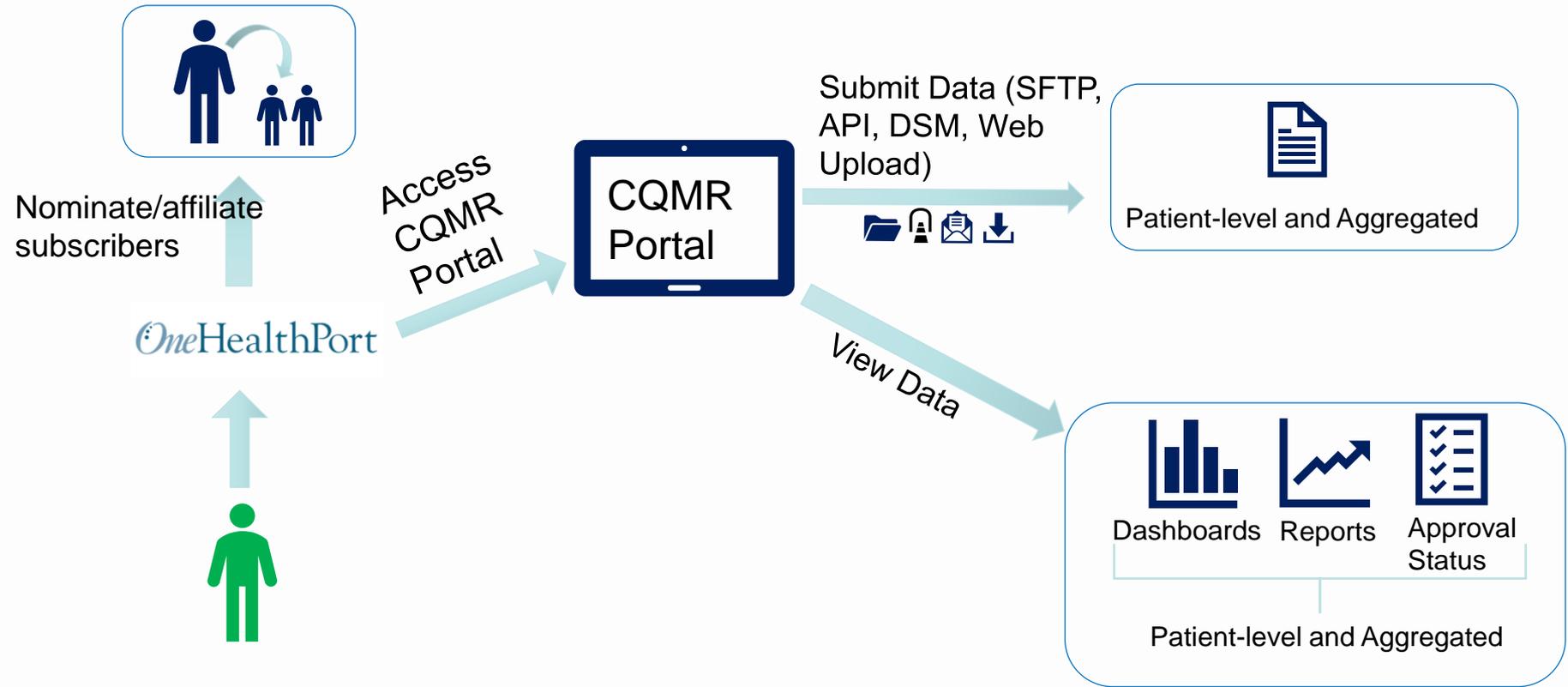
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# Roles and Affiliations Refresher

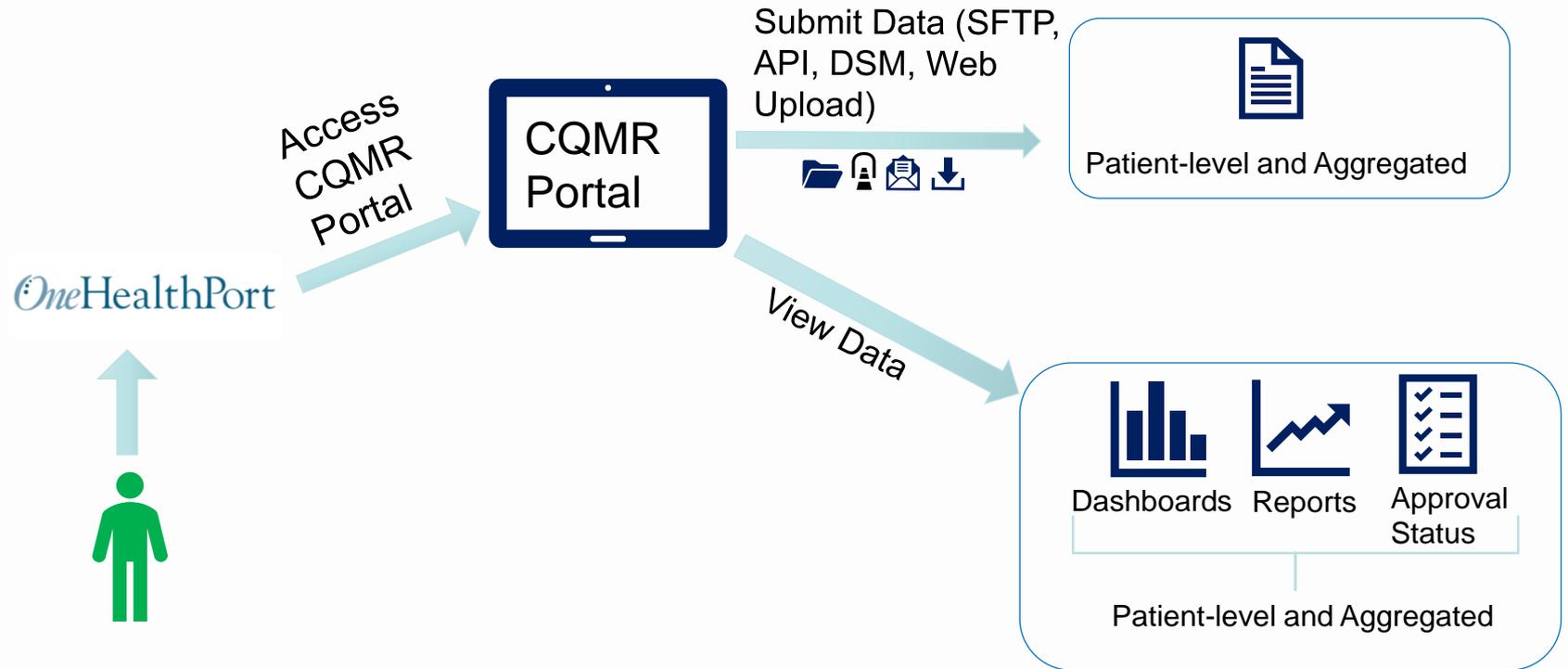
Julia Young, MiHIN



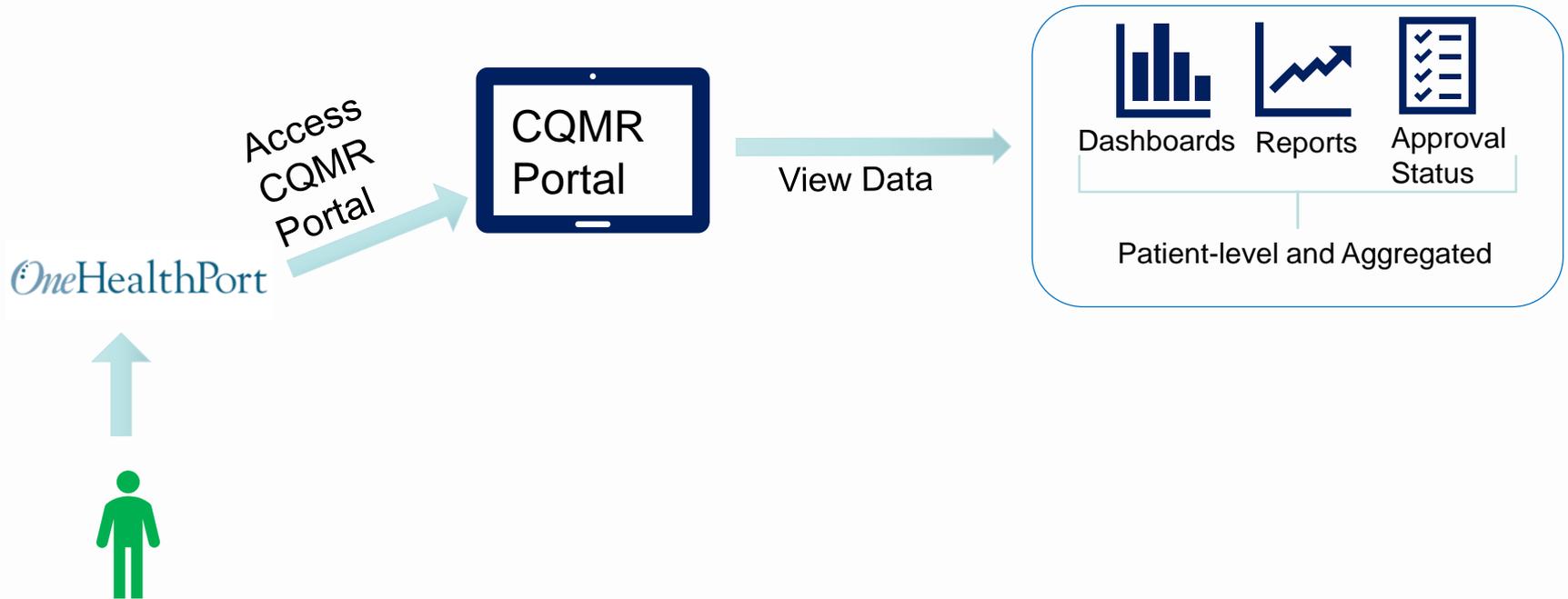
# Quality Reports and Data Entry + OneHealthPort Administrator



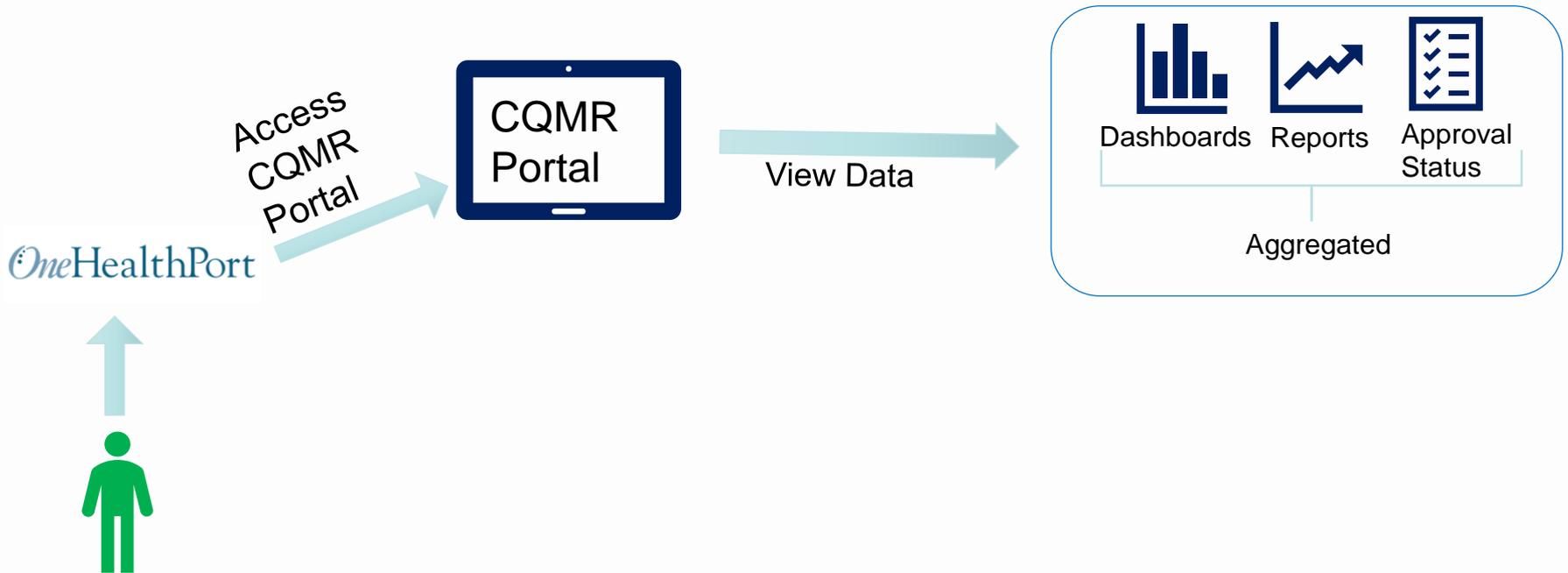
# Quality Reports and Data Entry



# Quality Manager (View Only)



# Quality Reports (View Only)



# Affiliations

- Affiliation is a process in OneHealthPort where an organization administrator assigns a role to an individual registered in OneHealthPort under another organization, thereby affiliating them to the organization
- A user may submit data without having an affiliation
- CQMR users must have an affiliation to or be a part of an organization in order to see that organization's data
  - Without an affiliation, the user will only be able to see their own submitted data
- Affiliations are made to individual users and do not carry over to other users within an organization

# Workgroup Planning

- Original schedule called for this workgroup to meet for about 1 year
- Workgroup meetings currently scheduled through May 8
- Potential switch-over to user group
  - Recommendations on timing
  - Recommendations on user group set-up
    - Meeting frequency
    - Recruiting
    - Communication loop from user group to other stakeholders
    - Other considerations?

# Next Steps

- Next CQMR SME WG meeting: April 10, 2019
  - Potential guest participation from ONC
- Feedback and suggestions for future meetings:  
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