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# Clinical Quality Metrics Registry (CQMR) Subject Matter Expert Workgroup

September 11, 2019



# Agenda

- Welcome and agenda review
- Updates
- Demo of enhancements
- PCPCH ID rostering process
- Wrap-up and next steps

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# Updates



# Internet Explorer 11 – Survey

- Issue recap
  - Considering removing Microsoft Internet Explorer 11 (IE11) from list of browsers for CQMR access
  - To identify potential impact on users, sent survey to CQMR users and CCO Metrics TAG
- Results so far
  - 18/19 respondents have access to other browsers; 1/19 unsure
  - Comments on need for clear communication and training
- Next steps
  - Reminders to solicit additional responses
  - If survey responses remain consistent, move ahead with removal of IE11, including comms

# Status of Enhancements

Enhancement	Changes ready for Pre-Production deployment	Changes being tested now	Changes in work now	Changes being assessed
Lock headers in DP	x			
Organization name selection driven by information in Roster Process		x		
Incorporating "Save" functionality in DP			x	
Lock horizontal scroll bar DP	x			
Validation rules will be applied to the "additional information box" for users who haven't completed all requirements.		x		
Add numeric values to DP rows	x			
Measurement period defaults to current measurement year		x		
Visually indicate required fields (*) on DP with information screens and updating text aligned with 2019 (vs 2018)	x			

# Status of Enhancements

Enhancement	Changes ready for Pre-Production deployment	Changes being tested now	Changes in work now	Changes being assessed
New selectable option of “not reporting this measure” applied to both Level of data aggregation and Payer type; this allows nulls in Excel/CSV template		x		
Alternate shading added between rows	x			
Flip default from organization to practice on DP for Quality Measures	x			
Bring forward past DPs into future reporting years			x	
Update order and arrangement of selectable button placements and textual headers				x
Triggered emails upon performing steps in workflow				x

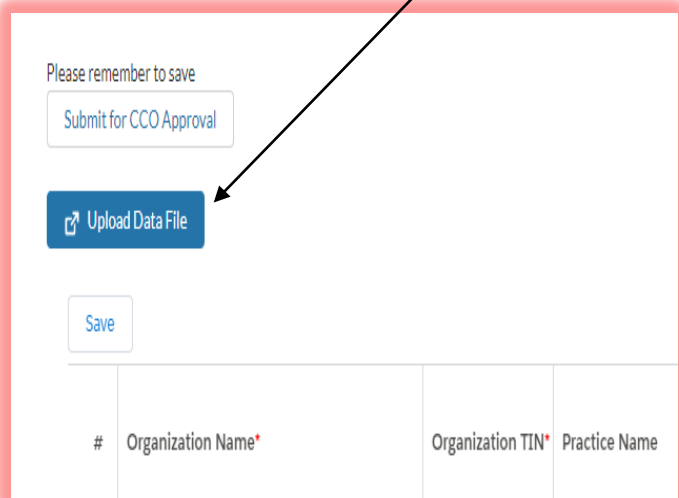
# Status of Enhancements

Enhancement	Changes ready for Pre-Production deployment	Changes being tested now	Changes in work now	Changes being assessed
Upload status table always includes most recent status at top	x			
Search box on DP recall last search entered	x			
CCO Organizational report to add TINS in download				x
Enhance and/or educate for increasing user viewable area of dashboards				x
Validation rules for File Uploader: Include errors when improper data is sent			x	
Validation rules for amount of items matched on DP				x
Validation rules for accepting Date column in Excel/CSV in format other than TEXT			x	

# Proposal: Removing the “Upload Data File” button during Data Proposal entry phase

## Before

**Current state:** there is an “Upload Data File” button displayed and available to select during the Data Proposal entry phase.

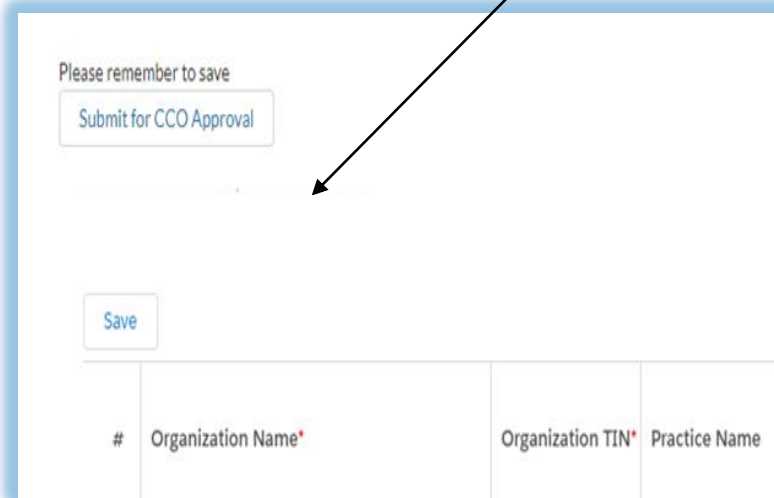


A screenshot of a web form interface with a red border. At the top, it says "Please remember to save" above a "Submit for CCO Approval" button. Below this is a blue "Upload Data File" button with a file icon, which is pointed to by an arrow from the "Current state" text. Further down is a "Save" button. At the bottom is a table with four columns: "#", "Organization Name\*", "Organization TIN\*", and "Practice Name".

#	Organization Name*	Organization TIN*	Practice Name
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## After

**Future state:** The button for “Upload Data File” button is removed and not displayed or available to select during the Data Proposal entry phase.



A screenshot of the same web form interface but with a blue border. The "Upload Data File" button has been removed, leaving a gap where it was. An arrow from the "Future state" text points to this gap. The "Submit for CCO Approval" button, "Save" button, and table at the bottom remain the same as in the 'Before' state.

#	Organization Name*	Organization TIN*	Practice Name
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# Demo of Enhancements

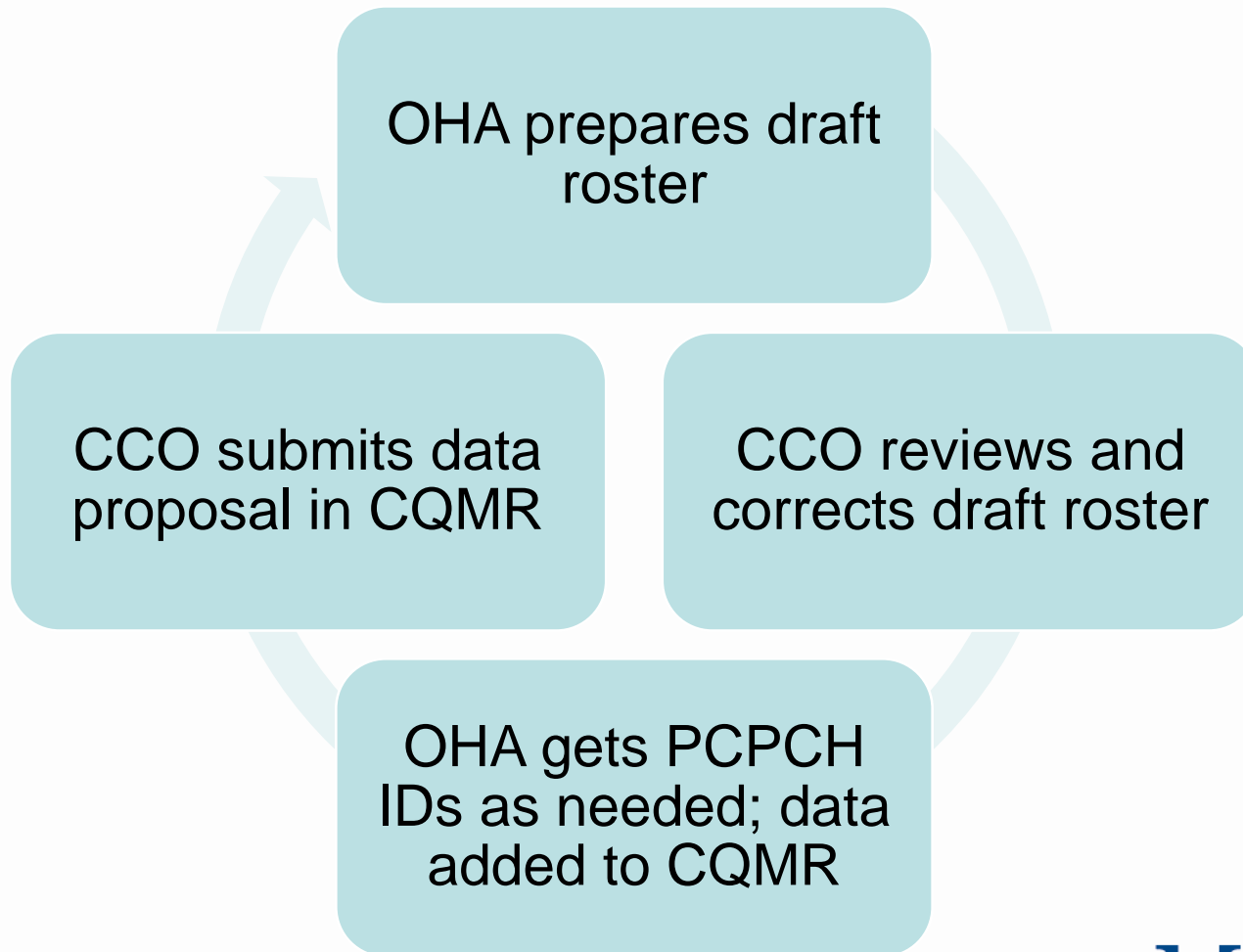


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# Rostering Process – Identifying Clinics in CCO Reporting



# Rostering Process – Basic Outline



# Incorporating Organizations into Rosters

- CQMR spyglass look-up will include organizations as well as clinics
- Therefore, roster also will include organizations
  - OHA will start with 2018 data proposals and identify any entities reporting at organization level
  - OHA will work with CCOs to make sure organizations are correctly identified by name and TIN
- Topics to emphasize in training and communication
  - Clarify definition of organization v. practice (detail on next slide)
  - Emphasize selection of organization or practice from spyglass

# Organization and Clinic Definitions

- Basic idea: Organization is a health system, and practice is a clinic within an organization
- Wrinkle #1: Organization with a single clinic
  - Proposed guidance: Identify as a clinic, with a PCPCH ID for that single clinic location
  - Rationale: Promotes consistency in clinic definition across organizations; remains clear if organization later opens another clinic location
- Other wrinkles that need guidance?

# Refining Rostering Process – Process in Test

Sent participating CCOs initial roster spreadsheet with these elements, plus columns for Q & A:

- PCPCH Practice ID
- Organization Name (as listed in data proposal)
- Organization Name (as it is listed in PCPCH)
- Organization Tax ID
- Practice Site Name (as it is listed in data proposal)
- PCPCH Practice Name (as it is listed in PCPCH)
- Practice Site Tax ID
- Practice Site NPI Number
- Practice Site OR Medicaid ID
- Practice Site Address Line 1
- Practice Site Address Line 2
- Practice Site City
- Practice Site State
- Practice Site Zip

# Refining Rostering Process – Feedback

- Changes to data elements in rosters spreadsheet
  - Other data elements to include?
  - Elements to cut?
- Timing for initial pass and for update cycles?
- Other feedback based on experience so far?

# Pointers for Roster and Look-up

- Roster is prep work for data proposal
  - If you think a clinic may report, please add them to the roster so their information is available for look-up
- Check location info when selecting clinics – for example:
  - Mountainview Family Practice, Grants Pass
  - Mountain View Family Practice, Gresham
  - Mountain View Medical Center, Forest Grove and Hillsboro
  - Mountain View Medical Group, Enterprise and Joseph
- Other tips or FAQs to include?



# Next Steps

- Upcoming events
  - CQMR high-level demo: CCO Metrics TAG, 9/26
  - Next CQMR SME Workgroup: Wednesday, 10/9
- Feedback and suggestions:  
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