Clinical Quality Metrics Registry (CQMR) Subject Matter Expert Workgroup

October 9, 2019

Oregon Health Authority

Agenda

- Welcome and agenda review
- Status updates
- Demo of enhancements and system changes
- CCO operational and organizational reports
- Onboarding and training
- Roadmap for ACRS for CQMR
- Wrap-up and next steps

Status Updates

Status of Enhancements

Enhancements: Bundles 1,2	Changes passed regression testing in Pre-Production	Changes being evaluated for potential defects/enhancements
Lock headers in DP		x
Organization name selection driven by information in Roster Process	x	
Incorporating “Save” functionality in DP	x	
Lock horizontal scroll bar DP	x	
Validation rules will be applied to the "additional information box" for users who haven't completed all requirements.	x	
Add numeric values to DP rows	x	
Measurement period defaults to current measurement year		x
Visually indicate required fields (*) on DP with information screens and updating text aligned with 2019 (vs 2018)		x

Status of Enhancements

Enhancements: Bundles 1,2	Changes passed regression testing in Pre-Production	Changes being evaluated for potential defects/enhancements
New selectable option of “not reporting this measure” applied to both Level of data aggregation and Payer type; this allows nulls in Excel/CSV template	x	
Alternate shading added between rows	x	
Flip default from organization to practice on DP for Quality Measures	x	
Bring forward past DPs into future reporting years		x
Update order and arrangement of selectable button placements and textual headers	x	
Triggered emails upon performing steps in workflow	x	

Status of Enhancements

Enhancements: Bundles 1,2	Changes passed regression testing in Pre-Production	Changes being evaluated for potential defects/enhancements
Upload status table always includes most recent status at top	x	
Search box on DP recall last search entered	x	
CCO Organizational report to add TINS in download	x	
Enhance and/or educate for increasing user viewable area of dashboards	x	
Validation rules for File Uploader: Include errors when improper data is sent	x	
Validation rules for amount of items matched on DP	x	
Validation rules for accepting Date column in Excel/CSV in format other than TEXT	x	

Status of Enhancements

Enhancements: Bundle 3	Changes complete and ready for testing in CQMR TEST environment	Changes in progress
Bring forward past data proposals into future reporting years. So I can start my 2020 reporting with what I entered for 2019 reporting.	x	
There should be more robust protections around submitting before you save. Right now there is just a note next to the submit button reminding them to save. More involved UI was too high effort for the initial go around but time to re-evaluate	x	
Allow for "nulls" on measures in Excel/CSV where the user selected "not reporting this measure" in the DP (row 28)	x	
The "New" button for a new DP looks like a header not a button I would click. Make it more buttony.	x	

Status of Enhancements

Enhancements: Bundle 3	Changes complete and ready for testing in CQMR TEST environment	Changes in progress
The record details should be moved below the DP table. I am at the page to add rows but that action is buried below the fold.	x	
Some kind of feedback on how much data was matched to the proposal. It's a black hole.	x	
Generally, the buttons on the DP are scattered all over the place. It doesn't follow a good flow of what you are doing.	x	
Emails for when your role in the workflow is next. (This is back to workflow management and thinking that through more)		x

Status of Enhancements

Enhancements: Bundle 3	Changes complete and ready for testing in CQMR TEST environment	Changes in progress
More errors given when improper data is sent. For example in CR 132 if I don't put in a PCPCH ID the system takes it, doesn't match it, but also doesn't reject it or tell the user about it.		x
Accept Date column on Excel/CSV in format other than TEXT		x
CCO Organizational Report - Add TINs to the download		x
Dashboard is squished. There was some way to make it bigger. Add that to the training/FAQ.		x
Training Materials should include a process overview at the beginning to orient the user	In progress-not an item for configuration	x

Internet Explorer 11

- Removing IE11 from list of browsers for CQMR access
- Survey results:
  - With reminders and extension of survey time, increased response from 19 to 39 respondents
  - No respondents were dependent on IE11
- Moving forward with removing IE11 from supported browsers list; developing FAQ

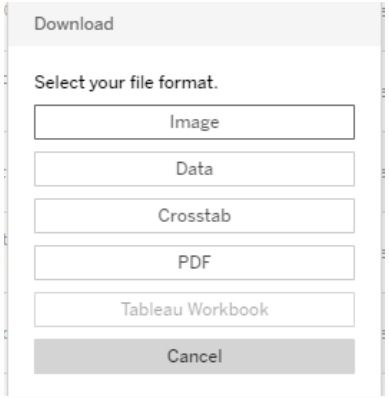
Demo

Reports

Report Timing/ Access

Report	What is the report used for?	When does data populate?	What does a CCO user see?	What does a clinic user see?
CCO Operational Report	Track progress on data submission/ data coming in as expected	As data is submitted	All data for the CCO	Organization's data row(s), based on TIN
CCO Organizational Report	Monitor performance on measures	As data is submitted	All data for the CCO	Organization's data row(s), based on TIN

Download Options



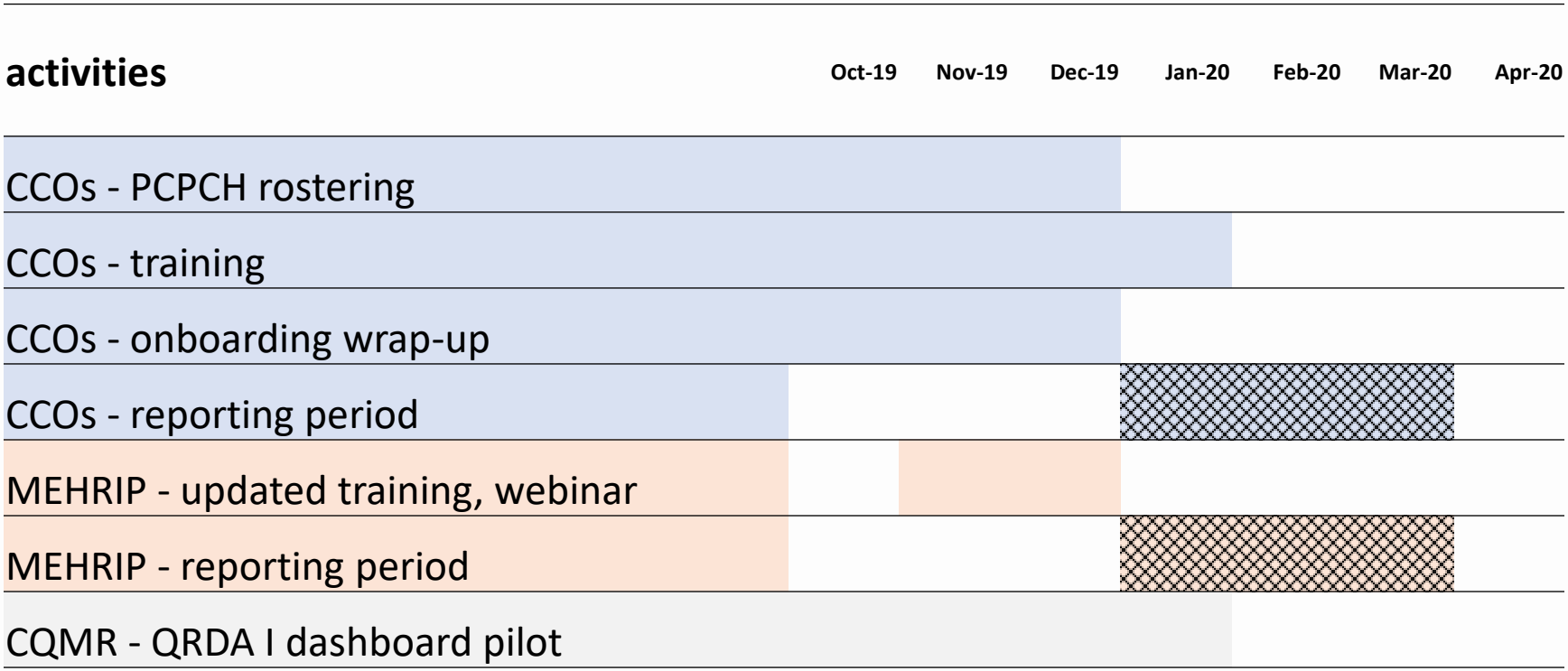
- Image – Snapshot of what is currently displayed
- Data – Downloadable file to open in spreadsheet; can select extra data points not seen on screen.
  - Summary – Provides rows of data that make up current report
  - Full data set – Provides option to add or remove additional columns used in report that are not seen on the screen
- Crosstab – Downloadable file of the data currently displayed on screen; like the image option but can be opened in spreadsheet.
- PDF – More flexible than Image because user can choose paper size and orientation for larger reports; items requiring horizontal scroll bar are wrapped down to a new page as needed.

Reports Feedback

- Which data elements are best to display in portal?
- Which data elements are best to download?
- Other thoughts?

Onboarding and Training

Upcoming Activities



PCPCH Rostering

- Reviewed process with CCO Metrics TAG 9/26
- Draft rosters being sent to each CCO
  - Starting with CCOs that did not participate in pilot testing
  - Next up will be additional review with CCOs that did participate

Onboarding Status of CCOs

- OneHealthPort registration (as of 9/20)
  - Completed: 8 CCOs
  - Additional steps needed on registration: 2 CCOs
  - Registration to be started: 5 CCOs
- Legal agreements (OHA Organizational Participation; MiHIN Terms of Service)
  - Completed: 1 CCO
  - In work: 1 CCO
  - Still to be signed: 13 CCOs
- Individualized onboarding outreach to each CCO underway

Training

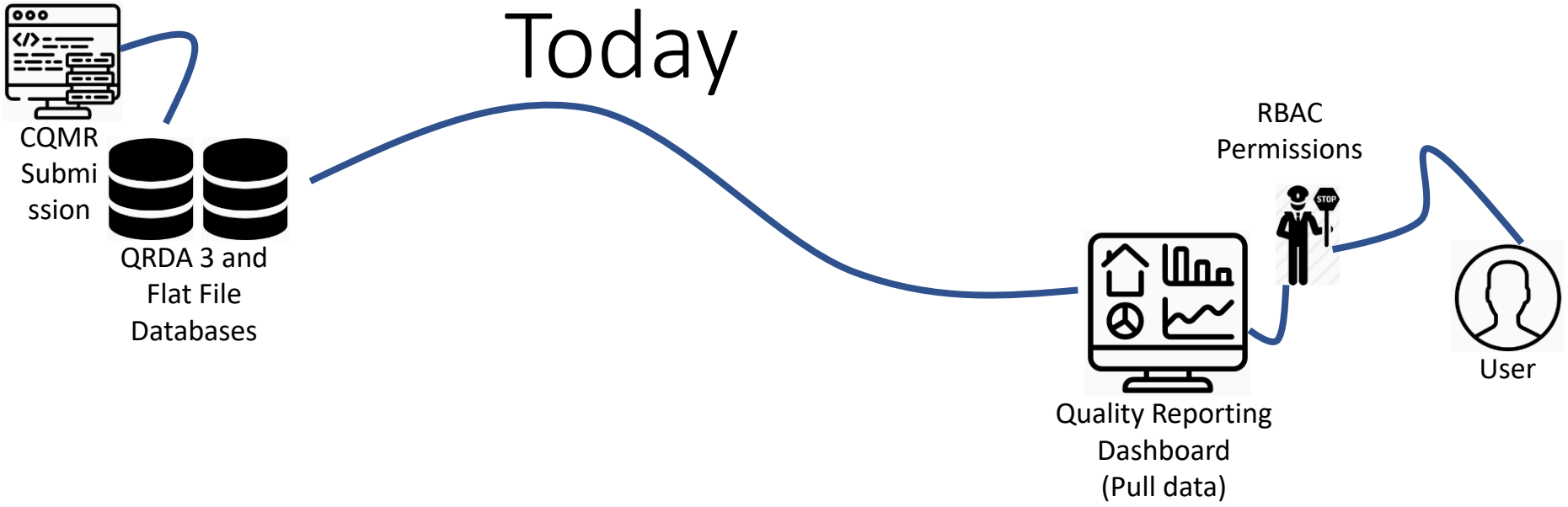
- Written materials underway
  - Folding material from test cases into CCO training materials
  - Visual of CCO data proposal and submission process
  - MEHRIP materials updates
  - FAQs (IE11, who's who/ help desk contacts)
- Webinars (record and post) – draft timing
  - MEHRIP webinar – December
  - CCO webinar 1 – December
  - CCO office hour on data proposals – mid-January
  - CCO webinar 2 – February
  - CCO office hour on data submissions – early March
- Feedback needed
  - Encouraging users to access materials?
  - Rhythm of emails and updates?

CQMR

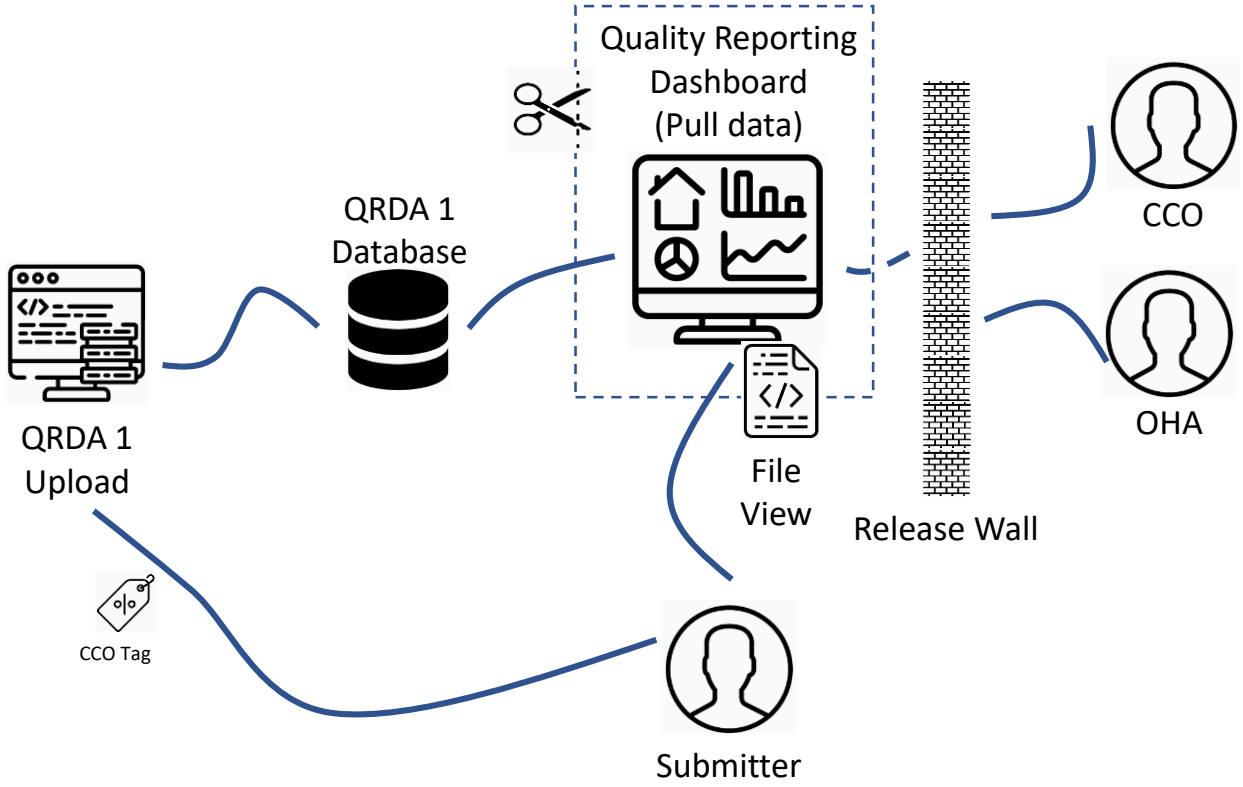
Draft Architectural Roadmap

Oregon Health Authority

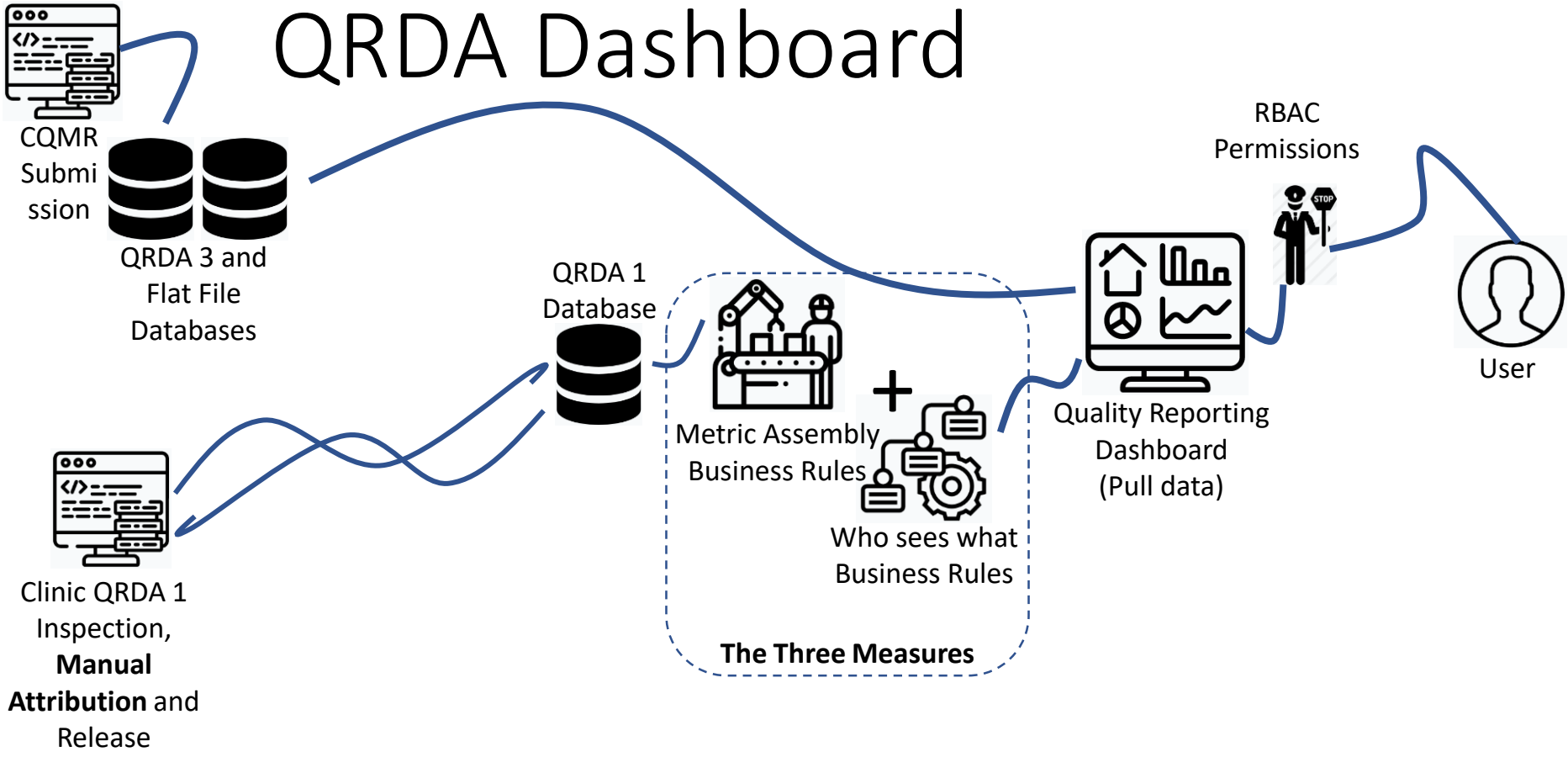
Today


CQMR Submission
QRDA 3 and Flat File Databases
RBAC Permissions
STOP
Quality Reporting Dashboard (Pull data)
User

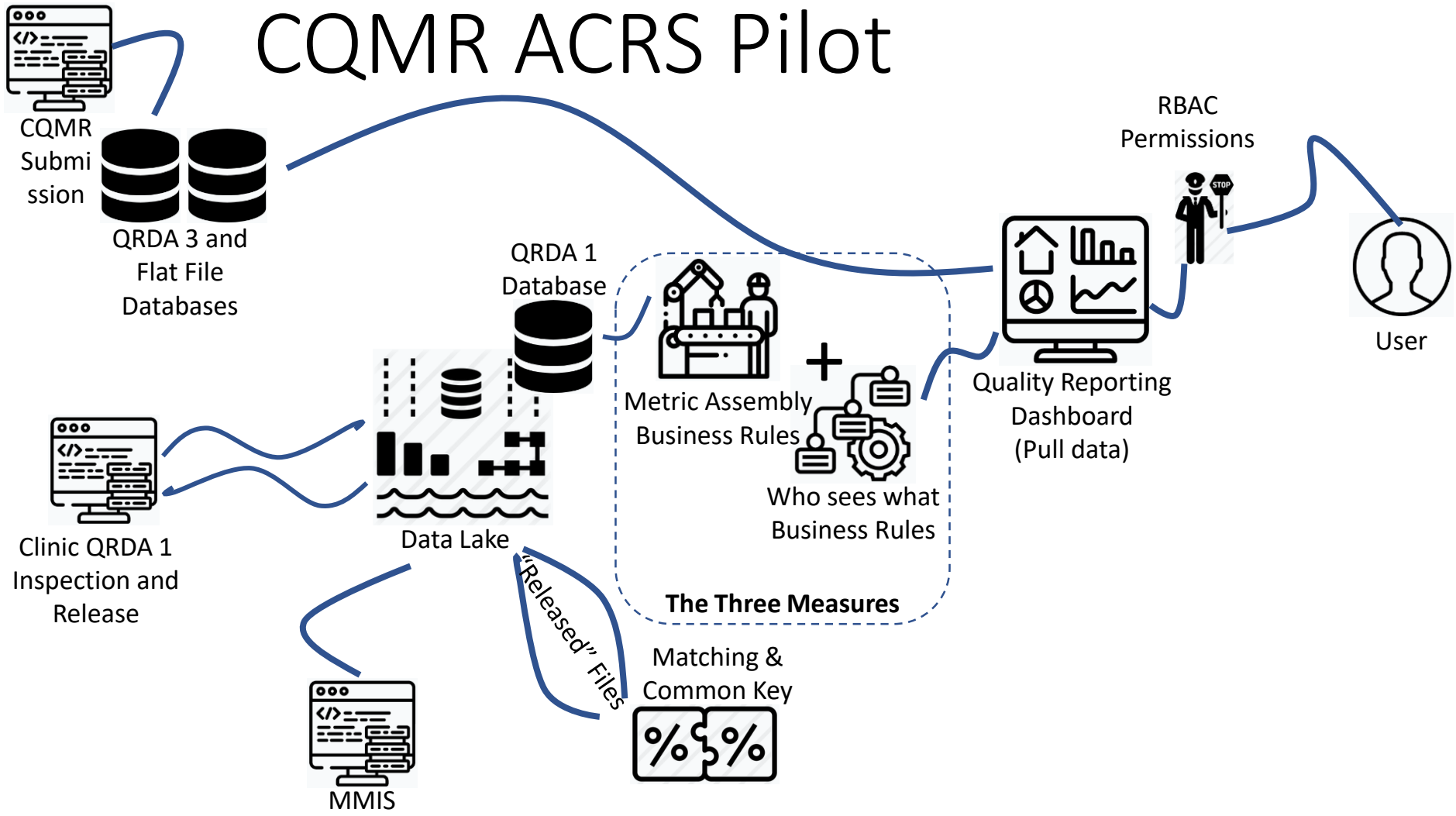
QRDA Dashboard, 2019 Submission



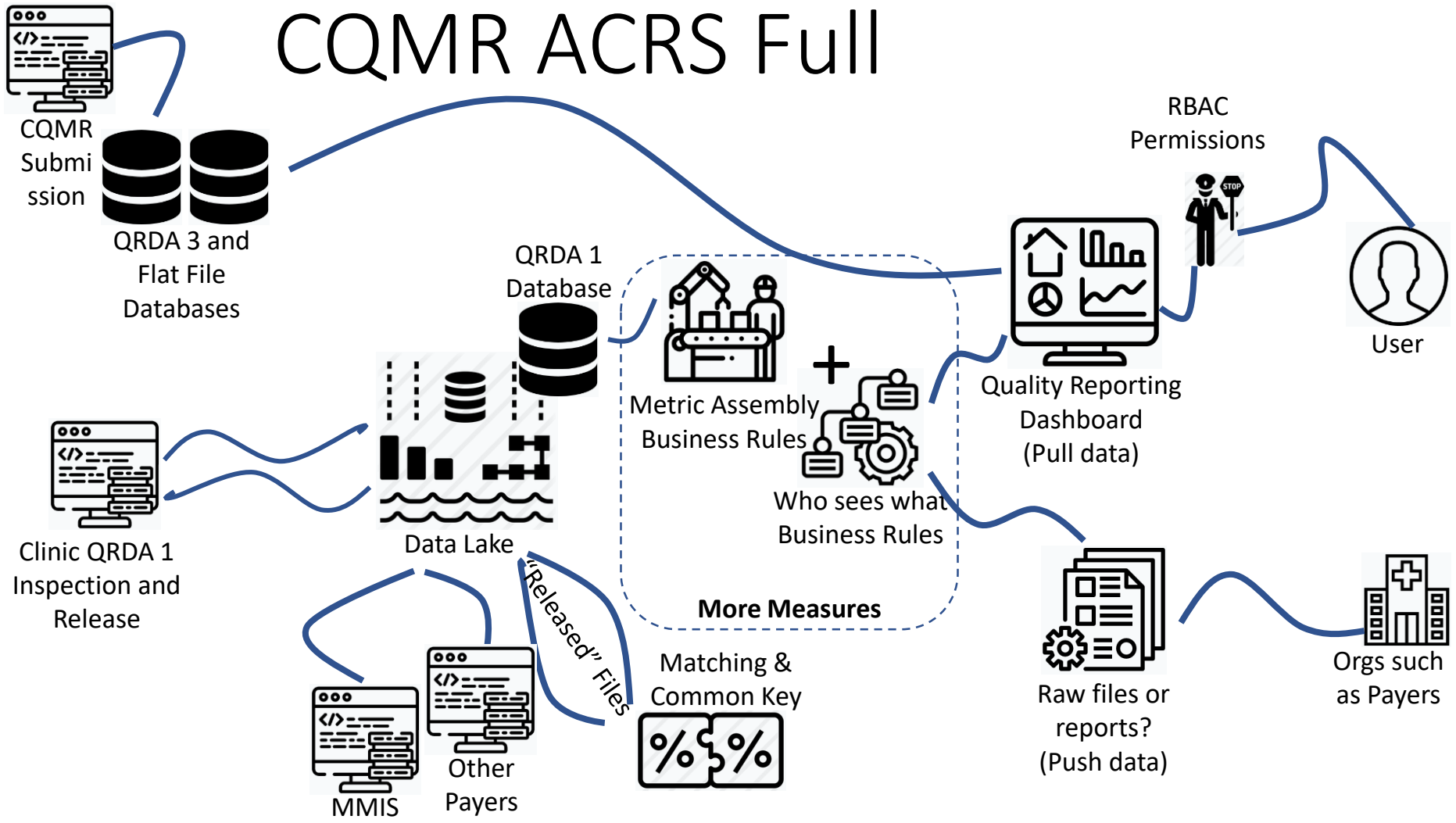
QRDA Dashboard



CQMR ACRS Pilot



CQMR ACRS Full



Next Steps

- Thank you for participating in this workgroup!!!
- Onboarding, training, user groups
- Feedback and suggestions: katrina.m.lonborg@dhsoha.state.or.us

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