
Clinical Quality Metrics Registry (CQMR) Subject Matter Expert Workgroup

February 14, 2018



Agenda

- Introductions
- Background on Clinical Quality Metrics Registry
- Demo (focus on CQMR portal), with Q&A and workgroup input on options
- Wrap up and next steps

Welcome and Introductions

- Workgroup members
- OHA staff
- Peraton
- MiHIN

CQMR Team Responsibilities



Peraton™

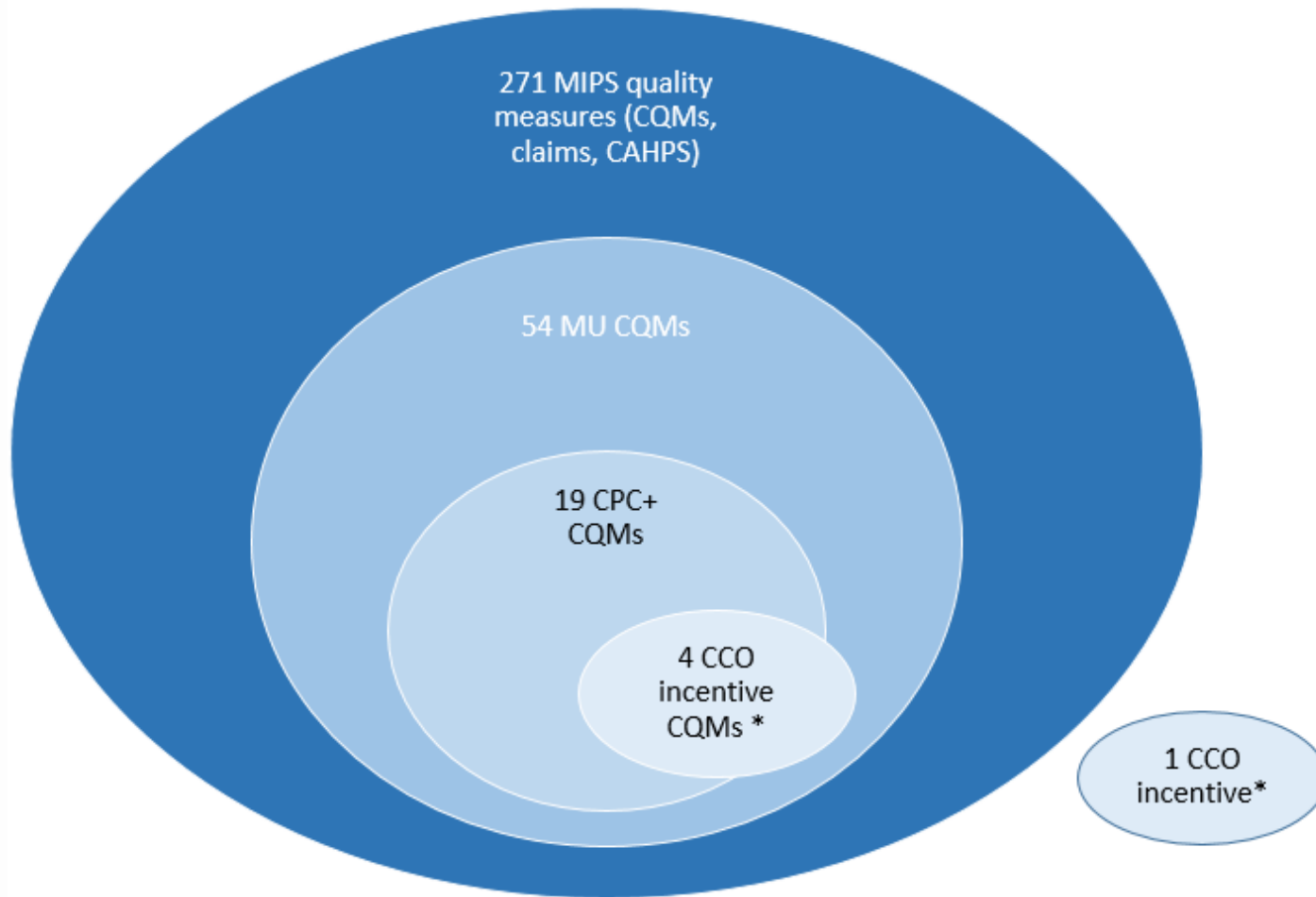
- Prime Contractor
- Program Management
- System Integration Analysis & Implementation
- Testing Services

- Clinical Quality Metrics Registration solution
- Software enhancements of CQMR solutions to meet OHA's requirements
- Help Desk Support

CQMR Background

- Technical solution to collect clinical quality measure data to support quality reporting programs
- Initial scope is to support two programs:
 - Medicaid EHR Incentive Program (Meaningful Use) for eligible professionals (EPs)
 - For EPs, CQMR will be used for CQMs only
 - Other attestation components (e.g., patient volume, objectives such as CPOE) will continue to be submitted through MAPIR
 - CCO incentive measures (EHR-based measures)
- CQMR may support additional programs as part of a “report once” strategy
 - Strong interest in supporting CPC+

2018 Measure Set Alignment



CQMR High Level Schedule

2017	2018												2019												
D	J	F	M	A	M	J	J	A	S	O	N	D	J	F	M	A	M	J	J	A	S	O	N		
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24		
Implementation Period												Year 1 - Technical Support and Onboarding (TS&O)													
CQMR Configuration, Implementation, and Testing												Help Desk Services													
Reqs & Architecture			Enhancements		Component Testing								Warranty												
								System Test																	
										UAT															
CQMR IOC/ Operational Go Live												Δ													

Highlights:

- **Initial Operational Capacity:** Full Clinical Quality Metrics Registry Functionality
- **Implementation Period:** Contract amendment execution date through to deployment of final release
- **CQMR Warranty Period:** Starts with completion of the Implementation Period and continues for the greater of 3 months or all Warranty exit criteria met.
- **Year 1 Technical Support and Onboarding:** 12 months of Technical Support and Onboarding, starting at the end of the Implementation Period and overlapping with the Warranty Period

CQMR SME WG Role

- Provide input on CQMR implementation issues, such as
 - Static report and dashboard content and design
 - User account processes
 - Training materials
 - User acceptance testing
- Today's focus: CQMR portal configuration

Demo

The logo for the Oregon Health Authority is centered within a light blue, curved rectangular background. The word "Oregon" is written in a smaller, orange, serif font and is positioned above the "Health" part of the main text. The word "Health" is written in a large, dark blue, serif font. A thin dark blue horizontal line runs beneath the "Health" text, and the word "Authority" is written in an orange, serif font below this line.

Oregon
Health
Authority

Configuration Options – Web Upload

Quality Measure Upload Status web page displays various elements to track and audit progress when a user submits their quality file.

The screenshot shows the 'Quality Measure Upload Status' web page. It includes a header with instructions, a table of uploaded files, and a table of status messages. Numbered callouts highlight specific UI elements:

- 1: A dropdown menu for 'Show' with '10' selected.
- 2: A search input field.
- 3: A table header for 'File Name'.
- 4: A table header for 'Status'.
- 5: A table header for 'Status Message'.
- 6: A table header for 'Description'.

Uploaded Time	File Type	File Name	Status	Status Message	Description
Dec. 20, 2017, 9:33 AM	eCQM QRDA Category 3 File	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Validation		Test File
Dec. 20, 2017, 9:33 AM	eCQM QRDA Category 3 File	qrd3_gpro.xml	Validation		Test File
Dec. 15, 2017, 1:20 PM	eCQM QRDA Category 1 File	MCK_QRDA_Cat1_Example.xml	Failed	Document failed validation	MCK
Dec. 15, 2017, 1:18 PM	eCQM QRDA Category 1 File	CMS-137_Campbell-Jessica_IDN-2-P1-S1IDN_78.xml	Failed	Document failed validation	Pt GEN cat 1
Dec. 15, 2017, 1:02 PM	eCQM QRDA Category 3 File	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Validated	Passed	
Dec. 15, 2017, 1:02 PM	eCQM QRDA Category 3 File	CQM_Summary_Jones.xml	Validated	Passed	
Dec. 15, 2017, 12:38 PM	eCQM QRDA Category 3 File	Hello_World_FAIL.xml	Failed	Document failed validation	test fail file
Dec. 15, 2017, 12:36 PM	eCQM QRDA Category 3 File	QRDA3_122_20171214143019.xml	Validated	Passed	E Clinical works

Web Upload

- Keep names or change? Reorder?
 - 1) Uploaded time
 - 2) File Type
 - 3) File Name
 - 4) Status
 - 5) Status Message
 - 6) Description

Quality File Email Notification Status – Pass Message

- When a quality file is submitted for validation, the user will receive an email notification indicating a “pass” or “fail” status.
- Example of pass validation:

Dear Healthcare Provider,

Thank you for your recent file submission of eCQM QRDA Category 3 files. **We received 4 file(s) and 4 passed successfully.**

The following files were processed successfully:

Transaction ID	File Name	Status Message
Mz7JjApL-Rr9GwWUx	CAT_3_Controlling_HBP_8-21-17_xH9vtRW.xml	Passed
Mz7JjApL-AEQC6LK4	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Passed
Mz7JjApL-4HoLxCX8	CAT_3_Diabetes_Poor_Control_8-24-17_gyb1Omd.xml	Passed
Mz7JjApL-B4RNltmn	CQM_Summary_Jones.xml	Passed

Thank you!

The MiHIN Onboarding Team

Quality File Email Notification Status – General Fail Message

- Example of general fail message (file could not be read)

Dear Healthcare Provider,

We could not process the clinical quality measure file that you recently submitted because the system file could not be read. This is usually caused by improper format or missing information.

Please correct the issue(s) described in the email and resubmit a new file. If the problem persists, or if assistance is needed to locate the issue or to create a new file, please coordinate with the MiHIN onboarding team at help@mihin.org.

For faster assistance, please use reference ID log #107481. For more information on the Medicaid EHR incentive program, please visit www.MichiganHealthIt.org.

Thank you!

The MiHIN Onboarding Team

Quality File Email Notification Status – Pass/ Fail Status by File

- Example of message for some files pass and some fail

Dear Healthcare Provider,

Thank you for your recent file submission of eCQM QRDA Category 3 files. We received 3 file(s) and 2 passed successfully.

We could not process the following clinical quality measure file(s) that you recently submitted.

Transaction ID	File Name	Status Message
EufUz7dq-HPqkb0Rf	CQM_Summary_Smith.xml	Document failed validation

Please correct the issue(s) and resubmit a new file. If the problem persists, or if assistance is needed to locate the issue or to create a new file, please coordinate with the MiHIN onboarding team at help@mihin.org.

For faster assistance, please use the Transaction ID. For more information on the Medicaid EHR incentive program, please visit www.MichiganHealthIt.org.

The following files were processed successfully:

Transaction ID	File Name	Status Message
EufUz7dq-Fe5T8rEx	CAT_3_Controlling_HBP_8-21-17.xml	Passed
EufUz7dq-S4AdxX24	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Passed

Thank you!

The MiHIN Onboarding Team

Quality File Email Notification Status – TIN missing

- Example of message for file with missing Taxpayer ID Number (TIN)

Dear Healthcare Provider,

We could not process the clinical quality measure file that you recently submitted because the Taxpayer Identification Number (TIN) is blank or does not exist. This is usually caused by improper format or missing information.

Please correct the issue(s) and resubmit a new file. If the problem persists, or if assistance is needed to locate the issue or to create a new file, please coordinate with the MiHIN onboarding team at help@mihin.org.

For faster assistance, please use reference ID log #107481. For more information on the Medicaid EHR incentive program, please visit www.MichiganHealthIt.org.

Thank you!

The MiHIN Onboarding Team

Quality File Email Notification Status – NPI missing

- Example of message for file with missing National Provider Identifier (NPI)

Dear Healthcare Provider,

We could not process the clinical quality measure file that you recently submitted because the National Provider Identifier (NPI) is blank or does not exist. This is usually caused by improper format or missing information.

Please correct the issue(s) and resubmit a new file. If the problem persists, or if assistance is needed to locate the issue or to create a new file, please coordinate with the MiHIN onboarding team at help@mihin.org.

For faster assistance, please use reference ID log #107481. For more information on the Medicaid EHR incentive program, please visit www.MichiganHealthIt.org.

Thank you!

The MiHIN Onboarding Team

Next Steps

- Thoughts on first meeting
 - What went well?
 - Better if?
- Next meeting: March 14, 10-noon
- Upcoming topics (projected)
 - March: Report views
- Feedback and suggestions for future meetings:
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