

# Browser FAQs

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## Supported Browsers

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**Question:** What browsers can I use to access the CQMR?

**Answer:** Supported browsers to access the CQMR are

- Chrome 22 and Future Versions
- Firefox 27 and Future Versions
- Microsoft Edge 43 and Future Versions
- Safari 7 and Future Versions

## Trusted Sites

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**Question:** I am having trouble accessing reports (for example, a blank screen, an error message that Microsoft Edge can't get to the page, or a Tableau error message) or accessing file uploader. What is causing this problem?

**Answer:** This problem may be resolved by adding these to your trusted sites list:

- <https://tableau.mihin.org> (needed for reports)
- [prod.oregon-ha.org/mihin/skyoregon/](http://prod.oregon-ha.org/mihin/skyoregon/) (needed for file uploader)

## Microsoft Edge

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**Question:** I have version 42 of Edge, and I'm having problems with the CCO data proposals functionality. How do I fix that?

**Answer:** Version 42 is an older version of Microsoft Edge. Please update to a more recent stable version or use one of the other supported browsers.

## Internet Explorer

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**Question:** Why is Internet Explorer 11 (IE11) not supported?

**Answer:** Microsoft’s Internet Explorer is nearing end of life and has minimal support from Microsoft. Although you may log into the CQMR using IE11, you won’t be able to take advantage of much of the functionality in the portal if you are using this browser. Please use any of the supported browsers instead.

If you use IE11 to log into the CQMR, you will see this error message:

