

Who's Who in CQMR And Who Do I Contact with Questions?

The Oregon Health Authority (OHA) is the sponsor of Oregon's [Clinical Quality Metrics Registry](#) (CQMR). You can always contact the OHA CQMR team. We're happy to help with questions about how to onboard, locating training materials, and making sure you're connected to the resources you need. You can reach us at Oregon.CQMR@dhsosha.state.or.us.

To provide the CQMR, OHA contracts with two vendors: OneHealthPort and Velatura.

- **OneHealthPort** provides [single sign-on services](#), including multi-factor authentication, for the CQMR and many other programs. You can think of OneHealthPort like a front desk where you check in before entering the CQMR portal. You will start from this OneHealthPort [page](#) to sign into the CQMR portal.

If you ever have problems with your OneHealthPort account, if you don't know whether your organization is registered with OneHealthPort, or if you need help finding out who your organization's OneHealthPort administrator is, the OneHealthPort help desk can help.

- **Phone:** 1.800.973.4797
- **Contact form:** https://onehealthport.formstack.com/forms/contact_us

- **Velatura (a subsidiary of MiHIN):** Velatura provides the CQMR system. Once you've logged in and are into the portal where you upload your measure data, you are into the CQMR system that Velatura supports.

If you ever have questions like why you got an error message when you uploaded a file or need help with data transport or other CQMR system-related questions, the Velatura team can help.

- **Phone:** 877.285.1954
- **Email:** help@oregon-cqmr.org
- **In the CQMR Portal:** From the CQMR home page, go to the Support tab and select "Contact Support" from the drop-down menu.

For questions about programs, such as what measures to report or when to report them, you can work with the same OHA staff you've always worked with. Reach out to the Medicaid [EHR Incentive Program team](#) and the CCO incentive [metrics team](#) just as you have in the past.