

OHA-OHSU QRDA I Reporting Project Vendor Guide

Greenway

Submitted to the Oregon Health Authority
Task four

November 18th, 2019

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Informatics
and Clinical Epidemiology

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Vendor Guide of Capacity to Report CQMs in QRDA I

Greenway

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Introduction

The goal of this effort is to support the use of the Quality Reporting Document Architecture Category One (QRDA I) standard for organizations reporting clinical quality measures (CQMs) for the Oregon Health Authority (OHA) Coordinated Care Organization (CCO) incentive reporting program. As a patient-level, electronic health record (EHR) based standard, QRDA I format will facilitate accurate reporting and robust analysis of the standard of care across the state. Eventually, reporting in QRDA I could enable organizations to report once to the Clinical Quality Measure Registry (CQMR) to meet the requests of many quality monitoring programs. While producing CQMs in QRDA I will likely take some investment at the start, reporting in QRDA I format will allow more flexibility and lead to better understanding about the quality of care Oregonians receive.

Despite the near omnipresence of EHRs in healthcare and Office of National Coordinator (ONC) requirements, quality reporting continues to be challenging for organizations. This vendor guide offers insight into how to produce CQMs in QRDA I format from the EHR. It is comprised of four sections: data collection, population definition, QRDA I generation and QRDA I validation.

EHR vendor overview

All versions of Greenway listed in the ONC's Certified Health IT Product list meet the criteria of 2015 edition of certification. These products include Greenway Intergy Meaningful Use Edition (versions v11, and v11.10), Greenway Prime Suite (version v18.00), and SuccessEHS (versions 9.0, 9.10, and 9.20). Greenway has announced that SuccessEHS is reaching end of life at the end of 2019.

Data collection

Mapping the CQMs

Greenway publishes a documentation guide for every CQM associated with a federal incentive program in [the Measures section](#) of the Greenway Analytics Learning Center. These guides contain a summary of the measure specifications, numerator and denominator definitions, appropriate documentation locations, and useful tips. A Measures guide exists for [CMS 122 Diabetes: Hemoglobin A1c \(HbA1c\) Poor Control \(>9%\)](#), and [CMS 165 Controlling High Blood Pressure](#). No guide could be found for CMS 2 Preventative Care and Screening: Screening for Depression and Follow-Up Plan.

Data collection validation

Users can monitor CQM data from the Greenway Analytics Program Performance Dashboard. To access the Program Performance Dashboard, users will select Greenway Analytics from the Reporting menu to display the Greenway Analytics Launch Pad. From this Launch Pad users will be prompted to choose Program Performance Dashboard, Export QRDA I, Export QRDA III, or QRDA I Import. *Note: pop ups must be disabled for greenwayhealth.com in order to access the Program Performance Dashboard.* The Dashboard includes several reporting tools that could assist with data validation and monitoring such as Scorecard Summary (high level reporting summary), Measure Details (gap lists for each measure), Compare (provider to provider measure performance comparison), Measure Analytics (CQM drilldown reports), Program Selection (reporting program specific reports), and Value Sets (drill down of data mapping for each measure).

During data mapping, the Value Sets tab of the Dashboard will aid data validation efforts. In the Value Sets tab, users can filter by CQM to display the list of codes appropriate for satisfaction of each measure. Data in the Value Sets tab is populated from the Value Set Authority Center. Users should use the Measure Details tab for data mapping and documentation validation and ongoing data monitoring. The Measure Details tab is structured as a patient granular gap list for all patients and allows users to filter by numerator, denominator, exclusions, and exceptions. Reports in the Program Performance Dashboard can be filtered by insurance (a proxy for CCO membership). Insurance filtering can be done by plan or company, and is defined by the primary coverage on at least one visit during the defined report period.

Resources

CMS has references for each eCQM at the [eCQI Resource Center](#), and the NIH lists detailed information of the code sets for each CQM in its [Value Set Authority Center](#). The eCQI Resource Center guides for each of the CQMs required for QRDA I submission for the CCO incentive program can be found at the following locations: [CMS 2 Preventative Care and Screening: Screening for Depression and Follow-Up Plan](#), [CMS 122 Diabetes: Hemoglobin A1c \(HbA1c\) Poor Control \(>9%\)](#), and [CMS 165 Controlling High Blood Pressure](#). Much of the information in the eCQI Resource Center and Value Set Authority Center is duplicative of the CQM guides Greenway supplies.

Population definition

Identifying a subset

The Greenway published QRDA I generation guide, [Using the Export QRDA I App](#), does not include documentation on population definition or filtering by criteria other than date, provider, and measure. While QRDA I generation is not possible from the Program Performance Dashboard, filtering by insurance (CCO membership proxy) is available and can be used to validate measure performance within the CCO membership population.

Resources

Refer to the OHA resource [CCO Incentive Metrics: Requirements for Reporting on EHR Based Measures in 2019](#) to guide CCO population definition.

QRDA I generation

Defining the report

Greenway has published [Using the Export QRDA I App](#) that details the QRDA I generation process in [the QRDA section](#) of the Greenway Analytics Learning Center. Users should be able to export QRDA I reports from the QRDA app in the form of a zip file. To access the Export QRDA I app, users will select Greenway Analytics from the Reporting menu to display the Greenway Analytics Launch Pad. From this Launch Pad users will be prompted to choose Program Performance Dashboard, Export QRDA I, Export QRDA III, or QRDA I Import. *Note: pop ups must be disabled for greenwayhealth.com in order to access the Export QRDA I App.*

Resources

Greenway has published [Using the Export QRDA I App](#) that covers QRDA I generation in the QRDA I section of the Greenway Analytics Learning Center. This section promises that more QRDA content is coming soon.