### Oregon Health Information Technology Program and HITOC Updates - August 2018

Oregon's <u>Health Information Technology Oversight Council (HITOC)</u> is legislatively established and reports to the Oregon Health Policy Board. This document provides HITOC updates on OHA's health IT efforts. OHA's <u>Office of HIT</u> staffs HITOC and the Oregon HIT Program.

HITOC is charged with the following roles:

- Identify and make specific recommendations to the Board related to health information technology (HIT) to achieve the goals of health system transformation.
- Regularly review and report to the Board on:
  - OHA's HIT efforts, including the Oregon HIT Program, toward achieving the goals of health system transformation;
  - o Efforts of local, regional, and statewide organizations to participate in HIT systems;
  - o Oregon's progress in adopting and using HIT by providers, health systems, patients and others.
- Advise the Board or the Congressional Delegation on changes to federal laws affecting HIT that will promote this state's efforts in utilizing HIT.

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HITOC Update: Policy, environmental scan, and strategic planning		
Federal Updates/ Changes	CMS released a Notice of Proposed Rulemaking (NPRM) presenting proposed policies for Year 3 (2019) of the Quality Payment Program via the Medicare	
For more information: Lisa.A.Parker@state.or.us	Physician Fee Schedule (PFS). This proposed rule also includes changes to the Medicaid Promoting Interoperability Program (aka Medicaid EHR Incentive Program), including proposed changes to eCQMs, meaningful use, and program year 2021. Comments are due by 2pm Pacific on 9/10/18.	
Landscape/ Scan Activities	OHA's Office of HIT (OHIT) engages in ongoing HIT environmental scan activities to inform HIT efforts and ensure strategies and programs address evolving needs.	
For more information: Marta.M.Makarushka@state.or.us	OHIT continues compiling data across the agency to serve various purposes, including setting targets for and reporting on OHIT's work.	
	OHIT released a draft for discussion of its <a href="Behavioral health HIT/HIE scan report">Behavioral health HIT/HIE scan report</a> at the December 2017 HITOC meeting, and will finalize the report in 2018. The report presents data from stakeholder interviews and an online survey from about 50% of licensed behavioral health agencies across the state regarding HIT and health information exchange (HIE) use, needs, challenges, and priorities. OHIT is in the process of convening a Behavioral Health HIT Workgroup to provide input to OHA and HITOC on how best to support behavioral health stakeholders' use of HIT.	
HIT Strategic Plan Update	The <u>HITOC HIT 2017-2020 Strategic Plan</u> was finalized and approved by the Oregon Health Policy Board in October 2017 and provides a roadmap for Oregon's HIT	
For more information: Francie.J.Nevill@state.or.us	work ahead, including strategies for a "network of networks" approach to statewide health information exchange and the HIT Commons public/private partnership model of governance. OHPB also approved HITOC's 2018-2020 workplan (which can be found in the Strategic Plan document), which includes work to develop policy recommendations and strategies to support behavioral health information sharing, HIT to support value-based payment models, data sharing needs to address social determinants of health, and patient access to their health information.	

Oregon HIT Program: Programs in Development		
HIT Commons	The HIT Commons is a public/ private partnership to coordinate investments in HIT, leverage funding opportunities, and advance health information exchange	
For more information: Britteny.J.Matero@state.or.us	across the state. The HIT Commons has identified two initiatives initially, 1) continuing the spread and adoption of EDIE/PreManage and 2) launching a statewide subscription for health IT systems to integrate with the PDMP. The HIT Commons Governance Board began meeting in January 2018, and meets bi-monthly. Initial work has focused on approving EDIE/PDMP initiative steering committees, reviewing and updating key policies, establishing key success metrics for initiatives, and developing a stakeholder communications plan. For more	
	information on the HIT Commons visit the Oregon Health Leadership Council website.	
HIE Onboarding Program  For more information: Kristin.M.Bork@state.or.us	CMS released new guidance to states in 2016 allowing for the use of 90% federal match funding to support HIE onboarding for a broad array of Medicaid providers. Oregon's <u>HIE Onboarding Program</u> will increase Medicaid providers' capability to exchange health information by supporting the costs of an HIE entity to onboard providers, with or without an electronic health record (EHR).	
	OHA completed significant stakeholder input into the development of the HIE Onboarding Program, including meetings with a short-term advisory group, meetings with stakeholder organizations, and a Request for Information from prospective HIE organizations that may apply to participate in the program. Reliance eHealth Collaborative was selected to provide onboarding services through an RFP process. OHA anticipates launching the onboarding program sometime Summer/Fall 2018, dependent upon timing of CMS approval of the contract.	
Oregon Common Credentialing Program (OCCP)  For more information: Credentialing@state.or.us	The <u>Oregon Common Credentialing Program</u> was intended by legislators to simplify credentialing processes, reduce burden on practitioners, and eliminate duplication. OHA suspended this program effective July 25, 2018. The <u>Common Credentialing Advisory Group</u> held their final meeting August 1 <sup>st</sup> and is now on hiatus. You can learn more about the program and why it was suspended at the <u>website</u> .	
Clinical Quality Metrics Registry  For more information: Katrina.M.Lonborg@state.or.us	The <u>Clinical Quality Metrics Registry (CQMR)</u> will collect, aggregate, and provide clinical quality metrics data to meet program requirements and achieve efficiencies for provider reporting. Initially, the CQMR will support the Medicaid EHR Incentive Program (see below) and the Coordinated Care Organization (CCO) incentive measures that are EHR-based. Over time, other quality reporting programs could use the CQMR as well, which will support OHA's goal of streamlining and aligning quality metric reporting requirements and reducing provider burden.	
	OHA began implementation of the CQMR in December 2017 with its prime vendor, Peraton, and subcontractor, MiHIN. System testing is scheduled for August and September, and user acceptance testing, for October and November. The CQMR is expected to go live in December 2018. Current project activities include development of training materials and preparation for system testing. Program activities include development of communication materials and ongoing outreach and stakeholder engagement.	

#### **Oregon Provider Directory**

For more information: Karen.Hale@state.or.us The Oregon <u>Provider Directory</u> will serve as Oregon's directory of accurate, trusted provider data. It will support care coordination, health information exchange, administrative efficiencies, and serve as a resource for heath analytics. Authoritative data sources that feed the provider directory will be matched and aggregated and data stewards will oversee management of the data to ensure the Provider Directory maintains initial and long-term quality information. <u>The Provider Directory Advisory Committee</u> provides stakeholder input and oversight to OHA's development of this program.

OHA held a kick-off meeting with its prime vendor, Peraton, and subcontractor, MiHIN for the Provider Directory in December 2017. System testing is now underway and user acceptance testing will begin later this summer. The Provider Directory is expected to go live in Fall 2018 and will initially support health information exchange use cases. Additional use cases will be added over time as data become more robust. Other programmatic work in process includes adoption and communications planning for all phases, operations planning, and legal agreements development.

## **Oregon HIT Program: Operational HIT Programs**

# Medicaid EHR Incentive Program

For more information: Jessica.L.Wilson@state.or.us The Medicaid EHR Incentive Program offers qualifying Oregon Medicaid providers federally-funded financial incentives for the adoption or meaningful use of certified electronic health records technology. Eligible professional types include physicians, naturopathic physicians, pediatric optometrists, nurse practitioners, certified nurse-midwives, dentists, and physician assistants in certain settings. As of June 2018, more than \$188 million in federal incentive payments have been dispersed to 60 Oregon hospitals and 3,793 Oregon providers. The program ends 2021.

# Oregon's Medicaid Meaningful Use Technical Assistance Program (OMMUTAP)

For more information:
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OMMUTAP helps certain Medicaid providers maximize their investments in EHRs, meet federal Meaningful Use requirements, improve efficiency and coordination of care, and improve the quality of EHR data. Through a contract with OCHIN, technical assistance is provided for the following services:

- 1) Certified EHR Adoption, Implementation, and Upgrade Assistance
- 2) Interoperability Consulting and Technical Assistance
- 3) Risk and Security Training and Assessment
- 4) Meaningful Use Education and Attestation Assistance

To date, over 1,425 providers across 322 clinics are participating in the program. The program runs through May 2019.

# Emergency Department Information Exchange (EDIE)/PreManage

For more information: Britteny.J.Matero@state.or.us The Emergency Department Information Exchange (EDIE) is a web-based application that allows Emergency Departments (EDs) to identify patients with complex care needs who frequently use the emergency room for their care. PreManage expands the services in EDIE to other users such as health plans, Coordinated Care Organizations (CCOs), and physical, behavioral or dental clinics to improve coordination of patient care.

#### Recent highlights:

 A recently <u>2017 EDIE report</u> shows ED visits have decreased by 2% over 2016 and high utilizer visits decreased by 6%

- The EDIE Utility has moved under the new HIT Commons as of January 2018 and has launched three initial work groups: Behavioral Health User Community; CCO ED Disparity Metric Work Group; and EDIE/PreManage Community Leadership Work Group
- Five Community Collaborations have been established across Oregon to convene their community EDIE/PreManage users. These collaboratives focus on adoption and use of the tools and are driven by local leaders. Communities involved are: Central Oregon; Salem; Southern Oregon; Portland Coordinated Care Association; and Columbia Pacific CCO Region
- PreManage adoption has continued to increase across Oregon. All of Oregon CCOs are now receiving hospital notifications through PreManage, or are in contract for PreManage. Most major Oregon health plans are using PreManage, as well as 6 out of 9 of Oregon's Dental Care Organizations. Behavioral health continues to be a major category of PreManage users. All Area Agency on Aging and Aging & People with Disability District offices are now using PreManage, and Developmental Disability programs through DHS are onboarding
- For hospitals who have integrated EDIE into their EHR, EDIE alerts may now include Prescription Drug Monitoring Program data (see below)

# Direct secure messaging Flat File Directory

For more information: Karen.Hale@state.or.us The Flat File Directory assists organizations with identifying Direct secure messaging addresses across Oregon to support use of Direct, including to meet federal Meaningful Use requirements for sharing Transitions of Care summaries.

As of July 2018, the Flat File Directory includes more than 15,900 Direct addresses from 24 interoperable, participating entities who represent more than 660 unique health care organizations (primary care, hospital, behavioral health, dentistry, FQHC, etc.).

#### HIT Initiatives and HIT support for OHA programs

Oregon's Prescription Drug Monitoring Program (PDMP) Integration Initiative

For more information:
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Oregon's PDMP Integration initiative connects EDIE, HIEs, EHRs and other health IT systems to <u>Oregon's PDMP</u>, which includes prescription fill information on controlled substances, and is administered by OHA's Public Health Division. HIT Commons is overseeing the <u>PDMP Integration work</u> with guidance from the Oregon PDMP Integration Steering Committee and in coordination with OHA's Public Health PDMP program.

PDMP Integration capabilities went live in summer of 2017 and officially launched through the HIT Commons in spring 2018. The first priority for integration under the initiative has been with EDIE/PDMP:

- EDIE notifications can now include PDMP data when certain triggers are met. This new feature is being rolled out hospital by hospital and can only be implemented by hospitals who have integrated EDIE alerts into their EHRs (some hospitals receive EDIE notifications via fax or secure printer).
- 21 Oregon hospital EDs (528 ED prescribers) are live and receiving PDMP data via EDIE. ED physicians report PDMP data pushed to them within their clinical workflow is extremely valuable and results in more informed prescribing practices.

The PDMP Integration initiative is now working towards PDMP integration with other health IT systems: EHRs, pharmacy management systems, and health information exchanges (HIEs). Recent highlights: Oregon Health Leadership Council (OHLC), fiscal agent and operations manager for HIT Commons, successfully negotiated a statewide subscription with Appriss Health to allow all Oregon authorized prescribers and pharmacists access to OR PDMP data through their health IT systems. Reliance eHealth Collaborative and Inter-Community Health Network (IHN) CCO's Regional Health Information Collaborative (RHIC) are in process of rolling out implementation to their members. Grants for rural hospitals to connect EHRs to PDMP Integration services or EDIE are available through the Oregon Association of Hospitals Research and Education Foundation (OREF). **POLST Registry: HIT** OHA awarded a grant to the Oregon POLST Registry in December 2016 to support Integration EHR and HIT system integration with the registry. The goal of the grant is to provide electronically completed POLST forms to health systems, hospitals, and For more information: others to support patient care. Britteny.J.Matero@state.or.us The upgrade has been completed to the electronic POLST (ePOLST) system and bidirectional data flow is now possible. St. Anthony hospital is successfully piloting receiving EDIE notifications when a POLST form is available for a patient. The most recent POLST form is then pushed by Collective Medical Technologies (EDIE vendor) to St. Anthony's. Next steps for POLST in EDIE is a rolling go-live across hospitals. ONC Advance Interoperable In 2015, OHA and sub-recipient Reliance eHealth Collaborative (formerly Jefferson HIT Cooperative Agreement Health Information Exchange) were awarded a two-year, \$2.2 million cooperative on Behavioral Health agreement from the federal Office of the National Coordinator for HIT (ONC) aimed at advancing the adoption and expansion of HIT infrastructure and Information Sharing interoperability. The agreement ended in July 2017. Through the project, Reliance For more information: addressed barriers to information sharing and care coordination across settings, Marta.M.Makarushka@state.or.us particularly for behavioral health data. See August 2017 HITOC meeting materials/Program updates for more information about Reliance's accomplishments with this grant, including the implementation of a Common Consent Model for exchanging 42 CFR Part 2 protected substance use treatment data with the proper permissions; connections to Prescription Drug Monitoring Program (PDMP), EDIE, and Veteran's Administration; other clinical interfaces and alerts/notifications. OpenNotes One of Oregon's HIT goals is to ensure that Oregonians have access to their own health information electronically. OpenNotes supports healthcare organizations For more information: working with their EHR vendors to make full clinician notes available through their Kristin.M.Bork@state.or.us EHR's patient portal. We Can Do Better's Northwest OpenNotes Consortium has advocated to nineteen different organizations, including vendors and clinics, for the implementation and dissemination of OpenNotes. OHA leveraged federal State Innovation Model funding to support the spread of Open Notes in Oregon, and continues to explore ways to enhance this effort.