

Community Information Exchange (CIE) Opportunity for LPHAs, COVID-19 CBO Grantees & Tribes

CIE systems are available in most regions of Oregon. Local public health authorities (LPHAs), COVID-19 Community-Based Organization (CBO) Grantees, and Tribes can access these systems and training at **NO COST**.

What is a CIE?



Community Information Exchanges (CIEs) help groups like yours connect Oregonians to social services and supports by electronically connecting health care, human and social service partners. CIE uses a technology system for a shared resource directory, "closed-loop" referrals, reporting, and optional social needs screening and case management.

Who is this opportunity for?



Participation is voluntary and not an OHA requirement.

- ✓ LPHAs, CBOs, & Tribes referring for or providing COVID-19 wraparound and social service supports to safely isolate or quarantine
- ✓ Other CBOs assisting those affected by COVID-19

How can CIE help with COVID-19 and beyond?



- Efficiently search available resources, track referrals, and “close the loop”
- Simplify processes for connecting people with benefits and other resource organizations
- More seamlessly track and report data for grants and other requirements

To connect to a CIE or learn more:



Aunt Bertha

Join: company.auntbertha.com/for-nonprofits

Questions: community@auntbertha.com

Call: Emily Storozuk 512-898-9203

Search Now: findhelp.org

Unite Us/Connect Oregon

Join: oregon.uniteus.com

Questions: oregon.uniteus.com/contact

Call: Celia Higuera 971-930-9969

Get help: oregon.uniteus.com/get-help

Upcoming Feedback Session(s): TBD late 2020 and throughout 2021

OHA is seeking volunteers to give feedback on CIE. As part of OHA’s commitment to health equity, we want to learn how CIE can support culturally and linguistically specific needs. Interested in joining a feedback session or sharing thoughts by email? Contact Hope Peskin-Shepherd, hope.peskin-shepherd@dhsosha.state.or.us.

Where is Community Information Exchange (CIE) Available?

Communities, CBOs, clinics, and Oregon Health Plans (Medicaid Coordinated Care Organizations (CCOs)) are participating in CIE across Oregon, with two main CIE vendors: Aunt Bertha and Unite Us/Connect Oregon.

Aunt Bertha CIE is available:

Aunt Bertha has free tools available across Oregon for CBOs, LPHAs, and Tribes and is working with Medicaid CCOs and Health Plans, including Cascade Health Alliance and Trillium Community Health Plan, in these counties:

- Clackamas
- Lane
- Washington
- Klamath
- Multnomah
- Statewide tools

Unite Us/Connect Oregon CIE is available:

Unite Us/Connect Oregon is working with Medicaid CCOs and Health Plans, including AllCare CCO, Central Oregon Health Council, Columbia Pacific CCO, HealthShare of Oregon, InterCommunity Health Network/Samaritan, Jackson Care Connect, Kaiser Permanente, and PacificSource Community Solutions, and has free tools available for CBOs, LPHAs, and Tribes in these counties:

- Benton
- Jackson
- Marion
- Clackamas
- Jefferson
- Multnomah
- Clatsop
- Josephine
- Polk
- Columbia
- Klamath
- Tillamook
- Crook
- Lane
- Wasco
- Deschutes
- Lincoln
- Washington
- Hood River
- Linn
- Yamhill

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