Oregon Health Information Technology Program and HITOC Updates – February 2019

Oregon’s Health Information Technology Oversight Council (HITOC) is legislatively established and reports to the Oregon Health Policy Board. This document provides HITOC updates on OHA’s health IT efforts. OHA’s Office of HIT (OHIT) staffs HITOC and the Oregon HIT Program.

HITOC is charged with the following roles:

- Identify and make specific recommendations to the Board related to health information technology (HIT) to achieve the goals of health system transformation.
- Regularly review and report to the Board on:
  - OHA’s HIT efforts, including the Oregon HIT Program, toward achieving the goals of health system transformation;
  - Efforts of local, regional, and statewide organizations to participate in HIT systems;
  - Oregon’s progress in adopting and using HIT by providers, health systems, patients and others.
- Advise the Board or the Congressional Delegation on changes to federal laws affecting HIT that will promote this state’s efforts in utilizing HIT.

### HITOC Update: Policy, environmental scan, and strategic planning

**Federal Updates/ Changes**

For more information: Britteny.J.Matero@state.or.us

**SUPPORT ACT:** H.R. 6, otherwise known as Substance Use-Disorder Prevention that Promotes Opioid Recovery and Treatment for Patients and Communities Act or SUPPORT for Patients and Communities Act, was developed and passed with significant bipartisan support from the House and Senate, then signed into law by President Trump on October 24, 2018. The Act is intended to address the national opioid crisis, in part, by using HIT to expand monitoring, coordination, and communication efforts between programs and/or providers. OHIT is currently analyzing the law and its impacts on HIT.

**HIPAA RFI:** The Office of Civil Rights (OCR), which is part of the federal Health and Human Services Agency, has issued a Request for Information (RFI) on Modifying HIPAA Rules to Improve Coordinated Care, to assist OCR in whether and how the rules could be revised to support the transformation to value-based health care and coordinated care among individuals and covered entities, while preserving and protecting the privacy and security of such information and individuals’ rights with respect to it. See the RFI and submit comment at https://bit.ly/2Bjtp0J.

**2019 Interoperability Standards Advisory (ISA) Reference Edition:** The Office of the National Coordinator for Health IT (ONC) has released the 2019 ISA Reference Edition. The ISA contains numerous standards and implementation specifications to meet interoperability needs in health care and serves as an open and transparent resource for the industry. Learn more here: https://bit.ly/2QRG5BW

**Landscape/ Scan Activities**

For more information: Marta.M.Makarushka@state.or.us

OHIT engages in ongoing HIT environmental scan activities to inform HIT efforts and ensure strategies and programs address evolving needs. OHIT continues compiling data across the agency to serve various purposes, including setting targets for and reporting on OHIT’s work.

OHIT released a draft of its Behavioral Health HIT/HIE Scan Report at the December 2017 HITOC meeting. The Report presents data from an online survey completed by about 50% of licensed behavioral health agencies across the state as
well as 12 in-depth interviews regarding HIT and HIE use, needs, challenges, and priorities. Two additional appendices were released in 2018 to provide further detail on the collected survey and interview data.

Per HITOC’s request, OHIT convened a Behavioral Health HIT Workgroup to learn how best to support HIT within Oregon’s behavioral health system. The workgroup’s recommendations were presented to HITOC in December 2018 and added to the Report as an addendum. HITOC requested the BH HIT Workgroup continue in 2019 to provide input and guidance as OHA pursues strategies in support of behavioral health.

### HIT Strategic Plan Update

*For more information: Francie.J.Nevill@state.or.us*

The HITOC HIT 2017-2020 Strategic Plan was approved by the Oregon Health Policy Board in October 2017 and provides a roadmap for Oregon’s HIT work ahead, including strategies for a “network of networks” approach to statewide health information exchange and the HIT Commons public/private partnership model of governance. OHPB also approved HITOC’s 2018-2020 workplan (which can be found in the Strategic Plan document), which includes work to develop policy recommendations and strategies to support behavioral health information sharing, HIT to support value-based payment models, data sharing needs to address social determinants of health, and patient access to their health information.

### Oregon HIT Program: Partnerships

#### HIT Commons

*For more information: Britteny.J.Matero@state.or.us*

The HIT Commons is a public/private partnership to coordinate investments in HIT, leverage funding opportunities, and advance HIE across the state. The HIT Commons has identified two initiatives initially, 1) continuing the spread and adoption of the Emergency Department Information Exchange (EDIE)/PreManage and 2) launching a statewide subscription for health IT systems to integrate with the Oregon Prescription Drug Monitoring Program (PDMP).

The HIT Commons Governance Board began meeting in January 2018. In the 4th quarter of 2018, HIT Commons established an LLC, confirmed a Board of Managers and approved Board terms. For more information see the [HIT Commons website](#).

#### Emergency Department Information Exchange (EDIE)/PreManage

*For more information: Britteny.J.Matero@state.or.us*

The Emergency Department Information Exchange (EDIE) allows Emergency Departments (EDs) in real-time to identify patients with complex care needs who frequently use the emergency room for their care. In addition to utilization alerting, EDIE also provides succinct but critical information to ED physicians, such as: security alerts, care guidelines entered by the patient primary care home, and contact information for case managers. All hospitals (excepting the VA) in Oregon are live with EDIE. PreManage is a web-based application that expands the services in EDIE to other users such as health plans, CCOs, and physical, behavioral or dental clinics to improve coordination of patient care.

Recent highlights:

- 120 attendees representing 60 rural organizations met in The Dalles for a Rural Learning Collaborative. Peer presentations focused on workflows for using PreManage, and strategies for community level collaboration.
- In December, a PreManage Payer Collaborative with all commercial health plans and most CCOs met. Attendees shared best practices and discussed the value of working with provider networks leveraging the tool.
PreManage adoption has continued to increase across Oregon. All of Oregon CCOs are now receiving hospital notifications through PreManage or are in contract. Most major Oregon health plans are using PreManage, as well as 6 out of 9 of Oregon’s Dental Care Organizations and 4 tribal clinics. Behavioral health continues to be a major category of PreManage users. All Type B Area Agency on Aging and Aging & People with Disability District offices are now using PreManage, and Developmental Disability programs through DHS and the Oregon State Hospital are onboarding.

For hospitals who have integrated EDIE into their EHR, EDIE alerts may now include Prescription Drug Monitoring Program data (see below).

Oregon’s Prescription Drug Monitoring Program (PDMP) Integration Initiative

For more information: Britteny.J.Matero@state.or.us

Oregon’s PDMP Integration initiative connects EDIE, HIEs, EHRs, and pharmacy management systems (PMS) to Oregon’s PDMP, which includes prescription fill information on controlled substances, and is administered by OHA’s Public Health Division. HIT Commons is overseeing the PDMP Integration work with guidance from the Oregon PDMP Integration Steering Committee and in coordination with OHA’s Public Health PDMP program.

PDMP Integration capabilities went live in summer of 2017 and the statewide subscription funding officially launched through the HIT Commons in Spring 2018.

- More than 3,700 prescribers, 48 health care entities, and 2 retail pharmacies (representing 200+ pharmacists) are live with PDMP integrated directly into their health IT system or through EDIE alerts.
- 134% increase in total number of queries submitted to Oregon’s PDMP in the past year.
- Interstate data sharing is now established with PDMPs in Idaho, Kansas, Nevada, Texas, and North Dakota. Alaska and Washington are in progress and California recently passed legislation allowing data sharing.
- A streamlined process to initiate PDMP Integration is now available through the HIT Commons. Interested health care organizations can start the process at the PDMP Integration website.

Oregon HIT Program: Programs in Development

Oregon Provider Directory

For more information: Karen.Hale@state.or.us

The Oregon Provider Directory will serve as Oregon’s directory of accurate, trusted provider data. It will support care coordination, HIE, administrative efficiencies, and serve as a resource for heath analytics. Authoritative data sources that feed the Provider Directory will be matched and aggregated and data stewards will oversee management of the data to ensure the Provider Directory maintains initial and long-term quality information. The Provider Directory Advisory Committee provides stakeholder input and oversight to OHA’s development of this program.

OHA is engaged in implementation activities and is planning for a soft launch to a small set of users later in 2019 to establish a proof of concept. Additional users will be added in later phases as data become more robust.

Oregon HIT Program: Operational HIT Programs

Medicaid EHR Incentive Program

The Medicaid EHR Incentive Program (also known as the Promoting Interoperability Program) offers qualifying Oregon Medicaid providers federally-funded financial incentives for the adoption or meaningful use of certified electronic health records technology. Eligible professional types include physicians,
Oregon’s Medicaid Meaningful Use Technical Assistance Program (OMMUTAP)

OMMUTAP helps certain Medicaid providers maximize their investments in electronic health records (EHRs), meet federal Meaningful Use requirements, improve efficiency and coordination of care, and improve the quality of EHR data. Through a contract with OCHIN, technical assistance is provided for the following services:

1) Certified EHR Adoption, Implementation, and Upgrade Assistance
2) Interoperability Consulting and Technical Assistance
3) Risk and Security Training and Assessment
4) Meaningful Use Education and Attestation Assistance

To date, 1515 providers across 353 clinics are participating in the program. The program runs through May 2019.

Clinical Quality Metrics Registry

The Clinical Quality Metrics Registry (CQMR) collects, aggregates, and provides electronic clinical quality measure (eCQM) data to meet program requirements and achieve efficiencies for provider reporting.

The CQMR launched in January 2019 to collect eCQMs for the 2018 program year for the Medicaid EHR Incentive Program (see below) and will begin offering support for eCQM reporting to CMS for the CPC+ and MIPS programs starting February 1. Use of the CQMR for the Coordinated Care Organization (CCO) incentive measures that are EHR-based will begin later in 2019, with pilots ahead of 2019 reporting. Over time, other quality reporting programs could use the CQMR as well, which will support OHA’s goal of streamlining and aligning quality metric reporting requirements and reducing provider burden. Onboarding materials and other resources are posted to the CQMR webpage.

HIE Onboarding Program

CMS released new guidance to states in 2016 allowing for the use of 90% federal match funding to support HIE onboarding for a broad array of Medicaid providers. Oregon’s HIE Onboarding Program will increase Medicaid providers’ capability to exchange health information by supporting the costs of an HIE entity to onboard providers, with or without an EHR. Reliance eHealth Collaborative was selected to provide onboarding services through an RFP process.

The HIE Onboarding Program launched in January 2019. OHA is working with Reliance to begin program activities.

Direct secure messaging Flat File Directory

The Flat File Directory assists organizations with identifying Direct secure messaging addresses across Oregon to support use of Direct, including to meet federal Meaningful Use requirements for sharing Transitions of Care summaries.

As of January 2019, the Flat File Directory includes more than 16,385 Direct addresses from 24 interoperable, participating entities who represent more than 708 unique health care organizations (primary care, hospital, behavioral health, dentistry, FQHC, etc.).