

## Fact Sheet

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### A Single, Trusted Source of Provider Data

The Oregon Provider Directory (OPD) will give providers, hospitals, payers, Medicaid coordinated care organizations (CCOs), and others in health care a single, trusted place to find and connect with providers.

The OPD will support care coordination, health information exchange, and administrative efficiencies, as well as serve as a resource for health analytics.

### How the Directory Will Work

Many data sources will feed the OPD. Providers and their delegated staff can enter and attest to data. MiHIN, the OPD vendor, will onboard data sources and ensure data accuracy.

Source data records are cleaned and merged to create a master record. Business rules establish which sets of data will be included in the master record if there are discrepancies between sources.

Users can gauge the trustworthiness of the data by viewing data reliability scores. These scores indicate the quality of the underlying source records.

Users can also flag inaccurate data. Data stewards will research and resolve reported inaccuracies.

### Access and Costs

The OPD is not a public- or patient-facing directory. Only providers and those in the health care enterprise who have signed data use agreements with the Oregon Health Authority can access the OPD.

Users are authenticated by OneHealthPort, and OneHealthPort is responsible for identity verification and single sign on access for users.

There are no fees to use the OPD at this time; however, organizations must be part of the [Medicaid enterprise](#) in order to use the OPD. OHA will explore the possibility for non-Medicaid use and cost in the future.

### Who's Involved

- MiHIN provides the software, portal, and help desk for the OPD.
- OneHealthPort provides single sign-on services.
- The Provider Directory Advisory Committee (PDAC) and Provider Directory Subject Matter Expert Workgroup (PD-SME) provide stakeholder input.
- HIT Commons partners with OHA to promote the soft launch of the OPD.

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### Phased Implementation

The OPD will roll out incrementally. In September 2019, OHA began a [soft launch](#) with a targeted group of participants located in central Oregon. Having a soft launch period allows users to test the quality of the data and establish a clear value proposition before we roll the OPD out to a broader audience.

Initial use cases include finding HIE addresses and contact information, as well as using it as a source to manage local directory information. As tangible benefits are demonstrated, the OPD will become available to a broader base of users. Value is expected to grow over time as additional data sources and users are onboarded.

### Data Categories and Sources

Data Categories	Data sources
Provider/Organization Names and Identifiers (NPI, Medicaid ID, etc.)	<b>Initial soft launch sources:</b> Participating Soft Launch Organization data, National Plan and Provider Enumeration System (NPPES), and PECOS (Medicare Providers)
Address (Street, Billing, Practice, Mailing)	
Contact Info (Phone, Fax, Email(s), Website)	
Demographics (Gender, Languages)	
Provider/Organization Types and Specialties	
Provider Affiliations (e.g., Clinics, Payers) with Effective Dates	
Licenses	<b>Additional source added after Oct 2019:</b> MMIS (Oregon Medicaid providers), CCO network tables, EHR Incentive Programs, Patient Centered Primary Care Home, other sources to be identified
Electronic Health Record (EHR) Information	
Direct Secure Messaging Addresses and other HIE Endpoints	
Program Participation	
Accessibility Information (Accepting New Patients, ADA Accommodations, Clinic Hours)	

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### Key Uses for the OPD

- Find core, accurate contact information for individual providers and organizations.
- Compare the trusted data in the OPD to an organization's internal or consumer facing directory.
- Support Promoting Interoperability Program objectives that require electronic exchange of patient information and coordination of care.
- Identify where and when providers practice to support the analysis of data; including the ability to retrieve historical and current practice affiliations.

### Multiple Options to Access Data

- A web portal may be used to look up individual or sets of providers. Data from searches in the web portal may be downloaded in extracts.
- Common reports that contain data sets on providers will be available for users to download, so they do not need to create reports from scratch.
- Other options to receive and share data include APIs (e.g., FHIR, RESTful, and SOAP) and Secure File Transport Protocol (SFTP). More information on how to connect using these methods will be listed in the [OPD implementation guide](#).

### Limitations on Data Use

- The OPD will not be consumer facing.
- Data cannot be sold or transferred to a third party.
- Data cannot be used to solicit business, to send marketing surveys, for direct marketing activities, or for pop-up ads/spamming messages.

### Stay Connected

Sign up to receive email updates: [goo.gl/RsgBMn](http://goo.gl/RsgBMn)  
[Oregon.Provider-Directory@dhsosha.state.or.us](mailto:Oregon.Provider-Directory@dhsosha.state.or.us)

### Program Contact

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For more information, please visit [OregonProviderDirectory.org](http://OregonProviderDirectory.org).

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