

Program Overview

One Trusted Place to Find Providers

The Oregon Provider Directory (OPD) will serve as a state-wide directory of accurate, trusted provider data for health care providers. The data will include provider names, practice locations, and contact information, including health information exchange addresses.

By making this data available to providers, the OPD will support care coordination, health information exchange, and administrative efficiencies, as well as serve as a resource for health analytics—ultimately improving patient care.

High-quality data sources that feed the OPD will be matched and aggregated. Data stewards will oversee management of the data to ensure that it maintains initial and long-term quality.

The Problem We Are Solving

Managing and accessing accurate provider directory data today is inefficient and burdensome for many health care entities and providers. Having accurate provider and practice data is critical. Providers use this information to coordinate care for their patients, and health organizations (like health plans) use it in their patient-facing directories.

Benefits

Supports Coordinated Care

Gives health care organizations access to a rich source of accurate, complete data to find other providers, including their Health Information Exchange addresses. Offers a complete, one-stop option to find who, where, and how to contact other providers and care teams.

Increases Efficiencies

Reduces duplication, as well as time and costs invested in maintaining the same provider information in multiple directories.

Enhances Reporting Capabilities

Using current and historical provider affiliations data can better enable reporting and monitoring of quality, performance, and access to care.

Improved Care for Patients

Providers and care teams will have faster, easier access to contact information that allows them to coordinate care and share patient information through their preferred channels. Health care providers and their staff will be able to accurately make referrals, getting information to the right place on the first try.

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What to Expect

The OPD will roll out incrementally. Starting in September 2019, OHA began a [soft launch](#) with a group of participants in central Oregon. Having a soft launch period allows users to test the data quality and establish a clear value proposition before OHA rolls the OPD out to a broader audience. Initial use cases include finding HIE addresses and contact information, as well as using the OPD as a source to manage local directory information. Value is expected to grow over time as additional data sources and users are onboarded.

Who's Involved

The Office of Health IT is implementing the OPD. MiHIN is the OPD solution vendor. OneHealthPort will provide single sign-on services. The Provider Directory Advisory Committee provides stakeholder input and oversight to OHA's development of this program. OHA is partnering with HIT Commons for soft launch and planning subsequent phases.

Additional Important Information

- Users can access the OPD via a web portal, extracts, or an Application Programming Interface (API)/web services
- The OPD is not a public- or patient-facing directory. Only providers and those in the health care enterprise who have signed data use agreements with the Oregon Health Authority can access the OPD.
- Users are authenticated by OneHealthPort, and OneHealthPort is responsible for identity verification and single sign on access for users.
- There are no fees to use the OPD at this time; however, organizations must be part of the [Medicaid enterprise](#) in order to use the OPD. OHA will explore the possibility for non-Medicaid use and cost in the future.

Stay Connected

Sign up to receive email updates: goo.gl/RsgBMn
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For more information, please visit OregonProviderDirectory.org

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