

What is User Acceptance Testing?

User acceptance testing (UAT) is a time when the OPD will be tested by real users to ensure it's ready for general release (i.e. go live).

UAT is an opportunity to gather feedback from users on the functionality and user experience that will guide future enhancements.

UAT ensures the OPD will meet end-user needs and is an important final milestone in the implementation.

When is User Acceptance Testing?

Testing will occur in summer 2019. There will be two UAT sessions. Each UAT session is two weeks. Testers will participate in one session.

Who is Testing? Can I Participate?

Members from the Provider Directory Advisory Committee (PDAC) and the Provider Directory Subject Matter Expert Workgroup (PD-SME) will participate in testing. However, other interested stakeholders can participate. If interested, please email

Oregon.Provider-Directory@dhsosha.state.or.us.

What Can I Expect During User Acceptance Testing?

Our goal is to maximize input from testers. UAT will focus on scenarios that mirror actual workflows and use cases. Testing will occur in a computer lab with facilitated testing sessions. Testers can complete roughly 80% of the test cases during in-person labs. Users can use the remaining

days of testing to test additional functions and review the OPD with their peers at their own work locations.

During the testing labs, participants will receive full training, including an informational overview of the program, testing expectations/scope, and training on how to use the OPD. Testers will run test cases, record results, and provide feedback on usability. Test cases include how to find providers, edit or attest to data, extract data, and upload batch data.

After the in-person lab in week one, participants will complete testing back at their work locations and report observations in a testing conference call during week two. Upon completion of testing, participants will complete a user satisfaction survey to provide overall impressions of the OPD. Data that are added, edited, or uploaded in UAT will not be used in the production system. **Note:** While in-person testing is strongly encouraged, remote testing is an option, if necessary.

What Is the Expected Time Commitment to Participate in UAT?

Each UAT session is two weeks. In week one, testers can expect a minimum of three (3) days of in-person testing, eight (8) hours each day, and up to four (4) hours of remote testing. During week two, testers can expect up to four (4) hours of remote testing and two (2) hours for a conference call.

Learn More

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For more information, please visit OregonProviderDirectory.org.

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