
Provider Directory Implementation Discussion (post-OCCP suspension)



Provider Directory and Oregon Common Credentialing Program (OCCP) relationship

- The Oregon Provider Directory expected a data feed from the OCCP as a reputable source of truth for a number of data elements
 - Without OCCP data, the Provider Directory project will turn to alternate methods to collect and validate data
 - The Provider Directory budget included funding to OCCP for this data; budget will now be directed to data cleansing and data stewardship services

Provider Directory Vision

- What we want the Provider Directory to do remains **unchanged** but how we put the pieces together and in what order needs to be resolved



Trusted source for Provider data

The OCCP data feed

Benefits

- Go-to place for ~55,000 Oregon practitioners to enter their credentialing data
 - 26 provider types
- Primary source verification on certain elements
- 120-day requirement to update data
- Many Provider Directory data elements

Gaps

- Not all practitioners for a Provider Directory use case were included (e.g., facilities, care coordinators)
- Some Directory elements needed providers to update more often than 120 days
- Not all Directory elements were included in the OCCP attestation data
- No penalty for not participating
- Elongated roll-out to align with credentialing dates

Provider data alignment

Data Category	PD	CC
Practitioner demographics	X	X
Practice information and locations	X	X
License and certification information	X	X
Education and training details	X	X
Hospital and facility affiliations	X	X
Work history	X	X
Malpractice insurance, claims history, and personal information		X
Peer references		X
Attestation questions		X
Direct secure messaging address info and other HIE endpoints	X	
Other practice information*: Accepting new patients, office hours	X	X

*Optional data field in Common Credentialing

Provider Directory soft launch state

- **Data**

- NPPEs: National Provider Identifier registry for providers
- PECOS: Medicare providers
- MMIS: Oregon Medicaid Providers
- Direct secure messaging flat-file directory: 28 organizations with Direct secure messaging addresses for their providers

- **Access**

- View data
 - Web portal searches
 - Data extracts and custom report tools
 - APIs
- Contribute data
 - Web portal, by individual provider and in bulk via file upload
 - APIs and SFTP

- **Data stewardship and curation activities to improve data quality**

- Resolve data errors and manage data sets

Discussion topic

- In consideration of the OCCCP suspension, what new actions or approaches are needed to implement and sustain a successful Provider Directory?
- Where do we need to focus our efforts to be successful?

Options to discuss and start the conversation

- **How to get data?**
 - Pursue other data sets, like Lexis Nexis
 - Data directly uploaded or entered into the Provider Directory with additional data stewardship to validate
 - Other options and other data sets?
- **What are the use cases that bring value at soft launch?**
 - Data must support the use case
 - “Health Information Exchange” use case was identified for soft launch because it was not fully dependent on OCCP data
 - OCCP data would provide more value to the dataset
 - Does the HIE use case still make sense for soft launch or are there other use cases? (see “use case examples”)
- **What are other approaches?**
 - Small “pilots” for volunteers ready to work through potential bugs and less than perfect scenarios to meet certain Provider Directory use cases