

## **Group Exercise and Discussion to answer the question: In consideration of the OCCP suspension, what new actions or approaches are needed to implement and sustain a successful Provider Directory?**

### Group contributions (in room and received from phone participants)

#### Establish/define data quality, auditing, and verification

- Requirements to verify data
- Staffing for manual updates
- More effort focused on data quality
- New plan for data validation
- Frequency of data confirmation by providers (require re-attestation through notifications)
- Human outreach

#### Ease of submission

- Make it easy for providers to load data and easy for users to get data out (automation is key)
- Data needs to be interfaced/flat filed from other sources
- Prioritize data entry and ability to upload data easily
- Direct data entry as an option
- One standard for data upload and template

#### Explore getting data from direct data contributors

- Enter into data use agreements with more sources (e.g., licensing boards)
- Reach out to credentialing managers
- Finding data partners/sources that act as intermediaries for collection (focus on upstream partners that are already upstream collection points)
- Identify data sources (medical licensing, CAQH)
- National – CAQH (directory available) <https://www.caqh.org/solutions/directassure>
- State – Oregon Medicaid/CCOs' (revalidation)
- State - Licensing boards/ Associations
- Credentialing Organizations – Delegation Roster
- Practice/Group
- Practitioner – (most accurate)
- Require NPI updates

#### Data Governance

- Get permission to disclose data to the directory
- Define/limit access

#### Explore data from 3<sup>rd</sup> party data vendors and sources

- Social network data mining

- Data vendors like Lexis Nexis, Quest, NTT

Offer incentives to contribute data

- Incentivize by bypassing other requirements
- Incentivize individual participants (e.g., collaboration between payers)

Other

- Create a shared data base for OPCA – See Medversant, WA standardized delegated Roster Template

<https://www.wamss.org/resources/forms-reports/>

- Identify the data we would get from OCCP that we do not get from anyone else;