
Clinical Quality Metrics Registry (CQMR) Subject Matter Expert Workgroup

May 9, 2018



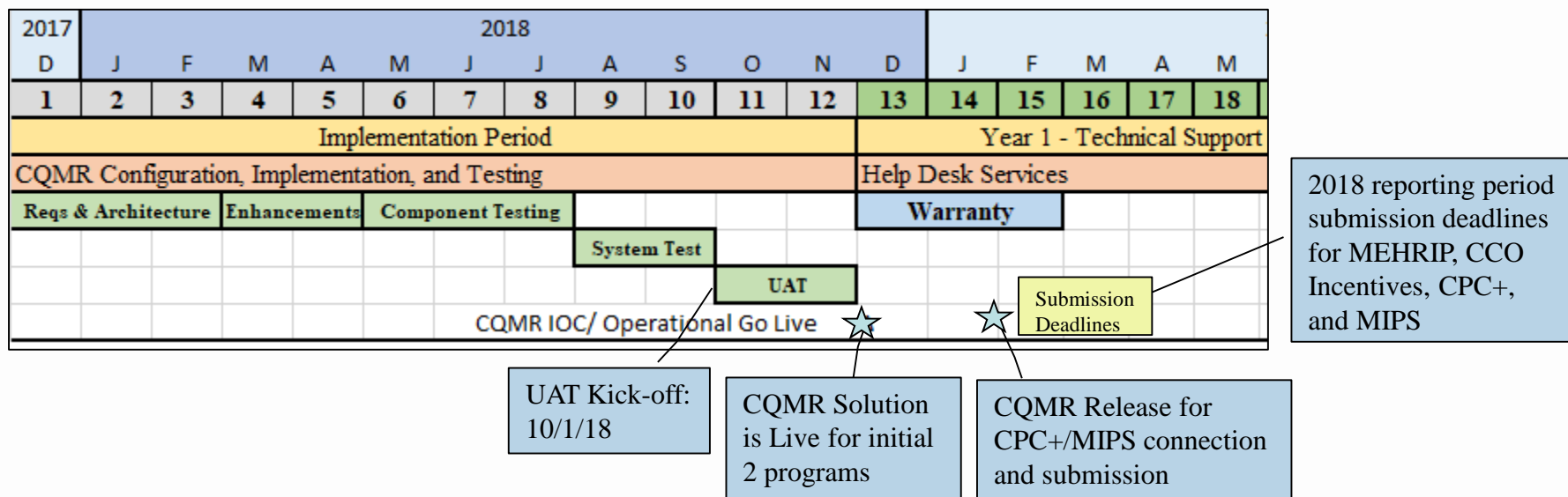
Agenda

- Welcome and agenda review
- Status update
- Training materials
- Medicaid EHR Incentive Program data submission and workflow
- CQMR communications
- Wrap up and next steps

Status Update

- Implementation team completed requirements analysis and clarification (RTM approved and baselined!)
- Detailed architecture design in review
- Software configuration in progress

Proposed Training Timeline



Timeline	Opportunities	Description
Oct 1, 2018 – Nov 5, 2018	UAT Training Opportunities	Includes access to written training material and training videos
Nov 6, 2018 – Dec 6, 2018	Pre-Go Live Webinar Training Opportunities	<ul style="list-style-type: none"> End User Training: Webinar events targeted for CCO Incentive Measures and Medicaid EHR Incentive Program submissions Train the Trainer: Session for administrators of the system including OHA team, CCO leads, and other representatives who may be in charge of final submission for either program
Dec 2018 – Feb 2019	Post-Go Live Webinar Training Opportunities	<ul style="list-style-type: none"> End User Training: Webinar events for all 4 programs (EHR Incentive Measures, CCO Incentive Measures, CPC+, and MIPS)

Are there upcoming events or dates to work around for the CQMR training?

CQMR Training Material: Written documents

Description: These reference guides will be available to existing or potential users for “How to” guides or “Trouble-shooting” references

Proposed CQMR solution user guide:

- Basic functionality
- Submitting quality files
 - CCO Incentive Measures
 - Medicaid EHR Incentive Program
 - CPC+
 - MIPS
- Viewing quality file validation status
- Viewing and exporting reports
- Viewing quality dashboards
- File validation email explanation
- Frequently asked questions and solutions

CQMR Training Material: Videos

Description: These web-based videos will be available to existing or potential users as quick “How-To” guides.

Proposed CQMR solution web-based videos:

- Basic functionality (*Screen layout, navigation, profile/account page, recommended web-browsers, contact help*)
- Submitting quality files
 - CCO Incentive Measures
 - Medicaid EHR Incentive Program
 - CPC+
 - MIPS
- Viewing quality file validation status
- Viewing and exporting reports
- Viewing quality dashboards
- File validation email explanation
- Frequently asked questions and solutions

Train the Trainer Material

Train the Trainer Guide

- Trainer Guide: Plan to administer training using independent (end user) training material
- Training Script: Talking points, goals, take-aways, and other training concepts that follow the Training Guide
- Trainer Presentation: PowerPoint companion of the Guide and Script containing screenshots, diagrams, and abbreviated messages that can be presented during a training session
- Guidance for how to train users in each CQMR Role
 - Quality Report and Data Entry + OneHealthPort Administrator Role
 - Quality Report (View Only) Role
 - Quality Report and Data Entry Role
 - Quality Manager Role

OneHealthPort Registration and Log-in

- OneHealthPort will have written material and videos regarding the registration process
- “Getting Started” guides will describe the step-by-step process for users in various scenarios:
 1. User has an existing OneHealthPort account with a quality role
 2. User has an existing OneHealthPort account, but requires a new role to access to CQMR services
 3. New OneHealthPort Account

Continual Improvement

- How a user initiates help desk tickets
- Collecting feedback on training web-based videos and materials

How do you learn the best?

Written
training guide

Self-paced
video

Live training
event

Discussion

- Any additional training materials or types of materials needed?
- Other user needs?

Medicaid EHR Incentive Program – data submission options and workflows

Goals for today

- Feedback on a draft Excel template for data upload
- Walk through the workflows

Medicaid EHR Incentive Program Excel template – draft

- Options for CQM submission format in the CQMR:
 - QRDA III
 - Excel template
- Looking for feedback on proposed Excel template
 - Layout
 - Usability
 - Error column
 - Other comments

Draft template (in meeting materials)

	A	B	C	D	E	F	G	H	I	J
1	Warning: If cells B2, B3, and B4 are blank, the system will not process your data submission and you will receive a failure notification.									
2	Eligible Professional Name:		Required							
3	Eligible Professional NPI:		Required							
4	Date Range:		Required							
5										
6										
7	Clinical Quality Measure Names	Clinical Quality Measure Population/Rate/Stratum	CMS eCQM ID	NQF ID	Numerator	Denominator	Exclusions	Exception	Performance	Error
8										
9	Preventive Care and Screening: Screening for Depression and Follow-Up Plan		CMS2	0418	50	25				Error - Numerator is greater than Denominator
10	Preventive Care and Screening: Screening for High Blood Pressure and Follow-Up Documented		CMS22	None	25	50				
11	Closing the Referral Loop: Receipt of Specialist Report		CMS50	None						
12	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis Rate 1	CMS52	0405						
13	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis Rate2	CMS52	0405						
14	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis	HIV/AIDS: Pneumocystis Jiroveci Pneumonia (PCP) Prophylaxis Rate 3	CMS52	0405						
	Functional Status Assessment for									

CQMR Portal: web quality file upload process

- Select which quality file format to upload (QRDA Category 1, 3 or Excel)

The screenshot shows the CQMR Portal interface. At the top, there is a header with the MiHIN logo and a search bar. Below the header, there is a navigation bar with links for HOME, CONTACT, and SUPPORT. The main content area is titled "Quality Measure Upload" and contains instructions for users. The instructions are as follows:

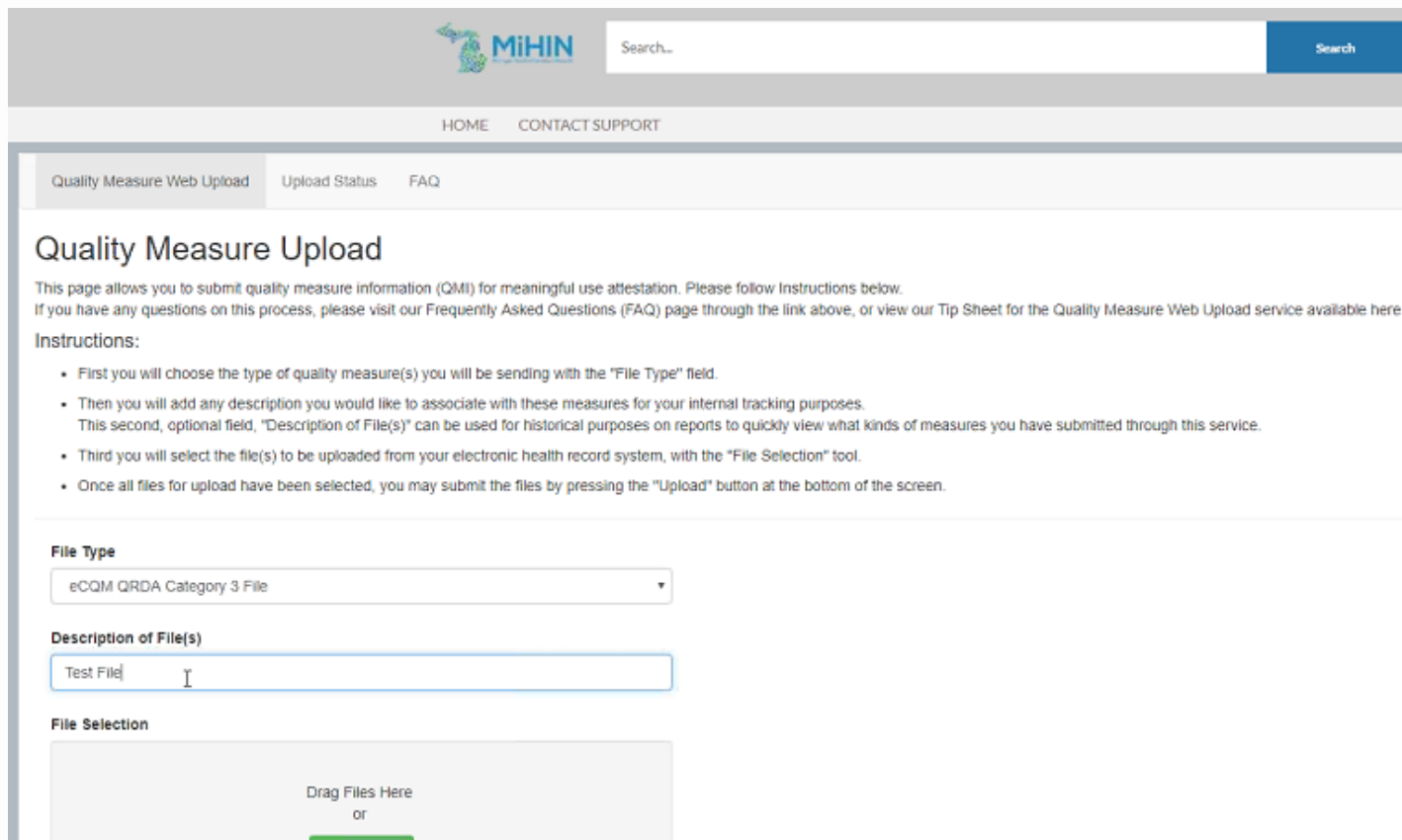
Instructions:

- First you will choose the type of quality measure(s) you will be sending with the "File Type" field.
- Then you will add any description you would like to associate with these measures for your internal tracking purposes. This second, optional field, "Description of File(s)" can be used for historical purposes on reports to quickly view what kinds of measures you have submitted through this service.
- Third you will select the file(s) to be uploaded from your electronic health record system, with the "File Selection" tool.
- Once all files for upload have been selected, you may submit the files by pressing the "Upload" button at the bottom of the screen.

The "File Type" section shows a dropdown menu with three options: "eCQM QRDA Category 3 File", "eCQM QRDA Category 3 File", and "eCQM QRDA Category 1 File". The "File Selection" section shows a drag-and-drop area with the text "Drag Files Here or" and a green progress bar.

CQMR Portal: web quality file upload process

- Type a description for each file or files uploaded



The screenshot shows the CQMR Portal interface. At the top, there is a header with the MIHIN logo, a search bar, and a 'Search' button. Below the header, there are navigation links for 'HOME' and 'CONTACT SUPPORT'. The main content area is titled 'Quality Measure Upload' and includes instructions for submitting quality measure information. The instructions are as follows:

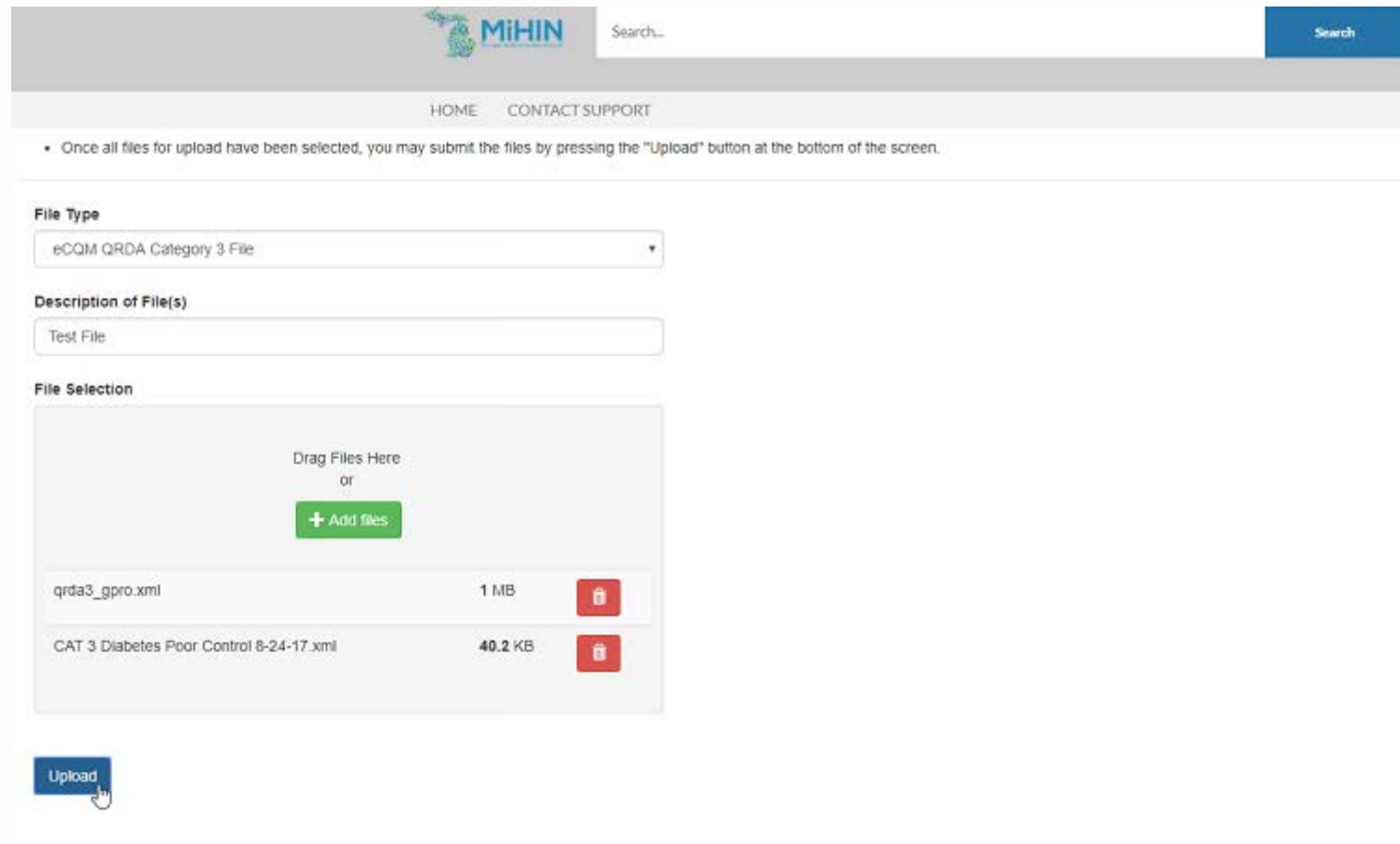
- First you will choose the type of quality measure(s) you will be sending with the "File Type" field.
- Then you will add any description you would like to associate with these measures for your internal tracking purposes. This second, optional field, "Description of File(s)" can be used for historical purposes on reports to quickly view what kinds of measures you have submitted through this service.
- Third you will select the file(s) to be uploaded from your electronic health record system, with the "File Selection" tool.
- Once all files for upload have been selected, you may submit the files by pressing the "Upload" button at the bottom of the screen.

The form fields are:

- File Type:** A dropdown menu with the selected option 'eCQM QRDA Category 3 File'.
- Description of File(s):** A text input field containing 'Test File'.
- File Selection:** A large gray area with the text 'Drag Files Here or' and a green bar at the bottom.

CQMR Portal web quality file upload process



- Drag and drop quality files
- Submit by clicking on the upload button



The screenshot shows the CQMR Portal web interface for uploading quality files. At the top, there is a header with the MIHIN logo and a search bar. Below the header, there is a navigation bar with links for HOME and CONTACT SUPPORT. A message states: "Once all files for upload have been selected, you may submit the files by pressing the 'Upload' button at the bottom of the screen."

The main form area contains the following sections:


- File Type:** A dropdown menu currently set to "eCQM QRDA Category 3 File".
- Description of File(s):** A text input field containing "Test File".
- File Selection:** A section for selecting files to upload. It includes a "Drag Files Here or" area with a green "+ Add files" button. Below this, a table lists the selected files:

File Name	Size	Action
qrda3_gpro.xml	1 MB	
CAT 3 Diabetes Poor Control 8-24-17.xml	40.2 KB	

At the bottom of the form, there is a blue "Upload" button with a mouse cursor hovering over it.

CQMR Portal: web quality file upload process

- Review all quality files submitted and the validation status

SearchALAN GRZ

HOMECONTACT SUPPORT

Quality Measure Web UploadUpload StatusFAQ

Thank you for your submission!

Quality Measure Upload Status


You will receive an email notification of file(s) submitted and the status of each file.
If a file fails validation, the email will contain information on why validation failed and instructions to help you resolve the issue for resubmission.

Show 10 entriesSearch:

Uploaded Time	File Type	File Name	Status	Status Message	Description	Transaction ID
Dec. 20, 2017, 9:33 AM	eCQM QRDA Category 3 File	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Validation		Test File	GaQcK4qr-AESTDjL
Dec. 20, 2017, 9:33 AM	eCQM QRDA Category 3 File	qrda3_gpro.xml	Validation		Test File	GaQcK4qr-mqpCSm3h
Dec. 15, 2017, 1:20 PM	eCQM QRDA Category 1 File	McK_QRDA_Cat1_Example.xml	Failed	Document failed validation	MCK	kGLWYw3K-DJkeayHy
Dec. 15, 2017, 1:18 PM	eCQM QRDA Category 1 File	CMS-137_Campbell-Jessica_IDN-2-P1-S1IDN_78.xml	Failed	Document failed validation	Pt GEN cat 1	dUrF0ypV-RSHAjPwh
Dec. 15, 2017, 1:02 PM	eCQM QRDA Category 3 File	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Validated	Passed		oHi8aKTD-118SwHZ2
Dec. 15, 2017, 1:02 PM	eCQM QRDA Category 3 File	CQM_Summary_Jones.xml	Validated	Passed		oHi8aKTD-N7jXX4fE
Dec. 15, 2017, 12:38 PM	eCQM QRDA Category 3 File	Hello_World_FAIL.xml	Failed	Document failed validation	test fail file	Q2epKfJN-9XWQsrDM
Dec. 15, 2017, 12:36 PM	eCQM QRDA Category 3 File	QRDA3_122_20171214143019.xml	Validated	Passed	E Clinical works	pfUWB48h-EvqTKlyq

CQMR Portal: web quality file upload process

- Review audit log for one quality file validation

Search

HOME CONTACT SUPPORT

Quality Measure Web Upload Upload Status FAQ

Quality Measure Upload Progress

File Type	File Name	Status	Status Message	Description	Transaction ID
eCQM QRDA Category 3 File	CAT_3_Diabetes_Poor_Control_8-24-17.xml	Validated	Passed	Test File	GaQcK4qr-AESTDijL

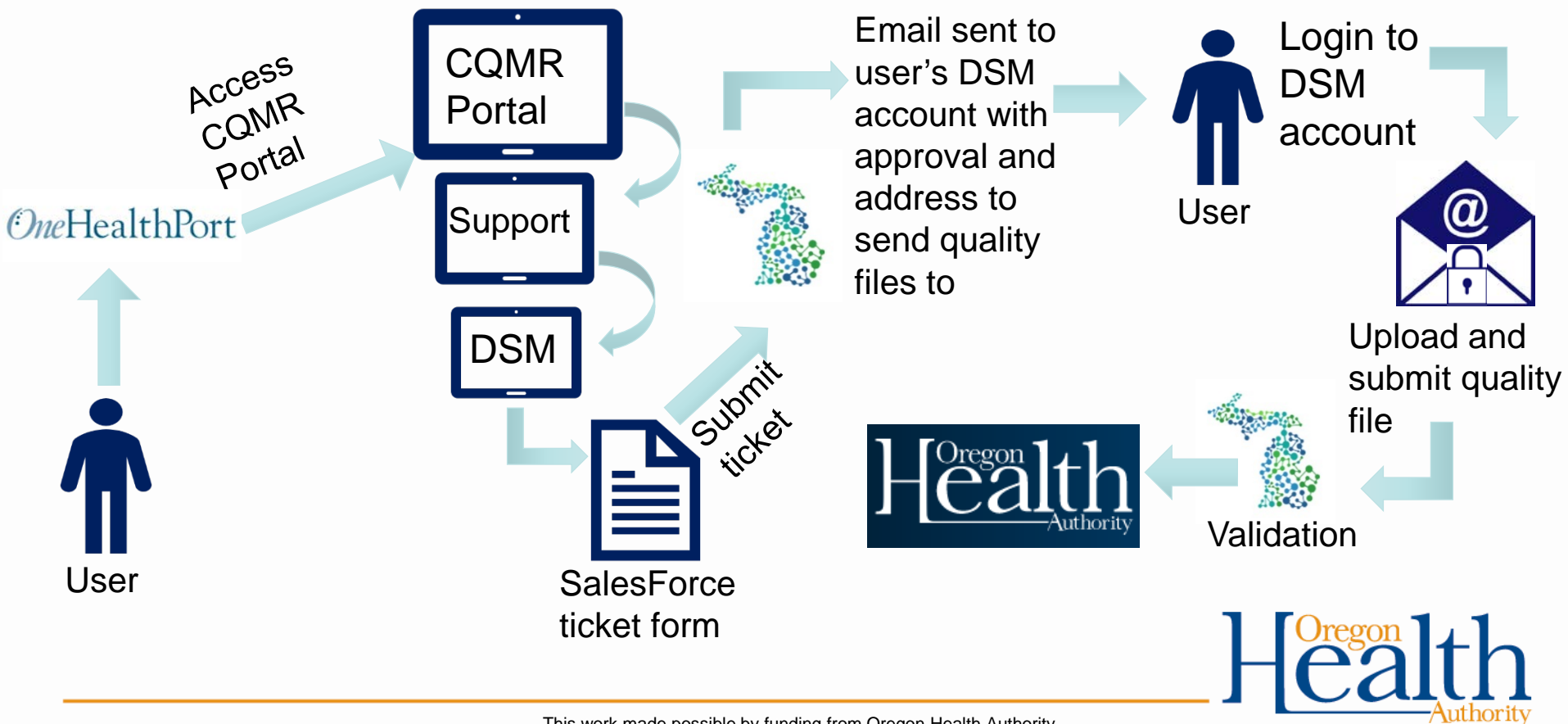
Step	Start Time	End Time	Progress %	Errors	Message
1	Dec. 20, 2017, 9:33 AM	Dec. 20, 2017, 9:33 a.m.	100.0	0	
2	Dec. 20, 2017, 9:33 AM	Dec. 20, 2017, 9:33 a.m.	100.0	0	Passed

Back

MEHRIP Program Submission: Direct Secure Message (DSM) Setup Scenario

A User (Provider, Practice Manager) submitting quality files via DSM the first time will:

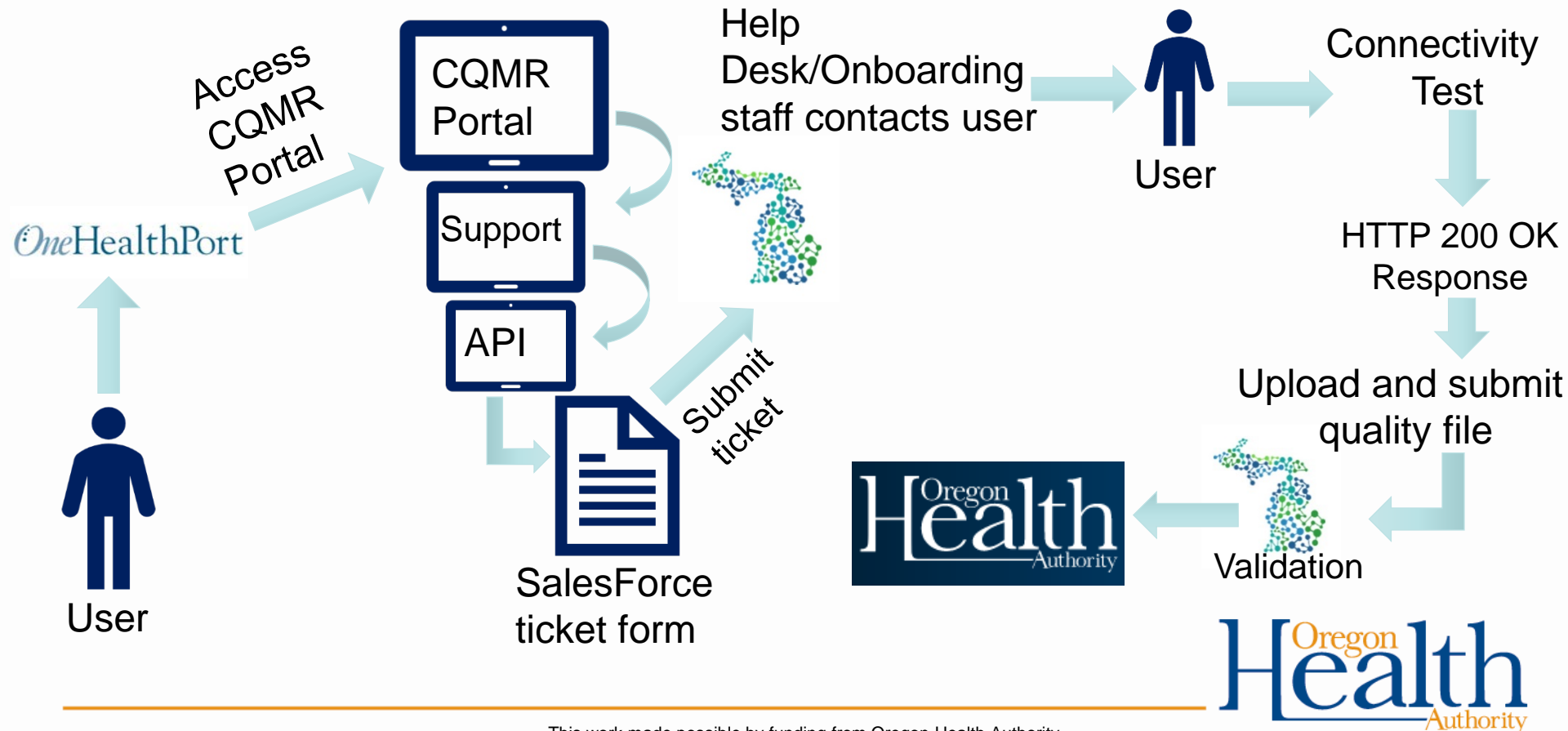
- Access CQMR Portal and click support link support for DSM
- Fill out Salesforce ticket request for DSM authorization and obtain address for submitting quality files to
- Receive email in DSM account approving authorization and address to submit quality file to
- Upload and submit quality files using DSM



MEHRIP Program Submission: API Setup Scenario

A User (Provider, Practice Manager) submitting quality data via API for the first time will:

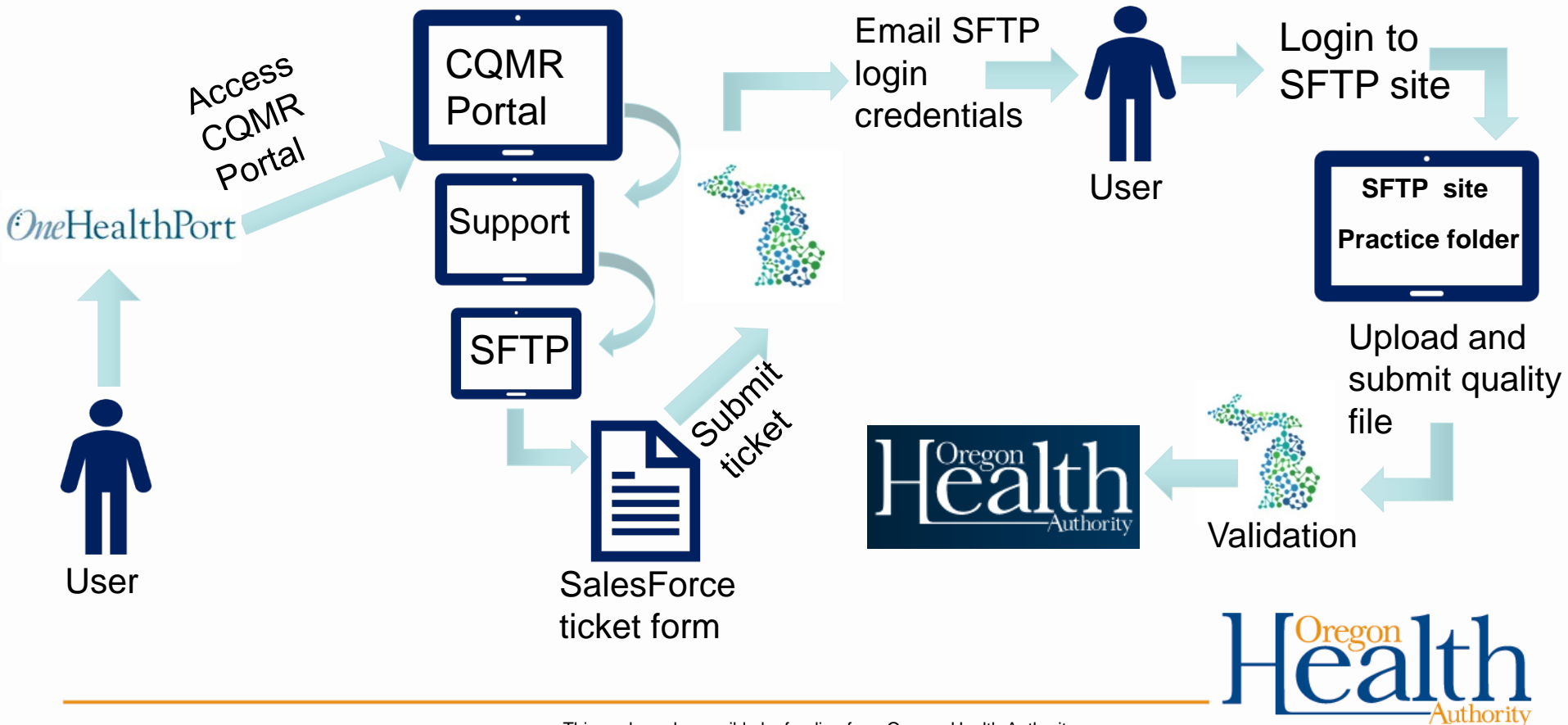
- Access CQMR Portal and click support link for API
- Fill out a Salesforce ticket to request an API VPN set up
- Help Desk/Onboarding staff will contact user to set up VPN, perform connectivity test and walk-through file upload process



MEHRIP Program Submission: SFTP Setup Scenario

A User (Provider, Practice Manager) submitting quality files via SFTP the first time will:

- Access CQMR Portal and click support link support for SFTP
- Fill out Salesforce ticket request for SFTP login credentials and folder set up
- Receive email from MiHIN with SFTP site login credentials
- Upload and submit quality file to Practice folder for MEHRIP program



CQMR Communications

- New brochure
- FAQs coming soon
- Is it helpful to highlight CMS and ONC publications, such as
 - CMS Quality Measure Development Plan – [2018 Annual Report](#)
 - CMS newly updated [Guide for Reading eCQMs](#)

Next Steps

- Next meeting: June 13, 10-noon
 - Topics likely will include OneHealthPort single sign-on
- Other upcoming events:
 - CCO Office Hour on QRDA I Technical Assistance planning, Thurs, 5/10, 10-11
 - CQMR Demo at CCO Metrics TAG meeting, Thurs, 5/24, 1-3
- Feedback and suggestions for future meetings:
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