

Providence Medical Group has met the standards of care to be recognized as a patient-centered medical home by the Oregon Health Authority. This agency seeks to improve the health and care of all Oregonians.

Use MyChart® for online access to your care.

With MyChart you can:

- Send emails to your health care team
- See your test results
- Review your medical information
- Schedule appointments online

Ask a member of your health care team how you can sign up today for MyChart.

Please call your health care team with any questions:

Clinic Name 1

Address 1
City, State, ZIP 1
Phone 1

Clinic Name 2

Address 2
City, State, ZIP 2
Phone 2

Clinic Name 3

Address 3
City, State, ZIP 3
Phone 3



Your care Your voice Your team

Your Providence Patient-Centered Medical Home

OUR MISSION

As people of Providence, we reveal God's love for all, especially the poor and vulnerable, through our compassionate service.

OUR CORE VALUES

Respect, Compassion, Justice, Excellence, Stewardship

www.providence.org/pmg



Providence Health & Services, a not-for-profit health system, is an equal opportunity organization in the provision of health care services and employment opportunities.

What is a patient-centered medical home?

Patient-centered means that you and your health are the focus of your health care team.

Medical home begins with your primary care clinic, where a team of professionals work together to provide you with a new, expanded type of care.

Patient-centered medical home is a care approach that brings together an expert team focused on you.

Your medical home includes:

- **You**
- Your **primary care provider**
- Other members of your **health care team**, including:
 - Medical assistants
 - Patient coordinators
 - Pharmacists
 - Case managers
 - Health educators
 - Medical specialists
 - Behavioral health specialists
- **Coordination of all your care**, including:
 - Primary care
 - Hospital care
 - Specialty care
 - Home health care
 - Community services and resources
- **Access** to your health care team in person, on the phone or by email



Your health care team promises to:

- **Partner** with you to help you meet your health care goals
- **Listen** to all of your concerns
- **Include you** in decisions about your health care
- **Explain** your health care instructions
- **Answer** all of your health care questions
- **Coordinate** all your health care needs, including prescriptions, lab work and specialty care
- **Respect** your cultural background and language preferences

What is your role on the health care team?

- Be an active partner in your care.
- Learn what you can do to stay as healthy as possible.
- Follow the plan that you and your health care team have agreed is best for you.
- If you have questions, ask!

When you come to your next appointment:

- **Bring a list of:**
 - Important things you want to discuss with your provider
 - Any medication changes since your last visit, including prescriptions, over-the-counter medications and herbal supplements
 - Any changes in your health since your last clinic visit, such as changes to your diet, breathing, skin or sleep
- **Bring any forms** that your provider needs to sign.
- **Let your team know** if you need a prescription medication refill.

Tools you can use between appointments:

Review your After-Visit Summary.

It includes:

- Notes about your visit
- Care instructions
- A list of all your medications