



## 2025 PCPCH Recognition Criteria: Technical Assistance Webinars

Beginning on January 1, 2025, clinics applying for [Patient-Centered Primary Care Home](#) (PCPCH) recognition from the Oregon Health Authority (OHA) were required to meet the 2025 version of the model. The PCPCH program hosted a webinar series in 2024 to help clinics prepare to implement this version. Subjects included an overview of the model, information about the Health Equity Designation, and specific standards that had been added or revised since the prior 2020 version of the model was in effect. In addition to covering the specifications, PCPCH Program staff answered any questions that attendees had about the standards.

Links to these recorded webinars are included below. Please note that the specifications for certain standards may have been revised since these webinars took place. For the most up-to-date specifications for each standard and measure, please refer to the [PCPCH 2025 Recognition Criteria Technical Specifications and Reporting Guide \(TA Guide\)](#). For more information, please contact the PCPCH program at [pcpch@oha.oregon.gov](mailto:pcpch@oha.oregon.gov).

- [2025 PCPCH Recognition Criteria Overview](#)
- [Health Equity Designation](#)
- [Standard 1.E – Electronic Access](#)
- [Standard 1.G – Alternative Access](#)
- [Standard 2.A - Performance & Clinical Quality](#)
- [Standard 2.E – Ambulatory Care Sensitive Conditions Utilization](#)
- [Standard 3.D - Health Related Social Needs](#)
- [Standard 3.E – Preventative Service Reminders](#)
- [Standard 4.B – Medication Reconciliation & Management](#)
- [Standard 4.C – Organization of Clinical Information](#)
- [Standard 4.E – Specialized Care Setting Transitions](#)
- [Standard 5.A – Population and Data Management](#)
- [Standard 5.B – Health Care Cost Navigation](#)
- [Standard 5.E – Referral and Care Coordination with Specialists, Care Facilities, & Government Systems](#)
- [Standard 6.A – Meeting Language and Health Literacy Needs](#)
- [Standard 6.C – Experience of Care](#)
- [Standard 6.E – Cultural Responsiveness of Workforce](#)

You can get this document in other languages, large print, braille or a format you prefer free of charge. Contact the Patient-Centered Primary Care Home Program at [pcpch@oha.oregon.gov](mailto:pcpch@oha.oregon.gov).