



Patient-Centered Primary Care Home Program Update

August 2020

2020 PCPCH Standards to be released this month

The Patient-Centered Primary Care Home Program revises the PCPCH model and standards every few years in order to incrementally adapt the model to the changing health care needs of the state, align the model with the best evidence where it is available and improve the effectiveness of the standards and measures overall. Revisions are based on new evidence, needs identified by stakeholders across the state, and the recommendations of the [PCPCH Standards Advisory Committee](#) which was most recently convened in 2019.

The timeline for the release and implementation of the 2020 PCPCH standards is included below. Any unforeseen changes to this timeline will be communicated in future updates. Feel free to email the program at PCPCH@dhsosha.state.or.us for additional clarification:

August 2020: New model and standards will be published: The 2020 Recognition Criteria Technical Specifications and Reporting Guide (TA Guide) will be published, which will contain the updated model and standards, technical specifications for each standard, and additional updates, information, and resources. All practices are encouraged to read this guide to familiarize themselves with the changes to the model in preparation for their implementation.

PCPCH Program

Technical Specifications and Reporting Guide

2020 Recognition Criteria

September 2020: Program will begin offering technical assistance: The PCPCH Program will begin offering technical assistance through webinars and other resources in order to help PCPCHs prepare for the upcoming changes. These webinars and other resources will continue into 2021.

January 2021: New model and standards will go into effect: The 2020 Standards will be implemented on January 1st, 2021, meaning that all practices applying or re-applying for recognition will have to apply under the updated standards beginning on this date.

Note: Practices are not required to re-apply in January of 2021 unless their 2 year re-application due date falls in this month.

What do patients want from primary care, both during and after COVID-19?

Webinar: Wednesday August 19, 12:00 - 1:00 pm

This webinar, hosted by the [Primary Care Collaborative](#), will feature two major efforts to systematically gather the perspectives of patients in primary care:

- 1) Community Catalyst's November 2019 report, "In Their Words: Consumers' Vision for a Person-Centered Primary Care System", based on nine focus groups in four states
- 2) and regular surveys of patients and clinicians by the Larry A. Green Center and PCC during the COVID-19 pandemic.

The webinar will consider what patients are looking for overall, with a lens on those who are most vulnerable, including patients facing racial and economic disparities. Through brief presentations of the data and a moderated discussion, panelists will consider what primary care is doing well and where practice and policy changes are needed. They will also highlight how the pandemic is shaping interactions between primary care clinicians and patients and what may be on the horizon.

Register at <https://register.gotowebinar.com/register/5686939529565432075>

PANELISTS			MODERATOR
			
ANN HWANG, MD Director, Center for Consumer Engagement in Health Innovation, Community Catalyst	LYNDA FLOWERS, JD, MSN, RN Senior Policy Advisor, AARP Public Policy Institute	REBECCA ETZ, PhD Co-Director, Larry A. Green Center	ANN GREINER, MCP President & CEO, Primary Care Collaborative

COVID-19 information sessions for providers

1st and 3rd Thursdays, 12:00 - 1:00 pm

Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to get information out to healthcare providers across the state as quickly and clearly as possible. To provide a consistent venue for COVID-19 information sharing, OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers at least two times a month. See details for the next session below:

- **Date:** August 20th, 2020
- **Format:** Webinar
- **Time:** 12:00 pm - 1:00 pm
- **Skype Link:** <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/39e696845d2a4d9cb3eb2d9811d682c7>

COVID-19 response ECHO for Oregon clinicians

2nd and 4th Thursdays, 12:00 - 1:15 pm

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Clackamas County Health Officer Sarah Present, M.D.
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.

To register, go to: <https://connect.oregonechonetwork.org/Series/Registration/278>

Feedback request: Project ECHO Military Personnel Program

The Oregon Health Authority (OHA) is considering developing a new area of Project ECHO programming, specific to military personnel. There are approximately 290,000 veterans living in Oregon, along with many individuals serving in the National Guard and Reserve Components of the U.S. Armed Forces. OHA is committed to improving access to appropriate and culturally competent behavioral health services for veterans and military service members in Oregon.

The expansion of Project ECHO is being proposed as part of OHA's response to the nineteen recommendations included in the [Oregon Veterans Behavioral Health Improvement Study](#).

To most effectively develop and launch this new area of programming, OHA is asking behavioral health and physical health providers for assistance. Please click on [this link](#) to complete a brief survey indicating your interest in this new area of programming. This survey is scheduled to close on Monday, August 17, 2020.

ECHO programming is anticipated to last six months, inclusive of two online meetings a month (one hour each), for a total of twelve sessions.

National Diabetes Prevention Program

September 23, 12:00 - 1:00 pm

How can you help your patients avoid developing diabetes? Join this webinar to learn more about the role your clinic can play.

- **September 23, 2020, noon-1 p.m.**
- **Register here:** <https://attendee.gotowebinar.com/register/1656575200840542477>
- **Audience:** Providers, practices, health systems
- **Contact:** Sarah Wetherson (sarah.e.wetherson@dhsoha.state.or.us)

Free online tobacco cessation counseling training to address higher COVID-19 risk for cigarette smokers (with CME)

- **What:** With cigarette smokers at higher risk for COVID-19, this short online course will improve your care team's ability to help patients quit tobacco. The course focuses on Brief Tobacco Intervention and Motivational Interviewing techniques.
- **Who:** All members of the care team committed to supporting their patients to quit tobacco.
- **When:** The course is self-paced and takes approximately 45 minutes. The course can be started, paused and resumed later as needed.
- **CMEs:** This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.
- **Access the training:** <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/tobacco-cessation.aspx>
- **Contact:** Anona Gund (anona.e.gund@dhsoha.state.or.us)

An additional brief intervention training webinar is available from the American Lung Association (ALA) with free continuing education through the American Association of Nurse Practitioners, American Association of Respiratory Care, American Association of Medical Assistants, and National Commission for Health Education Credentialing. The ALA's *Ask, Advise, Refer to Quit Don't Switch* training focuses on supporting quit efforts without switching to electronic nicotine device systems. Access the recorded webinar here through December 31, 2020:

QuitDontSwitchTraining.Lung.org

Questions?

We are here to help! Contact us at PCPCH@dhsoha.state.or.us.

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.