



# Patient-Centered Primary Care Home Program Update

November 2020

## New technical assistance for the 2020 PCPCH Recognition Standards

The Patient Centered Primary Care Home Program (PCPCH) is providing technical assistance (TA) to PCPCHs and other interested stakeholders for the 2020 PCPCH Recognition Standards.

The PCPCH program has been publishing prerecorded webinars on a monthly basis that detail the requirements for identified standards and measures in the 2020 PCPCH Recognition Standards.

Following each webinar, PCPCH program staff host a live question and answer session via phone or video which gives practices and others an opportunity to ask specific questions about the standards and measures described in the webinar for that week. We invite all PCPCHs and interested stakeholders to join us for these TA opportunities.

Below are the webinars that are available and upcoming. Future webinars will be announced soon! All webinars will be available on the PCPCH website on the [Resources and Technical Assistance](#) webpage.

- [PCPCH 2020 Recognition Standards Overview](#)
- [PCPCH Standard 1.A – In-Person Access](#)
- [PCPCH Standard 1.G – Alternative Access](#) (new standard)
- [PCPCH Standard 2.A – Performance and Clinical Quality](#)
- [PCPCH Standard 2.E – Ambulatory Sensitive Utilization](#)

### PCPCH Standard 3.C – Behavioral Health Services

- Webinar recording to be published: November 23, 2020
- Live Q&A Session: December 4, 2020 at 11:00 AM

### PCPCH Standard 3.D – Comprehensive Health Assessment & Intervention

- Webinar recording to be published: December 7, 2020
- Live Q&A Session: December 11, 2020 at 11:00 AM

## COVID-19 information sessions for providers

Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to get information out to healthcare providers across the state as quickly and clearly as possible. To provide a consistent venue for COVID-19 information sharing, OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers. Recordings of past sessions are available here: <https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/COVID-19.aspx>

### November 19 (12-1 pm): Informational sessions for all health care providers

- [November 19](#)
- [Meeting recordings](#) (scroll down to "OHA COVID-19 Healthcare Provider Webinars")

### 2nd & 4th Thursdays (12-1:15 pm): COVID-19 response ECHO for Oregon clinicians

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Clackamas County Health Officer Sarah Present, M.D.
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.
- [Click here to register](#)



## Using REALD Data to Advance Health Equity

The OHA Transformation Center and Division of Equity and Inclusion are hosting a webinar series focused on the use of REALD (race, ethnicity, language and disability) for CCOs, clinics and other health care leaders. REALD is an effort to increase and standardize race, ethnicity, language and disability data collection across DHS and OHA. See below for session details.

### Next session: using REALD Data to Advance Health Equity

#### November 20 (12-1 pm)

- Once we have REALD data – what do we do with it? How do we use REALD data to identify and address health inequities? This session will provide guidance on how to prepare the 'raw' REALD data for analyses, and strategies for identifying language access needs, and inequities that may exist between groups as well as within groups.
- [Click here to register](#)

## Webinar: Oral health in the medical home



**November 20, 12:30 - 2:00 PM**

Susan A. Fisher-Owens, MD, MPH, FAAP will be speaking about the importance of oral health in pediatric care and systemic health in a live webinar.

Following this webinar you will be able to:

- Describe the importance of oral health in pediatric care.
- Incorporate the use of oral health screening into the primary care practice .
- Integrate application of fluoride varnish in the pediatric setting.
- Locate dental referral resources.
- Identify pain-free ways for providers to support oral health.
- Detail adaptations for promoting oral health during COVID-19 times.

Hosted by Sierra Sacramento Valley Medical Society, Sacramento District Dental Society, Sacramento Department of Public Health, and Children Now. Continuing education credits for medical and dental providers are pending approval.

[Click here to register](#)

## Diabetes care: on-demand webinars with no-cost CMEs

### Working with pharmacists on a diabetes care team

Learn from the director of the Harold Schnitzer Diabetes Health Center and recipient of the 2018 Outstanding Physician Clinician in Diabetes Award from the American Diabetes Association, Dr. Andrew Ahmann, how to work more effectively with pharmacists to help your patients with diabetes better control their blood sugar. This Transformation Center-produced webinar includes no-cost CMEs.

- [View slides](#)
- [Watch recording](#)

### Patient education and engagement in diabetes care

How can you educate your patients with diabetes and engage them in their care? Dr. Andrew Ahmann, director of the Harold Schnitzer Diabetes Health Center and recipient of the 2018 Outstanding Physician Clinician in Diabetes Award from the American Diabetes Association, will tackle this question with evidence-based strategies in this Transformation Center-produced webinar.

- [View slides](#)
- [Watch recording](#)

## Free Technical Assistance available for clinics addressing the increasing prevalence of unhealthy alcohol (SBIRT) and opioid use



The OHA Transformation Center is partnering with the Oregon Rural Practice-based Research Network (ORPRN) to support clinic technical assistance related to SBIRT for unhealthy alcohol and drug use. This collaborative project, ANTECEDENT, can provide primary care clinics with 12 months of tailored support to implement changes to address unhealthy alcohol use at no-cost to the participating clinics. Additionally, ORPRN is offering a complementary technical assistance opportunity regarding chronic pain management and opioid prescribing (aka PINPOINT).

- [Click here to see flier](#)
- **Contact:** [ANTECEDENT@ohsu.edu](mailto:ANTECEDENT@ohsu.edu)

## Free online tobacco cessation counseling training for providers (no-cost CMEs available)

- **What:** With cigarette smokers at higher risk for COVID-19, this short online course will improve your care team's ability to help patients quit tobacco. The course focuses on Brief Tobacco Intervention and Motivational Interviewing techniques.
- **Who:** All members of the care team committed to supporting their patients to quit tobacco.
- **When:** The course is self-paced and takes approximately 45 minutes. The course can be started, paused and resumed later as needed.
- **CMEs:** This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.
- **Access the training:** <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/tobacco-cessation.aspx>

## Questions?

We are here to help! Contact us at [PCPCH@dhsoha.state.or.us](mailto:PCPCH@dhsoha.state.or.us).

## About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

*The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for trans formative, whole-person, and evidence-based care.*