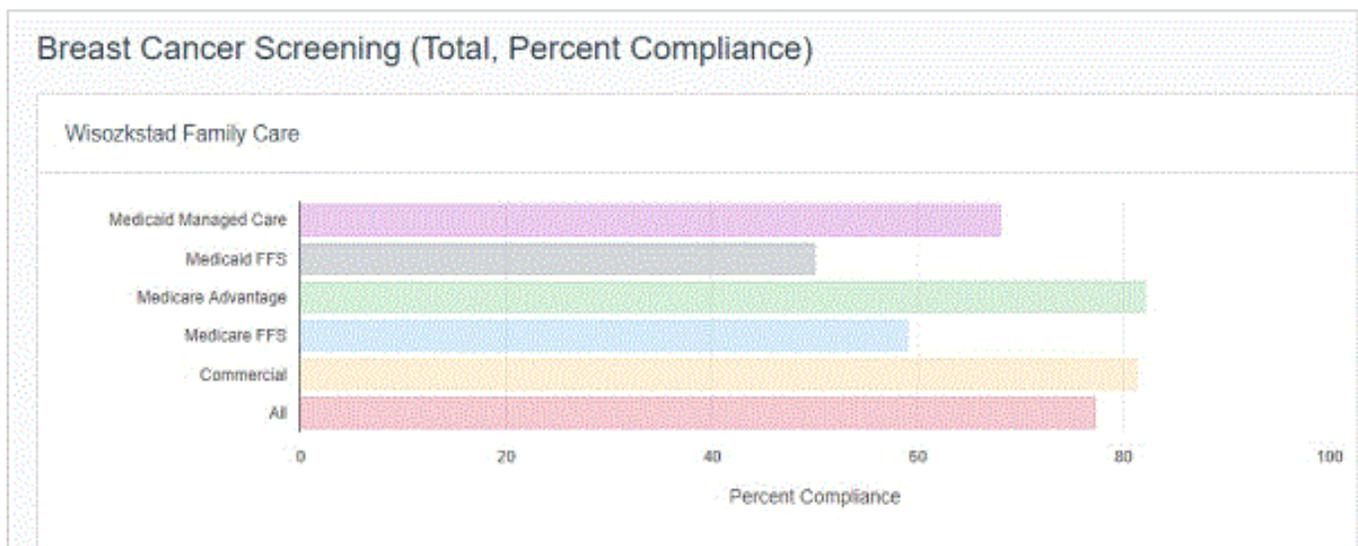




# Patient-Centered Primary Care Home Program Update

February 2021

## The Oregon Data Collaborative Portal



Several of the 2020 PCPCH Standards including 2.A, 2.B, 2.D, and 2.E call on practices to leverage some form of clinic-level performance data to identify areas of potential improvement in their processes and health outcomes. For practices that wish to use claims data for this purpose, the [Oregon Data Collaborative: Provider Reporting Portal](#) is an important resource available to primary care practices and organizations.

The portal – which is free for practices to use – includes various metrics and measures with data down to the practice- and patient-level. The database is populated by claims data that payers voluntarily submit. Practices can only see their clinic-level data, unless they are part of a larger health system (such as Providence) in which case they can see data for all of their organization’s practices. While there is typically a lag in claims data (the most recent data available is from calendar year 2019), the portal can be a valuable resource for practices looking for a long-term quality improvement project or those wishing to compare performance across multiple practice sites within their health organization.

Please [click here](#) for more information about The Provider Reporting Portal and how it can assist your practice in improvement efforts.

## COVID-19 information sessions for providers

Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to get information out to healthcare providers across the state as quickly and clearly as possible. To provide a consistent venue for COVID-19 information sharing, OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers. Recordings of past sessions are available here: <https://www.oregon.gov/oha/PH/DISEASESCONDITIONS/DISEASESAZ/Pages/COVID-19.aspx>

### Informational sessions for all health care providers: 2nd Thursdays, 12-1 pm

Below are the video conference links for upcoming sessions. Previous meeting records are available on the [COVID-19 Healthcare Partner Resources](#) webpage by scrolling down to "OHA COVID-19 Healthcare Provider Webinars."

- [Session on March 11](#)
- [Session on April 8](#)

### COVID-19 response ECHO for Oregon clinicians: 2nd and 4th Thursdays, 12-1:15 pm

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Clackamas County Health Officer Sarah Present, MD
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.
- [Register here](#) for the **ECHO COVID series (January 7 - June 17)**
- [Drop-in connection details](#) (no CME)
- Password: 874887

## Patient-centered counseling virtual trainings (no-cost CME available)

### April - June

Registration is open for full-day virtual trainings focused on motivational interviewing and other patient-centered counseling skills.

- **Who:** Primary care, behavioral health and dental care providers; clinic staff; and traditional health workers serving Oregon Health Plan (Medicaid) members.
- **What:** Dana Sturtevant, MS, RD, will lead sessions focused on increasing your confidence and skills to facilitate conversations with patients about sensitive topics. Examples will draw from tobacco use, diabetes management, adolescent immunization, well visits, and other priority topics related to CCO metrics and COVID-19. Evidence-based health communication models will include motivational interviewing, the FRAMES model and Five A's for tobacco cessation counseling.
- **When:** 5 dates to choose from, April-June
- **Where:** Live Zoom videoconferencing
- **Register here:** <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/Patient-Centered-Counseling.aspx>
- **Questions:** Contact Laura Kreger at [Laura.E.Kreger@dhsosha.state.or.us](mailto:Laura.E.Kreger@dhsosha.state.or.us)

## Free zoom meditation practice for Oregon providers

### Monday evenings, 8 - 8:30 pm

Meditation is a way to provide self-care, inner peace, and balance during these challenging times. Aram Levendosky — a licensed acupuncturist at AOM Health — is offering a series of free 30-minute guided meditations for health care providers in Oregon. These sessions will be held via zoom and will start with guided breathwork building towards refining concentration through practicing a full moon meditation. There will be time for questions in each session.

#### Zoom Link

- Meeting ID: 969 527 8024
- Passcode: Q2eAdE

#### **Schedule (8 sessions in total):**

- February 22<sup>nd</sup>
- March 1<sup>st</sup>
- March 8<sup>th</sup>
- March 15<sup>th</sup>
- March 29<sup>th</sup>
- April 5<sup>th</sup>
- April 12<sup>th</sup>
- April 19<sup>th</sup>



**About the teacher:** Aram Levendosky is a licensed acupuncturist at AOM Health and holds a Masters of Acupuncture and Oriental Medicine from the Oregon College of Oriental Medicine. His undergraduate degree in religious studies from UC Santa Barbara prompted his travels to Japan where he lived for four years and was trained and ordained as a Buddhist monk in the Shingon tradition. Aram's time as a monk inspired him to study acupuncture as a way to help others and to fulfill his purpose to bring about a healthier world.

## REALD lessons learned for Phase 1 organizations

Phase 1 providers (see definition below) are invited to a learning series on lessons learned while operationalizing REALD. Phase 1 providers include:

- Hospitals except for licensed psychiatric hospitals
- Health care providers within a health system
- Health care providers working in a federally qualified health centers

#### **Learning Series Dates & Registration Links:**

- [February 26, 2–3 pm](#)
- [March 15, 3–4 pm](#)
- [April 29, 1–2 pm](#)

If you'd like to present on lessons your organization has learned, please contact Renee Harger ([renee.a.harger@dhsola.state.or.us](mailto:renee.a.harger@dhsola.state.or.us)) or Craig Mosbaek ([craig.mosbaek@dhsola.state.or.us](mailto:craig.mosbaek@dhsola.state.or.us)).

## Technical assistance: diabetes control and dental care for patients with diabetes

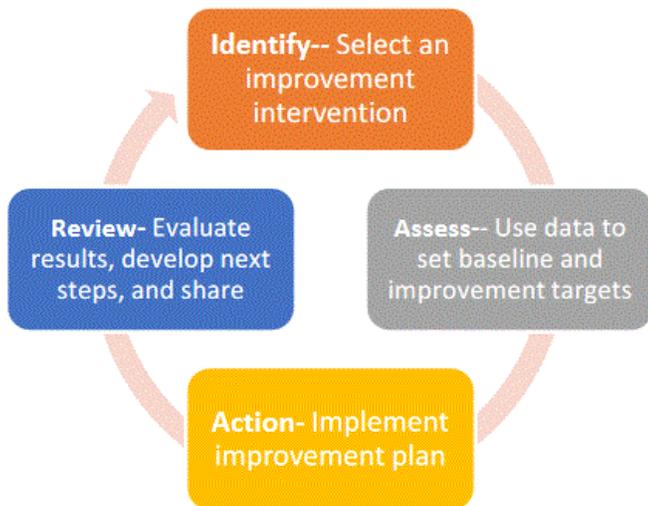
**March 11th, 12 - 4 pm**

Join ORPRN for a half-day virtual training plus an additional five hours per clinic team for individually tailored improvement support targeting poor HbA1C and oral health evaluation. TA will be provided by the Oregon Rural Practice-based Network and is sponsored by the OHA Transformation Center.

[Register here](#)  
[Flier](#)

**Audience:** RNs, lead MAs, clinic managers, quality improvement staff and others interested in quality improvement for type II diabetes patient management/improving HBA1C poor control

**Contact:** Laura Ferrara at [FerraraL@ohsu.edu](mailto:FerraraL@ohsu.edu) or (971) 413-9585



## Questions?

We are here to help! Contact us at [PCPCH@dhsosha.state.or.us](mailto:PCPCH@dhsosha.state.or.us).

## About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

*The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.*