



# Patient-Centered Primary Care Home Program Update

June 2021

## Health IT Playbook: best practices around EHRs (Standard 4.C)



### Section 1

## Electronic Health Records

All PCPCHs attesting or re-attesting after January 1st, 2021 are required to be using an electronic health record (EHR) technology that is certified by the Centers for Medicare and Medicaid Services. *The Office of the National Coordinator (ONC)* within the U.S. Department of Health and Human Services (HHS) has released a [Health IT Playbook](#) to help clinics find the support they need in order to implement, use, and optimize an EHR within their practice. This guide contains strategies, recommendations, and best practices on topics such as:

- Selecting and optimizing your EHR
- Sharing health information securely
- Using health IT solutions to address the opioid epidemic
- Engaging patients in their care
- Reconfiguring payments to incentivize value
- Ensuring privacy and security of personal health information
- Delivering quality care that protects patient safety
- Identifying health IT solutions that meet the needs of unique care settings and specialists
- Aligning health IT with quality measures and reporting
- Finding technical support for transforming your practice

ONC has also partnered with the CDC to share various [EHR and Health IT resources for reporting and tracking COVID-19](#), as well as general clinical guidance around this topic.

The PCPCH technical specifications for Standard 4.C can be found on pages 92-93 of the [2020 PCPCH Technical Assistance Guide](#).

## Webinar: An update for clinicians on E-cigarettes and smoking cessation (free CME available)

**Monday June 21st, 10:00 - 11:00 am**

The Smoking Cessation Leadership Center and the Association for the Treatment of Tobacco Use and Dependence are hosting a live webinar next Monday titled E-Cigarettes and Smoking Cessation: An Update for Clinicians. This important and timely topic will be presented by Nancy Rigotti, MD, founding director of Massachusetts General Hospital's Tobacco Research and Treatment Center and Harvard Medical School Professor of Medicine. By the end of the webinar, participants will be able to:

- Examine the public health risks and benefits of e-cigarette use
- Analyze the recent clinical trial evidence about the efficacy of e-cigarettes for smoking cessation
- Interpret the evidence about the potential risks of e-cigarettes for smoking cessation
- Create an evidence-based plan for discussing e-cigarettes with patients/clients who smoke cigarettes



**Nancy Rigotti, MD**

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One hour of free credit can be earned for participants who join the live session, with instructions available via the post webinar email. SCLC also issues free certificates of attendance for those who want contact hours only. [Click here to register.](#)

## Webinar: Diabetes metrics toolkit

**Tuesday June 22nd, 12:00 - 1:00 pm**

Apply quality improvement frameworks and tools for measurable change in diabetes, HBA1C poor control and oral health evaluation for adults with diabetes. Join this hour-long live webinar, led by ORPRN practice facilitators who will walk through how to use the new toolkit in primary care and dental clinical settings and answer your questions. This new toolkit will be available to everyone and has many real-life example improvement projects, templates and inspiration to conceptualize, design and implement your own quality improvement projects. The webinar will be recorded, and the recording will be available after the webinar. [Click here to RSVP](#) and contact Laura Ferrara ([ORPRN\\_TA@ohsu.edu](mailto:ORPRN_TA@ohsu.edu)) with questions.

## Webinar: Family-centered resources to support well-child visits

**Tuesday June 29th, 12:00 - 1:00 pm**

This spring, the Transformation Center partnered with *Insight for Action* to conduct an environmental scan to identify family-centered resources for OHP parents of young children (ages 3 to 6) to promote their children's wellness during this unprecedented time. This webinar will highlight the resources identified through this environmental scan and will feature a walkthrough of a curated spreadsheet of these resources.

- **Audience:** CCO staff, health care providers, pediatric offices, community-based organizations
- [Click here to register](#)
- **Contact:** Adrienne Mullock ([Adrienne.P.Mullock@dhsosha.state.or.us](mailto:Adrienne.P.Mullock@dhsosha.state.or.us))

## Upcoming virtual workshop on Standard 2.F

While there is never a bad time to start improving staff well-being, the ongoing pandemic has taken a unique toll on our primary care workforce, making this work more important than ever. **Creach Consulting, LLC & Associates** is offering a free virtual workshop to give primary care clinics the information & resources they need to build organizational wellness and meet PCPCH Standard 2.F Staff Vitality (pages 55-57 of the [2020 PCPCH Technical Assistance Guide](#)). This workshop will cover:



- Recognizing the impact of individual & organizational stress that leads to provider & staff burnout, turnover, and workplace dissatisfaction
- How your clinic can meet the new PCPCH Standard 2.F Staff Vitality
- Learning the components that build organizational wellness and resilience among your staff & providers
- Understanding what resources & tools are available
- Learning about an opportunity to participate in a statewide community of practice with clinics focused on supporting staff & provider vitality

[Click here to register.](#)

## Questions?

We are here to help! Contact us at [PCPCH@dhsola.state.or.us](mailto:PCPCH@dhsola.state.or.us).

## About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

*The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.*