



# Patient-Centered Primary Care Home Program Update

May 2021

## Resources & guidance for 2020 PCPCH Standards

Beginning on the first day of this year, all practices applying or re-applying for PCPCH recognition have been required to do so under the new 2020 PCPCH Recognition Criteria instead of the 2017 version of the model used in previous years. As a reminder, in addition to the [2020 TA Guide](#) which contains the official overview and specifications for the new and updated standards, the PCPCH Program also offers guidance and technical assistance around the new criteria in the form of webinars, additional guidance documents, and tools. All of these resources are available on the PCPCH Program website's [Resources & Technical Assistance](#) webpage.

We will soon be releasing a new section of this webpage which will include resources for practices interested in advancing health equity among their patient population!

## COVID-19 vaccines for clinics: virtual learning collaborative

### Every other Friday (12 - 1 pm)

The OHA Transformation Center, in partnership with the OHA Vaccine Planning Unit, is hosting a learning collaborative for clinics newer to COVID immunizations to learn from subject matter experts and health center peers. Three sessions have already taken place that focused on operational workflows, vaccinating outside your clinic, and pediatric vaccinations. Recordings of these sessions can be found [here](#).

Upcoming sessions are listed below, with potential topics including the role of Community Health Workers/Traditional Health Workers in COVID19 vaccination, vaccine hesitancy in high risk communities, and moving from vaccine events to vaccine integration into routine clinic operations.

- May 28 - [Register](#)
- June 11 - [Register](#)
- June 25 - [Register](#)

Questions? Contact: Bernadette Nativo  
([Bernadette.Nativo@dhsola.state.or.us](mailto:Bernadette.Nativo@dhsola.state.or.us))



## Provider focus groups to inform payment reform in Oregon

**May - June 2021**

Calling all providers! Please help impact payment reform in Oregon by participating in a 60-minute focus group. OHA has contracted with ORPRN to learn more about value-based payment. Specifically, by connecting with providers from the fields of behavioral health, medicine and dentistry, we seek to better understand provider perceptions of value-based payments and the best ways to communicate with providers around value-based payments. [Sign up here](#) to share your thoughts about payment reform in our state!

**Who is eligible to participate?** Any behavioral health, physical health/medical, or dental provider in Oregon

**Details** – Active participation in one 60-minute virtual focus group. Focus groups will occur in May and June 2021 (participants can choose to participate in 1 of 7 scheduled events). Information from these focus groups will be shared with OHA to inform value-based payment activities, but your individual identity and responses will be confidential. Participants will receive a gift card for their time.

**Contact:** Caitlin Dickinson, ORPRN ([summerca@ohsu.edu](mailto:summerca@ohsu.edu))

## Survey to guide free TA for primary care practices around health information exchange

OHA and the Care Management Plus team at OHSU are developing free technical assistance to support quality improvement through successful and timely utilization of health information exchange (HIE) technologies in primary care. Your input, via a brief survey, is requested to develop technical assistance opportunities that best meet the needs of your clinic. The survey should take no more than 10-15 minutes. Your personally identifiable information will be kept private. [Click here to begin the survey](#). If you have additional questions, please contact Michelle Bobo at [bobom@ohsu.edu](mailto:bobom@ohsu.edu).

## COVID-19 response ECHO for Oregon clinicians

**2<sup>nd</sup> and 4<sup>th</sup> Thursdays, 12 - 1:15 pm**

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Clackamas County Health Officer Sarah Present, MD
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.

[Register here](#) for the ECHO COVID series, with upcoming dates:

- **May 20th**
- **June 3rd**
- **June 17th**

Drop-in connection details (no CME): <https://echo.zoom.us/j/2382480348?pwd=d1dGS3lleUt6QXRWR3p4d2x3VFIQUt09>  
Password: 874887

## Webinar: staff wellness, vicarious trauma & burnout

Tuesday 5/26, 9:00 - 10:30 am

This webinar hosted by the Primary Care Development Corporation focuses on how to be trauma-informed internally for your team. It will include the difference between burnout, compassion fatigue and vicarious trauma, how to recognize the signs of burnout and vicarious trauma in staff, and how to cultivate and implement a culture of wellness and support within your health center/system. [Click here to register](#).

### Questions?

We are here to help! Contact us at [PCPCH@dhsoha.state.or.us](mailto:PCPCH@dhsoha.state.or.us).

## About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

*The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.*