



# Patient-Centered Primary Care Home Program Update

August 2022

## Upcoming learning collaboratives about PCPCH Standard 5.C: Complex Care Coordination

The PCPCH Program is hosting a free learning collaborative series to help you learn from other peer practices on how to meet **PCPCH Standard 5.C – Complex Care Coordination**. This standard encourages PCPCHs to consider care coordination functions, assign these functions to specific staff members, take extra steps to coordinate the care of diverse patients with complex care needs, and communicate clearly to patients, families, and caregivers about who they can contact at the practice to help coordinate their care. This standard also promotes the development of individualized care plans for diverse patients with complex medical and social needs to help coordinate and integrate their care. These sessions will be conducted virtually using Zoom. During each session time will be reserved to answer your questions. We hope you will join us!

### September 9th (12-1pm): PCPCH

**Measures 5.C.1 - 5.C.3:** In this session we will hear from PCPCHs about their strategies for structuring care teams, identifying complex patients for care coordination, and improving patient-centered care plans. Planned speakers include representatives from The Corvallis Clinic. [Click here to register.](#)

### September 23rd (12-1pm):

**PCPCH Measure 5.C.3:** In this session we will hear from PCPCHs about their strategies for creating care plans for patients with complex medical or social needs. Planned speakers include representatives from Winding Waters Clinic and Oregon City Pediatrics. [Click here to register.](#)

Accommodation requests related to a disability should be made by 09/05/2022 to Bernadette Lauer at [Bernadette.Lauer@dhsosha.state.or.us](mailto:Bernadette.Lauer@dhsosha.state.or.us). Every effort will be made to provide services to requests received after 09/05/2022, however submitted your request as early as possible is greatly appreciated.

Health Goals & Action Plan				
Immediate Health Goals				
Short-Term Goal	Person	Action	By When	Done
Drink less soda	Jim	<input type="checkbox"/> Read Type 2 Diabetes packet and put Diabetes Zone Tool on fridge for daily reminder <input type="checkbox"/> Only buy one liter of soda per week	4/1/22	
Go on walks three days per week	Jim	<input type="checkbox"/> Get new walking shoes <input type="checkbox"/> Join Marsha when she takes the dog for a walk	4/1/22	
Get Photo ID to qualify for housing	Jim	<input type="checkbox"/> Work with Marsha to make sure DMV paperwork is completed	5/15/22	

*Patient's short-term and long-term health goals and action plan (required in a care plan to meet PCPCH Measure 5.C.3)*

## PCPCH Standards Advisory Committee to meet soon!

**Wednesday, August 24 at 9:00 am**

The 2022 Patient-Centered Primary Care Home (PCPCH) Program Standards Advisory Committee will begin meeting this month to discuss potential changes, additions, and improvements to the current standards and overall model! The first Standards Advisory Committee convened 13 years ago when the PCPCH program was first established, in order to develop the core attributes, standards, and measures of the PCPCH model of primary care delivery. The Oregon Health Authority periodically re-convenes the committee to review best practices, clarify existing measures, and refine the model based on lessons learned and current literature.

This year's meetings will be held virtually and will focus mainly on improving health equity within the model. With this in mind, the 2022 committee is made up of a diverse group of health system representatives including patient advocates, providers, hospitals, health plans, community-based organizations, and coordinated care organizations (CCOs) — all committed to advancing health equity, improving health care, and lowering health care costs in Oregon. Agendas and associated materials will be posted on the [PCPCH Standards Advisory Committee webpage](#) ahead of each meeting. This webpage also contains instructions on how to provide public comment for the committee or PCPCH program staff to consider. We look forward to hearing your feedback as we work to improve the Patient-Centered Primary Care Home model!

## Free webinar this Thursday on developing a positive immunization culture in your clinical practice



**Thursday, August 18 from 9:00-10:00 am**

All practices in the PCPCH program are required to provide or coordinate the services outlined in Standard 3.B, including ACIP-recommended immunizations (see pages 65-66 of the [PCPCH TA Guide](#)). In this webinar, OHA staff and clinical partners will share some strategies on how to encourage immunization by reducing barriers and increasing the rate of timely and complete vaccination. Presenters will discuss a team-based approach and how it can help promote an atmosphere in which vaccines are expected and welcomed. Interested practices can [click here to register](#).

## Free webinars with strategies for improving health equity

**September - October**

Supported by the Robert Wood Johnson Foundation, [Raising the Bar](#) provides an actionable framework for how to embed equity and excellence in the health care system. This fall, they will be hosting a series of webinars with practical strategies for leveraging community input and partnerships, implementing health equity principles, tracking success, and cultivating an equitable culture and workforce. [Click here to register](#) for one or more of the dates and topics below:



**Tuesday September 13, 11:00 am - 12:00 pm:** How Advocates Can Influence Healthcare to Advance Equity

**Thursday September 29, 10:30 - 11:30 am:** Models for Strategic Planning to Coordinate Equity Efforts

**Monday October 24, 12:00 - 1:00 pm:** Informing Workplace Practices and Policies to Advance Equity

## The Oregon Health Care Workforce Committee is seeking members

### Application deadline: September 30

The [Oregon Primary Care Office](#) is currently recruiting members to help expand and diversify the health care workforce in Oregon as part of the Health Care Workforce Committee (HCWF)! The purpose of the HCWF is to coordinate efforts to recruit and educate health care professionals and retain a quality workforce to meet the demand that will be created by the expansion in health care coverage, system transformations, and an increasingly diverse population. Members of the HCWF are appointed by the [Oregon Health Policy Board](#) and meet about once every other month to hear reports, consider current events in the health care sector regarding workforce, and to help develop recommendations for the Board, the Oregon Health Authority, and the Legislature. Selected applicants will either serve a three year term or fill vacancies where the balance of a term will be served. All positions will be eligible for reappointment. ***The Primary Care Office is accepting nominations to the Committee through the close of business Friday, September 30, 2022.*** [Click here to apply.](#)

Everyone has a right to know about and participate in Oregon Health Authority Committees. If you need this information in an alternate format (such as Braille, large print, audio, video or other formats) or in another language, or would like to request interpretation service, please contact Jaime Taylor at [Jaime.Taylor@dhsoha.state.or.us](mailto:Jaime.Taylor@dhsoha.state.or.us) or you can call 503-689-7926.

## Questions?

We are here to help! Contact us at [PCPCH@dhsoha.state.or.us](mailto:PCPCH@dhsoha.state.or.us).

## About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

***The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.***