



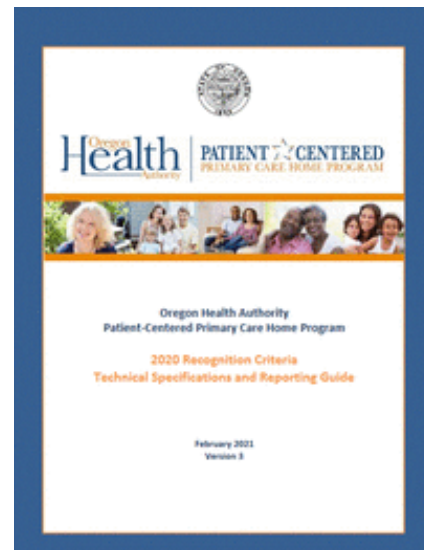
Patient-Centered Primary Care Home Program Update

February 2022

Reminder of recent changes to 2020 PCPCH TA Guide

Last month, the PCPCH program published a revised [PCPCH 2020 Recognition Criteria Technical Specifications and Reporting Guide](#) (TA Guide). The TA Guide is a comprehensive guidance document for health care practices applying to become recognized as a PCPCH by the Oregon Health Authority.

The revised TA Guide includes changes to the specifications for some PCPCH standards and measures. These changes are intended to provide additional clarification and guidance for practices applying for PCPCH recognition. A summary of the changes can be found in the [2020 PCPCH TA Guide Version 4 Summary of Changes](#) document, also available on the PCPCH website.



Upcoming webinar: leveraging technology to support behavioral health needs within primary care

Thursday February 24, 11 a.m. - 12 p.m

During the COVID pandemic, patient mental health needs and substance use disorders have mushroomed. Primary care is helping fill this need, and many clinicians are leveraging telehealth to do so. In this webinar hosted by the [Primary Care Collaborative](#), hear from practitioners who are carrying out integration of mind and body care using telehealth — what works and what doesn't. They'll explore the various aspects of integration, how patients and clinicians benefit, payment implications, practice management and more.

[Click here to register.](#)

Upcoming virtual learning collaboratives on diabetes care (with CME)

The following virtual series are being offered by the [Oregon ECHO Network](#), an interactive educational and community-building experience that allows healthcare professionals throughout the state of Oregon to create a case-based learning environment through the convenience of video connection. Continuing education credits are available and each program is offered at no cost to you or your facility.

Partnering with Community Health Workers: Diabetes and Hypertension Prevention and Management

Wednesdays 12 - 1 p.m. (April 6 - June 22): This 12-session ECHO aims to build the capacity of health systems and community-based organizations to incorporate support for community health workers into programs as valuable assets in prevention and management of diabetes and hypertension in the community. *Virtual sessions take place Wednesdays, noon - 1 p.m., April 6 - June 22, 2022.* [Click here to register.](#)

Diabetes Care for Whole-Person Health

Wednesdays 7:30 - 8:30 a.m. (April 13 - June 29): This 12-session ECHO series will include topics such as diabetes care in diverse settings; cost-effective and evidence-based medication management strategies; and identifying and assisting with health-related social needs. [Click to register.](#)

Resource for patients: OHA COVID-19 Hotline

Has a patient of yours recently tested positive for COVID-19? The OHA Hotline is a statewide resource for people who test positive. Positive cases can call in whether or not they tested positive at home, in a lab, or to get guidance on a household case. The hotline can provide your patients with quarantine and isolation guidance, information on how to inform close contacts, and connections to wrap around services in their county.

The [OHA COVID-19 Hotline website](#) also contains valuable information and a survey link where people can complete basic information about their case.

COVID-19 Support HOTLINE: 866-917-8881

Have you tested positive for COVID-19? Isolate immediately. If you have questions or need support, call the number above. A COVID-19 Case Support Team member can help you with...

- Answers to questions about isolation or quarantine
- Answers to questions about how to tell close contacts they may have been exposed to COVID-19
- Information about resources to help during isolation
- Help filling out the online case survey

Spanish-speaking staff and interpreters are available if you don't speak English.

 Oregon Health Authority

OHA 4059 (1/12/2022)

Free clinical technical assistance for clinics addressing the increasing prevalence of unhealthy alcohol and drug use (SBIRT)

Recruiting clinics through February

The OHA Transformation Center is partnering with the Oregon Rural Practice-based Research Network (ORPRN) to support clinic technical assistance related to SBIRT for unhealthy alcohol and drug use. This collaborative project, ANTECEDENT, can provide primary care clinics with 15 months of tailored support to implement changes to address unhealthy alcohol use at no-cost to the participating clinics. [Click here to see flier.](#)

Questions?

We are here to help! Contact us at PCPCH@dhsoha.state.or.us.

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.