



Patient-Centered Primary Care Home Program Update

June 24, 2020

2020 PCPCH Standards to be released soon

The Patient-Centered Primary Care Home Program revises the PCPCH model and standards every few years in order to incrementally adapt the model to the changing health care needs of the state, align the model with the best evidence where it is available and improve the effectiveness of the standards and measures overall. Revisions are based on new evidence, needs identified by stakeholders across the state, and the recommendations of the [PCPCH Standards Advisory Committee](#) which was most recently convened in 2019. The timeline for the release and implementation of the 2020 PCPCH standards is included below. Any unforeseen changes to this timeline will be communicated in future updates. Feel free to email the program at PCPCH@dhsosha.state.or.us for additional clarification:

August 2020: New model and standards will be published

The 2020 Recognition Criteria Technical Specifications and Reporting Guide (TA Guide) will be published, which will contain the updated model and standards, technical specifications for each standard, and additional updates, information, and resources. All practices are encouraged to read this guide to familiarize themselves with the changes to the model in preparation for their implementation.

PCPCH Program

Technical Specifications and Reporting Guide

2020 Recognition Criteria

September 2020: Program will begin offering technical assistance

The PCPCH Program will begin offering technical assistance through webinars and other resources in order to help PCPCHs prepare for the upcoming changes. These webinars and other resources will continue into 2021.

January 2021: New model and standards will go into effect

The 2020 Standards will be implemented on January 1st, 2021, meaning that all practices applying or re-applying for recognition will have to apply under the updated standards beginning on this date.

Note: Practices are not required to re-apply in January of 2021 unless their 2 year re-application due date falls in this month.

PCPCH verification site visits to resume in July

The PCPCH Program recognizes that our primary care partners are on the front-line of Oregon's COVID-19 response. To support this critical response, the program cancelled all scheduled on-site verification visits and virtual verification reviews to PCPCHs between March and June.

In response to the need for technical assistance and support expressed by PCPCHs, the program will resume site visits and virtual verification reviews beginning next month. Program staff look forward to resuming this form of support and will work to ensure that safety precautions are maintained in the process.

Weekly COVID-19 informational sessions for Oregon health care providers



Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to continue to provide information to healthcare providers across the state as quickly and clearly as possible.

OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers. These calls are moving from every Tuesday to the 1st and 3rd Thursdays of each month from 12-1 p.m. for as long as needed. See registration link below for the next session:

[July 2nd Registration Link](#)

Registration for future Thursdays will be added to the [COVID-19 Healthcare Partner Resources webpage](#).

Free webinar series: "The Path Forward" - Reimagining primary care during and beyond the pandemic

First session: Thursday June 25th, 12:00 - 1:15 pm

As the nation struggles with the dual pandemics of COVID-19 and racism, the moment is upon us to deeply examine and reshape the primary care delivery system for underserved communities.

Community Health Center, Inc. and its Weitzman Institute have begun to address the challenge of creating a new system of care for those historically disenfranchised due to race, ethnicity, gender, orientation and poverty, among other factors limiting access and equity. These organizations are introducing a series of free, interactive webinars collectively referred to as **The Path Forward**.

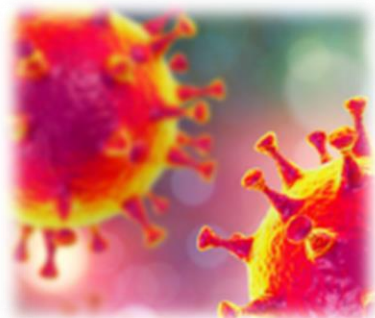
On June 25, leadership of the Community Health Center, Inc. and the Weitzman Institute will lay out a road map for the

new Path Forward. This is followed in July by two webinars: one on how to manage and improve your operations during the COVID-19 crisis, and a second on laying the foundation of a new health care delivery system. Joining them in these discussions will be nationally known experts. They invite health center and safety net providers, staff, consumer leaders and others to join the conversation and contribute their expertise, perspective and ideas. All of the webinars will be free.

Click this [Registration Link](#) for the June 25th kickoff.

COVID-19 resources for family physicians

The Oregon Academy of Family Physicians is providing a resource page for family physicians and practices. The page includes resources related to:



- Online job postings
- Volunteer opportunities
- Telehealth
- Physician wellness
- Financial relief
- Advocacy
- Surveys
- Other

Questions?

We are here to help! Contact us at PCPCH@dhsola.state.or.us.

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.