



Patient-Centered Primary Care Home Program Update

May 13, 2020

Primary care in COVID-19 relief, response, resiliency webinar series

Join Primary Care Development Corporation (PCDC) for a free, three-part webinar series to discuss COVID-19's impact on the primary care sector and what primary care's role should be in COVID-19 relief, response, and resiliency. PCDC and special guests will share insights and lead conversations on current challenges in primary care delivery and what primary care needs to sustain essential services going forward and reopen even stronger.



What Primary Care Needs to Strengthen COVID-19 Response (5/14, 10:00-11:00 am)

PCDC and guests will discuss strategies and best practices for primary care's response to COVID-19. The conversation will highlight primary care's current challenges for in-person and telehealth visits, unique ability to manage patient care, and what providers need right now in order to make an impact in the fight against COVID-19.

The "New Normal": How Primary Care Can Reboot and Reopen (5/21, 10:00-11:00 am)

PCDC and guests will discuss strategies to reboot and reopen the primary care system, address deferred care, prepare for a second wave, and more. The conversation will focus on clinical, infrastructure, and policy changes that must be made to arm providers with the needed tools to address the pandemic, provide preventive and chronic care, and ensure health equity.

COVID-19 and Beyond: Fundamental Issues Impacting Primary Care (5/28, 10:00 -11:00 am)

PCDC and guests will discuss the core issues that continue to affect primary care's ability to play its fundamental role in providing the first contact, coordinated, comprehensive, and continuous care critical to improving the health of communities in the COVID-19 pandemic response and beyond. The conversation will suggest strategies to expand and enhance primary care infrastructure, care delivery, and overall population health management to strengthen the future of primary care.

Register for any of these webinars at <https://www.pcdc.org/covid19series/>.

Webinar: managing chronic conditions during COVID-19

May 21, 10:00 - 11:00 am

The Oregon Health Authority (OHA) has partnered with the Oregon Rural Practice-based Research Network (ORPRN) to hold this upcoming webinar for primary care practices. During this interactive webinar, several practices from across the state will share their strategies and workflows for supporting patients with chronic conditions during the COVID-19 pandemic. This webinar will encourage attendee dialog and peer-to-peer sharing around policies, protocols, and strategies as primary care practices develop new approaches to delivering care in light of the pandemic.

Intended audience: Practice administrators, care managers, quality improvement staff, and providers

Registration link: <https://attendee.gotowebinar.com/register/8210315415232392716>

Webinar: hypertension quality improvement and technical assistance

June 2, 12:00 - 1:00 pm

The Oregon Health Authority (OHA) has partnered with the Oregon Rural Practice-based Research Network (ORPRN) to hold this upcoming webinar for primary care practices. This webinar will be an opportunity for primary care practices to hear from quality improvement specialists as well as each other about utilizing telehealth and self-management support strategies to support patients with hypertension. This opportunity is made possible by the OHA, Public Health Division, Health Promotion & Chronic Disease Prevention.

If you or your practice is interested, please contact Lindsey Shankle at shanklel@ohsu.edu to reserve a spot for your team!



COVID-19 informational sessions for providers

Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to get information out to healthcare providers across the state as quickly and clearly as possible. To provide a consistent venue for COVID-19 information sharing, OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers at least two times a week.

Tuesday informational sessions for all health care providers, noon to 1 p.m.

- May 19: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/da261fbf0f2940388d68ddf4fa70d834>
- May 26: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/f884faa960584b549d2f4193f5f0292d>

Thursday Project ECHO learning sessions for Oregon clinicians, noon to 1:15 p.m.

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Multnomah County Health Officer Jennifer Vines, M.D.
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.

To join, sign up for the full Project ECHO series **or** connect for individual learning sessions at <https://zoom.us/j/575366462>

Upcoming dates:

- May 14, 2020
- May 21, 2020
- May 28, 2020

Contact: Summer Boslaugh (summer.h.boslaugh@dhsosha.state.or.us) for Tuesday sessions & oen@ohsu.edu for Project ECHO sessions.

Webinar: How to provide primary care for all during pandemic and beyond

Tuesday May 26, 2020: 12:00 - 1:00 pm

As the coronavirus pandemic and its economic repercussions threaten our primary care system, leaders recognize now more than ever that the country needs access to quality primary care for all in order to re-start society and better navigate future public health crises. But how do we achieve this?

Join the president and CEO of the Primary Care Collaborative, Ann Greiner, as she moderates a discussion among panelists with diverse political perspectives on the best approaches to achieving a universally accessible primary care system. Hear about state-level efforts, such as those promoted by Oregon’s Universal Primary Care Legislative Workgroup, as well as federal and market-driven approaches.



Speakers:

- Michael Fine, MD | Former Director, Rhode Island Department of Health
- Grace-Marie Turner | President, Galen Institute
- Rachel Prusak | State Representative, Oregon House District 37

Register at <https://register.gotowebinar.com/register/1794732137234709516>

Free online tobacco cessation counseling training to address higher COVID-19 risk for cigarette smokers (with CME)

- **What:** With cigarette smokers at higher risk for COVID-19, this short online course will improve your care team's ability to help patients quit tobacco. The course focuses on Brief Tobacco Intervention and Motivational Interviewing techniques.
- **Who:** All members of the care team committed to supporting their patients to quit tobacco.
- **When:** The course is self-paced and takes approximately 45 minutes. The course can be started, paused and resumed later as needed.
- **CMEs:** This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.
- **Access the training:** <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/tobacco-cessation.aspx>
- **Contact:** Anona Gund (anona.e.gund@dhsoha.state.or.us)

Free technical assistance for clinics to address the increasing prevalence of unhealthy alcohol & opioid use due to COVID-19

The OHA Transformation Center is partnering with the Oregon Rural Practice-based Research Network (ORPRN) to support clinic technical assistance related to SBIRT for unhealthy alcohol and drug use.

Concerns about a rise in unhealthy alcohol and drug use concurrent with the physical distancing needed to suppress COVID-19 morbidity and mortality, amplifies the need for supportive efforts related to SBIRT and behavioral health integration. This collaborative project, ANTECEDENT, can provide primary care clinics with 12 months of tailored support to implement changes to address unhealthy alcohol use. Additionally, ORPRN is offering a complementary technical assistance opportunity regarding chronic pain management and opioid prescribing (aka PINPOINT). Clinics across Oregon are invited to participate in these free technical assistance opportunities to respond to ramifications COVID-19 may have on SBIRT workflows for alcohol use and opioid management.

- [View flyer](#) for more information.
- Contact: Alissa Robbins (Alissa.Robbins@dhsoha.state.or.us) or contact the program directly at ANTECEDENT@ohsu.edu.

Questions?

We are here to help! Contact us at PCPCH@dhsoha.state.or.us.

About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit www.PrimaryCareHome.oregon.gov.

The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for trans formative, whole-person, and evidence-based care.