



# Patient-Centered Primary Care Home Program Update

May 8, 2020

## COVID-19 informational sessions for providers

Thank you for your leadership and partnership in helping to slow the spread and address the health impacts of COVID-19 in Oregon. With this rapidly changing situation, we want to get information out to healthcare providers across the state as quickly and clearly as possible. To provide a consistent venue for COVID-19 information sharing, OHA's Chief Medical Officer, Dana Hargunani, M.D., will host regular information sessions for Oregon health care providers at least two times a week.

### Tuesday informational sessions for all health care providers, noon to 1 p.m.

- May 5: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/c7a27cdea8734a7ba2b3617de43978c7>
- May 12: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/c96a04a01cb24cc584c028c36495a461>
- May 19: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/da261fbf0f2940388d68ddf4fa70d834>
- May 26: <https://join-noam.broadcast.skype.com/dhsoha.state.or.us/f884faa960584b549d2f4193f5f0292d>

### Thursday Project ECHO learning sessions for Oregon clinicians, noon to 1:15 p.m.

All Oregon clinicians are encouraged to register for these weekly interactive sessions to learn the latest information on best practices in clinical management, clinical practice safety, testing, and the community public health response.

- Hosted by the Oregon ECHO Network at OHSU, the sessions are staffed by Dr. Hargunani and Multnomah County Health Officer Jennifer Vines, M.D.
- A specialist panel, including other public health experts, clinicians, and epidemiologists, will share up-to-date knowledge, share COVID-19 clinical cases and answer questions.
- There will also be an opportunity for Oregon clinicians to present their own COVID-19 cases for discussion and recommendations.
- Participation takes place in a virtual meeting space — join from your own computer or cellphone.

To join, sign up for the full Project ECHO series **or** connect for individual learning sessions [here](#).

### Upcoming dates:

- May 14, 2020
- May 21, 2020
- May 28, 2020

**Contact:** Summer Boslaugh ([summer.h.boslaugh@dhsoha.state.or.us](mailto:summer.h.boslaugh@dhsoha.state.or.us)) for Tuesday sessions & [oen@ohsu.edu](mailto:oen@ohsu.edu) for Project ECHO sessions.

## Health equity and enlightened leadership in the shadows of COVID-19

True health system innovation and transformation requires the type of enlightened leadership that understands the nature and role of health equity and social justice. That's especially true in the shadows of COVID-19, when disparities are heightened, and a strong vision is needed to progress toward the elimination of health inequities.

During a webinar that took place on April 30th, Jay Bhatt, D.O., a practicing internist and past chief medical officer of the American Hospital Association, engaged in a spirited conversation with HMA health system transformation and leadership expert Jeffrey Ring about the role of strong leadership in health system transformation and healthcare justice.



### Webinar Overview

- Explored the concept of health equity, including a look at how inequities are heightened in the era of COVID-19.
- Discussed the concept of enlightened leadership and its role in achieving optimal healthcare delivery.
- Provided insight into how the fallout from COVID-19 will impact our understanding of healthcare justice.

### Speakers

Jay Bhatt, D.O., practicing internist; Past SVP, and Chief Medical Officer, American Hospital Association; Past President, Health Research and Educational Trust

Jeffrey Ring, PhD, Principal and Health Psychologist, Health Management Associates

You can view the [recorded webinar here](#) on the Health Management Associates website.

## Webinar: How to provide primary care for all during pandemic and beyond

**Tuesday May 26, 2020: 12:00 - 1:00 pm**

As the coronavirus pandemic and its economic repercussions threaten our primary care system, leaders recognize now more than ever that the country needs access to quality primary care for all in order to re-start society and better navigate future public health crises. But how do we achieve this?

Join the president and CEO of the Primary Care Collaborative, Ann Greiner, as she moderates a discussion among panelists with diverse political perspectives on the best approaches to achieving a universally accessible primary care system. Hear about state-level efforts, such as those promoted by Oregon's Universal Primary Care Legislative Workgroup, as well as federal and market-driven approaches.



#### Speakers:

Michael Fine, MD | Former Director, Rhode Island Department of Health  
Grace-Marie Turner | President, Galen Institute  
Rachel Prusak | State Representative, Oregon House District 37

Register at <https://register.gotowebinar.com/register/1794732137234709516>

## Webinars: Re-imagining the role of the medical assistant within telehealth and COVID response

This three-part webinar series will provide an analysis of how the COVID-19 pandemic has impacted the practice of patient-centered, team-based care with regards to the provider/MA dyad. The series will highlight the importance of a team-based care approach as health organizations transition from a COVID-19 response practice to a new practice reality, and explore the role of the medical assistant in the team during COVID-19 and into the future.

- **Tuesday May 5, 12:00 PM - Impact of COVID-19 on Team-Based Care and the Role of the MA]**
- **Tuesday May 12, 12:00 PM - Creative Disruption of COVID & Implications for Team-Based Care**
- **Tuesday May 19, 12:00 PM - The Emerging Role of the MA in Team-Based Care**

The series is hosted by the Weitzman Institute and the National Institute for Medical Assistant Advancement (NIMAA). NIMAA is a non-profit learning institute that trains medical assistants to work in high-performing primary care settings. NIMAA was created by community health centers to address critical workforce shortages and provide education opportunities in the communities health centers serve.



Interested parties can register [here](#).

## Free online tobacco cessation counseling training to address higher COVID-19 risk for cigarette smokers (with CME)

- **What:** With cigarette smokers at higher risk for COVID-19, this short online course will improve your care team's ability to help patients quit tobacco. The course focuses on Brief Tobacco Intervention and Motivational Interviewing techniques.
- **Who:** All members of the care team committed to supporting their patients to quit tobacco.
- **When:** The course is self-paced and takes approximately 45 minutes. The course can be started, paused and resumed later as needed.
- **CMEs:** This training has been reviewed and is accepted for up to 1.0 prescribed credit from the American Academy of Family Physicians (AAFP). For other licensing boards that may not pre-approve continuing education credits (for example, the Board of Licensed Professional Counselors and Therapists), please submit the certificate of participation to your accrediting body.
- **Access the training:** <https://www.oregon.gov/oha/HPA/dsi-tc/Pages/tobacco-cessation.aspx>
- **Contact:** Anona Gund ([anona.e.gund@dhsola.state.or.us](mailto:anona.e.gund@dhsola.state.or.us))

## Free technical assistance for clinics to address the increasing prevalence of unhealthy alcohol & opioid use due to COVID-19

The OHA Transformation Center is partnering with the Oregon Rural Practice-based Research Network (ORPRN) to support clinic technical assistance related to SBIRT for unhealthy alcohol and drug use.

Concerns about a rise in unhealthy alcohol and drug use concurrent with the physical distancing needed to suppress COVID-19 morbidity and mortality, amplifies the need for supportive efforts related to SBIRT and behavioral health integration. This collaborative project, ANTECEDENT, can provide primary care clinics with 12 months of tailored support to implement changes to address unhealthy alcohol use.

Additionally, ORPRN is offering a complementary technical assistance opportunity regarding chronic pain management and opioid prescribing (aka PINPOINT).

Clinics across Oregon are invited to participate in these free technical assistance opportunities to respond to ramifications COVID-19 may have on SBIRT workflows for alcohol use and opioid management.

[View flyer](#) for more information.

Contact: Alissa Robbins ([Alissa.Robbins@dhsoha.state.or.us](mailto:Alissa.Robbins@dhsoha.state.or.us)) or contact the program directly at [ANTECEDENT@ohsu.edu](mailto:ANTECEDENT@ohsu.edu).

### Questions?

We are here to help! Contact us at [PCPCH@dhsoha.state.or.us](mailto:PCPCH@dhsoha.state.or.us).

### About the Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes (PCPCH) are health care clinics that have been recognized by the Oregon Health Authority (OHA) for their commitment to providing high quality, patient-centered care. The PCPCH Program administers the application, recognition, and verification process for practices applying to become Patient-Centered Primary Care Homes. The program is also working with stakeholders across Oregon to support adoption of the primary care home model. For more information visit [www.PrimaryCareHome.oregon.gov](http://www.PrimaryCareHome.oregon.gov).

*The mission of the PCPCH Program is to be a trusted partner in primary care, collaborating with stakeholders to set the standard for transformative, whole-person, and evidence-based care.*