



OREGON'S COORDINATED CARE MODEL SUMMIT:

HIGHLIGHTING OUTCOMES AND PROMOTING EXCELLENCE IN THE COORDINATED CARE MODEL

November 17, 2015

Oregon Convention Center

777 NE Martin Luther King, Jr. Blvd., Portland, OR 97232

7:00-8:00 a.m. Breakfast & Summit Registration

*Oregon Ballroom
Lobby*

8:00-9:00 a.m. Welcome

*Oregon Ballroom Chris DeMars, Director of Systems Innovation, Transformation Center,
Oregon Health Authority*

Opening Plenary – Achieving Results: Voices from the Frontline

(Facilitated by Diana Bianco, Artemis Consulting)

- *Lynne Saxton, Director, Oregon Health Authority, “Focusing on outcomes for a healthier Oregon”*
- *Maggie Polson, Vice President of Service Operations, Cascade Health Alliance, “Mobile Crisis Team: Reducing emergency department utilization and decriminalizing behavioral health crises”*
- *Jennifer Johnstun, Director of Clinical Programs, PrimaryHealth of Josephine County, “Maternal Medical Home: Improving prenatal and postpartum care”*
- *Tracy Muday, M.D., Medical Director, Western Oregon Advanced Health, “FEARsome Clinic: A one-stop shop for health assessments serving children in the foster care system”*

9:00-9:20 a.m. Break

9:20-10:35 a.m. Breakout Sessions 1A-1D

Room B113-114 1A: Behavioral Health Integration

(Facilitated by Karen Wheeler, Business and Operational Policy Director, Health Systems, Oregon Health Authority)

- *Tina Busby, M.D., PacificSource Central Oregon, “Improving severe and persistent mental illness outcomes in behavioral health homes”*

- *Lynnea Lindsey-Pengelly, Trillium Community Health Plan, “The tipping point of physical and behavioral health integration in medical homes”*
- *James Phelps, M.D., Samaritan Health Service, “Psychiatric services in integrated care settings”*
- *Shelly Uhrig, Options for Southern Oregon (AllCare CCO, Inc., Primary Health of Josephine County), “Integration inside and outside primary care to reduce emergency room visits and improve health outcomes”*

Room B115-116

1B: Improving Health through Community Engagement

(Facilitated by Cara Biddlecom, Health Systems Transformation Lead, Public Health Division, Oregon Health Authority)

- *Sandra Clark, Health Share of Oregon, “Using a community-inclusive framework to identify and address health disparities”*
- *Meg Pitman, FamilyCare, Inc., “A population-health approach to meeting the needs of transition age youth”*
- *Kim Whitley, Intercommunity Health Network CCO, “Building a collective impact to address social determinants of health”*

Room C123

1C: Improving the Patient Experience of Care

(Facilitated by Lisa Bui, Quality Improvement Director, Policy and Analytics, Oregon Health Authority)

- *Jim Connolly, Trillium Community Health Plan, “Rapid-cycle improvement for team-based care to increase access to care and improve patient and team satisfaction”*
- *Colleen Reuland, Oregon Pediatric Improvement Partnership, OHSU, “Multiple uses of patient experience of care data”*

Room C124

1D: Using Technology to Improve Health

(Facilitated by Susan Otter, Director, Office of Health Information Technology, Oregon Health Authority)

- *Susan Kirchoff, Oregon Health Leadership Council, “Emergency Department Information Exchange (EDIE)/PreManage”*
- *Mark Lovgren, Oregon Health and Science University (Health Share of Oregon), “Project ECHO”*
- *Coco Yackley, PacificSource Columbia George and Gina Bianco, Jefferson Health Information Exchange, “Jefferson Health Information Exchange: The making of an electronic community health record”*

10:35-10:55 a.m. Break

**10:55 a.m. -
12:10 p.m. Breakout Sessions 2A-2D**

- Room B113-114* **2A: Empowering Patients to Take Charge of Their Health**
(Facilitated by Oliver Droppers, Policy Analyst and Director to the Medicaid Advisory Committee, Oregon Health Authority)
- *Laura Fisk, Yamhill Community Care Organization, “Using software to track outcomes of a pain management member wellness program”*
 - *Heidi Hill, Jackson Care Connect, “Environment, social connectedness and trauma-informed coaching to improve engagement and outcomes for wellness programs”*
 - *Jeanine Stice, Willamette Valley Community Health, “Interventions to encourage effective weight management and increase participation in the Living Well self-management programs”*
- Room C123* **2B: Reducing Health Disparities Using Traditional Health Workers**
(Facilitated by Carol Cheney, Equity, Policy and Community Engagement Manager, Office of Equity and Inclusion, Oregon Health Authority)
- *Diane Barr, Cascade Health Alliance, “Using non-emergent medical transportation and community health workers to improve access to care for vulnerable populations in rural areas”*
 - *Celia Higuera, Oregon Community Health Worker Association, “The Warriors of Wellness community health worker project collaboration”*
 - *Ally Linfoot, Clackamas County Behavioral Health Division, “Outcomes of creating a peer-delivered services system of care in the community”*
 - *Lynska Villiarimo, FamilyCare, Inc., “Providing culturally and linguistically appropriate services to reduce health inequity and improve access to care”*
- Room B115-116* **2C: Complex Care**
(Facilitated by Ron Stock, M.D., Director of Clinical Innovation, Transformation Center, Oregon Health Authority)
- *Michael Harris, Oregon Health & Science University, “Novel interventions in children's health care to bend the curve in pediatrics”*
 - *Tracey Smith, Moda Health, “Using health plan incentives to engage high utilizers”*
 - *Tami Tigner, West Valley Fire District (Yamhill CCO), “Community emergency medical service program to improve health outcomes for medically vulnerable populations”*

Room C124

2D: Oral Health Integration

(Facilitated by Bruce Austin, D.D.S., Dental Director, Policy and Analytics, Oregon Health Authority)

- *Melissa Durham Freeman, Oregon Community Foundation, “Oregon Children’s Dental Health Initiative”*
- *Sharity Ludwig, Advantage Dental, “Evaluating the effectiveness of new delivery and payment systems for improving dental care and oral health”*
- *Linda Mann, Capitol Dental Care, “The Virtual Dental Home: An innovative and cost-effective system for providing dental care”*

12:10-12:30 p.m. Break

12:30-1:30 p.m. Lunch and Plenary – Moving Upstream: Connecting with the Community to Improve Health

Oregon Ballroom (Facilitated by Zeke Smith, Chief Impact Officer, United Way of the Columbia-Willamette; Chair, Oregon Health Policy Board)

- *Soma Stout, M.D., Executive External Lead, Health Improvement, Institute for Healthcare Improvement; Lead Transformation Advisor, Cambridge Health Alliance, “Social determinants of health and patient-centered care”*
- *Megan Lee Gomeza, Lifeways, Inc., Malheur Community Advisory Council, Eastern Oregon CCO, “Eastern Oregon CCO’s upstream initiatives to improve health”*
- *Wendy Wilson, Principal, John Wetten Elementary School (FamilyCare, Inc.), “Healthy Kids” video presentation*
- *David Labby, M.D., Health Strategy Officer, Health Share of Oregon, “Health Commons Grant: A community-wide partnership to improve health”*
- *Soma Stout, M.D., and Zeke Smith, “Reflections”*

1:30-1:50 p.m. Break

1:50-3:05 p.m. Breakout Sessions 3A-3D

Room B113-114

3A: County Leaders Reflect on Oregon’s Health System Transformation

(Facilitated by Bobby Green Sr., Director of Local Government Affairs, External Relations, Oregon Health Authority)

- *Mitch Anderson, Benton County Mental Health Director*
- *Tammy Baney, Deschutes County Commissioner*

- Joanne Fuller, Director, Multnomah County Health Department
- Chris Labhart, Grant County Commissioner

Room C123

3B: Trauma-Informed Care

(Facilitated by Emilee Coulter-Thompson, Learning Collaboratives Manager, Transformation Center, Oregon Health Authority)

- Stacy Brubaker, Jackson County Mental Health, “Innovative application of a trauma-informed approach in a corrections population to reduce the rate of re-traumatization”
- R.J. Gillespie, M.D., The Children’s Clinic, “Screening for parental adverse childhood experiences in primary care pediatrics to prevent toxic stress transmission to children”
- Teri Petterson, M.D., Trauma-Informed Oregon, “Providing clinician adverse childhood experiences and trauma-informed care training to increase integration in clinical practice”

Room C124

3C: Opioids

(Facilitated by Cat Livingston, M.D., Associate Medical Director, Health Evidence Review Commission, Oregon Health Authority)

- Lydia Anne Bartholow, Central City Concern, “A primary care approach to reduce opiate overdose deaths”
- Katrina Hedberg, Oregon Health Authority, “OHA opioid guide for CCOs”
- Claire Ranit, Columbia Pacific CCO, “An alternative pain clinic model”
- Jim Shames, M.D., Jackson County Health and Human Services (AllCare CCO, Inc., Jackson Care Connect), “A collaborative approach to improve outcomes for complex chronic non-cancer pain”

Room B115-116

3D: Social Determinants of Health

(Facilitated by Chris DeMars, Director of Systems Innovation, Transformation Center, Oregon Health Authority)

- Alicia Atalla-Mei, Oregon Primary Care Association, “Impacting the social determinants of health at Oregon’s community health centers”
- Kevin Campbell, Eastern Oregon CCO, “Improving health through supportive housing”
- Lynn Knox, Oregon Food Bank, “Improving health with food insecurity screening and intervention”

3:05-3:25 p.m.

Break

3:25-4:45 p.m.

Closing Plenary – Ensuring Success: Learning from the Past, Looking Toward the Future

Oregon Ballroom (Facilitated by Leslie Clement, Director, Health Policy and Analytics, Oregon Health Authority)

- *Ian Galloway, Senior Research Associate, Federal Reserve Bank of San Francisco, “Investing in the social determinants through Pay for Success”*
- *Gil Munoz, Chief Executive Officer, Virginia Garcia Memorial Health Center, “Payment models to improve health outcomes”*
- *Ignatius Bau, Health Care Policy Consultant, “Embedding equity to ensure health care transformation”*
- *Greg Van Pelt, President, Oregon Health Leadership Council, “Customers, transformation and collaboration”*
- *Susan Johnson, Regional Director, U.S. Department of Health and Human Services, Region X, “A federal perspective on innovation and sustainability”*

4:45-6:00 p.m. Poster Reception

Dragon Boat Foyer Networking, refreshments and project posters highlighting health system transformation outcomes and lessons learned

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