

2021 Transformation and Quality Strategy Technical Assistance

Coordinated care organization (CCO) staff are invited to participate in technical assistance for developing the 2021 Transformation and Quality Strategy (TQS). This series is hosted by the OHA Transformation Center.

Background: The TQS aims to move health system transformation by aligning and coordinating internal CCO health transformation and quality initiatives. The projects included in each CCO's TQS are highlights of current CCO work and are not a comprehensive catalogue of the CCO's work in any component area.

Audience: CCO transformation staff, quality staff and subject area leads, depending on webinar topic

Recordings: Webinars will be recorded and available on the Transformation Center TQS TA website: www.oregon.gov/oha/HPA/dsi-tc/Pages/Transformation-Quality-Strategy-Tech-Assist.aspx

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Overview webinar	
Tuesday, October 13, 11 a.m.-noon	2021 TQS Overview: Updates and Global Feedback Register here: https://attendee.gotowebinar.com/register/4110519132199212043 OHA staff will review updates to the 2021 TQS, share global feedback from the 2020 submissions, clarify areas that were commonly missed, and answer questions.

Component-specific webinars/office hours		
Each session will include a presentation from OHA subject matter experts and open-format time for CCO staff to ask general or project-specific questions regarding that component. Sessions will be recorded.		
Date	Topic and description	Connection details
Thursday, November 5, 1-2 p.m.	2021 TQS: Social Determinants of Health & Equity OHA staff will discuss expectations, rationale and scoring criteria specific to this component, provide examples and answer questions.	(Same GoToMeeting link and phone number for all; no registration needed) Join meeting: https://www.gotomeet.me/OHATransformationCenter/2021-tqs-ta Phone option: 1-646-749-3122 Access code: 848-146-317
Tuesday, November 10, 11 a.m.-noon	2021 TQS: Special Health Care Needs OHA staff will discuss expectations for CCOs with DSNP contracts, provide rationale and scoring criteria specific to this component, and answer questions.	
Monday, November 16, 11 a.m.-noon	2021 TQS: Health Equity and CLAS Standards OHA staff will discuss expectations, rationale and scoring criteria specific to CLAS and both health equity components (data and cultural responsiveness, provide examples and answer questions.	
Wednesday, November 18, 3-4 p.m.	2021 TQS: Serious and Persistent Mental Illness OHA staff will discuss expectations, rationale and scoring criteria specific to this component, provide examples and answer questions.	
Monday, December 7, 1-2 p.m.	2021 TQS: Access OHA staff will discuss expectations, rationale and scoring criteria for the three access components (quality and adequacy, cultural considerations, timely), provide examples and answer questions.	

Office Hours	
CCO staff may join at any point during the scheduled time. Office hours will not be recorded, but the FAQ will be updated as needed: www.oregon.gov/oha/HPA/dsi-tc/Pages/Transformation-Quality-Strategy-Tech-Assist.aspx .	
January 12, 11:30 a.m.-noon	Join meeting: https://www.gotomeet.me/OHATransformationCenter/2021-tqs-ta
February 9, 11:30 a.m.-noon	Phone option: 1-646-749-3122
March 3, 11:30 a.m.-noon	Access code: 848-146-317

