

# Quality Improvement Training + Technical Assistance for Primary Care Diabetes Control and Dental Care for Patients with Diabetes

**One half-day virtual training on November 12, December 3 or January 28th plus an additional 5 hours for individually tailored improvement support targeting poor HbA1C and oral health evaluation!**

**WHY:** Despite advances in medical care, the number of people with diabetes in Oregon has more than doubled over the last 20 years, and total medical costs for the disease are over \$3 billion per year in Oregon. Clinical quality improvements have been shown to enhance outcomes for people with diabetes, and prevent others from developing the disease. These improvements can boost performance on diabetes related quality incentive metrics.

**FORMAT:** Clinic teams will select and develop quality improvement interventions targeting the diabetes control and dental care for patients with type II diabetes through 1) virtual training, and 2) individually tailored technical assistance from ORPRN practice facilitators.

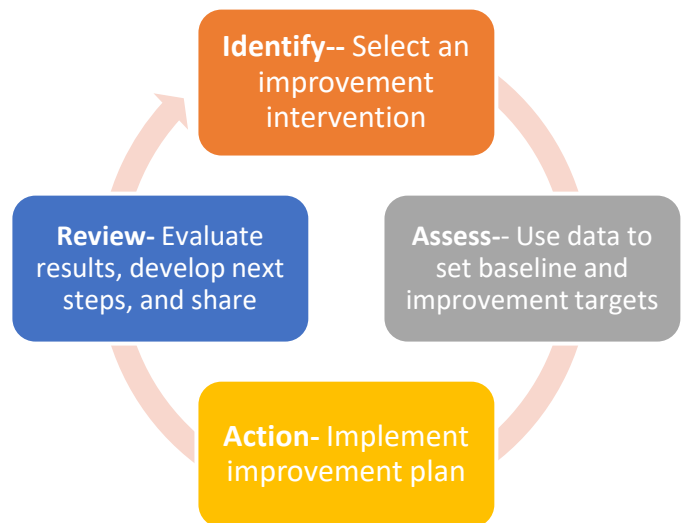
**WHO SHOULD PARTICIPATE:** For RNs, lead MAs, clinic managers, quality improvement staff and others interested in quality improvement for type II diabetes patient management/ improving HBA1C poor control.

**There are many benefits to participation! Participants will learn to:**

- Measurably improve performance on diabetes-related quality incentive metrics
- Better support **patients at high-risk for COVID-19 complications** (e.g. people with type II diabetes)
- Align efforts with **telemedicine care for diabetes during COVID-19**
- **Increase clinical efficiency and impact by aligning systems and workflows**
- Use new **knowledge, skills and tools in quality improvement techniques** that can be applied to multiple topics and incentive metrics beyond diabetes control/ HBA1C poor control

**Support will be tailored to the needs and interests of each clinic using the identify, assess, action, review framework and could include:**

- Identifying gaps in current measure performance
- Developing strategies to address gaps
- Creating improvement targets
- Training and consensus on approaches for providers and staff
- Implementing evidence-based workflows
- Engaging and educating patients



To Register, [CLICK HERE](#) Questions? Contact [ORPRN\\_TA@ohsu.edu](mailto:ORPRN_TA@ohsu.edu) or Laura Ferrara (971) 413-9585

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