

## Reducing Emergency Department (ED) Use Among Populations with Mental Illness

### Systems Improvement Virtual Learning Collaborative | What CCOs Can Do

CCO staff are cordially invited to participate in a 4-session virtual learning collaborative on systems improvement for populations experiencing mental illness. Experts, CCO staff, and CCO contracted providers will share what CCOs can do to improve care for these populations, with the goal to reduce inappropriate emergency department utilization and hospital readmissions. Sessions will combine didactic presentations and interactive activities, and will feature case examples of promising practices from CCOs across Oregon.

This **4-session** learning collaborative will include the following topics:

- **Session 1:** Brief review and clarification of the incentive metric “ED Utilization Among Members Experiencing MI,” getting started with PreManage cohorts, and beginning to work with the population
- **Session 2:** Examples of how to move from data to action, including data mining, case identification, sharing data across clinics, and data sources beyond PreManage
- **Session 3:** Establishing clinic workflows, with an emphasis on roles, responsibilities, huddles, and communication
- **Session 4:** Developing and sustaining community-based collaboration

#### **Benefits of participation include:**

- No cost to you or your organization
- Participate through a virtual meeting space from your home or office
- Learn with other CCOs on how to:
  - Leverage data to better understand the needs of members with mental illness
  - Adopt practices to improve the health and well-being of CCO members
  - Reduce ED utilization among members with mental illness

Sessions for this cohort will occur on **Mondays, 1:00 – 2:00 p.m. on January 28, February 4, February 25, and March 4, 2019.**

Space is limited! CCO staff are encouraged to invite coworkers to participate.

**[Click Here to Register](#)**

or copy this link into your browser: <https://ccolearningcollaborative.eventbrite.com>

Please email Maggie McLain McDonnell at [mclainma@ohsu.edu](mailto:mclainma@ohsu.edu) with questions about this learning collaborative.

**Learning Collaborative Faculty Leads: Susan Kirchoff, RN, MBA & Elizabeth Whitworth, MPH**