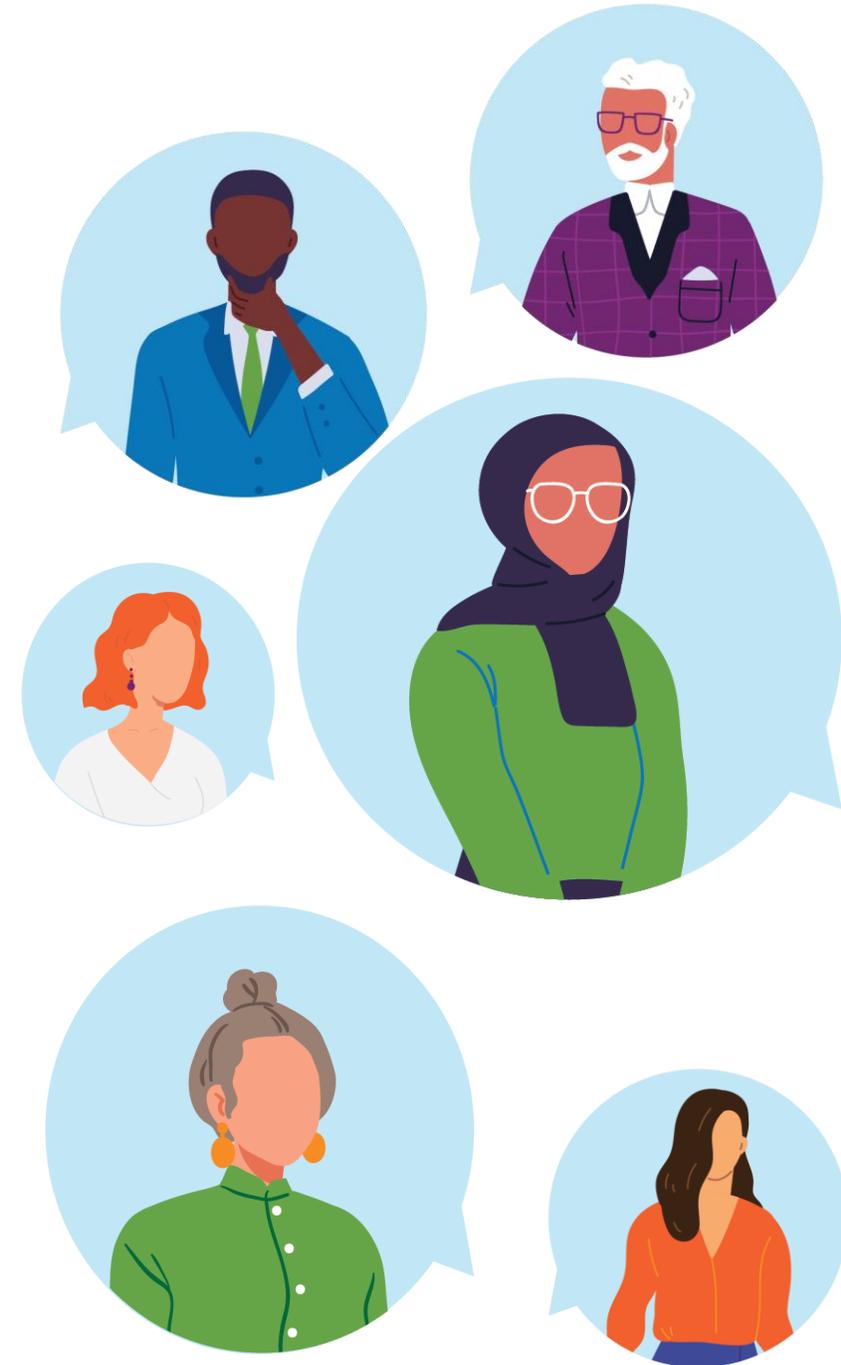


Monthly office hours for HRSN service providers

February 11, 2026



Zoom Tips



Use the **Q&A function** to submit your questions.



This session is being **recorded**.

- It will be shared with participants after the presentation.



For **closed captioning**, please click on the “cc” button located at the bottom of your screen or click the link provided for Spanish captioning.

For **live interpretation**, please click on the “Interpretation” button and choose either English or Spanish.

Today's Agenda

1 | Welcome and introductions

2 | Updates and follow-up
Hear updates and reminders about the HRSN program from OHA.

3 | Office hours session
Get questions answered by OHA subject matter experts.

4 | Upcoming opportunities
Learn about upcoming trainings.

HRSN Updates



Household definition clarification

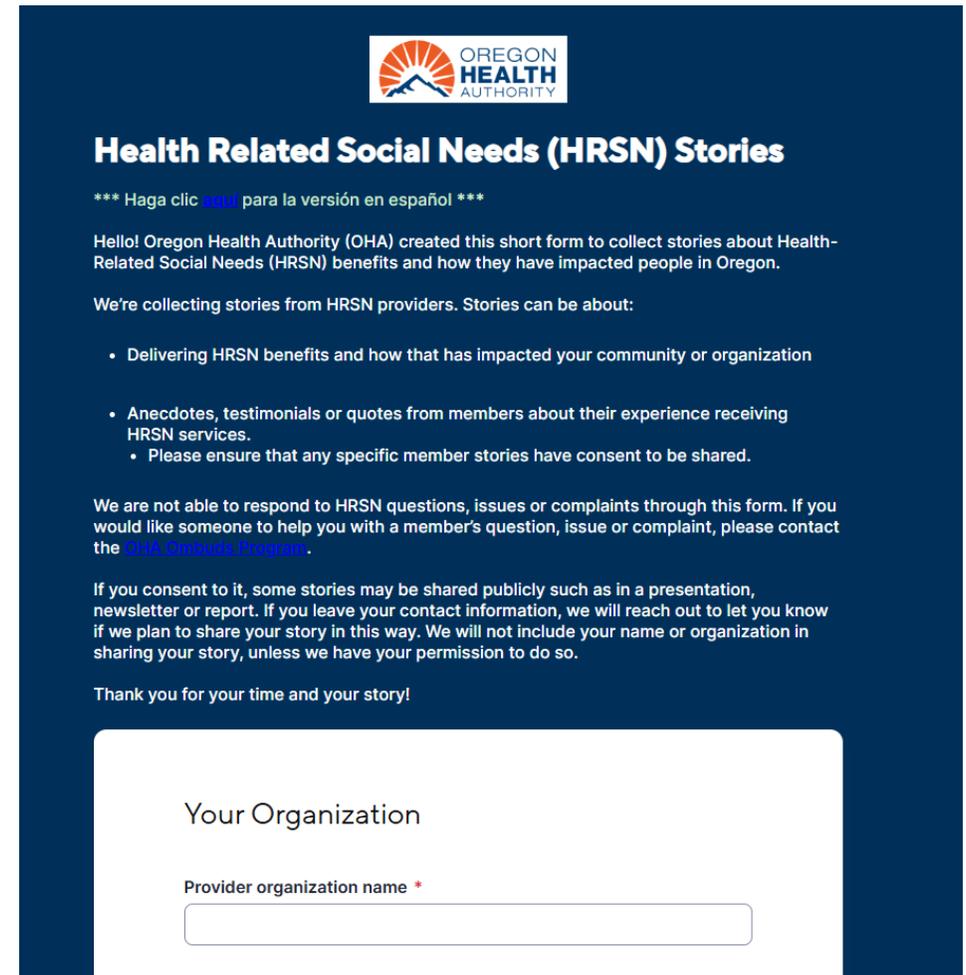
- **410-120-2005: Table 5(1)(e)**
 - “Once per household regardless of how many individuals are in the household, over the lifetime of the demonstration (ending on September 30, 2027). HRSN Rent and Utility Financial Assistance cannot be transferred to another address once authorized. Household as defined by “Family Size” in OAR 410-200-0015”
- **410-200-0015**
 - (40) “Eligibility Determination Group” (EDG) means all persons whose financial and non-financial information is considered in determining each medical applicant’s eligibility as defined in OAR 410-200-0305.
 - (42) “**Family Size**” means the number of individuals used to compare to the income standards chart for the applicable program. The family size consists of all members of the EDG and each unborn child of any pregnant members of the EDG.
- **410-200-0305**
 - Definition of eligibility determination group—primarily focused on tax filing status

Collecting member and provider stories

Share your experience delivering HRSN services

- We are gathering stories about HRSN services and we'd love to hear from you!
- You can use this [online form](#) to share your experiences delivering HRSN services and any experiences members have shared with you and consented to share with OHA.

Haga clic [aquí](#) para la versión en español



The screenshot shows a dark blue background with the Oregon Health Authority logo at the top right. The title is "Health Related Social Needs (HRSN) Stories". Below the title, there is a link for the Spanish version. The main text explains the purpose of the form and lists the types of stories being collected. A disclaimer states that the form is not for questions or complaints. A consent notice is provided, and a thank you message is at the bottom. A white form box is visible at the bottom with the label "Your Organization" and a text input field for "Provider organization name *".

 OREGON HEALTH AUTHORITY

Health Related Social Needs (HRSN) Stories

*** Haga clic [aquí](#) para la versión en español ***

Hello! Oregon Health Authority (OHA) created this short form to collect stories about Health-Related Social Needs (HRSN) benefits and how they have impacted people in Oregon.

We're collecting stories from HRSN providers. Stories can be about:

- Delivering HRSN benefits and how that has impacted your community or organization
- Anecdotes, testimonials or quotes from members about their experience receiving HRSN services.
 - Please ensure that any specific member stories have consent to be shared.

We are not able to respond to HRSN questions, issues or complaints through this form. If you would like someone to help you with a member's question, issue or complaint, please contact the [OHA Ombuds Program](#).

If you consent to it, some stories may be shared publicly such as in a presentation, newsletter or report. If you leave your contact information, we will reach out to let you know if we plan to share your story in this way. We will not include your name or organization in sharing your story, unless we have your permission to do so.

Thank you for your time and your story!

Your Organization

Provider organization name *

Office Hours



Q&A Tips

- Share space, allow others to be heard (try to limit the number of questions you are asking).
- Do not share case specifics.
- Share suggestions and ideas.
- Focus on questions from providers and community partners.

Submitting questions:

- Please add your question to the Q&A box to ask your question.
- We will invite you to speak out loud if we have additional questions.
- If you are unable to use the Q&A function, you can raise your hand.

Upcoming Opportunities



2026 Office Hours Dates



★ Once a month on Wednesdays from 8:30–10 a.m.

- [March 11 registration](#)
- [April 15 registration](#)
- [May 13 registration](#)
- [June 10 registration](#)
- [July 8 registration](#)
- [August 12 registration](#)
- [September 9 registration](#)
- [October 14 registration](#)
- [November 18 registration](#)
- [December 9 registration](#)

Previous HRSN provider trainings, and all 2026 office hours dates, are available on the [HRSN Provider Training webpage](#).

We value your feedback

To help us improve our future trainings for HRSN service providers, please fill out this anonymous, five question survey.

English: <https://www.surveymonkey.com/r/Y87W7LK>

Español: <https://es.surveymonkey.com/r/PN6JGL8>



Learn more



★ Enroll as an HRSN provider with a CCO, Open Card, or both:

- **Open Card:** Visit the [Provider Enrollment webpage](#) to get started. We recommend viewing the [HRSN provider enrollment training materials](#).
- **CCO:** You can [contact the CCO\(s\)](#) in your area to learn how to apply to become a provider for each CCO.

★ Bookmark OHA's HRSN resources

These pages get updated frequently with new HRSN resources and materials:

- [1115 Waiver HRSN Webpage](#)
- [HRSN Service Provider Webpage](#)
- [HRSN Provider Training Webpage](#)