Transitional Housing Bringing Stability and Hope

2022 Health-Related Services Convening Addressing Oregon's Housing Crisis through HRS, SHARE, ILOS: CCO Efforts and Opportunities

September 20, 2022

Cristina Castano Director of Housing Strategy Margaret Klein, RN, CCM, MSB, MSN, JD Director Care Integration and Coordination

OHSUHealthServices



Health Share of Oregon



Defining Homelessness

U.S. Department of Housing and Urban Development

An individual or family who lacks a fixed, regular, and adequate nighttime residence. Including those in places not designed for regular sleeping accommodation and those in shelters, hotels/motels, and transitional housing.

State of Oregon

The lack of a decent, safe, stable and permanent place to live that is fit for human habitation

Portland State University

An individual or household who lacks a fixed, regular, and adequate nighttime residence including people sharing someone else's housing because of economic or other hardships



Categories of Homelessness

At risk of Homelessness

Individuals and families who:

- Are unable to afford housing costs (rent, utilities, furniture)
- Have an annual income below 30 percent of Median Family Income (MFI) for the area
- Are staying in hotels/motels, emergency shelters, or with friends/family

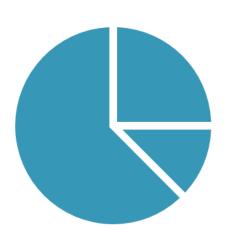
Chronically Homeless

- People who have experienced homelessness for at least 1 year

 or repeatedly — while struggling with a disabling condition such as a serious mental illness, substance use disorder, or physical disability
- People experiencing homelessness for a long period of time, or on-multiple occasions



Homelessness in the Area







Oregon is **1.3%** of the entire U.S. population Oregon is **2.6%** of the homeless U.S. population (2019)

38,000 people

experiencing homelessness

107,000

At risk of homelessness or facing housing insecurity (2017) 29% of the Tri-County population is BIPOC
40% of the homeless population in the Tri-County is BIPOC



Housing in Portland 2022



30% or less

Housing costs should be less than 30% of your income to be affordable

\$30,680

Rough annual income for a minimum wage job (\$14.75) in Portland





\$750 or less

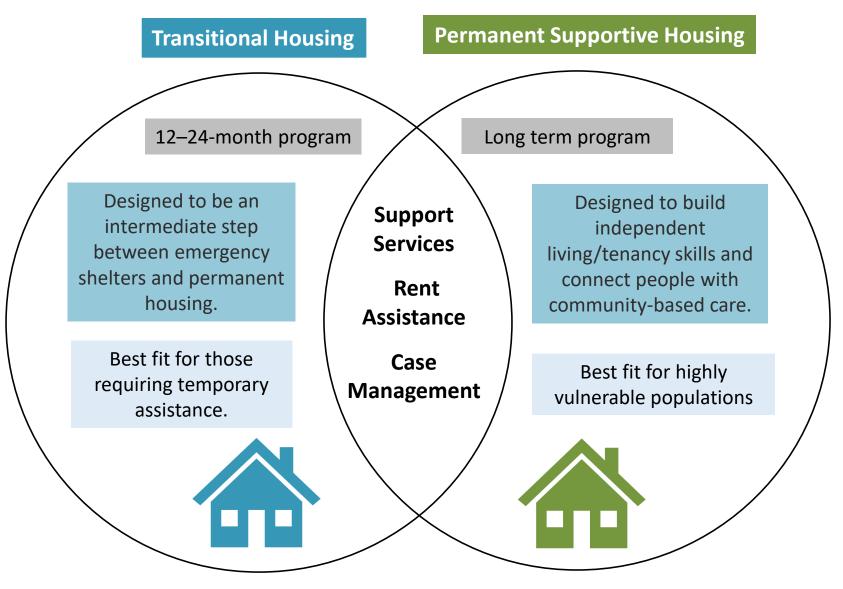
Monthly cost of affordable housing based on Portland's minimum wage

\$1,572 Average cost of a 1-bedroom apartment in Portland





Housing Programs

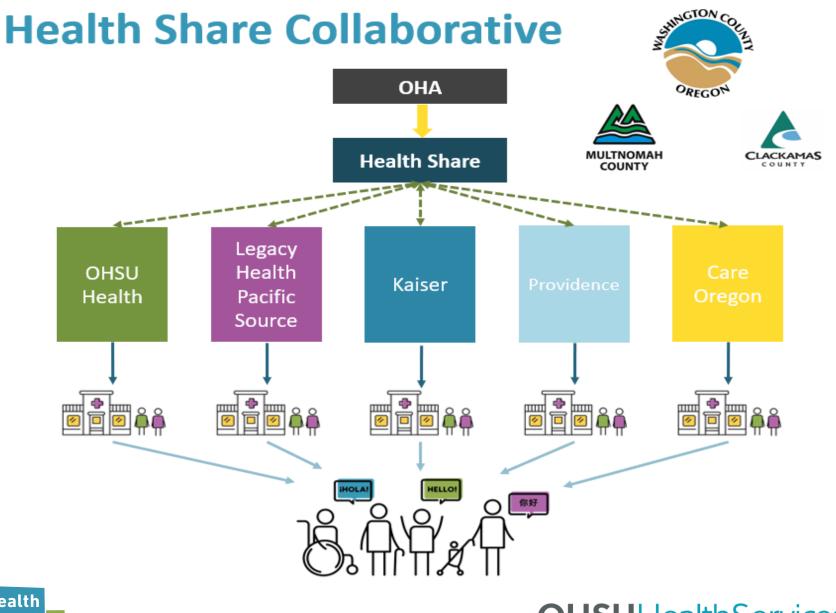


TRANSITIONAL HOUSING REFERS TO A SUPPORTIVE - YET TEMPORARY - TYPE OF ACCOMMODATION THAT IS MEANT TO BRIDGE THE GAP TO SUCCESSFUL PERMANENT HOUSING BY OFFERING STRUCTURE, SUPERVISION, SUPPORT, LIFE SKILLS, AND IN SOME CASES, EDUCATION AND TRAINING. IT IS MEANT TO PROVIDE A SAFE, SUPPORTIVE ENVIRONMENT WHERE INDIVIDUALS CAN OVERCOME TRAUMA, BEGIN TO ADDRESS ISSUES, AND START TO REBUILD THEIR SUPPORT NETWORK.

Housing Benefit Program - Overview

- Collaborative effort across the tri-County area
 - Health Share of Oregon, OHSU Health Services IDS, Central City Concern
- Work is complementary and supportive of the 1115 Waiver/SPA/1915i waiver process underway with OHA
- 18-month program to provide transitional supportive housing benefit
- Provides an opportunity to address this social determinant of health through direct Medicaid investment
- Work is consistent with the mission and philosophy of OHSU Health Services IDS – Serving as the Central Benefit Administrator
 - Committed to serving the tri-county communities as a best-in-class organization focused on delivering excellence, being member-focused, and innovating change for the future





health share

Central Benefit Administrator Functions

- Referral and Initial Screening to Determine Eligibility
- Enrollment of Members into the Housing Benefit
- Care Coordination Screening at Enrollment
 - SDOH, REAL-D, Health Risk Assessment
 - Identification of Level of Support Needed
- Care Coordination Collaboration
 - Longitudinal Support to Navigate Housing and Health Care
 - Provided throughout the time the individual is housed
 - With Housing Navigator
 - With Care Management (as may be indicated) IDS/ICN
- Provider Network Development and Contracting
- Fulfillment and Tracking of Housing Benefits
- Benefit Payment to Providers
- Metric Reporting





Priority Populations

Population

- Inpatient medical settings
- **Recuperative Care Program**
- **Inpatient Psych settings**
- Assertive Community Treatment (ACT) Programs
- ★ SUD Residential

health

shar

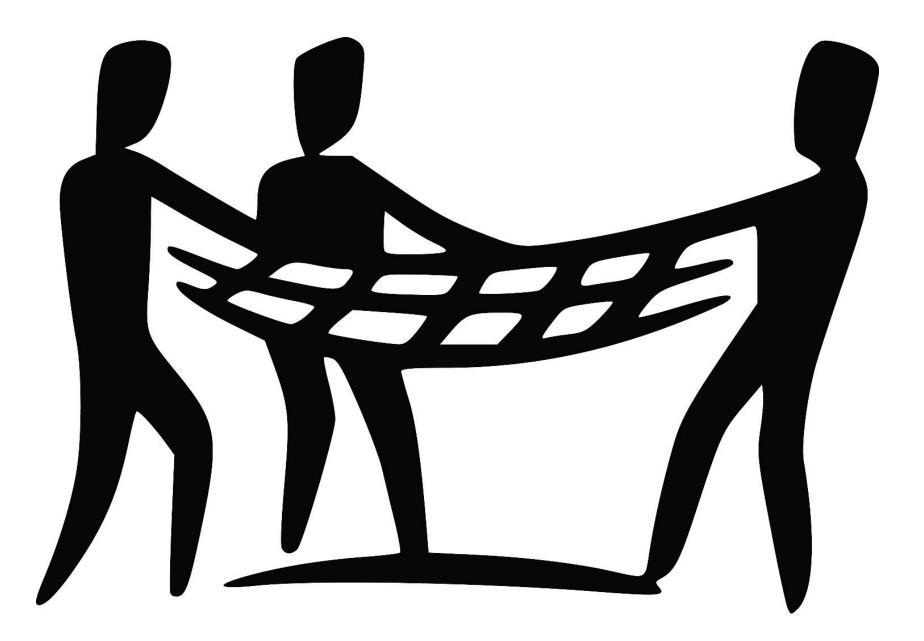
★ Aging out of Foster Care

Acute Care Rehab (discharge from LTC)

★ Transitioning out of Corrections

Principles Applied to Identify Priority Populations

- Alignment with Health Share Strategic Plan: Emphasis on racial equity, behavioral health, supporting youth.
- Level of current engagement from community resources: ability to support members and ensure benefit effectiveness.
- Operational lift and population size: ability to make the work happen in an expedited manner.
- Covering multiple approaches: Including prevention-focused populations and complex populations

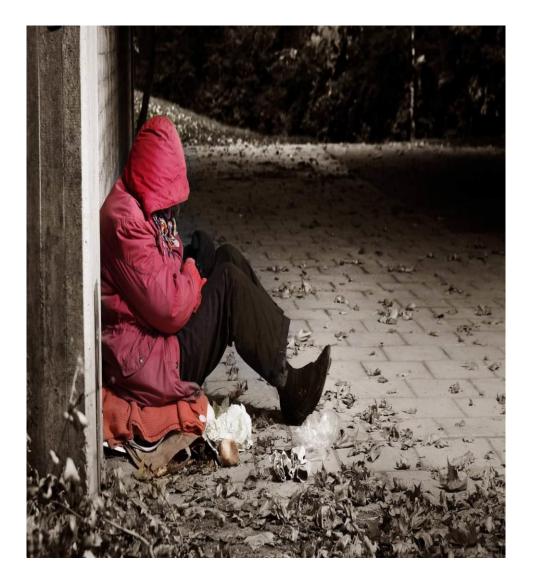


Housing Benefit Package

| Utility Back Payment | Monthly Utility Assistance | Home Remediation Services | Home Accessibility and Safety Modifications | Healthy Home Goods | Renter's Insurance |
|---|---|---|--|--|--|
| Utilities include: • Gas • Electric • Phone/Internet • Garbage/Waste • Water/Sewer | Utilities include: • Gas • Electric • Phone/Internet • Garbage/Waste • Water/Sewer | Pest control Weatherization Carpet/mold removal Bio Clean services Lead removal as needed | Entrance ramps Hand-held shower controls Grab bars in bathtubs Kitchen, Bathroom, Door, Floor Modifications Lock/Security measures as needed | Items to reduce environmental air triggers • Air filters • Green cleaning supplies • Hypoallergenic mattress or pillow covers | Renter's liability insurance as described in Oregon Bill ORS 90.222 |
| | | | | | |
| Housing Navigation, Support and Sustaining Services | Hotel/Motel Stays | Move-in Support | Monthly Rent Support | Move-In Fees | Utility Deposit |



Going the Extra Mile – A Member Story



From the Community Peer Support Specialist:

Thank you! I'm truly amazed by you and your staff and the amount of effort and understanding you have all displayed. I haven't encountered any org with the level of empathy and trauma informed understanding that my participant got today.

Questions?

Thank you

OHSUHealthServices



Health Share of Oregon