



CORE

Center for Outcomes
Research and Education

OHA Transformation Center
Community Health Assessment and Community
Health Improvement Plan Learning Collaborative:

Sustainability and Dissemination

June 1st, 2023

Facilitated by: Kristen Lacijan

Agenda

- Welcome & Introductions
- Session Overview
- Presentation on sustainability & dissemination from the Healthy Klamath Partnership
- Learning collaborative recap
- Breakout groups
- Meeting Summary, Next Steps, & Evaluation



Zoom Logistics

- This session will be recorded
- Participants are on mute, please raise hand or private chat Kristen Lacijan or Claire Devine with questions
- Private chat or email Tom Cogswell (thomas.cogswell@oha.oregon.gov) with any Zoom issues

Learning Collaborative Goals

- Support CCOs, local public health, hospitals, and their community partners in creating shared community health assessments & health improvement plans
- Provide a space for learning collaborative participants to discuss operational challenges, successes and best practices

Learning Collaborative Workshop Series: Community Health Assessments & Community Health Improvement Plans

Resourcing

3/29/22

Governance

5/17/22

Timelines/Cycles

9/13/22

**Community
Engagement**

11/2/22

**Tribal
Engagement I & II**

3/29/23

**Data Viz with an
Equity Lens**

5/4/23

**Sustainability &
Dissemination**

6/1/23

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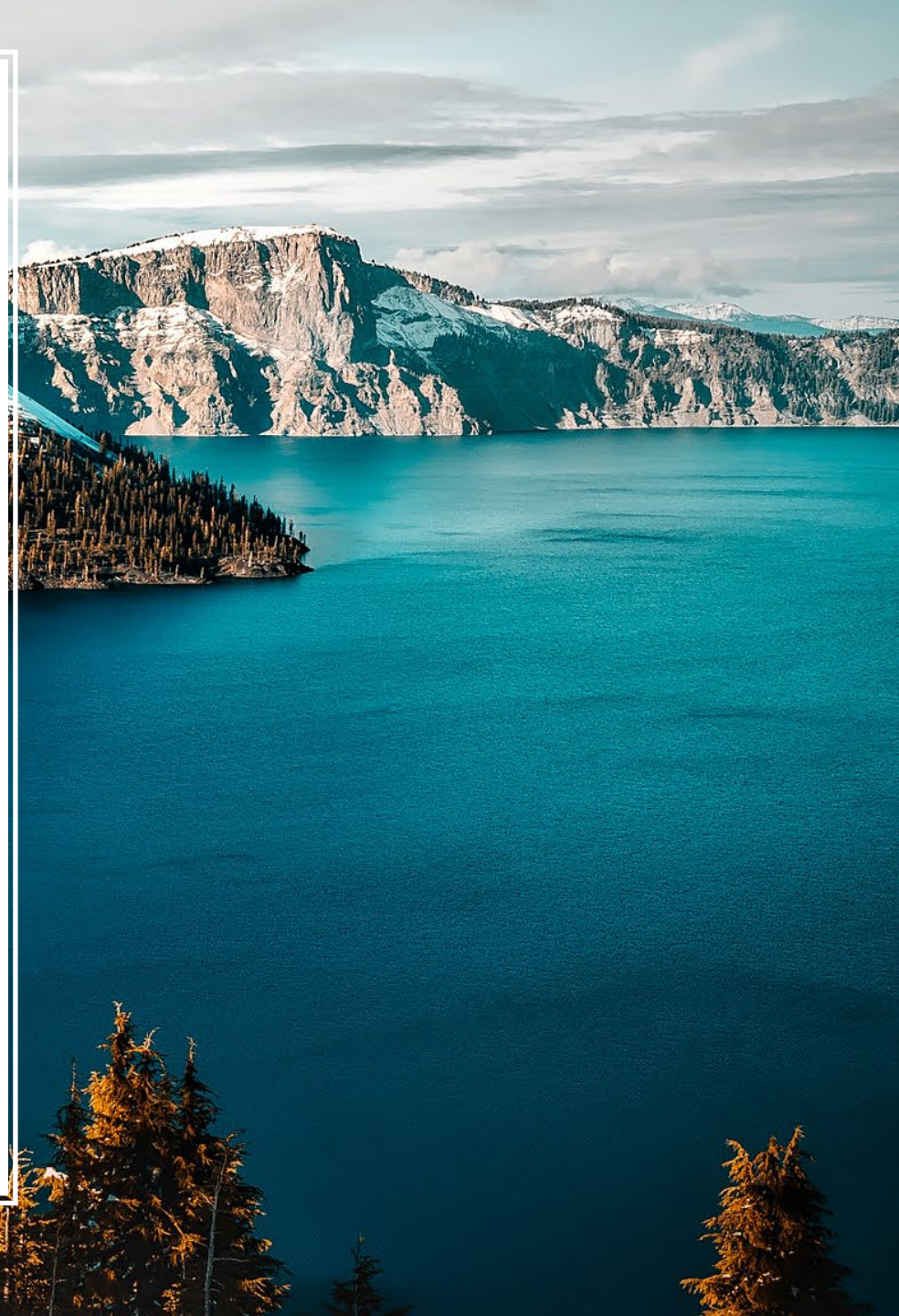
Recordings & materials from previous sessions are available in Basecamp.

Evidence for Change

Participant Introductions

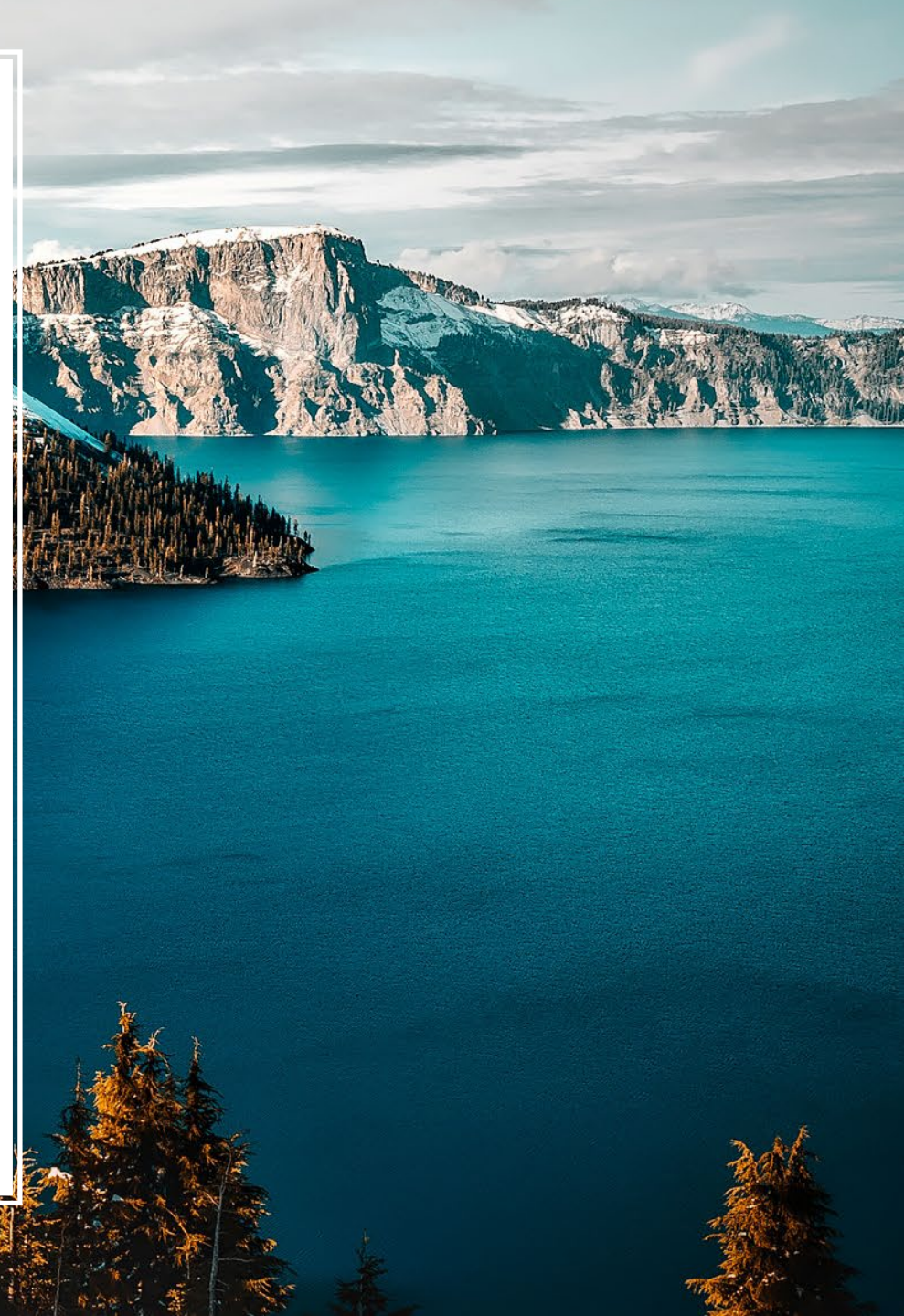
In the chat, please share:

- Name
- Pronouns
- Title
- Organization



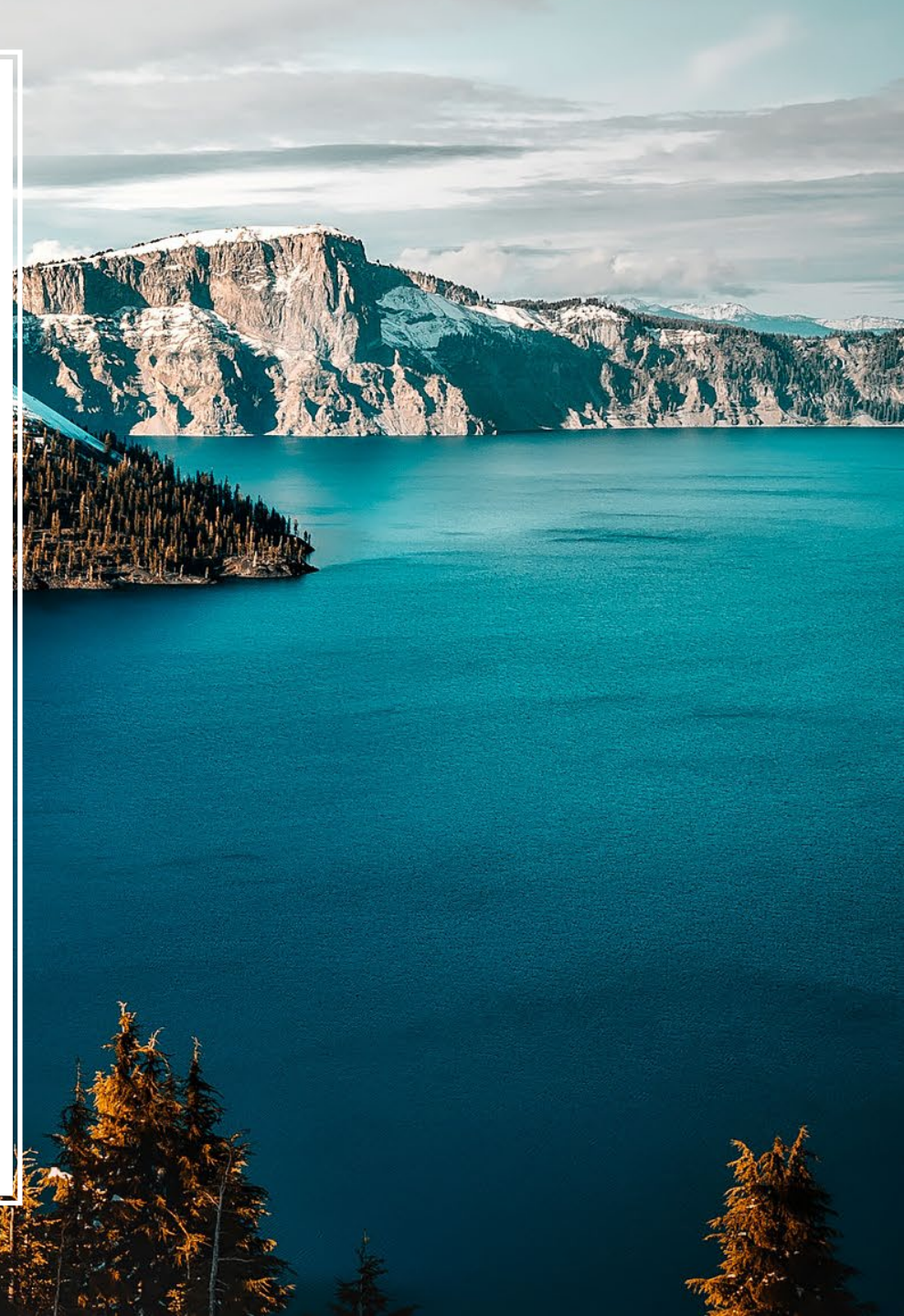
Sustainability and Dissemination: Healthy Klamath

Valeree Lane,
Co-chair, Healthy Klamath Network;
Public Information Officer, Klamath
County Public Health

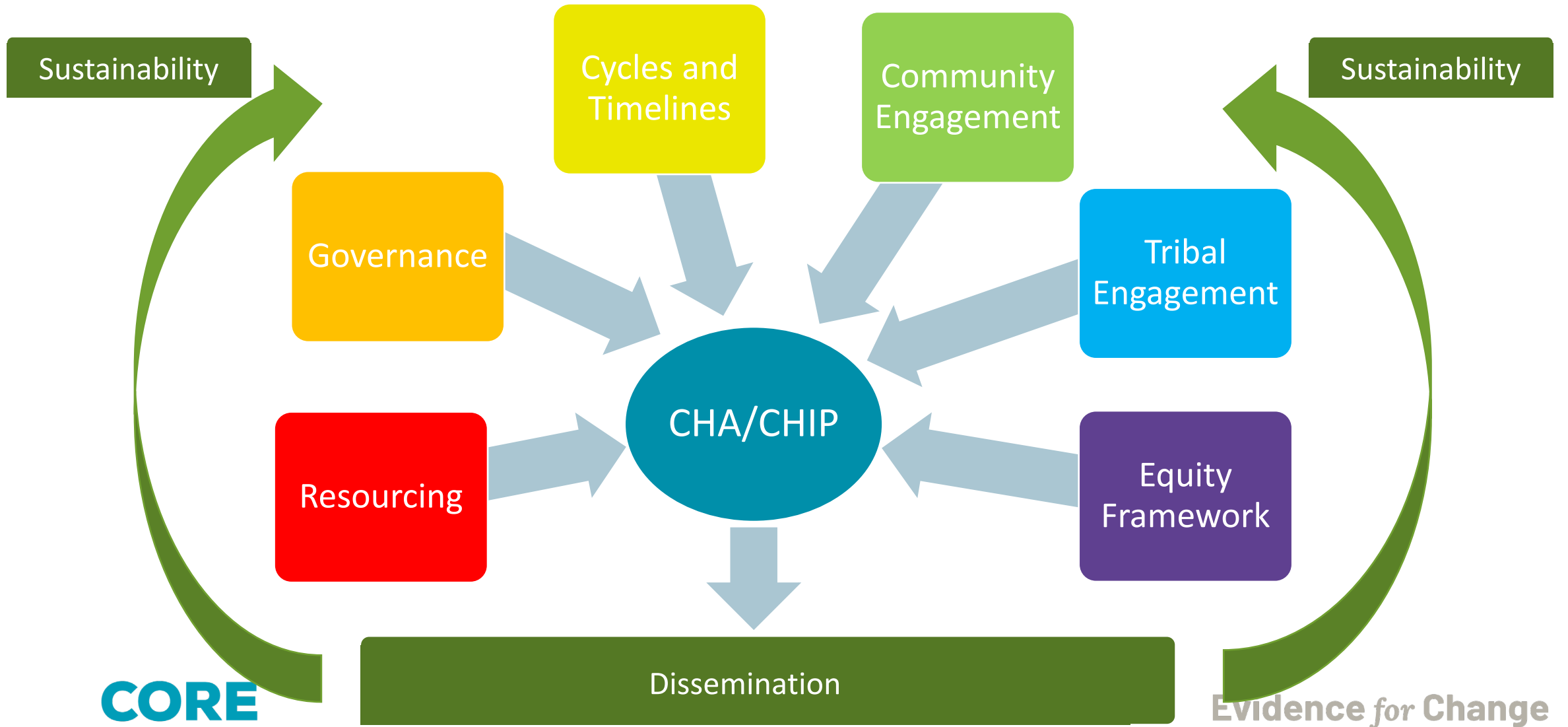


Sustainability and Dissemination: The culmination of all webinar topics

- Claire Devine, JD, MPH
Research Associate, CORE
- Kristen Lacijan, MS, MPH
Program Manager, CORE



CHA/CHIP Learning Collaborative



Resourcing CHA/CHIP Organizational Models

Backbone Entity

Convening organization funded to lead work (typically a 501©3)

CCO Lead, hospital, or LPHA lead

One organization designates staff to lead coordination of shared CHA/CHIP work

Hospital/CCO Co-Lead

CCO and hospital partner both fund coordinating staff

Lessons learned for sustainability:

- Fully resource staff
- Support funding partner participation when possible
- Develop clear agreements between organizations
- Consultants can support temporary capacity when staff funding is not available

POLL Question

Which organizational model
does your region's CHA/CHIP
use?



CHA/CHIP Governance

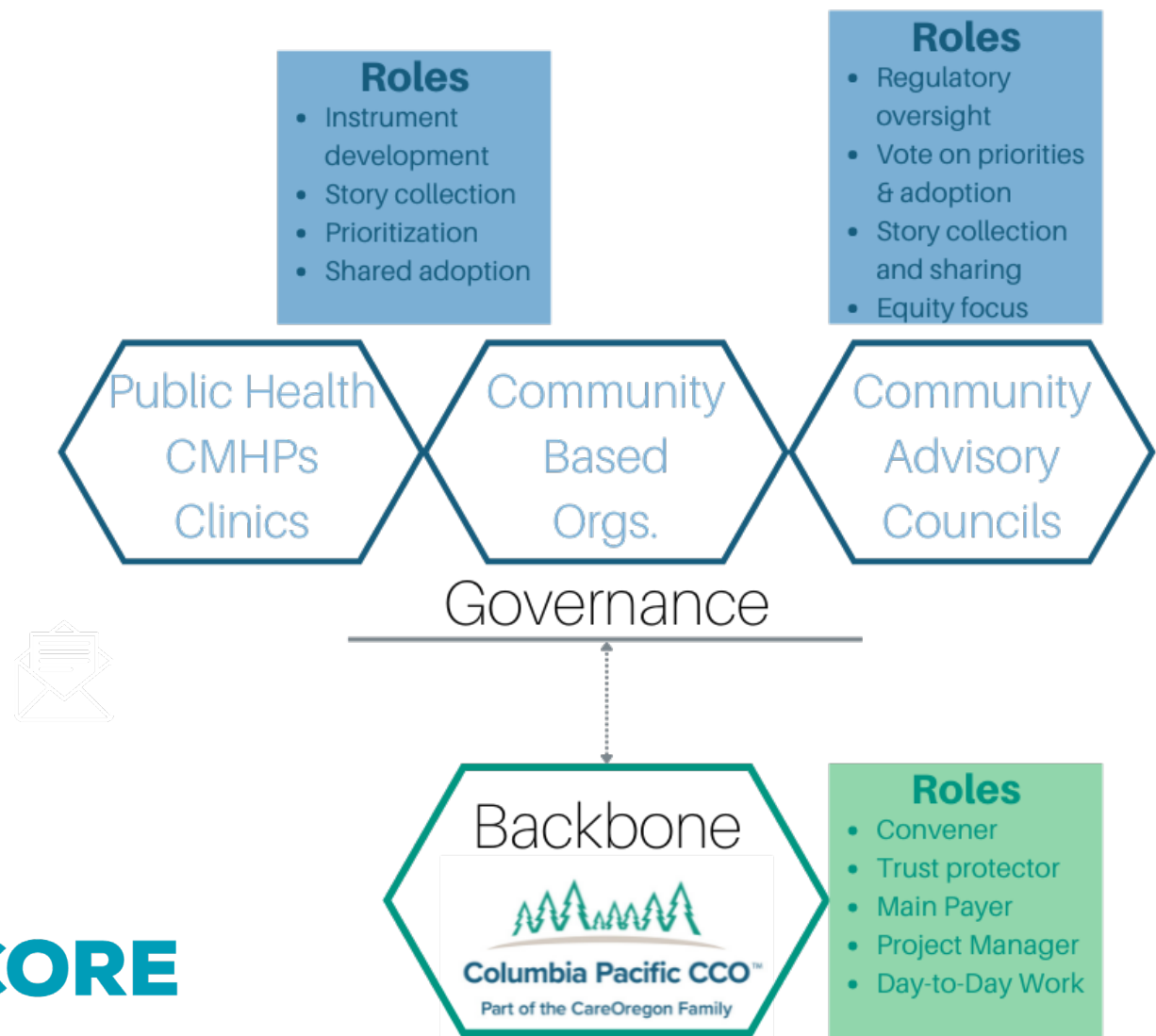
- Governance includes the system by which a group or organization is managed and operated.
- It also includes the methods of accountability in place for the organization and its members.
- A board is often the head body responsible for governance.

Lessons Learned for sustainability:

- Identify upfront who needs to be involved. Ensure community partners are included in a meaningful way. Building relationships takes time and trust.
- When there are differing opinions, be transparent about the ultimate decisions and who makes them.

Governance Example: Columbia Pacific CCO

Regional Health Assessment & Improvement Plan



Overall Goals for Governance:

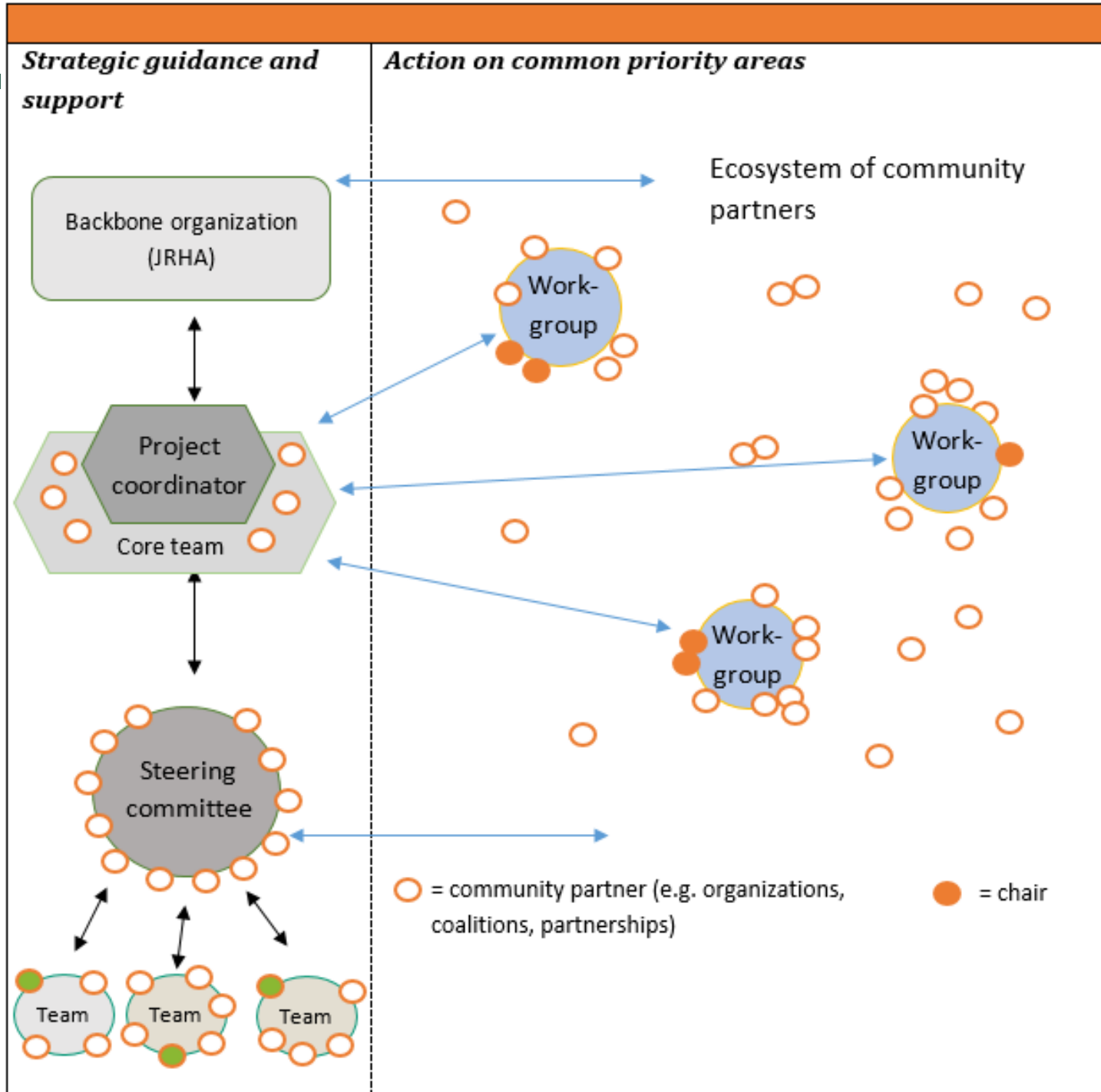
- Meaningfully engage community (*especially OHP members*) **from the beginning** and as **equal partners**.
- Plan and execute a process that is relevant to all stakeholders, and that contributes to a shared vision of a more equitable, healthy region.
- Dig deep to understand community-identified needs and solutions, committing to promote them as the right ones to focus on.
- Build space for collective impact.

WHO / WHAT IS THE CENTRAL OREGON HEALTH COUNCIL

- The Central Oregon Health Council (COHC) is a non-profit
- The COHC is dedicated to improving the health of the region and providing oversight of the Coordinated Care Organization (CCO).
- Senate Bill 648
 - Board of Directors provides regional CCO governance (Medicaid)
 - Regional Health Assessment (RHA) (Whole population)
 - Regional Health Improvement Plan (RHIP) (Whole population)



Example: Jefferson
Regional Health Alliance



POLL Question

What area do you think your region's governance model could improve in **the most**?

CHA/CHIP Timelines and Cycles

3-year cycles:

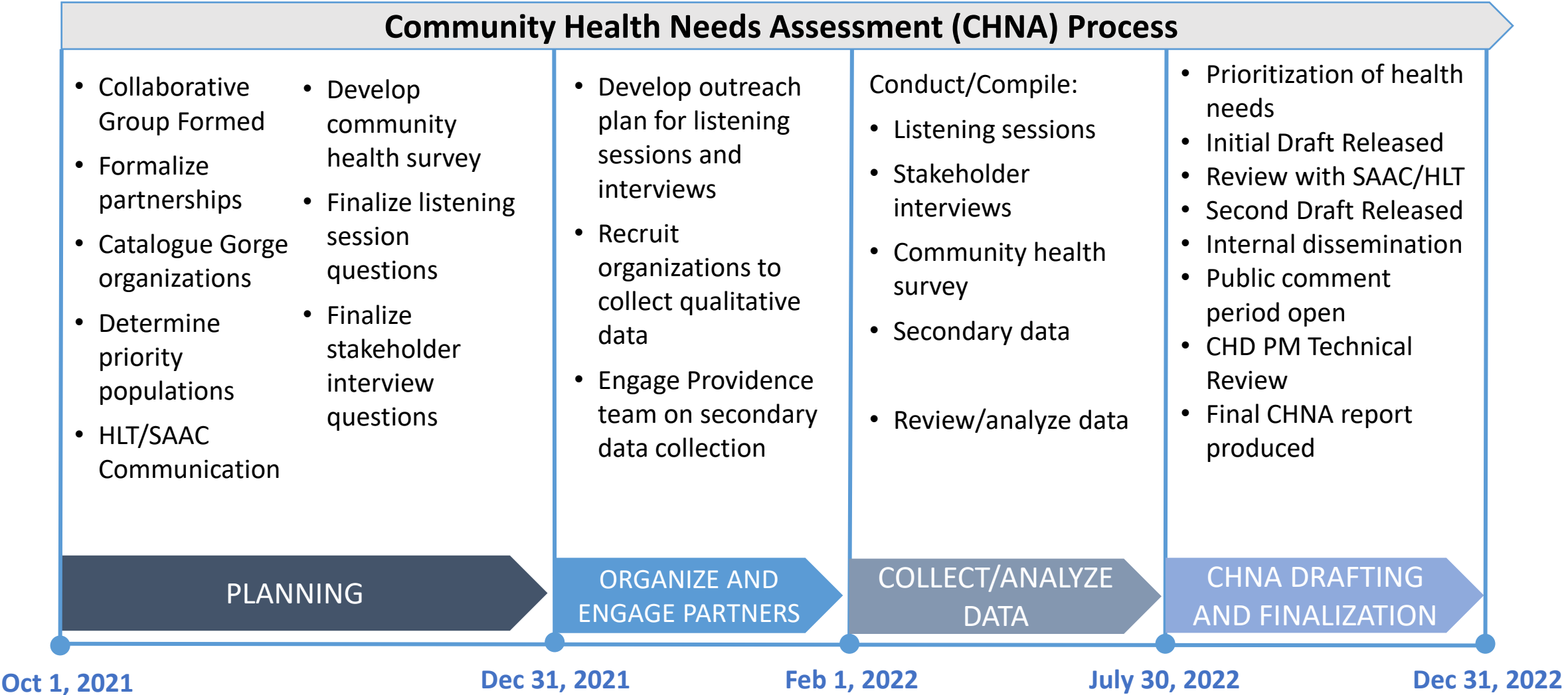
- Best for **groups with small service areas and fewer partners.**
- **Hospitals** play significant role in driving and resourcing.
- **Community engagement is a significant portion** of the cycle time: 6-12 months on average.
- Commit to choosing **repeatable metrics**, map them **across several iterations** (3-5 cycles) to show changes across longer time periods.

5-year cycles:

- Works well for **groups with larger geographic regions, populations, or number of partners.**
- **CCOs or a backbone organization** are typical conveners of work on a 5-year cycle.
- **Allows for more time** for community outreach and SDoH changes.
- **Include hospitals in ongoing planning, data sharing, and coordination during the 5-year cycle.** This helps them align and link their CHNA to CCO and LPHA 5-year assessments and plans.

CH(N)A Planning Example

2022 Columbia Gorge Service Area (Collaborative CHNA)



Community Engagement Core Principles

(National Academy of Medicine's Organizing Committee for Meaningful Community Engagement, 30+ members)



Example: Community Informed/Centered/Initiated Framework

[RSHIF Equitable Evaluation and Governance Report.pdf](#)

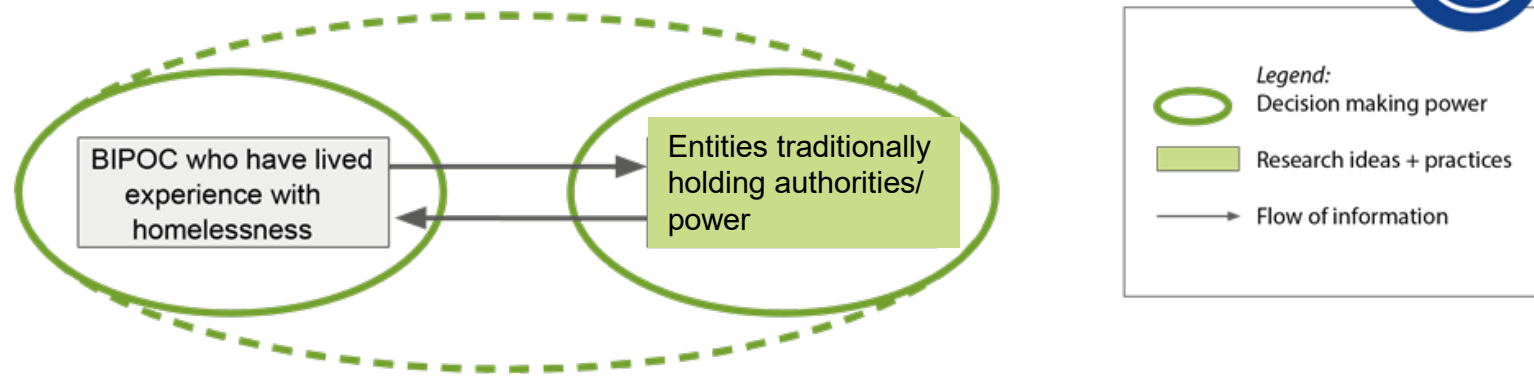
pdx.edu

Community
Engagement

Community Informed



Community Centered



Community Initiated / Driven



Co-Equal

Shared
Governance

CORE

Developing a Community CHA/CHIP Platform

Community
Engagement

The Columbia Gorge Health Council has committed to investing resources and funds into developing a shared CHA/CHIP platform.

Our vision is that this site will be a place to highlight the community's goals and accomplishments. It will provide data and information to show progress towards improving our CHIP priority areas that's accessible to everyone.

Examples from Central Oregon Health Council & Healthy Klamath:

[Healthy Klamath :: Homepage body](#)

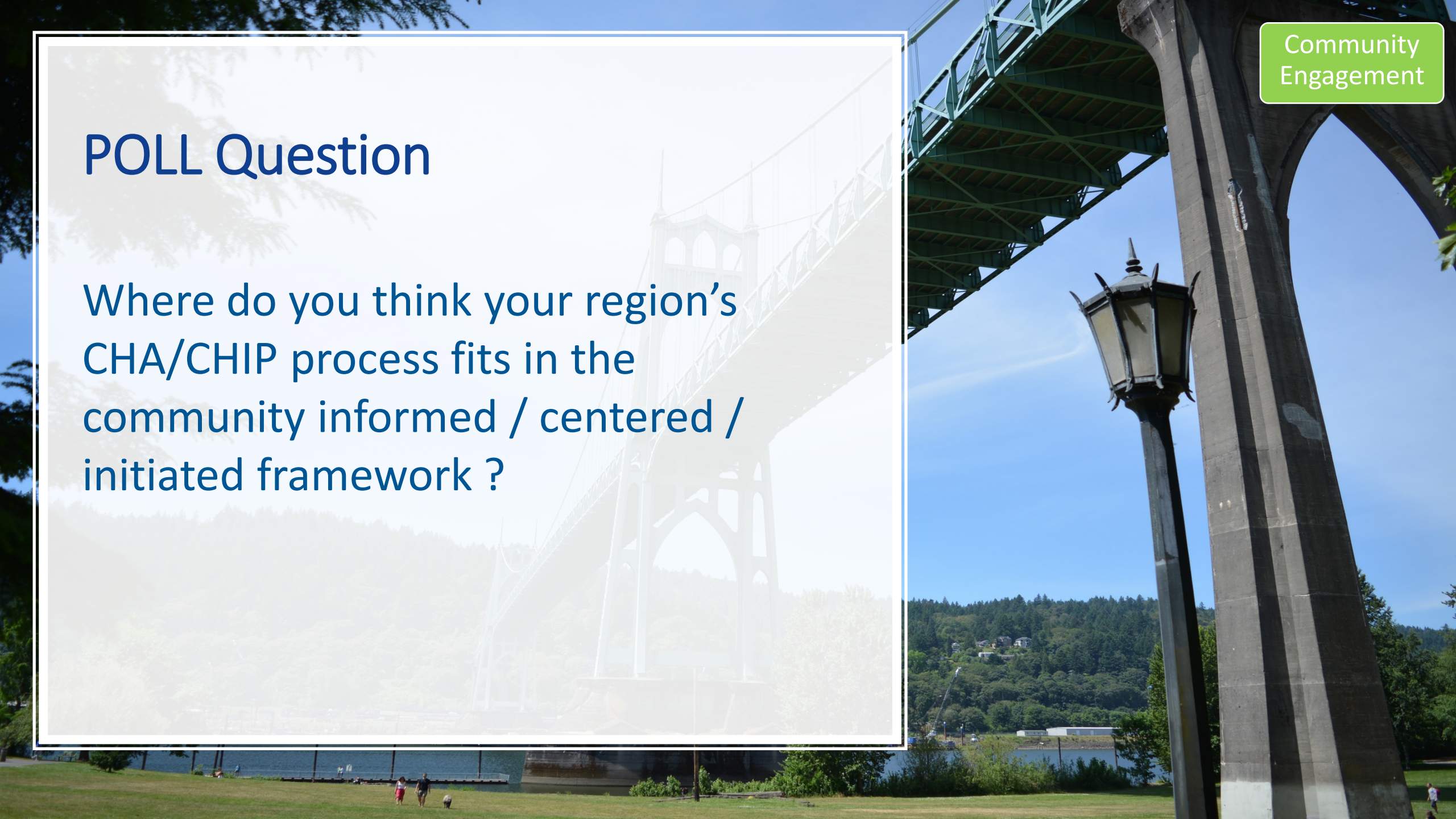
Centraloregonhealthdata.org



Dissemination
example

POLL Question

Where do you think your region's
CHA/CHIP process fits in the
community informed / centered /
initiated framework ?



Tribal Sovereignty

Tribal sovereignty in the United States is the inherent authority of indigenous Tribes to govern themselves within the borders of the United States of America. The U.S. federal government recognizes Tribal nations as "domestic dependent nations" and has established a number of laws attempting to clarify the relationship between the federal, state, and Tribal governments.



Lessons Learned for Sustainability and Dissemination:

RELATIONSHIPS are essential. They are built on trust and take time to develop. Considerations as you start building relationships:

- What local Tribes are in the area?
- What is the history?
- What is the current environment?
- Focus on a strengths-based perspective
- There is great diversity within and across Tribes
- Concepts of health and wellness are broad
- TRIBAL SOVEREIGNTY

Strengths in Tribal Community

- Extended family and kinship ties
- Shared sense of collective community responsibility;
- Physical resources
- Indigenous generational knowledge/wisdom
- Historical perspective and strong connection to the past
- Survival skills and resiliency in the face of multiple challenges
- Cultural revival, ceremonies, language
- Community pride



POLL Question

How would you describe the relationship with Tribes in your region's CHA/CHIP development process?

Lessons learned for data dissemination within an equity framework :

- Asking the questions
- Including context
- Choosing language
- Choosing imagery
- Understanding perspective
- Involving communities
- Communicating with your audience



Communicating with your audience

- Data is valuable if it can be shared and understood
- Examine whether content is clear, unambiguous, useful to readers
- Consider whether format, technology, and language is useful

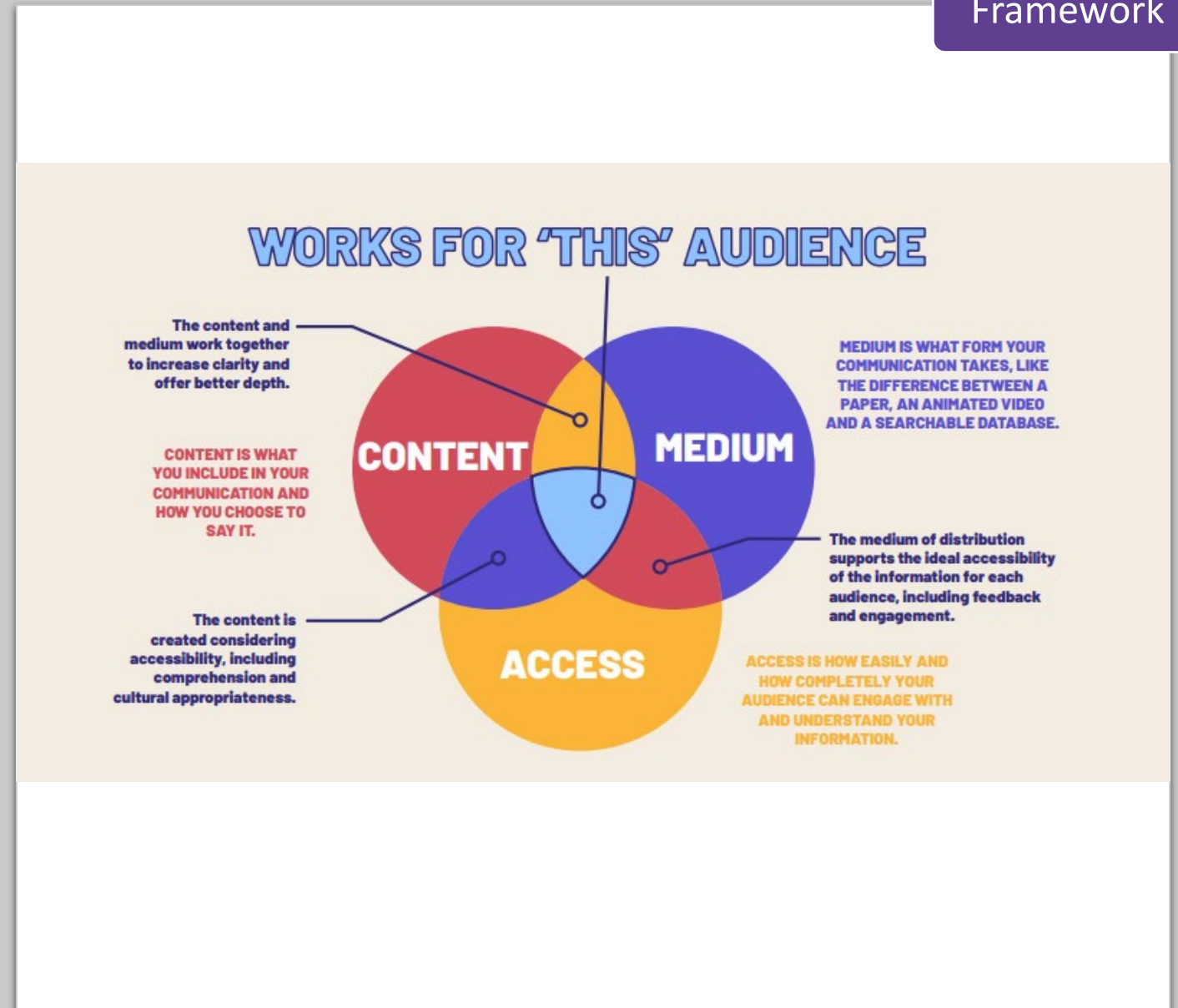
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Image Source: [We All Count, Distribution and Audience](#)

POLL Question

Which of the dissemination principles need the most improvement in your CHA/CHIP region?



POLL Question

In which of the areas that we recapped today would you need additional support/assistance from the Transformation Center?

Resourcing

Governance

Cycles and
Timelines

Community
Engagement

Tribal
Engagement

Equity
Framework

Breakout Groups

Discussion Questions to Consider:

Report dissemination: What successes and challenges does your region have with getting results and reports into the community?

Sustainability: What steps has your region taken to ensure long-term participation and resourcing for CHA/CHIP work?





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