



CORE

Center for Outcomes
Research and Education

OHA Transformation Center
Community Health Assessment and
Community Health Improve Plan Learning
Collaborative: Timelines & Cycles

September 13, 2022

Facilitated by: Lisa Angus, MPH

Kate Marsi, MSW, MPH

Zoom Logistics

- This session will be recorded
- Private chat or email Tom Cogswell (thomas.cogswell@dhsosha.state.or.us) with any Zoom issues

Learning Collaborative Goals

- Support CCOs and their community partners in creating shared community health assessments & health improvement plans
- Provide a space for learning collaborative participants to discuss operational challenges, successes and best practices

Learning Collaborative Workshop Series: Community Health Assessments & Community Health Improvement Plans

Resourcing

3/29, 11:30-1
*recording available
on basecamp*

Governance

5/17, 11:30-1
*recording available
on basecamp*

Timelines/Cycles

9/13, 11-12:30

Community
Engagement

11/2, 10-11:30

Tribal Engagement
February 2023

Sustainability &
Dissemination

April 2023

Link to Basecamp: <https://3.basecamp.com/4258680/projects/26504053>

Agenda

- Introductions
- Timelines & cycles background
- Timeline and cycle examples and Q&A with:
 - Yamhill Community Care
 - Providence Health & Services Community Health Investment
- Breakout discussion
- Resources



Participant Introductions

- In the chat, please share:
 - Name
 - Pronouns
 - Title
 - Organization



Shared Community Health Assessment / Community Health Improvement Plan

Timelines & Cycles

Building timelines and addressing asynchronous cycles in shared
CHA/CHP work

3-Year and 5-Year Timelines

	Public Health	Hospitals	CCOs
Frequency	• Every 5 years	• Every 3 years	• At least every 5 years
Controlling Authority / Guidance	• Public Health Accreditation Standards & Measures (Public Health Accreditation Board) • Public Health Modernization ORS 431.131	• Patient Protection and Affordable Care Act (ACA) • Internal Revenue Services (IRS)	• CCO contract with Oregon Health Authority • OAR 410-141-3730, ORS 414.575, ORS 414.577, ORS 414.578

Original Source: Comparison of requirements for Community Health Assessment and Health Improvement Plans: Oregon Health Authority and Oregon Office of Rural Health (last updated March 2019): https://www.oregon.gov/oha/HPA/dsi-tc/Documents/CHA-CHIP-RequirementsComparison_v9.pdf

2021 Environmental Scan

- Participants: Predominantly CCOs, LPHAs, and hospitals throughout Oregon
 - Some were backbone entities that acted as conveners for the work
 - All had some form of collaboration between CCOs, hospitals, LPHAs.
- Using the same timeframe for a shared Community Health Assessment / Community Health Improvement Plan was challenging for many.
- Shared Community Health Assessment / Community Health Improvement Plan work on the 5-year cycle was primarily lead by local public health authorities (LPHA). Many collaborated with hospitals.
- Hospitals continued to submit their own CHNA documentation on IRS required 3-year cycle.

2021 Key Stakeholder Interview Findings

Most groups were on a 5-year cycle and planning to continue this model.

One stakeholder: on a 3-year cycle, plans to continue this cycle with hospital, LPHA, CCO partners.

Out-of-state stakeholder (TX): LPHA-led work started on 5-year cycle, moving to 3-year cycle to align with hospital partners.

Cycle Observations

3 Year cycles

- Hospitals play significant role in driving and resourcing Community Health Assessment / Community Health Improvement Plan planning and coordination
- CCOs/LPHAs must be nimble and able to adapt to rapid pace of 3-year cycle.
- Appears to work best for groups with small service areas and fewer partners
- Community engagement comprises a significant portion of the cycle time: 6-12 months on average.

5 year cycles

- CCOs or a backbone organization were conveners of work on a 5-year cycle
- Worked well for groups with larger geographic regions, populations, or number of partners.
- Allows for more time for community outreach. For some groups, community outreach took up to 18 months.
- Allows for more time for SDoH changes across a 5-year cycle.

Lessons Learned

- Social determinants of health work was the main factor for groups choosing to submit on a 5-year timeline or changing from a 3-year to a 5-year timeline.
- For CCOs on a 3-year timeline, one strategy was setting shorter SDoH goals that adhere to 3-year cycles, while considering these in the context of a longer-term plan.

Promising Practice for 3-year cycles

- **Set SDoH goals that are manageable on 3-year reporting cycles and repeat them across cycles to gather data on longer term outcomes.**
- **Commit to choosing repeatable metrics, map them across several iterations (3-5 cycles) to show changes across longer time periods (9-15 yrs).**

Lessons Learned

- Common approach was to include Hospitals in all planning, data sharing, and coordination set up for the 5-year cycle, despite different timelines

Promising Practice for 5 year cycles

- Include hospitals in ongoing planning, data sharing, and coordination during the 5-year cycle.
- Keeping hospitals engaged helps them align and link their CHNA to CCO and LPHA 5-year assessments and plans.

Presenter: Yamhill Community Care



	3/15/22	3/29/22	4/12/22	4/26/22	5/10/22	5/24/22	6/7/22	6/21/22	7/5/22	7/19/22	8/2/22	8/16/22	8/30/22	9/13/22	9/27/22
Complete															
On Schedule															
Delay															
Issues															
Contract and award agencies for listening session coordination															
Conduct stakeholder interviews															
Distribute stakeholder surveys															
Conduct listening sessions															
Analyze primary data collected															
Quantitative Data Collection															
Primary															
Compile and analyze YCCO member data															
Develop survey tool and fielding plan															
Disseminate and collect surveys															
Complete survey analysis															
Secondary data collection															
Local data packet completion															
Publicly available, public health, and OHP member data compilation															
OHP member and YCCO data compilation															
Local assessment compilation															
Secondary data review and analysis															
2. Local PH System Assessment															
4. Forces of change assessment (SWOT)															
Phase 4: Identifying and prioritizing strategic issues															
Review intersection of assessment, review, and survey findings															
Identify top strategic issues															
Arrange issues by priority															
Approval from BoH, Prov Advisory, Board															

5-minute break

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CH(N)A Timelines

KYLE ROESLER, PROGRAM MANAGER

Overview



Planning an assessment



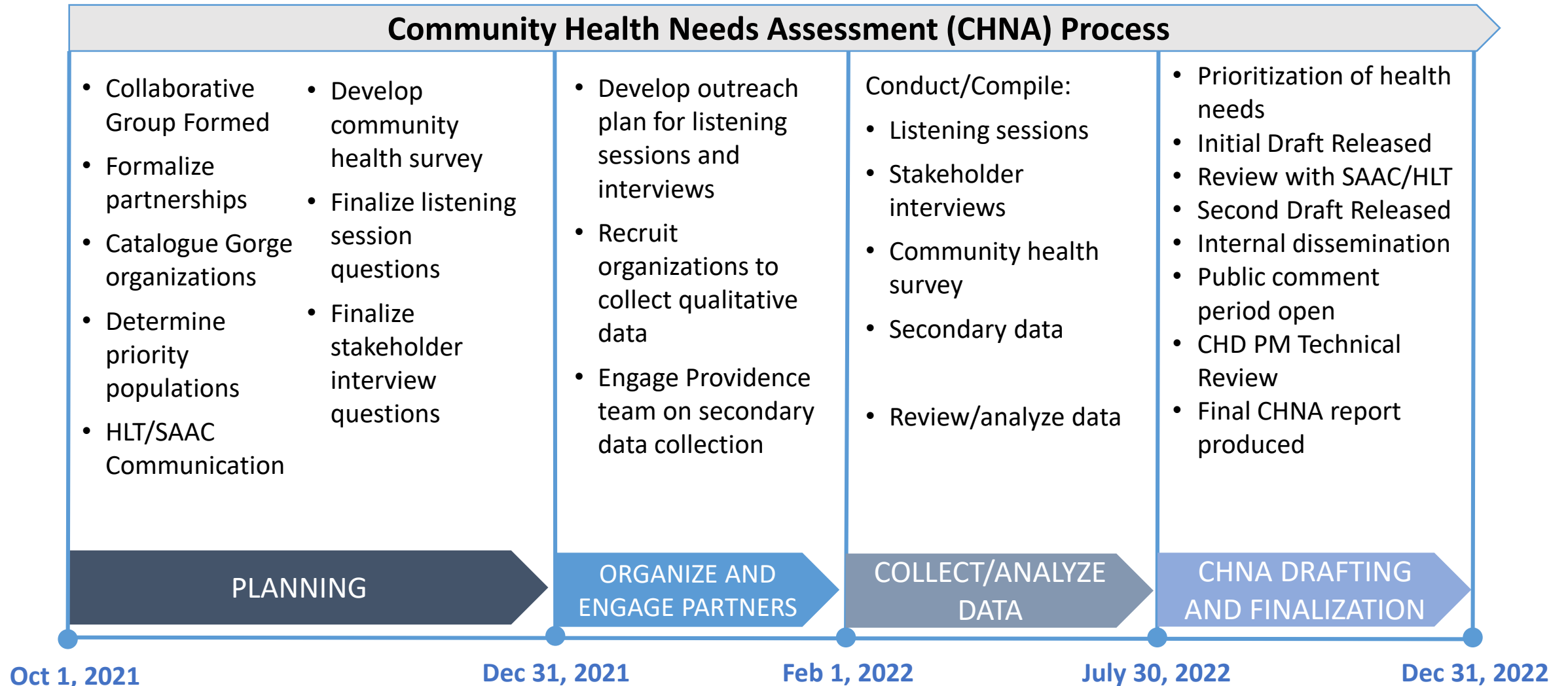
Managing cycles



Tips and lessons learned

CH(N)A Planning

2022 Columbia Gorge Service Area (Collaborative CHNA)



Managing CH(N)A Cycles

- Syncing up (or not)
 - Hospitals – 3-year cycle
 - CCO/PH – 5-year cycle
- Requirements are different
- Staying connected when timelines are not aligned
 - Maintain points of contact
 - Periodic communication/updates
 - Community input
 - Promote and engage in data collection

2019 CHNA Cycle



2022 CHNA Cycle



Tips and Lessons Learned

- Make a project plan
 - Be realistic!
 - It's going to take longer than you think
- Set expectations for yourself and others
 - Especially when using a consultant
- Involve the right team members early
 - Project management
 - Communications
 - Data
 - Leadership

[illegible]

Breakout Session

- Generally, how much time to you plan for each major component of the Community Health Assessment / Community Health Improvement Plan ?
- How have you approached asynchronous timelines?
- What are your best practices now?
- What pitfalls or wins have you experienced?
- What is the number one need or ask for TA to support asynchronous timelines?
- Other approaches being taken?

Additional resources

- Action Collaborative on Bridging Public Health, Health Care and the Community: [Exemplars of Community Health Needs Assessment Collaboration](#). (2018)
- [Webinar recording: Lessons learned from conducting a shared CHA & CHIP](#). (2021)

Next steps

- Slides and the session recording will be available on the Basecamp site: <https://3.basecamp.com/4258680/projects/26504053>
- Please contact Tom (thomas.cogswell@dhsosha.state.or.us) if you haven't received a link yet to join Basecamp.
- Next session topic: Community Engagement. 11/2, 10-11:30 a.m.

Evaluation

Thank you!



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