

Patient-Centered Primary Care Home Program

Patient-Centered Primary Care Homes are health care clinics that have been recognized by the Oregon Health Authority for their commitment to providing high quality, patient-centered care. At its heart, this model of care fosters strong relationships with patients and their families to better treat the whole person. Primary care homes reduce costs and improve care by catching problems early, focusing on prevention, wellness and management of chronic conditions.

Be part of the solution

Right now, primary care clinics across Oregon can apply to be recognized for providing patient-centered, high quality care. As a recognized Patient-Centered Primary Care Home, your practice can be part of Oregon's vision for better health and lower costs for all Oregonians. Recognized primary care homes have additional support to focus on prevention, as well as patients with chronic disease, to keep patients healthier and out of the hospital. Over 95% of recognized PCPCHs choose to continue their participation in the program when the time comes to renew their application.

Become a recognized Patient-Centered Primary Care Home

Any health care clinic can apply to be a recognized primary care home. Clinics must meet certain criteria to qualify. Clinics can achieve three different levels of recognition – or tiers - depending on the criteria they meet. There is no cost to apply for recognition, and many clinics find they already qualify as a primary care home. Becoming a recognized PCPCH gives your clinic the opportunity to receive additional support and recognition in your community. To apply for recognition, please visit www.PrimaryCareHome.oregon.gov.

Primary care homes and CCOs

Primary care homes are at the heart of Oregon's health system transformation efforts. Coordinated Care Organizations are required to include recognized primary care homes in their networks of care to the greatest extent possible. Expanding the availability of primary care homes will provide better access to care and strengthen the primary care networks within CCOs.

Key Attributes for Recognition

- **Accessible:** Care is available when patients need it.
- **Accountable:** Clinics take responsibility for the population and community they serve and provide quality, evidence-based care.
- **Comprehensive:** Patients get the care, information and services they need to stay healthy.
- **Continuous:** Providers know their patients and work with them to improve their health over time.
- **Coordinated:** Care is integrated and clinics help patients navigate the health care system to get the care they need in a safe and timely way.
- **Patient & Family Centered:** Individuals and families are the most important part of a patient's health care. Care should draw on a patient's strengths to set goals and communication should be culturally competent and understandable for all.

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Is my practice eligible to be recognized?

Any health care practice that provides comprehensive primary care and meets the key attributes can become a recognized Patient-Centered Primary Care Home. Recognized PCPCH clinics include physical health providers, behavioral, addictions and mental health care providers, solo practitioners, group practices, community mental health centers, tribal clinics, rural health clinics, federally qualified health centers, and school-based health centers.

More than 500 clinics in 34 of Oregon's 36 counties have been recognized as Patient-Centered Primary Care Homes. 35% of recognized PCPCH clinics are located in rural communities, and 40% are independently owned and unaffiliated with larger health systems.

What are the ongoing requirements?

Recognized clinics attest to meeting the program requirements and must renew their recognition every two years. This allows clinics and the program to assess their progress and accomplishments, and gradually build on that success to achieve higher tier recognition to provide the best possible care for patients.

The Oregon Health Authority will conduct verification site visits on a select percentage of recognized primary care homes. The practices will be notified no less than 30 days prior to the scheduled visit, and should be prepared to provide documentation to support its attestation.

What assistance is available for applicants and recognized clinics?

If your clinic is interested in becoming recognized as a primary care home, please visit the [Become Recognized](#) page at www.PrimaryCareHome.oregon.gov for detailed information on the standards for recognition. Program staff is also available to answer any questions by emailing PCPCH@state.or.us.

The [Patient-Centered Primary Care Institute](#) supports primary care transformation in Oregon by connecting practices to a broad array of technical assistance and resources. The Institute has a variety of opportunities available including a comprehensive website of resources, monthly webinars on core practice transformation topics, and Learning Collaboratives for selected practices. Please visit www.pccpi.org for more information.

Two Practice Enhancement Specialists have joined the PCPCH program staff to provide guidance to clinics implementing PCPCH program criteria. If your clinic needs assistance with a specific recognition standard email PCPCH@state.or.us.

What payment incentives are available for recognized primary care homes?

The Oregon Health Authority is working with public and private payers across Oregon to pursue innovative payment methods that move us toward a health care system that rewards quality, patient-centered care. Aligning payment to move away from fee-for-service provides additional support for primary care homes to focus on what's really important – health. Please visit the [Payment Incentives](#) page at the www.PrimaryCareHome.oregon.gov for information about current payment incentives for recognized PCPCHs and other federal payment incentives for primary care.