## Race, Ethnicity, Language, Disability - REALD

(the last!) REALD Lessons Learned



## Housekeeping

- While we wait to get started...
- We are recording this session.
- Captioning has been enabled within this meeting and will appear at the bottom of your screen.
- For ASL interpreter access, click on the three dots next to the interpreter's name and select "spotlight".
- Contact Tom (<u>thomas.cogswell@dhsoha.state.or.us</u>) if you are having technical challenges.



#### Welcome

- Last Lessons Learned seeking feedback about future offerings
- General REALD Questions
  - E-mail OHAREALD.Questions@dhsoha.state.or.us
- Questions about today's topics
  - Put questions in the chat
  - Raise hand
- Today's meeting
  - Poll Everywhere



#### **Agenda**

- Updates
  - REALD legislation update
  - REALD Phase 2 Provider extension request
  - REALD reporting materials updates
- Using REALD data: OHA data report and process
- Feedback requested: Data reports for submitters
- Feedback requested: The future of OHA REALD Resource gatherings



#### **Updates**

- 2021 legislative session introduced HB 3159 REALD/SOGI (sexual orientation and gender identity)
- Phase 2 extension request
- REALD Reporting material updates
  - CSV numbering corrected
  - OCRP Organization type (required) added
  - Sign up to receive updates on reporting materials



#### **COVID-19 REALD Report: Review**

- REALD data from COVID-19 cases and encounters in 2020
- Discussion of both data quality and descriptive epi
  - Interested in customizing future reports to specific audiences
- Application of the methodology we'll discuss today:
  - Iterative data cleaning
  - Creation of composite variables for analysis



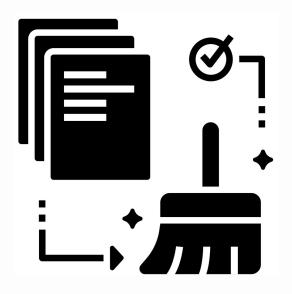
# Considerations when cleaning, aggregating REALD Data

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#### Goals

- Standardize information for analysis
- Maximize information for analysis
- Create calculated composite fields for additional insight





# **Standardize** information for analysis

- Duplicates: Deduplicate multiple REALD records for the same person or case
  - Utilize multiple personal identifiers (e.g., record ID, name, date of birth or age, ZIP code)
- Open-text fields: Align responses across fields for later coding
  - Remove punctuation, group alternate spellings and closely related responses
- Distinguish between truly missing and not applicable data
  - Under age 5 for all language questions and all but two disability questions these are 'not applicable' (hearing/vision are applicable under age 5)
  - Language spoken at home is English (only) responses to interpreter and preferred spoken/written language would not be applicable
  - If says does not need an interpreter would not expect response to type of interpreter

# **Maximize** information for analysis

#### Open-text fields:

 Use Tableau Prep or other tools to code up race/ethnicity open-text responses to 39 categories

#### Minimize missing data:

- Use language information to impute missing race/ethnicity
- Impute aggregate level race/ethnicity data, if available, where no disaggregated REALD race/ethnicity was specified

#### Cascading of calculated variables:

 Use temporal element to 'cascade' and fill in missing values for calculated variables (do not change original data)



# Calculated composite fields for additional insights

- Primary race/ethnicity: Impute missing r/e with most identify/rarest group method (after cascading primary identity if indicated)
  - Assign those who indicate having two or more racial/ethnic identities but did not indicate a primary group
  - Increases chance of discovering the health needs of groups who are typically underrepresented in health data

#### English Proficiency:

- Two ways to create Limited English Proficiency (LEP variables) using English proficiency question (How well do you speak English? ("very well", "well", "not well", "not at all")
  - "well", "not well", "not at all" = limited in English proficiency (Census approach)
  - "not well", "not at all" = limited in English proficiency



# Calculated composite fields for additional insights

- Disability 2 of various possibilities
  - Map the four domains of disability (i.e., vision, hearing, mobility and cognitive) and proxies for severity represented in the disability questions
    - See page 99 in the <u>REALD Implementation Guide</u> for example (Table 14a)
  - Combine age-acquired with type of disability. See the <u>February REALD Covid</u> <u>Report for 2020</u> – page 19 for an example
    - Non-disabled
    - Acquired disability before age 19:
      - Acquired cognitive/mental health disabilities
      - All others
    - Acquired disability between age 19-49
    - Acquired disability after age 49



# Next steps

- OHA is developing REALD guidance
  - Standard coding and mapping of REALD race/ethnicity categories to OMB,
    HRSA standards building on conventions used for ONE-IE by OEI
  - Syntax for processing and cleaning in a variety of languages (e.g., with Stata, Tableau Prep)
  - Share data dictionary and codebooks
- Future state: Report REALD using composite (calculated) variables in the same manner across datasets



#### **Poll Everywhere**

- Access the poll
  - When the poll is active, go to:
    <a href="http://www.PollEv.com/thomascogswe491">http://www.PollEv.com/thomascogswe491</a>, or text
    THOMASCOGSWE491 to 22333 to join

- Technical difficulties?
  - E-mail: THOMAS.COGSWELL@dhsoha.state.or.us



# Feedback requested: REALD Reporting Measures



#### **Evaluating REALD Data: completeness and analysis**

- Initial proposal for people to react to we welcome your ideas and input!
- We will assess what's feasible to provide and be in touch

#### **Questions to keep in mind:**

- Has your organization looked at the completeness of your REALD data?
- Would your organization be interested in receiving a report from OHA evaluating the completeness of your REALD data?
- How often would you like to receive a report?



### Proposed metrics in a semiannual report

- Number of REALD reports, total
  - By organization type (health systems, hospitals, FQHC, LTCF)
  - By encounter type (tests, deaths, hospitalizations, MIS-C)
  - By disaggregated race/ethnicity
  - By language
  - By disability
- % missing/unknown/declined for each question
- Recommendations for improving data quality

#### **Questions:**

- Have you looked at the completeness of your REALD data?
- Want a report of your
  REALD data from OHA?
- What report frequency would be useful?



# Feedback requested: Future REALD Gatherings



## What's next for REALD Resource gatherings?

#### Past OHA REALD Technical Assistance:

- REALD Technical Work Group
- REALD Lessons Learned
- REALD Office Hours

#### **Future OHA REALD Technical Assistance?**

- What topics do you want to hear about?
- Would your organization be willing to present at a future meeting?



# What's next for OHA REALD Resource gatherings?

- A Community of Practice: Using REALD data?
  - OHA/Providers co-develop REALD CoP, focusing on topics such as:
    - Sharing knowledge, resources and expertise
    - How best to ask REALD questions
    - Effective practices for workflow
    - Data cleaning protocols
    - Data analysis approaches
    - Explore opportunities for automation to improve efficiency
- Networking opportunities with same EHR organizations?



#### **REALD Resources**

- HB 4212 and REALD: <u>https://www.oregon.gov/OHA/OEI/Pages/REALD-Providers.aspx</u>
- REALD Response Guides: Asking REALD Questions
   <a href="https://www.oregon.gov/oha/OEI/Pages/REALD.aspx">https://www.oregon.gov/oha/OEI/Pages/REALD.aspx</a>
- COVID-19 Reporting Portal <u>healthoregon.org/howtoreport</u>
- REALD CSV File <u>Specifications</u>
- <u>Listserv</u> to receive updates on changes to REALD reporting materials
  On the page REALD Reporting for COVID-19 Encounters

