

# **Transportation Systems, Barriers and Opportunities**

**Social Determinants of Health (SDOH) Social Needs Screening &  
Referral Measure Webinar**

# Zoom Meeting Tips

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This webinar is being **recorded**

- It will be shared on the [OHA Transformation Center Webpage](#) after the event

For **live captioning**

- Click the "**cc**" button located at the bottom of your screen

For **zoom troubleshooting**

- Chat **Claire Londagin**



# Learning Objectives

Audience will...

- Understand the impact of accessible transportation infrastructure on health outcomes.
- Learn about programs and approaches to meeting individual members transportation needs.
- Learn about opportunities to improve both public and private transportation systems for Medicaid members in Oregon.

# Today's Agenda

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- Context: Transportation, Health, and the SDOH Metric
- Public Transportation Resources in Oregon: Oregon Department of Transportation (ODOT) Public Transportation Division
- Transportation Investments Through SHARE – PacificSource Marion-Polk
- Q&A with ODOT & PacificSource guest presenters
- Upcoming Technical Assistance Opportunities

# What are transportation needs?

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Transportation is an essential infrastructure that facilitates access to other health-related social needs including food, social connection, preventative health care, and economic drivers of health like employment.

**Adequate transportation access is influenced by:**

- Economic and social factors
- Environmental and infrastructure factors
- Health-related factors



# Transportation and Health Outcomes

*Some of the ways access to transportation can affect health and well-being...*

- Access to Health Care Services
- Food & Nutrition
- Recreation
- Social Interaction & Connection
- Employment
- Health & Human Services Offices
- Housing Opportunities



# SDOH Metric Transportation vs. Non-Emergent Medical Transportation (NEMT)

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## Non-Emergent Medical Transportation

- Only for members with OHP Plus benefits.
- CCOs administer Non-emergent medical transportation (NEMT) as an Oregon Health Plan (OHP) covered benefit. OHP pays for travel to attend OHP covered appointments/services.
- Travel can be provided for those who drive their own vehicle or someone they know drives them, through mileage reimbursement, public transit passes, and/or contracted drivers.
- Travel costs, such as gas, meals and lodging may be reimbursed up to the state limits, for members being treated for an OHP covered service, outside of their NEMT service area.
- For more information about NEMT and other medical-related transportation go to the [OHA travel help webpage](#).

# SDOH Metric Transportation vs. Non-Emergent Medical Transportation (NEMT)

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## SDOH Metric Transportation Resources

- CCOs are required to enter into agreement with a community-based organization (CBO) that provides transportation services for needs not covered by NEMT (element 12).
- CCOs may have grant agreements, value-based payment agreements, or other written agreements with CBOs to provide transportation to members referred to the organization.
- CCOs may also address transportation needs by connecting members with public transit passes, gas cards, bicycles, ride-share services and taxi cabs for non-medical appointments.

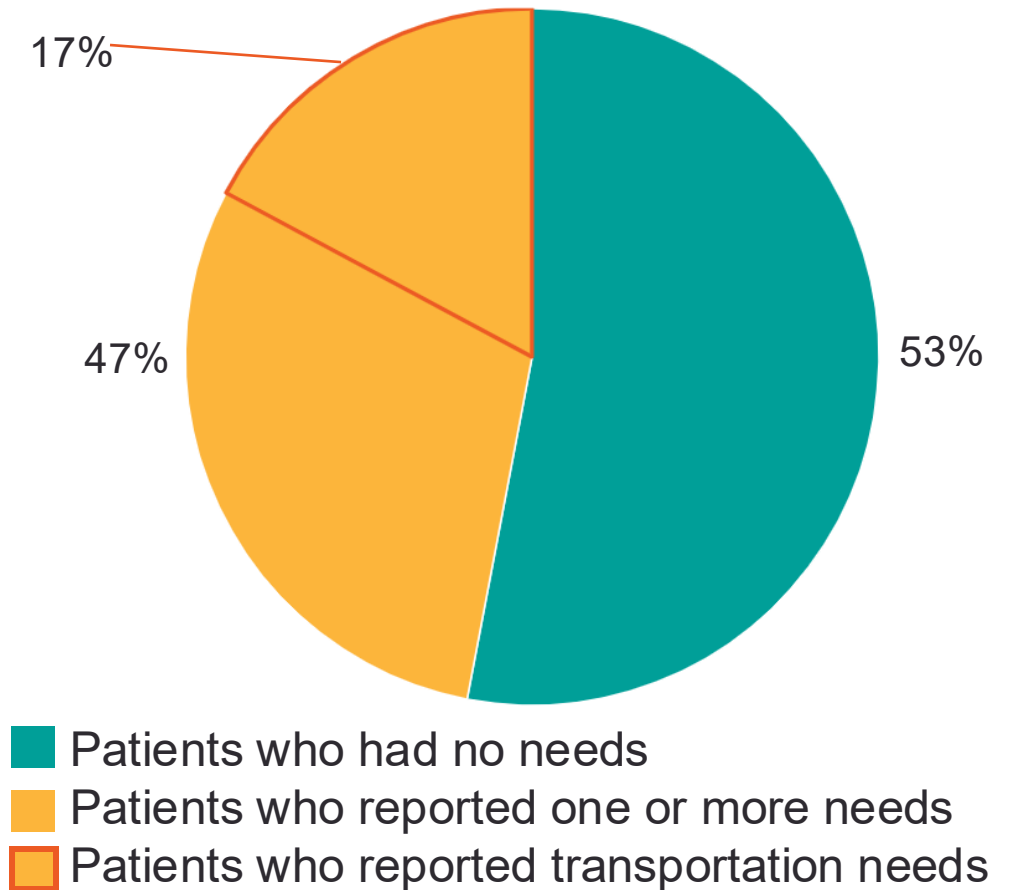


# Transportation needs among Medicaid members in Oregon

- In the Oregon Accountable Health Communities (AHC) study, over 17% of the 24,828 Medicaid members screened reported having unmet transportation needs.
- **One** in **six** patients had unmet transportation needs.



Percent of Screened Medicaid Members with Transportation Needs (N=24,828)



# Meeting metric requirements

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## Understanding transportation resources and investment approaches can help you to...

- Make and implement plans to close gaps in available, culturally responsive resources
  - (Metric element 11) Develop a written plan to help increase the capacity of CBOs in CCO service area
- Build partnerships with community organizations to expand capacity and meet members needs
  - (Metric element 12) Enter into an agreement with at least one CBO that provides services in each of the three domains
- Successfully screen and refer members to resources to meet Component 2 requirements
  - Component 2 is intended to measure the percentage of CCO members screened and, as appropriate, referred for services for three domains: (1) housing insecurity, (2) food insecurity, and (3) transportation needs



## **Oregon Department of Transportation (ODOT) Public Transportation Division**

Amanda Howell (she/her), Innovative Mobility Program Manager  
Bridgette Bottinelli (she/her), Innovative Mobility Program Coordinator  
Hope Estes (she/her), Transportation Options Program Manager

# About the ODOT team

ODOT's Public Transportation Division provides millions of dollars in state and federal grants, plus training, technical assistance, policy leadership and other resources to support public transportation, active transportation, and sharing rides.

Much of the divisions work supports transit service and infrastructure, but our team supports education and outreach, studies, pilots and more.







## Get There Oregon

- Get There Connect: Ride matching, trip planning, trip logging platform
- Get There informational and marketing resources, including:
  - Index of transit options around the state
  - Safety tips for biking and walking and links to bike maps
  - Tips for starting or joining a carpool
  - For transportation providers, plug-and-play resources for education
  - For employers, resources for helping employees find non-drive-alone options

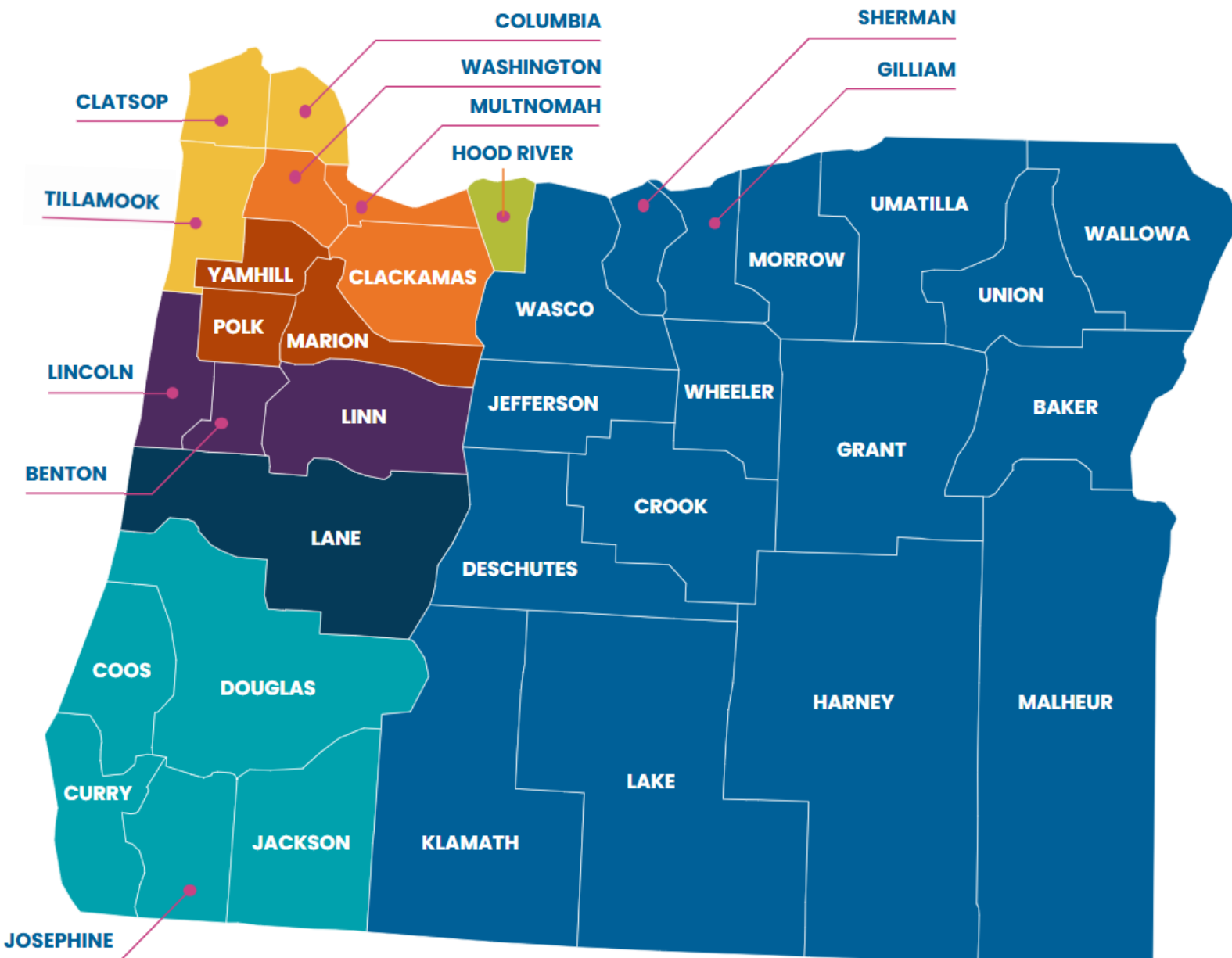
See this and more at [GetThereOregon.org](https://GetThereOregon.org)!

# Transportation Options Program – Get There Oregon

There are eight Get There regional partners in Oregon. See which regional partner your county is assigned to with the map and key below:

- **CASCADES WEST TRANSIT & RIDE OPTIONS**
- **CHERRIOTS**
- **COMMUTE OPTIONS**
- **GORGE TRANSLINK** — Administered by Mid-Columbia Economic Development District
- **LANE COUNCIL OF GOVERNMENTS**
- **METRO**
- **NORTH COAST AREA\***
- **ROGUE VALLEY TRANSPORTATION DISTRICT**

*\*The North Coast Area does not currently have a regional partner assigned. Click the map for transit information in the area and email [info@getthereoregon.org](mailto:info@getthereoregon.org) for direct support*



# Rural Veterans Healthcare Transportation grants

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Veterans in Oregon are more likely to not have access to transportation options and rural veterans may have to travel longer distances to access health-promoting activities and appointments.

## About RVHT

- ODOT grant program funded with money from the Oregon Department of Veterans' Affairs.
- Recipients can be transit agencies, Counties and Tribal governments.
- Must be in rural areas.
- Curb-to-curb rides for veterans to get to healthcare appointments and other health-promoting activities (not just VA).
- Demand for veteran rides exceeds available funding!

# Innovative Mobility Program

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The Innovative Mobility Program is an initiative that seeks to improve historically underserved communities' access to public and active transportation.



## About the Program:

- One-time funding with a total of \$20M, including a mix of federal and state funds.
- Multiple grant opportunities between now and 2027.
- Recipients can be local, regional, Tribal, and state agencies, transportation providers, public schools and school districts, and nonprofits.
- Projects must meet the goals of the program.



# Innovative Mobility Program – Microgrant Spotlight

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Source: Anson's Bike Buddies

Microgrants are a non-competitive funding opportunity and can be used to find a wide variety of projects and activities.

- Grants are available for up to \$15,000.
- Past recipients have received funding for projects like travel training for bilingual community health workers, non-emergent medical rideshare service for veterans, and free transit passes for health center patients.
- Next round of funding in 2026.
- More info on website: [Innovative Mobility Program](#).



**Skye Hibbard-Swanson**  
Interim CCO Director  
PacificSource Marion-Polk





# Transportation Investments through SHARE

ORPRN technical assistance webinar – Apr. 22, 2025

Skye Hibbard-Swanson, PacificSource Marion-Polk





# Vision for Strategic Investment

- Social Determinants of Health social needs screening and referral quality incentive measure – food, housing, transportation
- Informed by findings from asset map and gap analysis
- “Wraparound” transportation supports for vital non-medical needs to supplement Non-Emergent Medical Transportation (NEMT)

# Implementation

- Meetings with each SDOH-E partner to develop memorandum of understanding (MOU), outline opportunity
- Clear demarcation of NEMT benefit vs. non-medical transportation
- Required use of Connect Oregon community information exchange for screening
- Technical assistance: NEMT overview + Connect Oregon onboarding/screening tools webinars

# Broad-Based Transportation Investment

Each organization identified pressing transportation needs for particular community they serve (youth, refugees, low-income housing residents, rural residents)

- Bicycles
- Gas cards
- Ride sharing services
- ADA-compliant, wheelchair-accessible vans and drivers
- Bus passes
- Vehicle maintenance and repair funds
- Moving truck to relocate refugee families to permanent housing

# Thank you!

Skye Hibbard-Swanson, interim CCO director  
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# Questions?



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Interim CCO Director  
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# Next Steps

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- [Transportation resource list](#) - available now!
- Check out [updates to the FAQ Guide](#) released in April

## Upcoming Metric TA Opportunities

### **Learning Collaborative: Navigating the SDOH Screening and Referral Playbook**

- Part 1: May 20, 2025 – [Register Here](#)
- Part 2: June 4, 2025 – [Register Here](#)

### **Webinar: Aligning Systems for Social Needs Screening and Referral in Oregon**

- June 17, 2025 – [Register Here](#)

For 1:1 technical assistance inquiries, reach out to **Claire Londagin** at [londagin@ohsu.edu](mailto:londagin@ohsu.edu)

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