Social Emotional Health Measure Requirements

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Measure Development Partnership Effort

Some subsequent slide material created by partners at the Oregon Pediatric Improvement Partnership and Children's Institute.

Metric Vision and Purpose

Vision

Children from birth to age 5, and their families, have equitable access to services that support their social-emotional health and are the best match for their needs.

Purpose

- Drive CCOs to address complex system-level factors that impact the services kids and families receive and how they receive them, and for which there may be payment or policy barriers that need to be addressed.

- Address gaps in existing CCO incentive measure set

Activities

- Build capacity within CCOs for enhanced services, integration of services, cross-sector collaboration, and future measurement opportunities.

- Use child-level data to guide and inform efforts, assess the sensitivity and specificity of the child-level metric to those efforts.
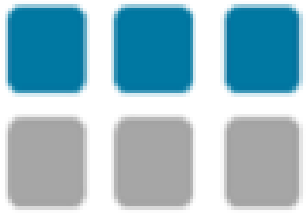
Glidepath from System-Level Metric to Child-Level Metric

I specifically went in to [child's provider] to say I need him to see a specialist because I don't know what to do at this point. I asked, "Who could you refer me to?" and they said, "We don't have anyone here and I don't really know anyone nearby." I just didn't know what to do at that point.
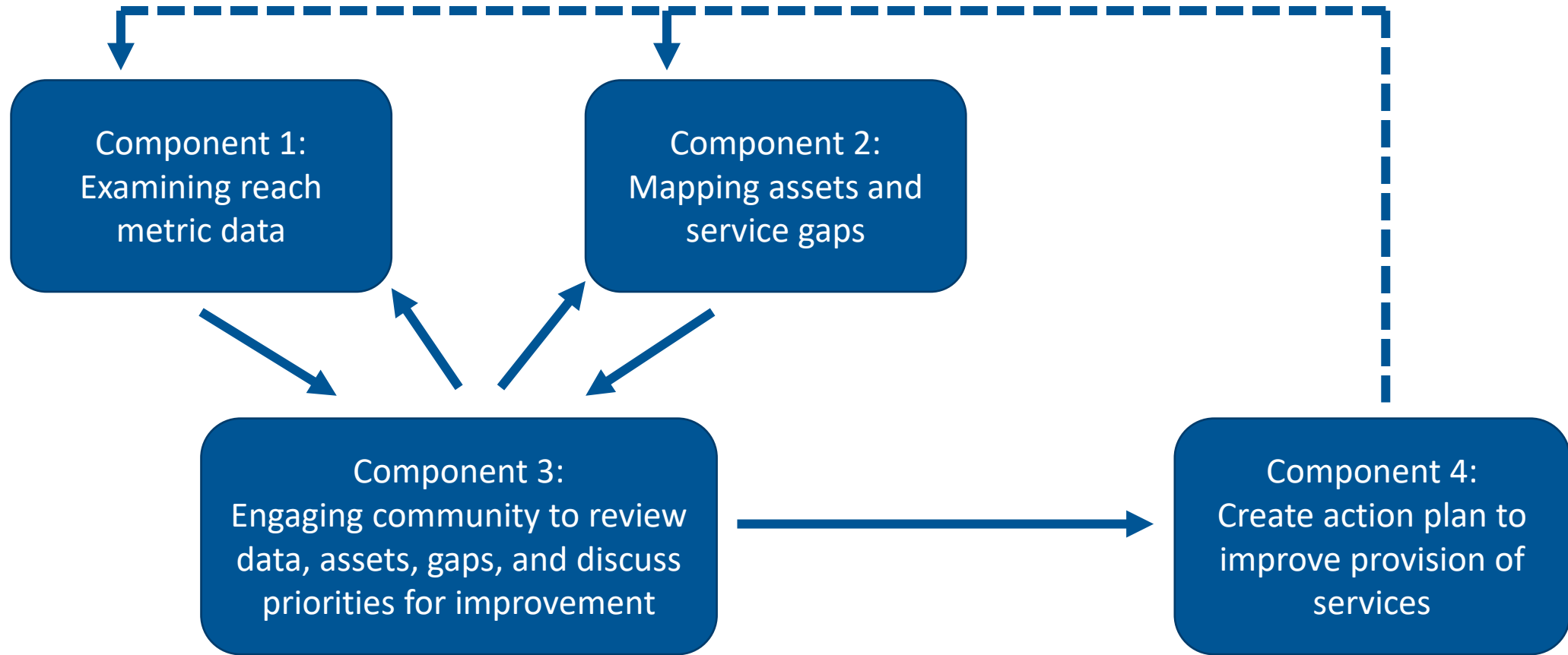
Year 1

1. Review Social-Emotional Health Reach Metric data
2. Develop Asset Map
3. Community Partner Engagement to identify services and gaps
4. Develop Action Plan

Years 2-3

1. Review Social-Emotional Health Reach Metric data to identify whether Action Plan strategies led to improvement
2. Deepen Asset Map development
3. Deepen Community Partner Engagement
4. Adjust Action Plan targets and strategies

Year 4

Transition to child-level metric with accountability for improving provision of social-emotional health services

Children's Institute   OPIP

Metric Components Build Toward Improving Provision of Social-Emotional Health Services

Component 1:
Examining reach metric data

Component 2:
Mapping assets and service gaps

Component 3:
Engaging community to review data, assets, gaps, and discuss priorities for improvement

Component 4:
Create action plan to improve provision of services

➢ Data- and community-driven health system transformation
➢ Activities build off each other, create feedback loop

Children's Institute OPIP

Component 1: Social-Emotional Health Reach Data Review and Assessment

	MY 1 Requirements	MY 2 Requirements	MY 3 Requirements
1.1 The CCO has reviewed the 1) **aggregate reports** and 2) **child-level data file** provided by OHA in the Social-Emotional Health Reach Metric Data Report for children ages 1 –5 years (Appendix A).	Yes/No (Must Pass)	Yes/No (Must Pass)	Yes/No (Must Pass)
1.2 The CCO has examined the Social-Emotional Health Reach Metric **data for at least one population with historical inequitable outcomes**, using CCO data available (Examples: race, ethnicity, use of translator, geographic region).	Yes/No (Must Pass)	Yes/No (Must Pass)	Yes/No (Must Pass)
1.3 The CCO has **assessed payment policies and contracts for the claims and services** included in the Social-Emotional Health Reach Metric to ensure there is a continuum of services that address Social-Emotional health from prevention to treatment, including community options and arrangements.	Yes/No (Must Pass)	Yes/No (Must Pass)	Yes/No (Must Pass)
Optional: 1.4 The CCO has identified missing assessment or service claims and intends to submit additional data capturing children accessing services not yet reflected in the reach metric results. (Documentation for proposed enhancement of the data to be based on CCO-provided claims for OHA measure validation.)	Yes/No (Optional) If applicable, incorporate into OHA Validation Process	Yes/No (Optional) If applicable, incorporate into OHA Validation Process	Yes/No (Optional) If applicable, incorporate into OHA Validation Process

Component 2: Asset Map of Existing Social-Emotional Health Services and Resources

	MY 1 Requirements	MY 2 Requirements	MY 3 Requirements
2.1 The CCO **has developed an Asset Map** to capture services and resources in the CCO region that address children's Social-Emotional health, including key characteristics of services and providers to assess capacity and gaps.	CCO completes Asset Map form provided, summarizing the capacity and characteristics of **contracted behavioral health services.** (Must Pass)	CCO updates Asset Map for contracted behavioral health services (from MY 1) and completes Asset Map form summarizing the capacity and characteristics of **social-emotional health services provided within Patient Centered Primary Care Home integrated behavioral health.** (Must Pass)	CCO updates Asset Map for contracted behavioral health services, integrated behavioral health in PCPCH, and completes Asset Map form summarizing the capacity and characteristics of **other community-based social-emotional health services, including those provided by early learning.** (Must Pass)
Optional: 2.2 The CCO has discussed key considerations and reflection questions as part of their asset mapping process, to be shared with community partners in Component 3.	Text entry (Optional)	Text entry (Optional)	Text entry (Optional)

Glidepath – Asset Map Example

2022
- Assess capacity and characteristics of **contracted** behavioral health ("state of the state")

2023
- **Update** contracted behavioral health as needed
- Assess capacity & characteristics of **behavioral health services in PCPCH integrated primary care**

2024
- Assess capacity & characteristics of **community-based social-emotional supports**

Component 3: CCO-Led Cross-Sector Community Engagement

	MY 1 Requirements	**MY 2 Requirements**	**MY 3 Requirements**
3.1 The CCO engaged cross-sector community partners to review and discuss: • **Social-Emotional Health Reach Metric data** • **Asset Map** of Social-Emotional Health Services and Providers • **Barriers and opportunities** to improve Social-Emotional Health service capacity and access.	Required partners included: Yes/No Additional partners: Select at least 4 (Must Pass)	Required partners included: Yes/No Additional partners: Select at least 4 (Must Pass)	Required partners included: Yes/No Additional partners: Select at least 4 (Must Pass)
3.2 The CCO engaged communities experiencing historical and contemporary injustices* to review and discuss: • **Social-Emotional Health Reach Metric data** • **Asset Map** of Social-Emotional Health Services and Providers • **Barriers and opportunities** to improve Social-Emotional Health service capacity and access	Select at least 1 (Must Pass)	Select at least 2 (Must Pass)	Select all 3 (Must Pass)
3.3 Select the strategies the CCO implemented to obtain meaningful input from the communities experiencing historical and contemporary injustices engaged in 3.2 above.	Check all that apply (Must Pass)	Check all that apply (Must Pass)	Check all that apply (Must Pass)
Optional: 3.4 Submit a summary of reflections from conversations with cross-sector community partners and families. Reflections may include steps the CCO took to minimize harm and specific lessons learned about engaging communities experiencing historical and contemporary injustices.	Text entry (Optional)	Text entry (Optional)	Text entry (Optional)

CCOs must engage cross-sector community partners to…….

REVIEW

data on access to social-emotional health services
asset map of social-emotional health services and providers

DISCUSS

barriers and opportunities to improve social-emotional health service capacity and access
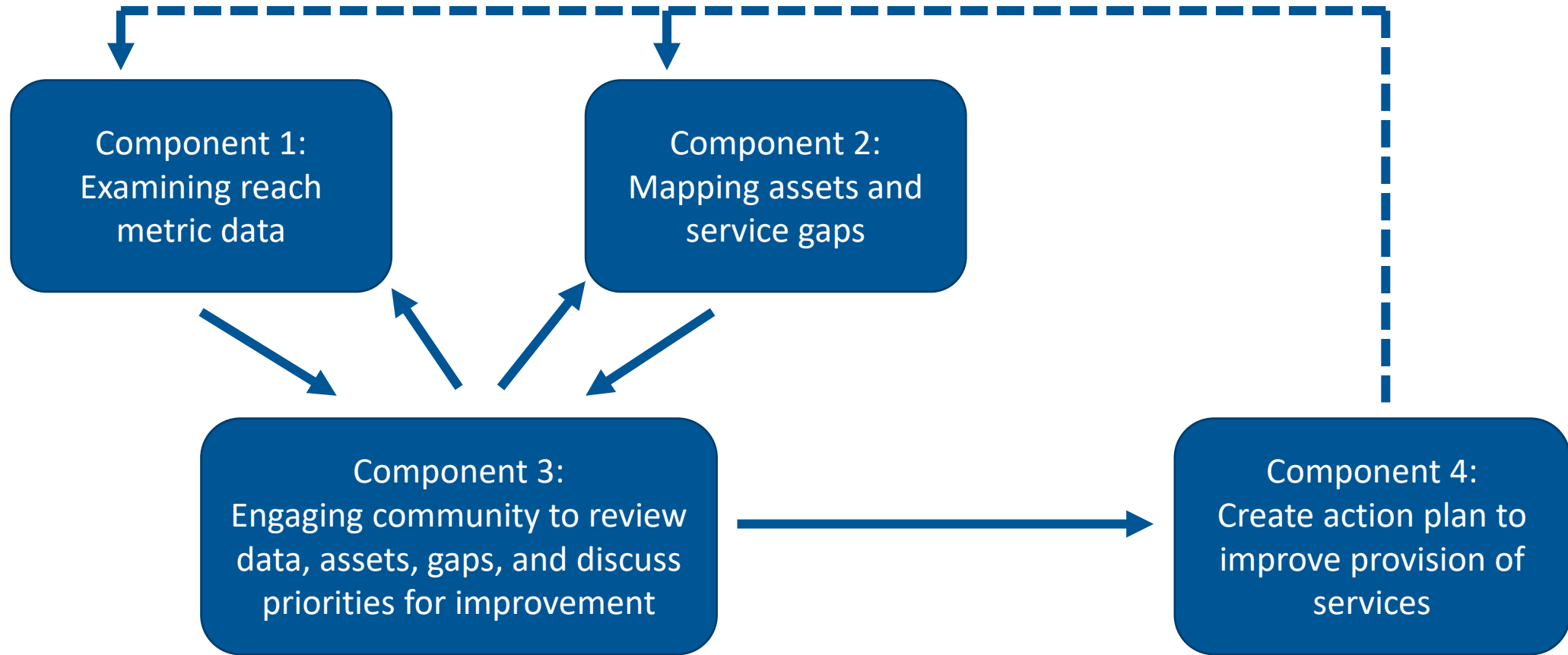
CO-CREATE

an **action plan** to address barriers.

Measure Requires CCOs to Lead Cross-Sector Community Engagement (Component 3, building of Components 1 & 2)

Component 4: Action Plan to Enhance Social-Emotional Health Capacity

	MY 1 Requirements	MY 2 Requirements	MY 3 Requirements
4.1 The CCO has identified at least two target areas for improvement to be included in their Action Plan, informed by data review, asset mapping, and community conversations in Components 1-3.	Select at least 2 (Must Pass)		
4.2 The CCO has included input from communities experiencing historical and contemporary injustices in the development of the Action Plan.	Yes/No (Must Pass)		
4.3 The CCO has attached/uploaded their Action Plan, including: 1) Target areas selected 2) Improvement strategies and progress milestones for each target area	Yes/No (Must Pass)		
4.4 The CCO has assessed progress on their Action Plan.		Yes/No (Must Pass)	Yes/No (Must Pass)
4.5 The CCO has attached/uploaded a revised Action Plan, including: 1) At least 2 target areas selected 2) Improvement strategies and progress milestones for each target area		Yes/No (Must Pass)	Yes/No (Must Pass)

Metric Components Build Toward Improving Provision of Social-Emotional Health Services

Component 1: Examining reach metric data

Component 2: Mapping assets and service gaps

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Resources

- Measure specifications
    - https://www.oregon.gov/oha/HPA/ANALYTICS/CCOMetrics/2022-specifications-(SE-health).pdf

- Transformation Center Technical Assistance
    - https://www.oregon.gov/oha/HPA/dsi-tc/Pages/Social-Emotional-Health-Metric.aspx