

What do you enjoy about winter?

Snow

**I enjoy the
end of
winter.**

Skiing!

**soup,
hot
drinks**

**Escaping
Oregon to
get
sunshine!**

**All of the
cozy hot
beverages!**

**Snow
tubing
with the
kids!**

**I LOVE snow,
so do lots of
activities in
the snow!**

**Fresh
crisp
air**

What system change strategies and tools have you, as a CCO, implemented (or are considering implementing) related to the social-emotional health metric?

analysis of Child Health Data to determine number of BH services and Well child visits members with 3+ social indicators

Creating scholarship opportunities for Infant Early Childhood MH Certificate Program for providers in our region

Growing our relationship with our local ESD

Taking advantage of already existing contracts with CBOs who have capacity to hire more providers by supporting them in hiring more staff to provide SEH services

Data sharing agreements with ODHS to improve our CCO's ability to identify social complexity indicators

using Health complexity to help guide growth of our BH network

increasing utilization of Connect Oregon for early learning and supporting systems to assist families with young children with quickly linking and connecting to services and resources

contracting with CBOs to help provide access to SEH services (BH services) where families want services

Slowly working towards building a service/system navigation hub for pregnancy and early childhood resources, similar to Pollywog in Linn/Benton/Lincoln

How has this metric prompted your internal team to work differently compared to other metric work?

We worked to better incorporate and integrate data along with the community engagement efforts

Feasibility was a big priority for us. Last year our action plan was great, but had goals that we realized were a little too lofty. Combining feasible goals with what we heard in the communi

What has gone well?

greatly improved our relationship with our Early Learning Hubs and early learning community partners

Getting direct feedback from culturally specific groups. We had a great session with a Latinx professionals group that revealed some really important barriers to SEH screeni

response and excitement from Early Learning Partners and increasing provider network for 0-5 year olds

investments for the measure has allowed us to fund CBOs to explore billing medicaid

What challenges have you experienced?

What challenges do you anticipate?

asset mapping of community SEH services is going to show the most services being done and will likely continue to remain a missing piece from our data/claims

Why did it go well?

**Persistence
and Patience**

**Using trusted
relationships in the
community to
introduce us to
those culturally
specific groups, and
also being
transparent with
them about process**

**Alignment and timing
- there are several
other multi-system
initiatives happening
in our region that are
focused on early
learning and social
emotional health**

Why have you experienced those challenges?

What are the next steps or actions to take?