SYSTEM OF CARE

CONTRACT REQUIREMENTS AND DELIVERABLES

NAT JACOBS, OREGON HEALTH AUTHORITY

WRAPAROUND & SYSTEM OF CARE COORDINATOR

Review contract language specific to the SOC governance structure

System of Care policy requirements

Quarterly Reports

TODAY'S AGENDA AND LEARNING OBJECTIVES

CONTRACT LANGUAGE REVIEW

- Establish and maintain a functional System of Care in its Service Area.

- Have a functional SOC governance structure by the beginning of CY 2020, except a Contractor with a new Service Area shall have a functional SOC governance structure for that Service Area by July 1, 2020.

Each SOC group includes meaningful youth and family involvement, full cross sector involvement and community representation and occurs consistently and predictably

All individuals involved have a common understanding of the work

Defined process for documenting membership, discussions and decisions made, tracking submitted barriers, etc.

Each SOC group considers all information necessary to maintain continuity of the work over time regardless of changes in group membership.

Each SOC group indicates the SOC values are actively considered and utilized within all processes, decision making, membership compiling, communicating etc.

WHAT DOES A FUNCTIONAL SYSTEM OF CARE CONSIST OF?

- The SOC governance structure shall consist of a Practice Level Workgroup, Advisory Committee, and Executive Council with a goal of meaningful youth and family voice representation ~~to be fifty one (51) percent.~~

- As long as the functions are carried out in Rural and Frontier areas, up to two System of Care Councils may be combined.

- Contractor must work with any and all Contractors within the same Service Area (if applicable) to ensure a singular, collaborative System of Care structure for the Service Area.

- The Practice Level Workgroup shall review ~~Wraparound~~ practice barriers, remove barriers when possible, and submit barriers that remain unresolved to the SOC Advisory group

- The Practice Level Workgroup must consist of representatives of Providers, local public child serving agencies (Child Welfare, education, juvenile justice, OYA, Tribal communities, intellectual/developmental disabilities, Behavioral Health) and must include meaningful participation from youth and family members.

- The Advisory Committee shall advise on policy development, implementation, review outcomes, and provide oversight using a strategic plan. It shall respond to system barriers which the Practice Level Workgroup cannot resolve, making recommendations to the Executive Council as needed.
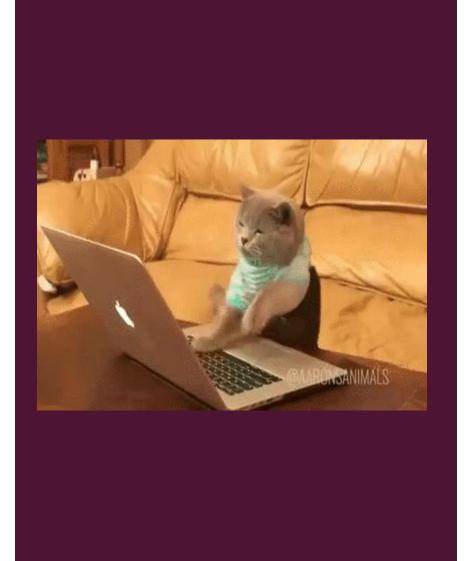
SYSTEM OF CARE GOVERNANCE STRUCTURE

- The Advisory Committee must consist of representatives of Providers, local public child serving agencies (child welfare, education, juvenile justice, OYA, Tribal communities, intellectual/developmental disabilities, behavioral health) and must include meaningful participation from youth and family members.

- The Executive Council shall develop and approve policies and shared decision-making regarding funding and resource development, review project outcomes, and identify unmet needs in the community to support the expansion of the service array.

- The Executive Council must consist of representatives of the Contractor, Providers, local public child serving agencies (child welfare, education, juvenile justice, OYA, Tribal communities, intellectual/developmental disabilities, behavioral health) and must include meaningful participation from youth and family members.

SOC GOVERNANCE STRUCTURE

SOC POLICY

1. How Contractor meaningfully supports the leadership and involvement of **youth and families at all levels** of the SOC governance structure

2. How Contractor supports and invests in a SOC that is both **culturally and linguistically responsive** to the needs of the communities in Contractor's Service Area.

3. How Contractor supports the **inclusion and collaboration** of community partners and system partners to ensure youth and families have access to necessary supports and services.

- Due by 12/31 each year to OHA

QUARTERLY REPORTING

- Prepare and submit quarterly reports to the System of Care Statewide Steering Committee Statewide.SOC@dhsoha.state.or.us

- Reports are due on the 30th of April, July, and October, and January beginning in CY 2020.

QUARTERLY REPORTS

Each report must include the following information:

1. Barriers that were submitted by the community to the appropriate committee within the SOC governance structure

2. Resolved and unresolved outcomes and barriers that were sent to the Statewide SOC Steering Committee

3. Sources of funding within the SOC governance structure and what type of funding was used-

4. List of system partners involved

5. Data-informed priorities for the following Contract Year.

TEMPLATE

Instructions		
Sheet	Column	What to Enter
Barriers	Barrier [A]	Describe the barrier submitted to the appropriate committee within the SOC governance structure
Barriers	Submitted to Statewide SOC Committee? [B]	Indicate if this barrier was submitted to the Statewide SOC Steering Committee by selecting Y or N
Barriers	Barrier Resolved? [C]	Indicate if this barrier is resolved by selecting Y or N
Barriers	Funding Source [D]	Indicate which funding source(s) was used for this barrier with a comma between each funding source
Barriers	System Partners Involved [E]	List out any system partners involved with this barrier with a comma between each partner
Priorities	Data-informed Priroities for the Following Contract Year [A]	List out each priority in a new row

TECHNICAL ASSISTANCE

- Portland State University's **System of Care Institute https://www.pdx.edu/ccf/systems-of-care-institute** is staffed with consultants, and trainers who are here to support System of Care development and implementation needs. orsoc@pdx.edu or Brooke Rizor, Director at 503.725.5914

- Statewide.SOC@dhsoha.state.or.us is the email for the SOC Steering Committee for Executive Councils

- Youth ERA Contact email: activatethe@youthera.org or by emailing Crissy Oyervides, Training Coordinator and Coach at coyervides@youthera.org

- Nat Jacobs is the Wraparound and System of Care program coordinator with OHA: natalie.jacobs@dhsoha.state.or.us 503 754-4287

TECHNICAL ASSISTANCE

- Oregon Family Support Network: Facilitate group discussions for SOC Family Advisory Councils to provide meaningful family voice. Facilitate and develop a community plan for sustainable family engagement at SOC meetings. Tammi Paul TammiP@ofsn.net

- The Youth Voice on Committees and Councils (**Y-VOC**) assessment is intended to help committees and councils measure their growth in incorporating meaningful youth and young adult voice. This assessment was built by researchers at Portland State University in partnership with Youth MOVE National, and was guided by the feedback of youth advisors and leaders. Groups that participate in the Y-VOC validation study may receive a report that outlines their growth (if there are 15 or more participants). Please contact Caitlin Baird baird5@pdx.edu for more information.